

Energy Retailer Service Charges Working Group

Meeting #2

September 29, 2017, 9:30am – 12:30pm

Location: Ontario Energy Board: 25th Floor (ADR Room), 2300 Yonge St, Toronto, ON

Conference Line: 1 855-331-8822 / 416-933-3851 **Conference ID:** 3141462

Meeting Link: [Join WebEx Meeting](#)

Meeting Number: 736 272 419 **Meeting Password:** Retailer01

Item #	Description	Time
1	Arrival of Attendees (coffee, pastries)	9:00am – 9:30am
2	Introduction and Overview of Agenda (OEB staff) Roundtable Discussion on Topics 1 to 4 (see Final List of Topics attached)	9:30am – 9:40am 9:40am – 11:00am
3	Break (coffee)	11:00am – 11:15am
4	Roundtable Discussion on Topics 1 to 4 (continued)	11:15am – 12:15pm
5	Closing Remarks and Next Steps	12:15pm – 12:30pm

ATTACHMENT

Energy Retailer Service Charges Working Group Meeting #2 Final List of Topics

- 1) The overarching guiding principles that the OEB should consider. **(NEW TOPIC)**
- 2) The type of costs that should be included as part of the overarching costing methodology for distributor-consolidated billing, service transaction requests, service agreements, and notice of switch letters.
- 3) Whether a fully allocated costing methodology is appropriate for existing energy retailer service charges and if not, the other approaches that the OEB should consider.
- 4) Whether a consistent application of energy retailer service charges should be followed or whether distributor specific charges should apply.
- 5) Whether a mechanism should be considered by the OEB in order to keep energy retailer service charges up to date.
- 6) Whether Retail Cost Variance Accounts (which are used to record the difference between charges levied on customers and retailers and the direct incremental costs for the provision of retailer services) should be eliminated and the implications of doing so.
- 7) Whether there are approaches or lessons learned for charges from the natural gas distributors to natural gas marketers that could be considered for electricity and vice versa.
- 8) The factors that the OEB should consider with respect to the implementation of any changes made to the current energy retailer service charges. **(NEW TOPIC)**