



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

BY EMAIL

November 1, 2021

**To: All Licensed Electricity Distributors
All Rate-Regulated Gas Distributors
All Licensed Transmitters
All Licensed Gas Marketers
All Licensed Electricity Retailers
All Licenced Unit Sub-Meter Providers
Independent Electricity System Operator
Ontario Power Generation
All Intervenors
All Other Interested Parties**

Re: Protocol for Adjusting Adjudicative Timelines

In continuing with the Ontario Energy Board's (OEB) efforts to becoming a top-quartile regulator, the OEB has adopted a new [protocol](#) for adjusting adjudicative timelines as a result of material delays that arise from events outside of the OEB's control. The OEB has also established a Holiday Timeout for the late December and early January period.

The protocol accounts for delays that are two weeks or longer, and are driven by applicant requests, or certain requests related to expert evidence. In addition to accounting for delays outside of its control, the OEB has implemented a Holiday Timeout to account for the late December, early January holiday period. In either case, the performance standard will be extended to accommodate the total number of days associated with the delay / timeout, including the planned date for the OEB's final decision.

The protocol is intended to facilitate a predictable, transparent, and mechanistic adjustment to the OEB's planned decision issuance dates so that parties to the OEB's adjudicative proceedings understand the implications of any delays in an expedient manner. The OEB will continue to post [case schedules](#) for certain proceedings and provide updates throughout the course of a proceeding including an estimate of the timing of the OEB's final decision.

The Holiday Timeout for the OEB's 2021/22 fiscal year will occur from December 19, 2021 to January 8, 2022, and the protocol will apply to delays in the processing of applications as of January 1, 2022.

Any questions relating to this letter should be directed to Industry Relations at IndustryRelations@oeb.ca.

Sincerely,

Original Signed By

Christine E. Long
Registrar