



Ontario  
Energy  
Board | Commission  
de l'énergie  
de l'Ontario

BY EMAIL AND WEB POSTING

March 19, 2020

To: All Licensed Electricity Distributors  
All Licensed Electricity Transmitters  
All Licensed Electricity Unit Sub-Meter Providers  
All Licensed Electricity Retailers  
All Licensed Natural Gas Marketers  
All Rate-Regulated Natural Gas Distributors  
All Other Interested Parties

Re: **Annual Reporting and Record-Keeping Requirements (RRR) Filings  
Change to Deadline due to COVID-19 Pandemic**

Licenses and gas distributors are normally required to complete their annual Reporting and Record-Keeping Requirements (RRR) filings for the 2019 fiscal year by April 30, 2020. Recognizing that many licensees and gas distributors are dealing with important issues of customer service and staffing matters related to the COVID-19 pandemic, the Ontario Energy Board is extending the filing deadline for annual RRR to **June 1, 2020**. This date will be reassessed should it be warranted by events related to the pandemic.

Additional information regarding changes in the annual RRR filings will be issued shortly. Changes include the implementation of a new filing system that is more user friendly and streamlined for all RRR filers, as well as some modifications to the RRR for electricity distributors. For any licensee or gas distributor that is ready to file, annual RRR input forms are now available in the [RRR Filing portal](#).

Any questions should be directed to [IndustryRelations@oeb.ca](mailto:IndustryRelations@oeb.ca), or by phone at 1-877-632-2727.

Yours truly,

*Original signed by*

Brian Hewson  
Vice President, Consumer Protection & Industry Performance

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