



Ontario  
Energy  
Board | Commission  
de l'énergie  
de l'Ontario

BY EMAIL ONLY

July 5, 2021

To: All Licensed Electricity Distributors  
All Licensed Unit Sub-Meter Providers  
All Natural Gas Distributors

**Re: CEAP 2021-22 – All Funds Allocated**

On June 17, 2021, the OEB advised Utilities that the Ministry of Energy had confirmed that no additional funding would be provided for CEAP. The OEB also requested Utilities report their remaining CEAP allocation as of end of day June 18<sup>th</sup>, as well as the estimated date when that allocation was anticipated to be depleted. The OEB has taken this reporting into consideration in its determination of the most appropriate allocation of the remaining 2021-22 CEAP funding and on July 2, 2021, provided amounts to certain utilities who reported the most urgent need for funds. All CEAP funds have now been allocated.

All Utilities are reminded of their obligation to cease accepting applications and remove CEAP and CEAP-SB applications forms from their websites when their funding is depleted. Utilities are also required to report the dates when CEAP funding was depleted to the OEB as soon as possible by sending an email with the subject line "CEAP Funds Depleted – Utility Name" to [performance\\_reporting@oeb.ca](mailto:performance_reporting@oeb.ca)

The OEB again wants to acknowledge the efforts of all Utilities in assisting their customers who have experienced challenges in paying their energy bills.

Any questions relating to this letter should be directed to the OEB's Industry Relations Enquiry e-mail at [IndustryRelations@oeb.ca](mailto:IndustryRelations@oeb.ca). Please include "CEAP/CEAP-SB" in the subject line.

Yours truly,

*Original Signed By*

Brian Hewson  
Vice-President, Consumer Protection & Industry Performance