

Choosing your electricity price plan

Your top questions - answered here.

What is the best option for me?

It depends on your personal usage and lifestyle. Some customers may prefer TOU or ULO prices. For instance, customers who work different shifts may be able to use more of their electricity at times when lower off-peak prices apply, and some customers, like those charging an electric vehicle, may also want to take advantage of the Ultra-Low Overnight price that applies from 11 p.m. until 7 a.m. every day. Others may prefer Tiered prices because their usage rarely exceeds 1,000 kWh in a month in winter or 600 kWh in a month in summer.

There are a few things to consider when deciding whether to switch price plans. How much electricity do you use in a month? Can you shift your use to lower priced times of the day like evenings and weekends? Does the amount of electricity you use change based on the season?

There is no guarantee you will save money by switching price plans. The total bill impact of switching will vary depending on how much electricity is used in a month and when it is consumed during the day. Compare TOU, ULO and Tiered prices using our [bill calculator](#).

How do I make the switch?

To switch price plans, you must notify your utility by completing an election form. Contact your utility directly or visit their website for the election form.

If I don't like the price plan I chose, can I switch back?

Yes. If you have chosen to switch price plans and later decide you want to go back, you can do that at any time.

I live in a condominium/apartment building and I've been told I can't switch price plans. Why?

If you live in a condominium or apartment that has its own individual meter and your bill comes from a company other than an electricity utility, you are a customer of a unit sub-meter provider (USMP). Customers of USMPs can't switch price plans. That decision can only be made for the building as a

whole by the person that retained a USMP for the property. In most cases, the property manager, landlord or condominium board sets up this arrangement.

