



RP-1999-0057
EB-2002-0424

IN THE MATTER OF the *Ontario Energy Board Act, 1998*,
S.O. 1998, c.15, Schedule B;

AND IN THE MATTER OF a proceeding pursuant to
sections 2.5 and 2.6 of the Transmission System Code
(now sections 4.5 and 4.6 of the Transmission System
Code).

BEFORE: Paul Sommerville
Member

DECISION AND ORDER

INTRODUCTION

On May 3, 2002, Hydro One Networks Inc. ("Hydro One") filed with the Board a document entitled "Customer Delivery Point Standards" ("CDPPS") in furtherance of what was then section 2.5 of the Transmission System Code (the "Code") and what is now section 4.5 of the Code. Both the former section 2.5 and the current section 4.5 contemplate that transmitters will develop and file with the Board performance standards at the delivery point level.

The Board considered Hydro One's CDPPS together with Hydro One's proposed "Customer Equipment Compliance Process" (the "CEC Process"), the latter of which was filed by Hydro One on April 19, 2002 in furtherance of what was then section 2.6 of the Code and what is now section 4.6 of the Code.

The Board issued a Decision and Order on both the CDPPS and the CEC Process documents on July 25, 2005 (the "2005 Decision and Order"). Details of the consolidated proceeding are set out in that Decision and Order, which also contains a

number of Board findings in relation to each of the CEC Process and CDPPS documents. Subsequently, the Board approved a revised version of Hydro One's CEC Process by Decision and Order dated September 12, 2006. The remainder of this Decision and Order therefore deals solely with Hydro One's CDPPS.

Hydro One filed a letter with the Board on March 15, 2007 addressing the steps taken in relation to a number of the requirements set out in the 2005 Decision and Order. On January 17, 2008, the Board issued a Decision and Order (i) relieving Hydro One from certain requirements of the 2005 Decision and Order; (ii) directing Hydro One to revise its CDPPS document in accordance with the findings set out in paragraph 1 of the 2005 Decision and Order and to file the revised document by February 7, 2008; (iii) directing Hydro One to file with the Board and post on its website reports regarding developments and progress made in relation to power quality issues and performance standards for generator injections points in each of 2009 and 2010; and (iv) making provision for the filing of cost claims.

On February 7, 2008, Hydro One filed with the Board its revised CDPPS document.

Board Findings

The Board has reviewed Hydro One's revised CDPPS document and is satisfied that it reflects and complies with the findings set out in paragraph 1 of the 2005 Decision and Order. The Board therefore approves Hydro One's revised CDPPS, and reminds Hydro One that its CDPPS document, as approved, must now be posted on Hydro One's website as required by section 4.5.5 of the Code.

The Board also reminds Hydro One and intervenors in this proceeding that, as noted in section 2.3.19 of the 2005 Decision and Order, the Board intends to review Hydro One's CDPPS after three years, to allow interested parties to identify the need for modifications to the CDPPS based on experience and feedback. To support such review, the Board expects that Hydro One will identify those performance "outliers" whose situations improve during the next two years, as well as trends in individual "inlier" performance and delivery point performance overall.

Cost Awards

In its January 17, 2008 Decision and Order, the Board made provision for the filing of a cost claim by the Association of Major Power Consumers in Ontario (“AMPCO”) in relation to this proceeding. On February 6, 2008, AMPCO filed with the Board its cost claim in the amount of \$9,762.97. Hydro One did not object to the cost claim as filed.

The Board has reviewed the cost claim filed by AMPCO and finds that AMPCO is entitled to 100% of its reasonably incurred costs of participating in this proceeding.

THE BOARD THEREFORE ORDERS THAT:

1. The document entitled “Customer Delivery Point Standards” filed by Hydro One Networks Inc. on February 7, 2008, and containing its performance standards at the customer delivery point level, is approved.
2. Hydro One Networks Inc. shall immediately pay the sum of \$9,762.97 to the Association of Major Power Consumers in Ontario.

DATED at Toronto, April 2, 2008.

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary