



John Zych
Board Secretary
Ontario Energy Board
PO Box 2319
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May 30, 2005

**Re: RP-2004-0205
Final RPP Variance Settlement (Revised Letter)**

I am writing on behalf of the Canadian HTE Users' Group representing the following 8 Ontario LDC's; Barrie Hydro Distribution Inc, Great Lakes Power Ltd., Guelph Hydro Electric Systems Inc., Halton Hills Hydro Inc., North Bay Hydro Distribution Ltd., Thunder Bay Hydro Electric Distribution Inc., Waterloo North Hydro Inc. and Wellington Electric Distribution Co. Inc.

We are seeking clarification on a couple of issues relating to the proposed amendment to the Standard Supply Service Code.

1. As the proposed new line affects the standardized invoice for low volume consumers, we would like to see standardized wording provided that can be included in the standard glossary of terms that accompanies each low volume bill to assist us in explaining this line to consumers.
2. It is unclear from the code amendments whether we are required to show the kWh used for the variance calculation and the rate that was applied to the consumption. We would prefer not to show the calculation for that line. We would prefer it to display similar to the 'Delivery' line, which only shows the description 'Delivery', and the charge amount. We are concerned that showing a consumption amount different than the current bill amount would be very confusing for consumers and lead to an increase in call volumes.

With the above issues clarified, we are in support of displaying the Final RPP Variance as a separate line item on the customer bill. Including it in the electricity charges would be mathematically inaccurate and lead to further confusion for customers.

We appreciate the opportunity to provide our input into this proposed code amendment.

Regards,

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