EB-2005-0523

ONTARIO ENERGY BOARD

IN THE MATTER OF the Ontario Energy Board Act, 1998 S.O. 1998, C.15, Schedule B;

AND IN THE MATTER OF a proceeding initiated by the Ontario Energy Board to make certain determinations respecting conservation and demand management ("CDM") by Local Distribution Companies ("LDC") activities as described in the Electric Distribution Rates ("EDR") Handbook and Total Resource Cost ("TRC") Guide pursuant to subsection 19(4) and 78 of the Ontario Energy Board Act, 1998.

--- This is the Cross-Examination of TODD SHELDON
WILLIAMS, on his affidavit sworn December 2, 2005 herein,
taken at the offices of Shibley Righton LLP,
250 University Avenue, Suite 700, Toronto, Ontario,
M5H 3E5, on Friday, the 9th day of December, 2005.

APPEARANCES:

Jay Shephard For School Energy Coalition

Donald H. Rogers, Q.C. For Hydro One Networks

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Page 4 --- Upon commencing at 1:33 p.m. TODD SHELDON WILLIAMS: Affirmed. 3 EXAMINATION BY MR. SHEPHARD: 1. O. State your name for the record, please? Todd Williams. Α. 6 2. Q. I'm looking at an affidavit dated --December 2nd. MR. ROGERS: 8 BY MR. SHEPHARD: 9 3. December 2nd. Is this your affidavit? Ο. 10 A. Yes, it is. 11 4. 0. I'll just find my notes. Let's start 12 with, you are filing this as an expert on conservation 13 matters; is that right? 14 Α. Yes, I am. 15 5. Ο. So this is intended to be expert 16 evidence? 17 MR. ROGERS: Yes, he is. He won't 18 understand the legal connotation, I don't think, but, yes, 19 it's opinion evidence. 20 BY MR. SHEPHARD: 21 6. Okay. Now, in the past you were a Q. 22 conservation officer and did various -- designed various 23 conservation programs at Ontario Hydro, correct? 24 Α. Yes. 25 7. But in recent years, except for the Q.

- 1 Enbridge project in 2003, you haven't been working in
- ² conservation, have you?
- A. I've done a number of things with
- 4 utilities that are related to conservation, yes.
- ⁵ 8. Q. Can you give me any examples?
- A. We've looked at a number of projects
- ⁷ for the coalition of large distributors, looking at
- 9 potential for standby generation. We've worked with --
- 9 I've worked with PowerStream on a number of CDM
- partnerships. I've worked with -- let me think.
- 11 Certainly those two come to mind in terms of work that
- 12 I've done.
- 9. O. So in terms of, like, for example, your
- old work was sort of program design sort of stuff but now
- you are doing higher level policy stuff; is that fair?
- A. No. It's actually a bit of both. It's
- higher level policy and it's program design. The work
- 18 that we did for -- the work that I mentioned for coalition
- of large distributors Enersource was related to program
- design.
- 21 10. Q. Most of the consulting work you do is
- not conservation related; is that fair?
- A. On a weighted basis?
- 24 11. Q. In the last five years, let's say.
- A. Over the past five years, I think the

- answer is probably no, it would not be.
- ² 12.
- Q. Okay.
- A. Over five years.
- Q. It is true that, for example, you have
- 5 experts like Mr. Neme who lives and breaths conservation.
- 6 Your expertise, I'm not questioning your expertise, but
- you certainly aren't a conservation expert in the same
- sense that he is, that's all he does, right?
- A. I can't comment on his expertise
- 10 relative to mine.
- 11 14. Q. You've read his material.
- 12 A. Yes.
- 13 15. O. You've seen him in other --
- A. I've only read his material. I have
- not met the man, so I can't comment.
- 16. Q. Okay. On page 2 of your affidavit and
- paragraph 5, you talk about your evidence representing the
- views of many LDCs. I understood that you were filing
- this on behalf of Hydro One; is that correct?
- A. Yes.
- 21 17. Q. Are you also representing the views of
- other specific LDCs?
- A. I have not been retained by other LDCs
- but what's portrayed here and what I've given is my views
- based on my experience dealing with many LDCs over the

- past eight years.
- 2 18. Q. Can you tell me what other LDCs share
- 3 the views that you put in here?
- 4 A. These views specifically?
- ⁵ 19. Q. Yes.
- A. This is my sense based on discussions
- ⁷ with LDCs, discussions about second generation funding, so
- 8 this is my sense of where a lot of them are coming from.
- 9 20. Q. That's not my question. My question is
- you've said this represents the views of many LDCs. Which
- ones? Please tell me which ones.
- 12 A. I said I believe it fairly represents
- the views of many LDCs. This is my belief.
- 14 21. Q. Which ones?
- A. I did not specifically ask them.
- MR. ROGERS: Are you able to give any
- specific examples? If not, that's the answer.
- THE DEPONENT: Well, I can give one
- 19 specific example.
- BY MR. SHEPHARD:
- 21 22. Q. Okay.
- A. But, I mean, I'm not retained by them.
- MR. ROGERS: Well, just explain to
- Mr. Shephard you are not speaking on their behalf, you are
- just giving your impression of what you believe their

- ¹ attitude is, I gather.
- BY MR. SHEPHARD:
- 3 23. O. That's fair.
- A. Okay. One that I know of would be
- 5 PowerStream.
- 6 24. Q. So PowerStream shares the views that
- you express in this affidavit.
- A. I believe.
- 9 25. Q. And pages 2 through 5 of your
- affidavit, and I'm going to come back to some of the
- details, but I want sort of a general view, this is about
- what the budgets of the LDCs should be, right, for a
- conservation, this section 2 through 5?
- 14 A. Hmm-hmm.
- Q. And I couldn't determine, when I looked
- at this, whether what you were saying, and I want you to
- tell me which is true, whether what you were saying is the
- board should never order an LDC to spend more than it
- thinks it should on conservation in CDM or whether you
- were saying that that rule should only apply during this
- transitional period until they get more experience.
- A. What I was saying was at this time I
- don't believe the board should order the LDCs to spend
- more than they have requested or more than they already
- have through third tranche funding.

- 1 27. Q. Okay. But you have said it would be
- unusual and unprecedented for the board to order them to
- 3 spend more money. I took it from that that you were
- saying you should never do this, you should never tell
- them to spend more than they want to spend.
- A. At this time, I don't think it's
- ⁷ appropriate.
- 8 28.

- Q. That wasn't my question.
- ⁹ A. Right.
- 10 29. Q. Enbridge, for example, Enbridge is
- experienced in this area.
- 12 A. Yes.
- 30. Q. Would it be appropriate for the board
- to order Enbridge to spend more on conservation?
- MR. ROGERS: Mr. Shephard, there is a legal
- connotation to your question that I don't think he can --
- he can't give you a legal answer.
- MR. SHEPHARD: I'm not asking the legal.
- MR. ROGERS: His opinion.
- BY MR. SHEPHARD:
- 21 31. Q. I'm asking an expert opinion, what's
- good policy.
- MR. ROGERS: Assuming they had the power to
- 24 do so.
- THE DEPONENT: Can you repeat the question

- then with the caveat on the...
- BY MR. SHEPHARD:
- 3 32. Q. Yes. With a utility that is
- experienced in conservation programs, is it appropriate
- for the board to say you should spend more than you've
- told us you want to spend?
- A. I can't answer that without the
- 8 context. I've given the context here in terms of what I
- 9 see as the context for the electric LDCs today and I've
- answered that in that context.
- 11 33. Q. I'm trying to get at a specific answer
- to my original question. I said, is this just a
- transitional rule or do you intend it to be a rule that
- applies to everybody forever? Is it your intention that
- the board's approach should be if you ask for X, we won't
- order you to spend more to everyone? It's a question of
- principle that I'm asking.
- A. No, I understand the question. I
- honestly don't know if that's the board's role given, you
- know, with respect to the government and the board in
- terms of a policy question.
- MR. SHEPHARD: Off the record.
- 23 --- Off-the-record discussion.
- BY MR. SHEPHARD:
- Q. So I take it from what you are saying,

- that you don't think the appropriate role for the board is
- to require LDCs to spend more on conservation; is that
- 3 fair?
- A. I'd have to answer that in context and
- you haven't given me any context for the question, and
- 6 I've answered it in context of today and you are asking
- me -- anyway, so that's...
- 8 35. Q. Well, okay. I think I'm entitled to a
- 9 straight answer on this. Look it, it's a simple thing.
- You can say in this transitional period, because it's a
- transitional period, you shouldn't order the utilities to
- spend more money. I understand that and we are going to
- get to that in a second.
- 14 A. Yeah.
- 15 36. Q. But I'm asking the next question. If
- it wasn't a transitional period, would you still be saying
- the same thing, don't order them to spend more money, as a
- matter of principle?
- 19 A. There's too many unknowns in that
- question, Jay.
- 21 37. Q. Okay. Let's approach it a different
- way then. Under what circumstances do you think it would
- be appropriate for the board to say to an LDC, you should
- be spending more money on conservation? We are going to
- order you to spend more money on conservation. Give me

- examples or parameters, factors.
- A. If the framework were certain, the
- ³ rules were clearer and the spending was, by definition --
- by the definition of the board asking an LDC to spend the
- money, it was deemed to be prudent when it was ordered.
- 6 38. Q. Sorry, the framework was certain, the
- ⁷ rules clear and the expenditures deemed prudent?
- A. Those would be at least, sort of, three
- 9 context aspects that would come to mind.
- 10 39. Q. So the board should never, for example,
- 11 say to a --
- 12 A. Sorry, and can I add something?
- 13 40. O. Go ahead.
- A. And there was comfort that the
- utilities could have the capacity to wrap up their
- spending. I mean, I guess I'm trying to -- that's
- implicit in the previous comments.
- 18 Q. So when you say the framework is
- 19 certain, what do you mean?
- A. The rules around the framework.
- 21 42. Q. For example, you mean, like, free rider
- rules and that sort of thing?
- ²³ A. Yes.
- 24 43. Q. Okay. So as long as you have a clear
- set of rules, that's solved, right?

- A. Your framework would be certain, yes,
- if the framework is certain.
- 9 44. Q. And then you are saying that if, for
- example, the board said to Toronto Hydro, we think you
- should spend \$20 million on conservation next year, we've
- looked at how big you are and all the sorts, we think 20
- million is the right number, you are saying that if Hydro
- One spends 20 million, the board couldn't later say, well,
- 9 some of that spending you spent was not prudent? They
- couldn't say that?
- 11 A. Who is the utility in question?
- 12 45. Q. Toronto Hydro.
- MR. ROGERS: He said Toronto Hydro and then
- you switched utilities.
- MR. SHEPHARD: Did I? I'm sneaky.
- BY MR. SHEPHARD:
- 17 46. Q. You are saying the board wouldn't be
- able to then later look at how they spent the 20 million
- and say, no, that was wrong how you did that?
- A. If a utility has flexibility to request
- funding such as it does today, such as they do today, and
- they choose to ask for a certain amount of funding, in my
- mind they are saying this is what we believe is
- appropriate, all right? If someone asked them then to do
- something other than what they believe appropriate, then I

- do believe that it should be deemed to be prudent if they
- ² are ordered to do it.
- 9. Okay. Let's just, before we leave
- 4 this, let's assume that the board agrees with you, let's
- 5 assume, but they think that the LDCs in general are not
- spending enough money on conservation, they've read
- ⁷ Mr. Neme's paper where they -- the percentages and the
- board says, You know what, we think more would be better.
- 9 What tools do you believe the board should use to cause
- the LDCs to spend more on or to do more in conservation
- short of ordering them to have a higher budget?
- 12 A. The first thing is the framework needs
- to be clarified, the roles and responsibilities of the
- LDCs vis-a-vis the OPA and the Ministry and other agencies
- that may be involved in CDM needs to be clarified, and
- just to go back, I think you recognize there's a number of
- aspects to the framework that, you know, when I say
- framework, it involves a number of things. They would
- need to be certain. And I think as well, frankly, time.
- Q. Just to gain experience and expertise,
- 21 knowledge.
- ²² A. Yes.
- 23 49. Q. Okay. Now, you have some LDCs that
- don't actually want to do conservation, right? I mean,
- we've seen some that have been very reluctant; is that
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Page 15 1 true? 2 Α. I'm not aware. 3 50. Q. You are not aware of any that are reluctant to do conservation? 5 Α. No. 6 51. Q. Okay. You've read the evidence of Newmarket? 8 Α. Yes. 9 52. Newmarket said that they should be out Q. 10 of the conservation business after the third tranche; 11 isn't that right? 12 MR. ROGERS: Take a look at it. 13 THE DEPONENT: I didn't interpret it the 14 same way. 15 BY MR. SHEPHARD: 16 53. Okay. Let me ask this a different Q. No. 17 way then. 18 Α. Okay. 19 54. If an LDC today doesn't want to spend Ο. 20 its third tranche money on conservation and there's some, 21 right, that haven't applied for the third tranche, true? 22 Α. I don't know for a fact. 23 55. Hypothetically let's assume that. Q. 24 Α. Okay. 25 56. And so they are not spending anything Q.

- on conservation, they don't even want to spend their third
- tranche on conservation, in those circumstances, should
- the board say, Hang on a second, we think that your rate
- 4 payers are entitled to have you involved in this and we
- 5 think you should be doing it? Is that appropriate for the
- 6 board to do?
- MR. ROGERS: Once again this is not a legal
- guestion, Mr. Shephard. You are asking about his opinion
- ⁹ for policy.
- BY MR. SHEPHARD:
- ¹¹ 57. Q. Yes.
- A. I think it's appropriate. I think it's
- more appropriate to ask how do we get conservation
- programs to those customers.
- 9. And ordering the utility to do it isn't
- an appropriate way of doing it.
- A. It's one way but I don't necessarily
- say that that's the most appropriate way.
- 19 So it's a case by case basis.
- A. It's back to the context question.
- Q. So there might be some cases in which
- the board should in fact say to that utility you should go
- do this.
- A. The board should look long and hard at
- ²⁵ alternatives.

- 1 61. Q. Are there circumstances in which the
- board should order utilities to go to conservation even
- though they didn't want to?
- 4 A. It would depend on the context.
- 5 62. Q. Well, no, you see, that's not a
- 6 contextual question. You either say, yes, there are
- ⁷ circumstances but it depends on the context or, no, there
- 8 aren't any circumstances in which the board should order
- ⁹ that. There's no context thing here. There's a yes or a
- 10 no.
- 11 A. There could be circumstances.
- 12 63. Q. In which the board -- it would be
- appropriate for the board to order them to do something
- like that; is that right?
- A. I'm thinking because I'm trying to
- think of the circumstances when that would arise and I
- frankly don't think there would be much likelihood of
- 18 that.
- 19 G4. Q. Let me ask another question then. A
- large LDC, doesn't matter which one, does conservation for
- its third tranche, spends a lot of money, \$5 million a
- year, let's say, for three years, learns stuff, gets some
- results, decides at the end of the three years, end of
- 2007, doesn't want to do it anymore, comes in the next
- year, no conservation expenditures in its plan, is it

- appropriate for the board in those circumstances to say
- hang on a second, you are a big utility, you should be
- 3 doing this?
- A. I think it depends on the
- ⁵ circumstances, Jay.
- 6 65. Q. All right. One of the things you said
- is we are in a transition period now.
- A. Hmm-hmm.
- 9 66. Q. And the electricity LDCs are learning
- about C&DM. How long do you think that transition period
- should last before they start to have rules that are more
- appropriate to mature conservation programs?
- A. Three to five years.
- 0. Okay. One of the things you said in
- paragraph 11 is it's very important for the roles of the
- LDCs to be clarified relative to OPA, to the board and
- other players. If the Ontario Energy Board simply said,
- Look, LDCs, this is the role we want you to play, is that
- enough or does it have to be agreed -- does everybody else
- have to sort of weigh in with their opinion as well?
- A. I think everyone else needs to be on
- board.
- Q. So you need some sort of joint decision
- between government, the OPA, the OEB, like that before
- they are really clear to go ahead; is that fair?

- ¹ A. Yes.
- 2 69. Q. In paragraph 15 of your affidavit, you
- talk about Mr. Goulding's evidence in the EDR proceeding
- and you said at the end of that that if you do too much
- too soon, and I'm quoting, that would "cause problems for
- 6 customers, create risks for the LDC and reduce the overall
- ⁷ effectiveness of their C&DM plan." Tell me what you mean
- by that. For example, how would it cause problems for
- 9 customers, if they rush into it too fast?
- 10 A. If you don't have the delivery
- mechanism in place for the programs fully cleaned up,
- like, sort of operating smoothly, then I think there's a
- potential for confusion for customers. There's potential
- for poor customer service. They might call and maybe the
- whole phone setup is not set up or the whole sort of,
- let's call it, sort of program enrollment may not be
- working smoothly. So there's those risks there.
- 18 70. Q. So when you say cause problems for
- customers, you are talking about customer inconvenience,
- that sort of thing.
- A. That's one aspect, yes.
- 22 71. Q. Well, are there others?
- A. If you rush a program to market too
- soon, then I think there's another risk for customers in
- terms of perhaps it's the wrong technology or perhaps

- there may be ancillary flow-on problems that people
- weren't aware of, that they didn't look at close enough.
- 3 So those are the sorts of problems that I'm referring to.
- 9. And the only way you can really avoid
- that sort of stuff is by taking the time to plan
- 6 carefully, right?
- 7 A. Yes.
- 8 73. Q. Now, of course there's a natural
- tension here, right, because the government wants
- conservation as fast as possible, as much as fast as
- possible, but to do it right, you have to slow down and be
- careful; is that correct?
- 13 A. Yes.
- 14 74. Q. How do you balance those two? I mean,
- this whole discussion about budgets is about balancing
- those two, isn't it really?
- ¹⁷ A. Yes.
- 18 75. Q. So you are an expert in this area.
- 19 Tell us how you should balance those two.
- A. As I've stated in paragraph 23,
- clarification of the framework and so to speak the rules
- of the game, clarification of the roles of the LDCs
- vis-a-vis the OPA and the other players, more certainty
- for the LDCs in terms of how they would be able to
- demonstrate, clearly demonstrate, the prudence of their

- 1 CDM spending. I think those are the sorts of things that
- need to be put in place before -- so the LDCs can move
- along and then be comfortable to, you know, if they feel
- it's appropriate, to ask for additional money.
- ⁵ 76. Q. But then that has nothing to do with
- the balancing of the need for speed and conservation and
- the need to plan carefully, does it?
- A. My sense is that those two would go --
- 9 like time wise, would likely go hand in hand.
- 10 77. Q. But they are not related. They might
- happen in parallel but the reality is, isn't it, that what
- you are talking about is LDC risk there, isn't it?
- 13 A. Yes.
- 78. Q. This is not about whether you can do it
- right in that time but whether you are reluctant to do it
- because you have too much risk.
- A. No, I don't see it that way.
- 18 79. Q. Well, aren't you talking about
- 19 reluctance of the LDCs to do it with the current risk
- 20 profile of the C&DM?
- A. Yes.
- 22 80. Q. That's the whole essence of this
- ²³ argument, isn't it?
- A. I think there's another aspect of risk,
- is the risk of, you know, being able to spend the money

- ¹ effectively and prudently.
- ² 81. Q. Okay.
- A. All right. So it's not just the
- 4 framework.
- ⁵ 82. Q. Okay. Just before we leave this budget
- area, which is obviously the biggest of these issues that
- 7 we are talking about, I guess one of the things I don't
- 8 understand is why demonstrating the prudence of C&DM
- 9 expenditures would be any more difficult than
- demonstrating the prudence of any other expenditure that
- they have in their budget. What is different about it
- that makes it harder to demonstrate prudence?
- A. One, it's a new area for them,
- right? I mean, in terms of demonstrating the prudence of
- an expenditure on wires or maintenance or customer
- service, those are all -- those are all aspects of the
- business they've been doing for however many years,
- perhaps a century. CDM is new for them, so there's a
- 19 question about their own experience in the area.
- And secondly, there's a question about how
- would the board -- what are the rules to demonstrate
- prudence, and I think the rules around that are still not
- clear. The rules around kind of pure wires-type
- activities are, you know, quite clear. So you've got the
- mix between rules on the experience on the wire side and

- the rules for demonstration and prudency versus relative
- inexperience on the CDM side and lack of clarity on the
- ³ rules with respect to CDM, so it's very different.
- 4 83. Q. Of course, if they were concerned about
- demonstrating prudence, one of the things they could do to
- ferreduce that risk is by investing in staff and expertise
- that would allow them to have a better knowledge of this,
- 8 right? Indeed, eventually they have to do that, right?
- ⁹ A. That would be one way.
- 94. Q. But they do have to do that sooner or
- later, don't they?
- 12 A. To do what?
- 95. Q. Invest in staff and expertise in
- acquiring the resources to be more knowledgeable in the
- ¹⁵ field.
- A. I haven't seen it said that they have
- 17 to do that.
- 96. Q. Well, if they don't, then they won't be
- able to effectively deliver conservation, will they?
- A. Sorry, I was speaking incrementally to
- what they are doing today and that was the context of that
- answer.
- 23 87. Q. But one of your points is that they are
- still going up the learning curve, true?
- ²⁵ A. Yes.

- 1 88. Q. And in order to get up the learning
- curve, they are going to have to invest in the resources,
- the expertise necessary to get to the top of the learning
- 4 curve, right?
- A. And I think they are investing today,
- 6 yes.
- 7 89. Q. Okay. And they can do that by going
- out and hiring people who already know about this or they
- ⁹ can train their internal people.
- A. Yes.
- 90. Q. All right. It's true that electric
- utilities in other jurisdictions are doing a lot more in
- conservation than the LDCs here, in some other
- ¹⁴ jurisdictions?
- A. Some other and there are lots of
- jurisdictions where they are doing less.
- 91. Q. Okay. And in some cases, as we saw in
- examples in Mr. Neme's evidence, they've ramped it up
- 19 faster than Ontario, true?
- A. I think a lot of the examples, at least
- from my knowledge, a lot of those jurisdictions had
- programs in place already. This is my understanding, that
- I believe he used the Vermont example and the New York
- example and I believe my understanding is that there were
- existing programs in place. The entities came out of, in

- a sense, nowhere. The entities were established but there
- was an existing, let's call it, CDM program base from
- which the entities could draw on. That's my understanding
- of the background of those two jurisdictions that he
- ⁵ referred to.
- 92. Q. So are these facts that you know or is
- ⁷ that just your guess as to what they might be?
- A. It's not a guess. It's my
- ⁹ understanding.
- ¹⁰ 93. Q. Perhaps --
- 11 A. And I cannot give you a reference at
- this point, if that's your question.
- 94. Q. Well, I'm going to ask you to undertake
- to provide that. I mean, you are basically saying that
- Mr. Neme's evidence is incomplete, it doesn't tell the
- whole story. So I'm going to ask you --
- MR. ROGERS: He didn't say that, in
- fairness, Mr. Shephard. You may deduce that.
- BY MR. SHEPHARD:
- 95. Q. Okay. Well, I'm going to ask him. Is
- that what you are saying?
- A. It would be helpful if the evidence
- 23 also explained what the context was in those jurisdictions
- 24 and whether there was a CDM, a number of CDM programs in
- place from which those two entities can draw.
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- 96. Q. Okay. So then I'm going to ask you to
- ² undertake to fill in those gaps in that factual
- information with the information that you know, the
- 4 references that you know that demonstrated that they
- 5 didn't go from a stand and start, that they went from a
- base and what that base was.
- 7 MR. ROGERS: Well, I'm just thinking here.
- 8 I'm not sure that you are entitled to ask for undertakings
- on a cross-examination but it is in the context of the
- board, so I'll give you that undertaking, Mr. Shephard, to
- make reasonable efforts to try --
- THE DEPONENT: We can do that.
- BY MR. SHEPHARD:
- 97. Q. Thanks very much.
- Then I want to turn -- I just want to ask
- one more question about this, and that is you talk about
- the framework rules. These are the rules relating to how
- you calculate TRC, for example? Is that the type of thing
- 19 you are talking about?
- A. That would be one aspect.
- 98. Q. So things like measure lives, free
- ²² ridership.
- A. Those would all be related to TRC
- ²⁴ calculations.
- 99. Q. Okay. Are there other framework rules
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- in addition to those rules relating to TRC calculations
- that you think are currently uncertain?
- A. Yes.
- 4 100. Q. What are they?
- A. There's a number of aspects of the TRC
- 6 calculation, I think. I think there's questions with
- ⁷ respect to timing.
- 8 101. Q. Timing of what?
- A. Timing in terms of whether it's loss
- revenue recovery or whether it's SSM.
- 10 102. Q. Sorry, I don't understand that.
- 12 Explain again.
- A. I think there's uncertainty in terms of
- the timing at which those, let's call them, framework
- tools would provide their intended relief.
- 16 103. Q. This is the tools that you use to
- 17 calculate TRC?
- ¹⁸ A. No.
- 19 104. Q. So which tools are you talking about?
- A. The TRC is, I think, only one aspect of
- the framework, the calculation of that.
- 22 105. Q. I'm looking for the other aspects.
- A. And I just gave you one. Another
- aspect would be the timing under which, say, an SSM would
- be recovered, the time frame over which an SSM would be

- approved, the time frame over which an LRAM would be
- approved, what the requirements would be for demonstration
- of those. So I think there's -- so in addition to the
- 4 TRC, there's a lot of question about -- a lot of
- 5 uncertainty with respect to the documentation that would
- 6 be required as well as the time frame that it would take
- 7 to sort of get that through the process so to speak.
- 8 106. O. So these all relate to either SSM or
- 9 LRAM.
- 10 A. Sorry, and to prudency of -- just plain
- prudency of investment absent LRAM and SSM which is great
- 12 recovery.
- 13 107. Q. And what aspects of prudency do you see
- are uncertain at this point? Which rules relating to
- uncertainty do you think are uncertain at this point?
- A. I've just given a number, right.
- 17 108. Q. I didn't hear any, sorry. We are
- talking about prudency now.
- A. Hmm-hmm.
- 20 109. Q. I didn't hear any relating to prudency
- or uncertainty. I heard SSM and LRAM. I get that.
- A. Okay. This is with respect to third
- tranche for second generation funding.
- 24 110. Q. You are the one who said the framework
- is uncertain. I'm asking for examples of how it's

- uncertain. You said one is prudence. So please explain.
- A. I believe that a lot of LDCs are not --
- have concerns about their ability to demonstrate the
- ⁴ prudency of their CDM expenditures.
- 5 111. Q. They think the board will think that
- they wasted money foolishly or the board might think that?
- A. No. I think they have concerns about
- 8 their ability to demonstrate the prudency of their
- 9 investment.
- 10 112. Q. No, I understand that and I'm asking
- why would they have those concerns? They don't have those
- concerns with, you know, putting up wires.
- 13 A. They've been putting up wires for a
- 14 hundred years.
- 15 Q. So it's back to their inexperience.
- A. It's a developing frame -- it's a
- development, let's call it, relationship.
- 18 114. Q. Okay. I want to turn to free
- 19 ridership. I only have a couple of questions on free
- ridership. There are two things about free ridership here
- 21 and I want to make sure that we understand both of them.
- One is do you use the numbers in the TRC guide, right?
- A. Hmm-hmm.
- 24 115. Q. And the second is whatever numbers you
- use, are they locked in to budget and actual, right? Okay.

- So the numbers in the TRC guide, I haven't even read them,
- we'll talk about that later, but let's talk about the
- locking in question. Now, this is not the first time that
- you've talked about locking in, is it?
- 5 A. No.
- 6 116. Q. In fact, you've consistently said that
- you think that number should be locked in -- the free
- 8 rider number should be locked in, true?
- A. I've given evidence along those lines,
- 10 yes.
- 11 117. Q. So I'm showing you, and I'm going to
- ask that this be marked as an exhibit, I'm showing you a
- document headed up Improvements to DSM Incentive
- Recommendations for Enbridge Gas Distribution, Exhibit 1.
- And I'm marking that as Exhibit Number 1.
- EXHIBIT NO. 1: Document entitled
- 17 Improvements to DSM Incentive Recommendations for
- 18 Enbridge Gas Distribution.
- BY MR. SHEPHARD:
- 20 118. Q. Were you one of the authors of this?
- ²¹ A. Yes.
- 22 119. Q. And in this, it's correct that you
- recommended that free ridership be one of the locked in
- parts of the calculation for TRC, correct?
- A. That would have been the gist of it.
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- 1 I'm just trying to find the specific recommendation.
- 2 120. Q. Well, remember, you were talking about
- a new incentive mechanism in this, a new calculation of
- the SSM in this particular paper but one of the foundation
- 5 items was lock in the exogenous variables. If you take a
- 6 look at page 5, in the last paragraph on that page.
- A. Hmm-hmm.
- MR. ROGERS: If you could say yes or no,
- ⁹ please.
- THE DEPONENT: Sorry, yes.
- BY MR. SHEPHARD:
- 12 121. Q. Okay.
- A. With respect to the framework, right.
- 14 This is the framework.
- 15 122. O. Well, this was the rules for
- 16 calculating TRC, right?
- 17 A. Yes.
- 18 123. O. And in fact, there's about nine
- variables, aren't there? There's measure life and there's
- avoided gas costs and there's a bunch of them, and of
- those nine variables, tell me whether this is correct, the
- only two variables that you think should not be locked in
- are number of participants and program costs. Every other
- one should be locked in.
- A. That would provide more certainty.

¹ 124.

Q. So the answer is yes.

2

A. Yes.

³ 125.

- Q. Okay. And the reason for that is you
- 4 want the company to be -- the utility to be able to focus
- 5 on the things they can control.
- ⁶ A. Yes.
- 7 126.

- Q. And they can control how much they
- 8 spend and they can control how many customers they get
- ⁹ into the program.
- A. Yes.
- ¹¹ 127.

- Q. But everything else they can't really
- control.
- A. I think the key point here is
- certainty, right? Give them certainty and let them focus
- on the key variables and keep the rules -- you know, lock
- in the rules so they can go on and get the job done.
- ¹⁷ 128.

- Q. If you turn to page 8 of this exhibit,
- please.
- 19 A. This one, okay.
- ²⁰ 129.

- Q. And this is the set of principles that
- you say should be applied in creating an SSM.
- A. Hmm-hmm.
- ²³ 130.

- Q. Is that right?
- A. Yeah.
- ²⁵ 131.

Q. And the last of those bullets is, and

- 1 I'm quoting: The incentive should be based on results
- achieved for rate payers, not just effort expended.
- A. Yes.
- 4 132. Q. So the point is they should not get a
- 5 reward -- tell me whether this is true. They should not
- 6 get a reward unless they -- except for benefits they
- ⁷ actually achieved, correct?
- A. As measured how?
- 9 133. Q. We are talking reality.
- A. Benefits as measured by the framework,
- 11 yes.
- 134. Q. Okay. So it's not benefits actually
- achieved, it's benefits calculated to have been achieved
- based on certain assumptions, correct?
- A. Yes. This is with respect to an
- incentive mechanism. Benefits was -- yes.
- 17 135. Q. And if it turns out that the
- assumptions in the formula are wrong, you can demonstrate
- that they are wrong, your position is you shouldn't change
- them. Even though you know the benefits aren't being
- created, you shouldn't change the assumptions because that
- creates uncertainty for the utility, right?
- A. That new information should be applied
- going forward prospectively.
- 25 136. Q. So, for example, it's true, isn't it,

- that for 2003, this is for the 2003 rate case, for 2003,
- in fact isn't it correct that the actual SSM for Enbridge,
- whom you were giving evidence for, was actually based on
- 4 \$6 million of additional TRC that didn't occur, that
- 5 wasn't created?
- A. I can't comment. I did not look
- 7 closely at that.
- 8 137. Q. When Mr. Brophy comes here, I'll ask
- 9 him that, but I want to ask you this question. On the
- approach you've taken, that could happen, right?
- 11 A. Yes, and it can go the other way too.
- 138. Q. Exactly. You've said in paragraph 30
- that in your view the utilities would have to come to the
- board in advance to get their free ridership rates
- approved if they couldn't rely on the guide, right?
- That's what you've said here.
- A. I said it would be prudent for them to
- do so, yes.
- 19 139. Q. All right. And that that would cause a
- delay and it would be a problem, right?
- A. Yes.
- 22 140. Q. But that assumes you are locking in
- position, right? If in fact you calculate TRC based on
- actual benefits, the best information you have at the
- time, then you wouldn't lock in your free ridership in

- 1 advance, would you?
- A. I would still want to take another -- I
- would still want to take a fresh look at free ridership.
- If it's going to be something different and it's deemed in
- 5 the TRC guide, then I think it would be prudent to take a
- look at it, take a fresh look at it, and see what you
- think the numbers might be for your specific program.
- 8 141. Q. Okay. The last thing I want to ask you
- ⁹ about is attribution.
- A. Hmm-hmm.
- 11 142. Q. Sorry, hang on a second. Let me ask
- you one more thing about free ridership. Paragraph 34,
- you are talking about the locked in nature of free
- ridership and you say that the board, "retains the option
- to address any significant discrepancies related to free
- 16 ridership and other characteristics through its rates
- setting process." Do I understand you to be saying there
- that if the results are really wonky, the board can come
- in after the fact and say, you know what, we are not
- giving you an SSM for that because you didn't actually
- 21 achieve the benefits?
- A. That's my understanding.
- 23 143. Q. Okay. So generally speaking, free
- ridership should be locked in but in extreme cases, if it
- really produces bad results, you would agree the board can

- go in after the fact and fix those bad results.
- A. I would agree the board has, based on
- my understanding, now has the capability to do that, yes.
- 4 144. Q. I'm not asking a legal question. I'm
- 5 asking the policy question. Is it appropriate for them to
- 6 do that?
- A. No, I don't believe it is.
- ⁸ 145. Q. Okay.
- A. It's inconsistent with having them
- 10 locked in.
- 11 146. Q. Now, Mr. Brophy in his affidavit, I'm
- turning to attribution, Mr. Brophy in his affidavit says
- free ridership and attribution are not similar concepts.
- You say in paragraph 35 free riders and incremental
- benefits are closely related which sounds to me like you
- are saying they are very similar concepts, attribution and
- free ridership; is that right?
- A. I believe they are, yes.
- 19 147. Q. And Mr. Neme says in fact, and you've
- heard him, I think, say this on more than one occasion,
- that attribution is really a type of free ridership.
- A. Hmm-hmm.
- 23 148. Q. It should, right?
- 24 A. Yes.
- Q. So I guess my question is if you have

- free riders that are free riders because the price of
- electricity went up, they weren't influenced by the
- program, they would have done it anyway because of price
- of elasticity, you agree that those free riders should not
- be credited to the utility, right?
- A. Are we talking about -- I mean, are we
- back to the aspect of locking in free riders?
- 8 150. Q. No. I'm talking about the basic
- 9 concept. So the basic concept is if you put in a measure
- because electricity is expensive, not because the
- utilities suggested it, then that's a free rider, it gets
- excluded. That's why you have free rider rates, right?
- 13 A. If you would have otherwise done it
- absent the program.
- 15 151. Q. Okay. So how is it different to say if
- the government, the federal government, let's say, has
- convinced you to do it already and the utility didn't
- convince you to do it, the government did, then aren't you
- just as much a free rider?
- A. If you would have done it absent the
- program, I would say yes.
- 22 152. Q. Well, okay. So herein lies the problem
- with attribution, is the utilities want to describe the
- 24 program as being the whole program including the
- involvement of the governments, right? But another way of

- looking at it is to say if you would have done it absent
- the utilities involved, then you are a free rider. That
- would be a fair way of doing it, right?
- A. And I think when there is information
- on that, that comes available from the valuation efforts,
- then I think everyone can look at that on a going-forward
- ⁷ basis.
- 8 153.

- Q. And that would be an appropriate way to
- ⁹ do it.
- 10 A. That's why I think they are linked,
- 11 yes.
- MR. SHEPHARD: Excellent. That's all. Do
- you have any redirect?
- MR. ROGERS: No.
- 15 --- Whereupon the proceedings adjourned at 2:27 p.m.

16

- 17 I HEREBY CERTIFY THE FOREGOING
- to be a true and accurate
- transcription of my shorthand notes
- to the best of my skill and ability.

21

22

23

- Voula Kirkos, CSR
- 25 Computer-Aided Transcription