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# Background On OEB First Generation PBR for Ontario Electricity Distributors

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Presentation to Working Group on 3rd Generation  
Incentive Regulation

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# Presentation Outline

- Development process
  - Comprehensive Approach
  - Multi-phase process
    1. Initial consultation process.
    2. Task forces to develop detailed work plans and '*MEU Cost and Productivity Data Base*'.
    3. Detailed analysis and plan development.
    4. Board Hearing
- 1<sup>st</sup> Generation Plan
- PBR data
- Fundamental Issues

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# Comprehensive PBR Framework

- The first generation PBR process was a comprehensive unified approach to restructuring, which included:
  - Initial rate unbundling
  - Capital structure and market rate of return
  - Customer rate impacts and utility financial impacts
  - Total cost benchmarking
  - Reviewing rate adjustment mechanisms
  - Data requirements
  - Service quality
  - Rate design
  - Implementation issues (sharing mechanism, Z, DSM etc)

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# Development Process: Phase 1

- Development of initial work plans covering:
  - Stakeholder education/outreach;
  - Data specification and collection;
  - Staff reports/presentations to the Board;
- Following development of initial work plans:
  - *Statement of Policy Objectives* developed;
  - *Consultative Letter* to stakeholders outlining the process released;
  - Staff discussion paper released to stakeholders;
  - Stakeholder comments on Issues.

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# Development Process: Phase 1

- Workshops
  - 2 one-day PBR educational workshops;
  - Facilitated regional stakeholder consultation workshops at five locations in Province
    - Feedback on Board staff report on *PBR for Electricity Distribution in Ontario*.
    - Input on basic PBR scheme, features of PBR model, implementation issues

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# Development Process: Phase 1

- ❑ After further work among the consultants and staff, Staff Report on a PBR Framework developed and circulated to stakeholders.
- ❑ In addition, during the latter part of this phase, it became apparent that extensive as well as intensive stakeholder input would be required on the part of the OEB.
- ❑ Led to the plan to form 4 Task Forces. These Task Forces were to cover:
  - Yardstick Competition
  - Rate Design
  - Cap Mechanism
  - Implementation Issues

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# Development Process: Phase 2

- The second phase of development consisted primarily of Task Force and Working Group meetings and detailed data collection.
- Over 30 Task Force sessions consisting of almost 200 hours of discussions.
  - Task Force and Working Groups encompassed nearly 100 participants from dozens of utilities and stakeholder organizations.
  - In these sessions, stakeholders provided critical insights and points of view representing numerous positions and issues.

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# Development Process: Phase 2

- Task Forces developed multiple surveys:
    - These included surveys on reliability; customer service; transition/restructuring costs; yardstick/benchmarking characteristics; and costs and productivity.
      - survey to MEUs collected necessary cost and operating information for plan development.
      - responses included detailed information on “yardstick” (benchmarking) characteristics and circumstances that the utilities believed affected their operations and costs.
  - The Yardstick Competition/Benchmarking Task Force:
    - worked intensively to address issues of desirability, form, requirements, data, coverage and consequences for benchmarking.
    - Significant exploratory examinations of MUD Bank data were undertaken.
    - Preliminary examinations on selected responses of the data collected with the yardstick survey.
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# Development Process: Phase 2

## ■ Data Collection and Integration

### □ MEU Cost and Productivity Data Base:

- Demand by customer class for revenue and usage for 10 years
- Customer numbers by customer class for 10 years
- Expenses in total and by category for 10 years
- Labor compensation and employment for 10 years
- Line Losses and total energy purchases for 10 years
- Capital costs covering as much as a twenty- year history for stock, additions, retirements, depreciation, and contributions
- Capital additions by asset category

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# Development Process: Phase 2

- This information was then combined with information from:
  - ❑ the Municipal Electric Association (wage rates);
  - ❑ Statistics Canada (bond rates, capital asset prices for distribution network components);
  - ❑ Ontario Hydro Statistical Yearbooks for individual distribution utilities.
- Board staff Consultants reviewed all survey returns
- Four Task Force Final Reports were issued.

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# Development Process: Phase 3

- The 3<sup>rd</sup> phase comprised detailed analysis of collected data, development of the *Productivity and Price Performance for Electric Distributors in Ontario* report outlining the results, and Board staff's Draft Rate Handbook, the proposed 1<sup>st</sup> Generation PBR Plan.
- Detailed analysis comprised:
  - Detailed construction of costs, prices and productivity results for scores of individual MEUs;
  - Detailed and extensive examinations and tests on costs, prices and productivity (TFP);
  - Staff Report documenting these results;
  - Assessing the implications of alternative regulatory targets on MEUs' financial performance;

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# Development Process: Phase 3

- The *Productivity and Price Performance* report initially contained results for 40 utilities. Ultimately, full costs, productivity and price calculations were performed on 48 MEUs.
- Partial work-ups were undertaken on dozens of other survey returns; data gaps and/or time constraints precluded additional full calculations.
- Dr. Cronin undertook to collect even more detailed data from a smaller sample of utilities focusing on such potentially important issues as functional expenditures (e.g., administration, billing and O&M) and the extent of capitalized labor.

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# Development Process: Phase 3

- The Draft Rate Handbook, based on the Task force consultations and data collection and analysis, was issued on June 30, 1999.
  - The proposed PBR plan included a menu of productivity target/allowed ROE tradeoffs, based on the analysis of MEU productivity and price performance and MEU financial sensitivity analysis.
  - included service quality performance metrics/standards
- The *Productivity and Price Performance* report (issued in July, 1999 with supplement in Aug) laid out the calculations underpinning costs, TFP and IPI.
  - The Report documented many of the sensitivity tests conducted on such parameters as weighting schemes, factor input inclusion (e.g., line losses), and utility size.
  - Subsequent analysis documented productivity performance based on utility size and considered additional factors such as the age of infrastructure, utility size, and productivity growth.

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# 1<sup>st</sup> Generation PBR Plan

## OEB Staff Proposal:

$$\% \text{ Change Price} = \% \text{ Change IPI} - \% \text{ Change TFP} + Z$$

- ❑ Inflation adjustment factor via an Input Price Index (IPI) specific to Ontario LDCs.
- ❑ IPI comprehensively measures changes in the prices of inputs employed by the distributors including capital, labor and materials.
- ❑ The Input Price Index (IPI) is the index formed by the addition of sub-indices of input prices weighted by the cost share of each input.
- ❑ IPI for *typical* Ontario LDC to be used for rate adjustment.

# 1<sup>st</sup> Generation PBR Plan

## OEB Staff Proposal:

- A menu of allowable ROE – Productivity Offset options

| <b>Selection</b> | <b>Productivity Factor<br/>(percent change per year)</b> | <b>ROE Ceiling<br/>(percent)</b> |
|------------------|--|----------------------------------|
| A                | 1.25   | 10                               |
| B                | 1.50   | 11                               |
| C                | 1.75   | 12                               |
| D                | 2.00   | 13                               |
| E                | 2.25   | 14                               |
| F                | 2.50   | 15                               |

# 1<sup>st</sup> Generation PBR Plan

## OEB Staff Proposal:

- ❑ Monitoring of Service Quality Indicators.
- ❑ Board to conduct customer research for use in setting standards for the second PBR term.

| <b>Customer Service</b>   | <b>Service Quality</b>  |
|---|---|
| Indicators Requiring Reporting:<br><br>Connection of New Services<br>Underground Cable Locates<br>Appointments<br><br>Indicators not Requiring Reporting:<br><br>Telephone Accessibility<br>Written Response to Inquiries<br>Emergency Response | Indicators Requiring Reporting:<br><br>System Average Interruption Index (SAIDI)<br>System Average Interruption Frequency Index (SAIFI)<br>Customer Average Interruption Duration Index (CAIDI) |



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# 1<sup>st</sup> Generation PBR Plan

## Board Decision

- ❑ Board accepted IPI approach (rather than CPI advocated by some parties). However, Board limited change in capital component to half the observed change.
- ❑ Board rejected ROE-PF menu approach and adopted a single productivity factor of 1.5% (the base PF + 25 basis point stretch factor).
- ❑ Board generally accepted the Service Quality approach.

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# PBR Data

- Board has the extensive data collected from 200+ MEUs during Phase 2. These data included:
  - 10 years of labour/compensation data
  - 20-25 years of capital data.
- “Yardstick Data included:
  - Total service area
  - Rural service area
  - Urban service area
  - Service area population
  - Municipal population
  - Seasonal customers
  - Total customers, kWh, kW and revenue
  - Residential customers, kWh and revenue
  - GS customers, kWh and revenue
  - LU customers, kWh and revenue
  - Annual peak load and average peak load
  - Average load factor
  - Total Dx system losses and Line losses
  - System voltage level

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# PBR Data

- “Yardstick Data continued:
  - Total km of line
  - OH/UG km of line
  - Circuit km of line type: 3 phase, Single phase
  - Number of Dx and Tx stations and Voltages
  - Number of transformers and type: Tx, sub-Tx, Dx
  - Number of Control Centres (how many hours staffed?)
  - Description of generation assets
  - Description of Tx system
  - Contributed capital policy
  - Shared Services?
  - Multi-use Utility?
  - Special circumstances or unique attributes e.g. difficult to access)

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# PBR Data

- Capital Additions
  - Gross book value
  - Depreciation expense
  - Amortization expense
  - Retirements
  - Capital additions: land; land rights, building and fixtures; distribution station; sub-feeder O/H, sub-feeder U/G; Dx lines O/H; Dx lines U/G; Dx transformers; and etc.
  - Total Contributed Capital (\$/year)

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# PBR Data

- Labour/Compensation Data
  - ❑ Number of own full-time employees
  - ❑ Number of own part-time employees
  - ❑ Number of own FTE employees
  - ❑ Number of contract or outsourced “employees”
  - ❑ Total labour compensation (e.g. wages, salaries, pension, fringe, bonuses, etc)
  - ❑ Total contract and outsourced labour expense

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# PBR Data

- PBR Annual Filing Requirements
  - Labour
    - FTE, wages, salaries, fringe benefits
    - Change in Line Crew Wage Rates
    - Capitalized labour included in (1)
  - Capital
    - Gross fixed assets
    - Accumulated Depreciation
    - Amortization
    - Capital additions for year
    - Retirements for year
  - Line losses

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# PBR Data

- PBR Annual Filing Requirements
  - Functional
    - O&M – total and labour
    - Billing and Collection – total and labour
    - Admin – Total and labour
  - Capital Composition
    - Labour
    - Overhead
    - Equipment/Material
    - Other

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# PBR Data

- 1999 Data Collected
  - Data from in excess of two hundred distributors
  - Also used data from 1988 to 1997 Ontario Hydro Statistical Yearbook
  - TFP calculation for 48 utilities representing cross section of utilities
  - Data used to determine IPI
  - Possibility to reconstruct data for entities merged post 1999.

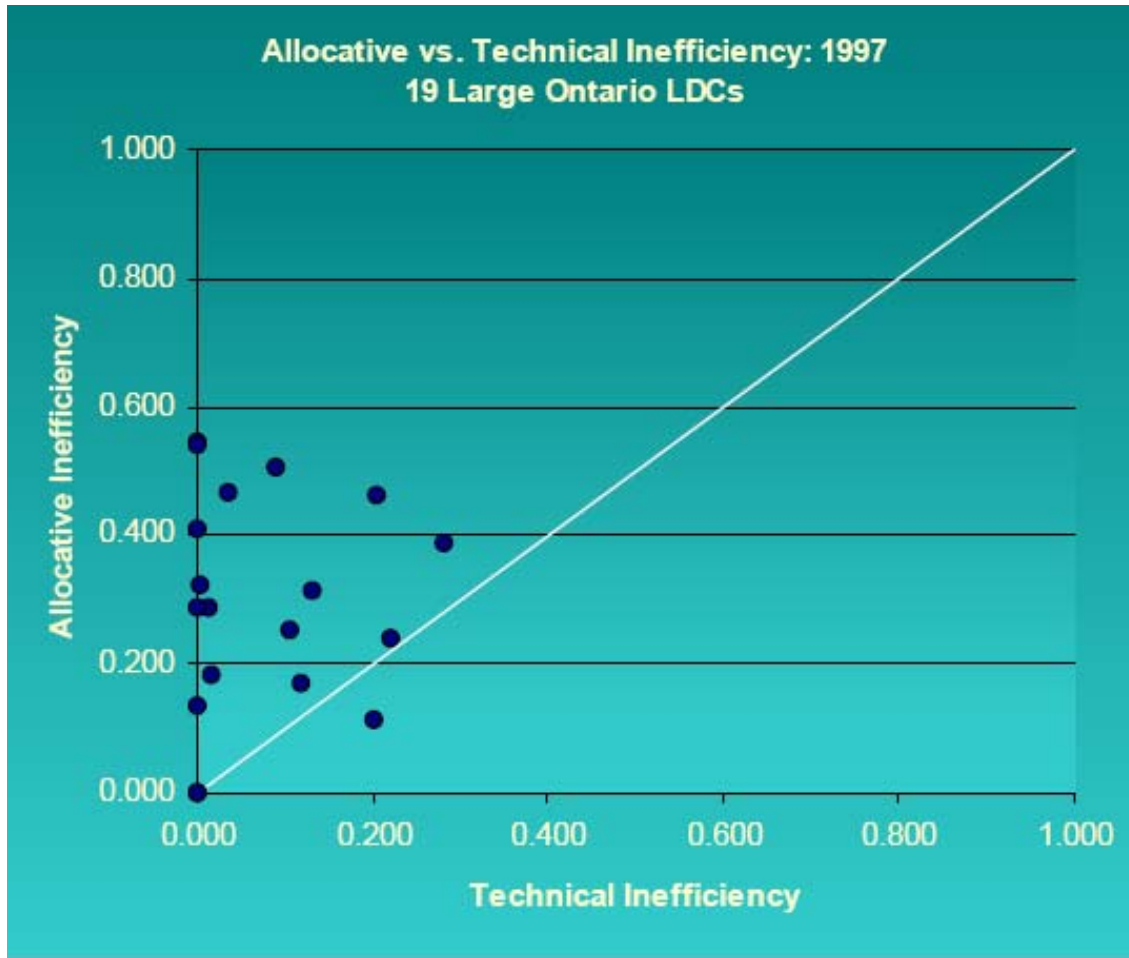


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# Fundamental Issues

- Fundamental issues that needed to be addressed during the initial development of the 1<sup>st</sup> Generation Plan and in the initial research for mid-term review and 2<sup>nd</sup> Generation
  - Collection of data to create a robust data set that correctly reflects cost differences among LDCs;
  - Development of value-based capital stock for LDCs;
  - Were all LDCs or some LDCs over-capitalized (issue of importance during first generation hearing and the treatment of contributed capital)?;
  - Proper specification of the cost function and inputs and outputs;
  - Are the best practice frontier and associated peer groups stable?
  - To what extent can LDCs adjust costs during a likely plan term?

# Fundamental Issues



Source: F.J. Cronin & S.A. Motluk, "Restructuring Monopoly Regulation with Endogenous Market Designs," *Institute of Public Utilities 35<sup>th</sup> Annual Regulatory Policy Conference*, Charleston, SC, Dec 8-10, 2003.

# Fundamental Issues

**Table 6** Peers & Weights :  
Base Case, 1988 and 1997

| Firm | 1988    |              | 1997      |                 |
|------|---------|--------------|-----------|-----------------|
|      | peers   | peer weights | peers     | peer weights    |
| 1    | 4 10    | .24 .76      | 10        | 1.00            |
| 2    | 4 19    | .18 .82      | 4 19      | .48 .52         |
| 3    | 4 6     | .60 .40      | 4         | 1.00            |
| 4    | 4       | 1.00         | 4         | 1.00            |
| 5    | 4 6 19  | .11 .15 .74  | 4 19      | .14 .86         |
| 6    | 6       | 1.00         | 6         | 1.00            |
| 7    | 4 19    | .07 .93      | 4 19      | .20 .80         |
| 8    | 4 19    | .44 .56      | 8         | 1.00            |
| 9    | 4 6     | .50 .50      | 4 10      | .30 .70         |
| 10   | 10      | 1.00         | 10        | 1.00            |
| 11   | 4 6     | .41 .59      | 4 8       | .88 .12         |
| 12   | 4 10 19 | .90 .04 .06  | 6 10      | .20 .80         |
| 13   | 4 10    | .82 .18      | 4 10 19   | .30 .18 .52     |
| 14   | 4 19    | .33 .67      | 4         | 1.00            |
| 15   | 4 6     | .23 .77      | 4         | 1.00            |
| 16   | 4 6     | .05 .95      | 4 6 10 19 | .04 .13 .01 .82 |
| 17   | 4 6 19  | .17 .57 .26  | 4 6 10    | .49 .13 .38     |
| 18   | 6 10 19 | .26 .05 .69  | 4 10      | .51 .49         |
| 19   | 19      | 1.00         | 19        | 1.00            |

Source: F.J. Cronin & S.A. Motluk, "Flawed Competition Policies: Designing Markets with Biased Costs and Efficiency Benchmarks," *Review of Industrial Organization*, Vol.31, No. 1, Aug 2007.

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# Political Interference

- 2000 - Minister's Directive to Board to give primacy to consumer protection with regard to rates
- Result of Directive - Phasing-in of market based rates in three installments, no impact on PBR framework
- 2002 - Bill 210 freezes distribution rates
- Result of Bill 210 – no 1<sup>st</sup> generation PBR rate adjustment