

## Minutes of July 14, 1999

The following issues were presented to the member attending for their final approval and comments. Dissenting opinions are noted in the actual presentation papers and referenced here for information. The absence of a dissenting opinion reference indicated unanimous approval. Minor wording changes will appear in final version to be sent before August Meeting.

### Sub-Group Three Issues

1. Global Issue Outline VII.A.2: Retail Settlement Systems Timeline APPROVED
2. Global Issue Outline VIII.C.I: Determining Network losses and Unaccounted for Energy by combining into a single estimate. APPROVED
3. Global Issue Outline VIII.C.I: Determining Network losses and Unaccounted for Energy Methodology. APPROVED
4. Global Issue Outline VIII.D. Calculating the Net System Load Shape(NSLS) APPROVED

### Sub-Group One Issues

1. Global Issue Outline 1.B: What service transactions should be included in the settlement code? APPROVED
2. Global Issue Outline 1.C.1: Which party should initiate service transaction requests? APPROVED
3. Global Issue Outline 1.C.1.a.(2): Nature of authorization for service transaction request. APPROVED
4. Global Issue Outline 1.C.2: Information that must be transmitted when submitting a service transaction request. APPROVED
5. Global Issue Outline 1.C.7, 1.C.9:  
- Allowable frequency of customer switching and information request

- Procedures to determine whether service requests should be process. DISCUSSED BUT NOT APPROVED
- 6. Global Issue Outline 1.C.8: Rules to follow if multiple requests are received by an LDC. DISCUSSED BUT NOT APPROVED
- 7. Global Issue Outline 1.C.11: Rules and procedures for determining settlement obligations at time of a change in supplier. DISCUSSED BUT NOT APPROVED
- 8. Global Issue Outline III.B.1: LDC/Retailer service agreement/contract NOT DISCUSSED
- 9. Global Issue Outline III.B.1.(a).(5) and III.C.2: Establishing and updating prudential requirements between LDCs and Retailers. NOT DISCUSSED
- 10. Global Issue Outline: What customer-specific information must be made available upon request by a customer or retailer? NOT DISCUSSED

Sub Group Two Issues shown below were not discussed at the meeting and will be covered at the August 12, 1999 meeting

The meeting adjourned at 3pm after receiving a update from the Board on Customer/ Retailer /LDC relationship.

#### Sub Group Two Issues

1. Global Issue Outline III.A.2: Split Bill Option
2. Global Issue Outline III.A.3: Equal Payment Billing by LDCs
3. Global Issue Outline III.A.4: LDC Consolidated Bills
4. Global Issue Outline III.B.1.a: Should a retailer that provides a consolidated bill have to pay the LDC for energy and wires costs even if they are not paid by the end-use customer being served?
5. Global Issue Outline III.B.1.b: In the event that a split bill option is offered, which parties should be responsible for customer non-payment risk?

6. Global Issue Outline III.B.1.d: Who should assume non-payment risk where an LDC provides a consolidated bill?
7. Global Issue Outline III.B.2: Risk Mitigation Procedures
8. Global Issue Outline III.B.2.b: What should happen to a customer's deposit when a customer switches
9. Global Issue Outline III.B.2.c(2): Should an LDC be allowed to refuse to reconnect a customer unless the customer has paid all past due bills associated with wires charges and standard supply?
10. Global Issue Outline III.B.2.c(3): What guidelines should be set for the timing and notification of disconnection?