

**Agenda**  
**Distribution System Code Task force**  
**Third Meeting May 13, 1999 9:30 am - 3:30 pm**

Location: Ontario Energy Board offices

1. Review and approve minutes and assign a minute-taker
2. Suggested additional agenda items
3. Presentation on service quality standards (reliability and customer service) from PBR task force (by Ron LaPier)
4. Discussion of connection and extension questions: at the end of this discussion a person, or subgroup of people should be charged with developing proposals to bring back to the group for review the next meeting.
5. Discussion of information distribution (to customer and retailers) and review of overlap with RSC task force.
6. Discussion of proposed work plan: including the group decision making rules (we could take the proposal from the RSC task force as the starting point for discussion).
7. Confirm the next meeting date and adjourn. (Chair and vice chairs will meet after the task force meeting.)