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To: Electric Distribution Utilities

**Re: Chapter 9 of Rate Handbook - Application of Rates and Charges - Section 9.4 Billing Information**

Enclosed please find a copy of Section 9.4, an addition to Chapter 9 of the *Electricity Distribution Rate Handbook* ("Rate Handbook"). This section of the Chapter discusses issues relating to the design of the customer bill including mandatory disclosure requirements that must be met by the distributor.

Electric Distribution Utilities should insert this new section into Chapter 9 of their Rate Handbook binder.

Yours truly,

Paul B. Pudge  
Board Secretary

Attachment