

WELLANDPORT GAS COMPANY LIMITED

RETAIL

824 Hwy 3 West
RR 5
Dunnville, Ont
N1A 2W4

February 21, 2001

RE: PROPOSED GAS DISTRIBUTION ACCESS RULE

We are a very small, privately owned gas distributor/vendor, having a customer base of approximately 160. We only received notification of this proposal on February 14/01, not in September 2000, as your letter stated. For this reason, we had to quickly review this proposal and provide a response by the deadline of Feb. 26/01.

We are both a distributor and a vender as we produce gas from our own wells but also purchase great quantities from Union Gas to supplement the shortage in well production vs customer demand.

Our concerns are as follows:

- 7.1.2 Release of customer information- should not lawyers acting on behalf of sale of a customer's property have right to information re status of that customer's account
- 7.2.2 Clarification of "payment receipt dates" - how do you want this record kept? - if customer payment is past due date, gross charges apply
 - please clarify the record keeping re "maximum credit exposure in past 12 billing periods"

We currently maintain all other information that is suggested in Section 7.2, 7.3 and 7.4.

- 8.1.1 We have concern with the customer determining the rendering of the bill for service (perhaps we are misunderstanding the the intention of this section)

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8.3.1 It would be financially onerous to expect this small Company to provide a customer bill reflecting breakdown of amount owing for distribution services and for commodity. We both produce from our own wells and also purchase from Union Gas and can see not way to fulfill this section. It would be so financially onerous that it could cause us to cease to exit.

We trust that you will take this Company's concerns into consideration and that you will keep us updated as to the status of and any changes to, this proposed Gas Distribution Access Rule.

Sincerely,

Stanley Boyt
President
Wellandport Gas Company Limited