

ISSUES LIST - UNION GAS RP-2000-0078

1. Proposed Rate Schedule Changes
 - 1.1 Rates 01 and 10
 - 1.1.1 Disaggregation of Storage Costs from Transportation Costs
 - 1.1.2 Introduction of S1 Rate Schedule
 - 1.2 Rate M2
 - 1.2.1 Disaggregation of Storage Costs from Delivery Costs
 - 1.2.2 Modification to U2 Rate
 - 1.3 Bill Presentation
2. Rate Payer Impacts
 - 2.1 Verification of Impacts of Rate Changes on System Customers
 - 2.2 Impacts on Non-System Customers
3. Systems and Process Changes
 - 3.1 Scope and Substance of Union's Proposal
 - 3.2 One Time and Ongoing Cost Changes
 - 3.3 Deferral Account Treatment
 - 3.3.1 Appropriateness of Recovery from Customers
 - 3.3.2 Appropriateness of Allocation by Rate Class
4. Communication / Education with respect to Proposed Changes
 - 4.1 Scope and Substance of Union's Proposal
 - 4.2 One Time Costs
 - 4.3 Deferral Account Treatment
 - 4.3.1 Appropriateness of Recovery from Customers
 - 4.3.2 Appropriateness of Allocation by Rate class
5. Efficiencies Resulting from Union's Proposal and Associated Revenue Requirement Impacts
6. Billing
 - 6.1 Union's Proposal - Split Billing
 - 6.2 Other Options - Retailer Consolidated Billing
 - 6.2.1 Board's Jurisdiction (argument only)
 - 6.3 Continuation and Enhancement of ABC Service
 - 6.4 Customer Relationship and Customer Care Function Impacts
 - 6.5 Components and Calculation of Billing Fees and Credits
 - 6.6 Code Requirements
7. Implementation of Union's Proposal
8. Impact of RP-1999-0017 Decision