



MILTON HYDRO DISTRIBUTION INC.

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November 21, 2003

Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 26th Floor
Toronto, Ontario
M4P 3E4

Dear Sir:

Re: File# RP-2002-0146

Further to your letter of November 10, 2003 regarding Consumer Security Deposits, Milton Hydro Distribution Inc. ("Milton Hydro") has reviewed the changes to the proposed amendments to the Distribution System Code and the Retail Settlement Code.

Milton Hydro has no further comments on the changes to the proposed amendments for large consumers. However, at the same time that the Board is reviewing the issue of prudence, we would also recommend that consideration be given to the establishment of a residual risk pool for retail consumer defaults.

Although you have requested that any further submissions "not be a reiteration of comments submitted to date", we ask that you provide direction with regard to disconnection of service for non-payment of security deposit.

If you have any questions, please call myself or Mary-Jo Corkum, VP, Finance.

Yours truly,

Don Thorne, P.Eng.
President/CEO