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## **BOARD STAFF INTERROGATORY #12**

## **INTERROGATORY**

Reference: p.2, lines 13-15

Preamble: "From a policy perspective it would therefore be consistent with the overall

thrust of energy policy in Ontario to rely on competition, where it is feasible,

to enhance efficiency in the distributor sector."

When you say competition, do you refer to competition in capital connection cost or competition in long term costs as reflected in rates?

## RESPONSE

In the Report, the use of the term "competition" is consistent with the concept of competition that I believe to be enshrined in the *Energy Competition Act*, 1998, which in turn reflects competition as it exists in unregulated sectors of the economy.

Competition is multi-dimensional, including up front costs (capital connection costs), ongoing costs (distribution rates), service quality (customer service, etc.) and features offered (e.g., metering technology, billing options, etc.).

