

LDC INTERROGATORY # 22

INTERROGATORY

Reference: Report of John Todd, filed September 26, 2003, Page 12, line 23

Interval meters are given as an example of “enhanced services”. Please provide a list of any other enhanced services that could be provided by Wirebury.

RESPONSE

While interval meters and all the benefits and value that they bring to end use customers is one example of a enhanced service, enhanced service goes beyond the provision of normal distribution services and includes the added value of a more efficient and cooperative working relationship with developers and builders. These less tangible service enhancements include optimized development costs, aesthetic community-focused infrastructure and timely construction and energizing of required electricity services. All of these ancillary enhancements will help to minimize consumer complaints for the developers and for Wirebury, their electricity distribution partner.