

**Chatham-Kent Hydro Inc. INTERROGATORY #3**

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**Interrogatory**

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Please provide the SQI statistics for SAIDI, CAIDI, SAIFI, emergency response times and new connections for past 3 years for the feeders that are specific to the Municipality.

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**Response**

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Networks' province-wide SQI data, as reported to the OEB, is set out below. Networks is not able to provide the data as requested as it does not collect or report this data by single tier, upper tier or lower tier municipality.

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Performance Measure	Hydro One Performance		
	2000	2001	2002
<b>Customer Service</b>			
CONNECTION OF NEW SERVICES -LOW VOLTAGE	90	90.4	98.5
EMERGENCY RESPONSE -RURAL AREAS	93.3	91.7	87.8
<b>Service Reliability</b>			
SYSTEM AVERAGE INTERRUPTION DURATION INDEX	7.5	8.7	12.5
SYSTEM AVERAGE INTERRUPTION FREQUENCY INDEX	2.9	3.0	3.2
CUSTOMER AVERAGE INTERRUPTION DURATION INDEX	2.6	2.9	3.8

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