

1        **Ontario Energy Board (Board Staff) INTERROGATORY #20 (Prefiled Evidence)**

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3        **Interrogatory**

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5        What are Hydro One's Reliability Indices and Service Quality Indicators in the proposed  
6        expanded service areas for all parties which have filed applications under this proceeding  
7        RP-2003-0044?

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10       **Response**

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12       Networks does not have, and is not required to report, these indices and indicators in the  
13       manner requested. Networks cannot provide the performance information requested  
14       because Networks' performance reporting does not align with the geographic boundaries  
15       proposed by the applicants. Networks does, however, provide reliability indices and  
16       service quality indicators for the whole of its distribution system to the Board.

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18       Please see Networks' Exhibit J8-3-3.

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