

1 **Wirebury Connections Inc. INTERROGATORY #1 (Hydro One IR)**

2
3 **Interrogatory**

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5 What is Hydro One's definition of a new customer? Does Hydro One agree that new
6 customers should include customers that are not currently connected or metered? If not,
7 please explain why.

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10 **Response**

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12 As defined in Networks' Conditions of Service;

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14 “Customer” means a person who is connected to the Distribution System and
15 includes Standard Customers, Embedded Generators, Embedded Distributors. If
16 an account is opened in more than one person's name, all such persons are
17 Customers and are jointly and severally responsible for compliance with these
18 Conditions of Service and to pay the Rates and charges in accordance with these
19 Conditions of Service;

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21 “Connection Agreement” means the agreement entered into between Hydro One
22 and a person whose customer equipment is or is to be connected to Hydro One's
23 Distribution System that delineates the conditions of the Connection and delivery
24 of electricity to that Connection which will substantially be in the form of the
25 Connection Agreement attached to these Conditions of Service as Table 2.

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27 A new customer is someone who has not yet connected to Networks' system.
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