

1                   **HYDRO ONE NETWORKS INC. INTERROGATORIES –**  
2   **CHATHAM-KENT HYDRO INC.**

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- 4   1.    What are Chatham-Kent's SQI statistics, as defined by the Distribution Electricity  
5           Rate Handbook, for Emergency response, SAIDI, CAIDI, SAIFI, and new  
6           connections for emergency response for the past 3 years?
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- 8   2.    Please provide the following information.
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- 10       (a) The number of customers served the your licensed service areas.  
11       (b) The kilometres of distribution line installed.  
12       (c) The number of Municipal Stations operated, locations, and available capacity.  
13       (d) The kilometres of joint-use line in the current service area.  
14       (e) The percentage of pole ownership of the joint-use line in the current service  
15           area.  
16       (f) The policy for new connections and expansions.  
17       (g) The current Conditions of Service Document.  
18       (h) How customer inquiries are handled during (i) working hours, and (ii) after  
19           working hours.  
20       (i) Identify the billing and payment options available to your customers.  
21       (j) The number of Wholesale and Retail supply points, the feeder designations  
22           and supply voltages, and the available capacity to serve customers from these  
23           supply points.
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- 25   3.    What are your outage statistics for the years 2001 and 2002, broken down by  
26           planned and unplanned (forced)?
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- 28   4.    Please provide Chatham-Kent Hydro's Discounted Cash Flow calculation for the  
29           proposed industrial park.
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