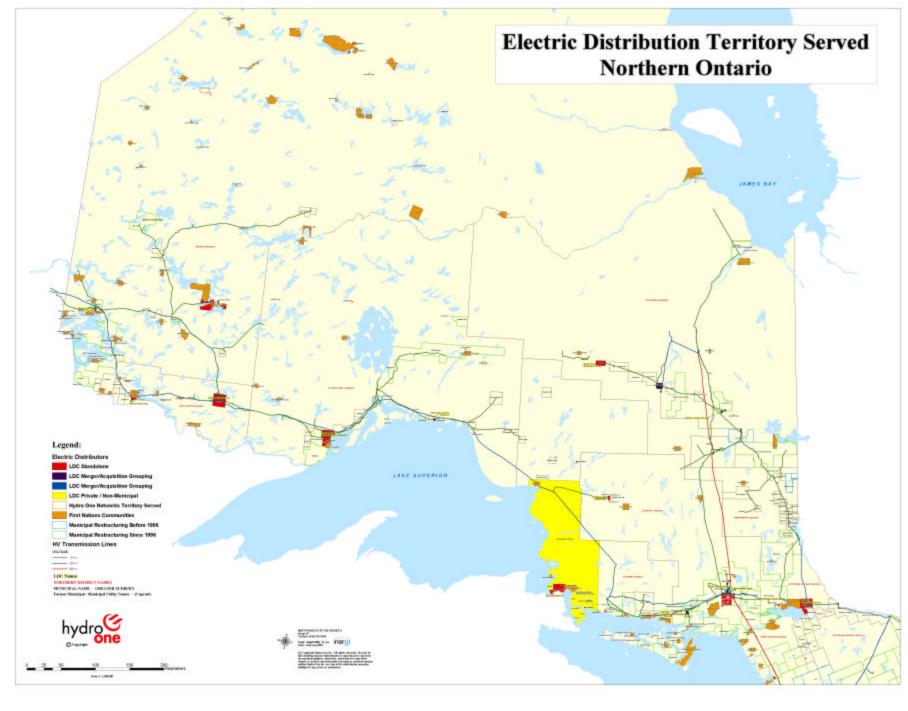
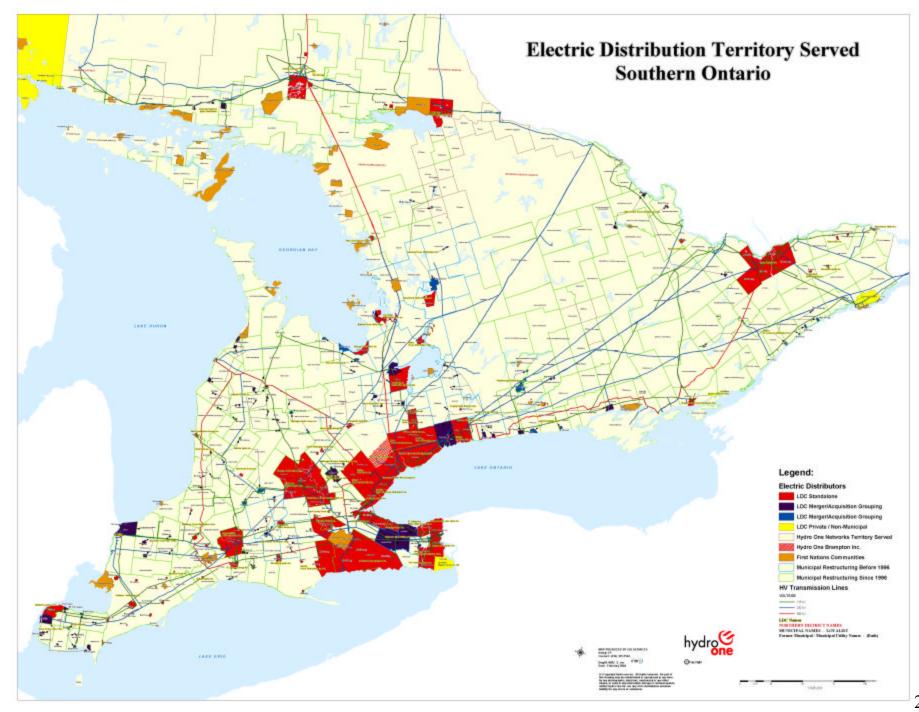


OEB Review of Further Efficiencies in the Ontario Distribution Sector

February 19, 2003







Operational Efficiency

- Efficiency Gains
- Optimizing Customer Value

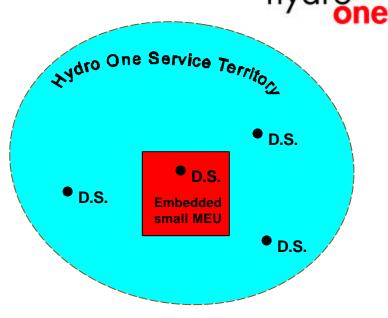


Controllable Structural Efficiency

- Uncontrollable Structural Efficiency
- Shared Services
- Consolidation

Rationalization: Sources of Value





- Geographic synergy and infrastructure duplication
- Lower administration cost
- Capacity optimization
- Best practices





Incentives and Barriers

- PBR
- Rates
- Transition Costs
- Technological Innovation

