



RP-2003-0213

## NOTICE OF AMENDMENT ELECTRICITY RETAILER CODE OF CONDUCT

To: All Licensed Electricity Retailers and Interested Persons

The Ontario Energy Board will amend the Electricity Retailer Code of Conduct (the Code) as indicated below, pursuant to section 70.2 of the *Ontario Energy Board Act, 1998*.

The Code sets the minimum standards under which a licensed electricity retailer may retail electricity.

By a Notice of Proposal to Issue a Code dated October 23, 2003, the Board proposed to amend the Code due in part to legislative changes.

The Board received eight submissions on the Notice of Proposal. In response to these submissions, the Board issued a Notice of Amended Proposal dated June 9, 2004, and proposed further changes to the Proposed Code.

The Board received four submissions on the Notices of Amended Proposal. The Board has considered the submissions received from parties on this matter and determined that no further material changes need to be made to the Proposed Code.

Ninety (90) days from issue of this notice, the Code will be amended as attached to this notice.

Once in effect, the amended Code will be available on the Board's website at [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca). If you have any questions regarding the amendment, please contact Jim MacDougall, Senior Advisor, Compliance and Enforcement, at 416 440-8141, or toll-free at 1-888-632-6273.

DATED at Toronto, December 20, 2004.

ONTARIO ENERGY BOARD

*original signed by*

John Zych  
Board Secretary