



RP-2003-0230

## NOTICE OF AMENDMENT DISTRIBUTION SYSTEM CODE

To: All Licensed Electricity Distributors

The Ontario Energy Board will amend the Distribution System Code (DSC) as indicated below, pursuant to section 70.2 of the *Ontario Energy Board Act, 1998*.

The DSC sets the minimum conditions that a distributor must meet in carrying out its obligations to distribute electricity under its licence.

By a Notice of Proposal to Amend a Code dated December 4, 2003, the Board proposed to amend the DSC by adding a section that would require distributors to provide customers with standard safety information upon disconnection.

The Board received fourteen submissions on the Notice of Proposal. In response to these submissions, the Board issued a Notice of Amended Proposal dated March 17, 2004, which contained the provisions that are reproduced below.

The Board has considered the submissions received from parties on this matter and determined that the Amended Proposal is in the public interest. Also, in order to afford distributors the opportunity to prepare for implementation of the Amended Proposal, the Board has determined that the Amended Proposal will come into effect 120 days from the publication of this Notice of Amendment. Therefore, as of September 9, 2004, the DSC will be amended by the addition of the following provisions:

**4.2.1.1 Without limiting the generality of the foregoing, prior to disconnecting a property for non-payment, a distributor shall provide to any person that, according to the distributor's Conditions of Service, receives notice of the disconnection:**

- (a) **the Fire Safety Notice of the Office of the Fire Marshall; and**
- (b) **any other public safety notices or information bulletins issued by public safety authorities and provided to the distributor, which provide information to consumers respecting dangers associated with the disconnection of electricity service.**

4.2.1.2 **A distributor shall include a copy of the notices or bulletins referred to in s. 4.2.1.1 along with any notice of disconnection that is left at the property at the time of actual disconnection for non-payment.**

12

Once the Amended Proposal comes into effect, the amended DSC will be available on the Board's website at [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca). If you have any questions regarding the amendment, please contact Tobi Baumhard, Advisor, Licensing, at 416-440-8110, or toll-free at 1-888-632-6273.

13

**DATED** at Toronto, May 12, 2004.

14

ONTARIO ENERGY BOARD

Peter H. O'Dell  
Acting Board Secretary

15