



**EB-2009-0069**

**IN THE MATTER OF** the *Ontario Energy Board Act, 1998*,  
S.O. 1998, c.15 (Schedule B) (“the Act”);

**AND IN THE MATTER OF** an application by Toronto Hydro-  
Electric System Limited for an order or orders approving or  
fixing just and reasonable distribution rates and other  
charges, effective May 1, 2009.

**BEFORE:** Paul Vlahos  
Presiding Member

## **RATE ORDER**

Toronto Hydro-Electric System Limited (“Toronto Hydro”) filed an application dated March 16, 2009 with the Ontario Energy Board (the “Board”) for an order or orders approving or fixing just and reasonable rates for the distribution of electricity and other charges to be effective May 1, 2009. In addition to this application, Toronto Hydro included two other applications, each requesting the approval of deferral account dispositions commencing May 1, 2009. The first deferral account disposition request related to expired rate rider excess revenues and the second to amounts related to 2006 and 2007 smart meters. Under its authority to consolidate proceedings as prescribed in subsection 21 (5) of the Act, the Board combined these three applications, under file number EB-2009-0069.

A Notice of Hearing and Procedural Order No. 1 was issued on March 18, 2009.

On April 3, 2009, the Board held an oral hearing and rendered its Decision on the Application. In the Decision, the Board ordered Toronto Hydro to file a Draft Rate Order reflecting the Board's findings.

Toronto Hydro filed its Draft Rate Order on April 7, 2009 including a tariff of rates and charges. Intervenor were given the opportunity to file comments on the material by April 14, 2009. The Board received letters from CCC and SEC indicating that neither party had an objection to the Draft Rate Order.

The Board is satisfied that the Draft Rate Order material and resulting Tariff of Rates and Charges accurately reflect the Board's Decision.

**THE BOARD ORDERS THAT:**

1. The Tariff of Rates and Charges set out in Appendix "A" of this Rate Order is approved, effective May 1, 2009 for electricity consumed or estimated to have been consumed on or after May 1, 2009.
2. The Tariff of Rates and Charges set out in Appendix "A" of this Rate Order superseded all previous distribution rate schedules approve by the Board for Toronto Hydro and is final in all respects, except for the Standby Power rates, which are approved on an interim basis.
3. Toronto Hydro shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

**DATED** at Toronto, April 16, 2009

ONTARIO ENERGY BOARD

*Original Signed By*

Kirsten Walli  
Board Secretary

**Appendix “A”**  
**To The Rate Order Arising from Decision**  
**EB-2009-0069**  
**Toronto Hydro-Electric System Limited**

**April 16, 2009**

# TORONTO HYDRO-ELECTRIC SYSTEM LIMITED

## TARIFF OF RATES AND CHARGES

### Effective May 1, 2009

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2009-0069

#### APPLICATION

- The application of these rates and charges shall be in accordance with the Licence of Toronto Hydro-Electric System Limited (THESL) and any Codes, Guidelines or Orders of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.
- No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by THESL's Licence or a Code, Guideline or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.
- This schedule does not contain any rates and charges relating to the electricity commodity (e.g. the Regulated Price Plan).

#### EFFECTIVE DATES

- DISTRIBUTION RATES - May 1, 2009 for all consumption or deemed consumption services used on or after that date.  
 SPECIFIC SERVICE CHARGES - May 1, 2009 for all charges incurred by customers on or after that date.  
 RETAIL SERVICE CHARGES - May 1, 2009 for all charges incurred by retailers or customers on or after that date.  
 LOSS FACTOR ADJUSTMENT - May 1, 2009 for all charges incurred by customers on or after that date.

#### SERVICE CLASSIFICATIONS

##### **Residential**

This classification refers to an account where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Bulk metered residential buildings with up to six units also qualify as residential customers.

##### **General Service Less Than 50 kW**

This classification refers to a non-residential account whose monthly average peak demand is less than, or is forecast to be less than 50 kW.

##### **General Service 50 to 4,999 kW**

###### 50-999 kW:

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than 50 kW but less than 1,000 kW, or is forecast to be equal to or greater than 50 kW but less than 1,000 kW. This rate also applies to bulk metered residential apartment buildings or the house service of a residential apartment building with more than 6 units.

###### Intermediate Use between 1000-4999 kW:

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than 1,000 kW but less than 5,000 kW, or is forecast to be equal to or greater than 1,000 kW but less than 5,000 kW. This rate also applies to bulk metered residential apartment buildings or the house service of a residential apartment building with more than 6 units.

##### **Large Use**

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW.

##### **Unmetered Scattered Load**

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand at each location is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by THESL and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption.

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**Standby Power**

These classifications refer to an account that has Load Displacement Generation and requires THESL to provide back-up service.

**Street Lighting**

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template.

**MONTHLY RATES AND CHARGES****Residential**

Service Charge	\$	16.85	(per 30 days)
Smart Meter Rate Rider	\$	0.68	(per 30 days)
Smart Meter Rate Rider 1 (effective until April 30, 2010)	\$	(0.09)	(per 30 days)
Smart Meter Rate Rider 2 (effective until April 30, 2010)	\$	0.06	(per 30 days)
Distribution Volumetric Rate	\$/kWh	0.01432	
Regulatory Asset Recovery Account (RARA) Rate Rider (effective until April 30, 2010)	\$/kWh	(0.00041)	
Shared Savings Mechanism (SSM) Rate Rider (effective until April 30, 2010)	\$/kWh	(0.00021)	
Lost Revenue Adjustment Mechanism (LRAM) Rate Rider (effective until April 30, 2010)	\$/kWh	(0.00018)	
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0056	
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0049	
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

**General Service Less Than 50 kW**

Service Charge	\$	21.44	(per 30 days)
Smart Meter Rate Rider	\$	0.68	(per 30 days)
Smart Meter Rate Rider 1 (effective until April 30, 2010)	\$	(0.05)	(per 30 days)
Smart Meter Rate Rider 2 (effective until April 30, 2010)	\$	0.01	(per 30 days)
Distribution Volumetric Rate	\$/kWh	0.01975	
Regulatory Asset Recovery Account (RARA) Rate Rider (effective until April 30, 2010)	\$/kWh	(0.00025)	
Shared Savings Mechanism (SSM) Rate Rider (effective until April 30, 2010)	\$/kWh	(0.00008)	
Lost Revenue Adjustment Mechanism (LRAM) Rate Rider (effective until April 30, 2010)	\$/kWh	(0.00007)	
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0053	
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0047	
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

# TORONTO HYDRO-ELECTRIC SYSTEM LIMITED

## TARIFF OF RATES AND CHARGES

### Effective May 1, 2009

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#### General Service 50 to 4,999 kW

##### 50 to 999 kW

Service Charge	\$	32.69	(per 30 days)
Smart Meter Rate Rider	\$	0.68	(per 30 days)
Smart Meter Rate Rider 1 (non-interval customers only) (effective until April 30, 2010)	\$	(0.21)	(per 30 days)
Smart Meter Rate Rider 2 (effective until April 30, 2010)	\$	0.01	(per 30 days)
Distribution Volumetric Rate	\$/kVA	5.1509	(per 30 days)
Regulatory Asset Recovery Account (RARA) Rate Rider (effective until April 30, 2010)	\$/kVA	(0.0441)	(per 30 days)
Shared Savings Mechanism (SSM) Rate Rider (effective until April 30, 2010)	\$/kVA	0.0002	(per 30 days)
Lost Revenue Adjustment Mechanism (LRAM) Rate Rider (effective until April 30, 2010)	\$/kVA	(0.0011)	(per 30 days)
Retail Transmission Rate – Network Service Rate	\$/kW	2.01	(per 30 days)
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.54	(per 30 days)
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

##### 1,000 to 4999 kW

Service Charge	\$	705.35	(per 30 days)
Smart Meter Rate Rider	\$	0.68	(per 30 days)
Distribution Volumetric Rate	\$/kVA	4.3230	(per 30 days)
Regulatory Asset Recovery Account (RARA) Rate Rider (effective until April 30, 2010)	\$/kVA	(0.0487)	(per 30 days)
Shared Savings Mechanism (SSM) Rate Rider (effective until April 30, 2010)	\$/kVA	(0.0437)	(per 30 days)
Lost Revenue Adjustment Mechanism (LRAM) Rate Rider (effective until April 30, 2010)	\$/kVA	(0.0044)	(per 30 days)
Retail Transmission Rate – Network Service Rate	\$/kW	2.19	(per 30 days)
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.73	(per 30 days)
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

##### Large Use

Service Charge	\$	2639.04	(per 30 days)
Smart Meter Rate Rider	\$	0.68	(per 30 days)
Distribution Volumetric Rate	\$/kVA	3.9348	(per 30 days)
Regulatory Asset Recovery Account (RARA) Rate Rider (effective until April 30, 2010)	\$/kVA	(0.0599)	(per 30 days)
Shared Savings Mechanism (SSM) Rate Rider (effective until April 30, 2010)	\$/kVA	(0.0363)	(per 30 days)
Lost Revenue Adjustment Mechanism (LRAM) Rate Rider (effective until April 30, 2010)	\$/kVA	(0.0027)	(per 30 days)
Retail Transmission Rate – Network Service Rate	\$/kW	2.22	(per 30 days)
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.78	(per 30 days)
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

# TORONTO HYDRO-ELECTRIC SYSTEM LIMITED

## TARIFF OF RATES AND CHARGES

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EB-2009-0069

#### Standby Power - APPROVED ON AN INTERIM BASIS

Standby Charge – for a month where standby power is not provided. The charge is applied to the contracted amount (e.g. nameplate rating of generation facility).

Service Charge	\$	197.91	(per 30 days)
General Service 50 – 999 kW	\$/kVA	5.1509	(per 30 days)
General Service 1,000 – 4999 kW	\$/kVA	4.3230	(per 30 days)
Large Use	\$/kVA	3.9348	(per 30 days)

#### Unmetered Scattered Load

Monthly Service Charge (per customer)	\$	3.42	(per 30 days)
Service Charge (per connection)	\$	0.35	(per 30 days)
Distribution Volumetric Rate	\$/kWh	0.04174	
Regulatory Asset Recovery Account (RARA) Rate Rider (effective until April 30, 2010)	\$/kWh	(0.00025)	
Shared Savings Mechanism (SSM) Rate Rider (effective until April 30, 2010)	\$/kWh	(0.00107)	
Lost Revenue Adjustment Mechanism (LRAM) Rate Rider (effective until April 30, 2010)	\$/kWh	(0.00037)	
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0038	
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0031	
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

#### Street Lighting

Service Charge (per connection)	\$	0.89	(per 30 days)
Distribution Volumetric Rate	\$/kVA	19.7581	(per 30 days)
Regulatory Asset Recovery Account (RARA) Rate Rider (effective until April 30, 2010)	\$/kVA	(0.0661)	(per 30 days)
Retail Transmission Rate – Network Service Rate	\$/kW	2.60	(per 30 days)
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.00	(per 30 days)
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0013	
Standard Supply Service – Administration Charge (if applicable)	\$	0.25	(per 30 days)

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#### Specific Service Charges

Customer Administration			
Duplicate Invoices for Previous Billing	\$	15.00	
Easement Letter	\$	15.00	
Income Tax Letter	\$	15.00	
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00	
Returned Cheque (plus bank charges)	\$	15.00	
Special Meter Reads	\$	30.00	
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00	
Non-Payment of Account			
Late Payment - per month	%	1.50	
Late Payment - per annum	%	19.56	
Collection of Account Charge – No Disconnection	\$	30.00	
Disconnect/Reconnect Charges for non-payment of account			
- At Meter During Regular Hours	\$	65.00	
- At Meter After Hours	\$	185.00	
Install/Remove Load Control Device – During Regular hours	\$	65.00	
Install/Remove Load Control Device – After Regular hours	\$	185.00	
Disconnect/Reconnect at Pole – During Regular Hours	\$	185.00	
Disconnect/Reconnect at Pole – After Regular Hours	\$	415.00	
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35	
Specific Charge for Access to the Power Poles – per pole/year (Third Party Attachments to Poles)	\$	18.55	
Specific Charge for Access to the Power Poles – per pole/year (Hydro Attachments on Third Party Poles)	\$	(22.75)	
Allowances			
Transformer Allowance for Ownership	\$/kVA	(0.62)	(per 30 days)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)	

#### Retail Service Charges

These are charges for services provided by THESL to retailers or customers related to the supply of competitive electricity and are defined in the 2006 Electricity Distribution Rate Handbook

Establishing Service Agreements			
Standard charge (one-time charge), per agreement per retailer	\$	100.00	
Monthly Fixed Charge, per retailer	\$	20.00	
Monthly Variable Charge, per customer, per retailer	\$	0.50	
Distributor-Consolidated Billing			
Standard billing charge, per month, per customer, per retailer	\$	0.30	
Retailer-Consolidated Billing			
Avoided cost credit, per month, per customer, per retailer	\$	(0.30)	



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Service Transaction Requests (STR)		
Request fee, per request, regardless of whether or not the STR can be processed	\$	0.25
Processing fee, per request, applied to the requesting party if the request is processed	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

### LOSS FACTORS

#### Billing Determinant:

The billing determinant is the customer's metered energy consumption adjusted by the Total Loss Factor as approved by the Board and set out in this Schedule of Rates.

(A) Primary Metering Adjustment	0.9900
(B) Supply Facilities Loss Factor	1.0045

#### Distribution Loss Factors

(C) Customer less than 5,000 kW	1.0330
(D) Customer greater than 5,000 kW	1.0141

#### Total Loss Factors

Secondary Metered Customers	
(E) Customer less than 5,000 kW (B)*(C)	1.0376
(F) Customer greater than 5,000 kW (B)*(D)	1.0187
Primary metered customers	
(G) Customer less than 5,000 kW (A)*(E)	1.0272
(F) Customer greater than 5,000 kW (A)*(F)	1.0085