



EB-2008-0160

IN THE MATTER OF the *Ontario Energy Board Act, 1998*,
S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by Barrie Hydro
Distribution Inc. for an order or orders approving or fixing
just and reasonable distribution rates and other charges, to
be effective May 1, 2009.

BEFORE: Paul Vlahos
Presiding Member

Ken Quesnelle
Member

DECISION AND ORDER

Introduction

Barrie Hydro Distribution Inc. ("Barrie") is a licensed distributor of electricity providing service to consumers within its licensed service area. Barrie filed an application with the Ontario Energy Board (the "Board") for an order or orders approving or fixing just and reasonable rates for the distribution of electricity and other charges, to be effective May 1, 2009.

Barrie is one of about 80 electricity distributors in Ontario that are regulated by the Board. In 2008, the Board announced the establishment of a new multi-year electricity distribution rate-setting plan, the 3rd Generation Incentive Rate Mechanism ("IRM") process, that will be used to adjust electricity distribution rates starting in 2009 for those distributors whose 2008 rates were rebased through a cost of service review. As part of the plan, Barrie is one of the electricity distributors to have its rates adjusted for 2009 on the basis of the IRM process, which provides for a mechanistic and formulaic adjustment to distribution rates and charges between cost of service applications.

To streamline the process for the approval of distribution rates and charges for distributors, the Board issued its *Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors* on July 14, 2008, its *Supplemental Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors* on September 17, 2008, and its *Addendum to the Supplemental Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors* on January 28, 2009 (together the "Reports"). Among other things, the Reports contained the relevant guidelines for 2009 rate adjustments (the "Guidelines") for distributors applying for distribution rate adjustments pursuant to the IRM process.

Notice of Barrie's rate application was given through newspaper publication in Barrie's service area advising of the availability of the rate application and advising how interested parties may intervene in the proceeding or comment on the application. No letters of comment were received. The Vulnerable Energy Consumers Coalition ("VECC") and Board staff posed interrogatories and made submissions. The Board proceeded by way of a written hearing.

While the Board has considered the entire record in this rate application, it has made reference only to such evidence as is necessary to provide context to its findings.

Price Cap Index Adjustment

Barrie's rate application was filed on the basis of the Guidelines. In fixing new distribution rates and charges for Barrie, the Board has applied the policies described in the Reports.

As outlined in the Reports, distribution rates under the 3rd Generation IRM are to be adjusted by a price escalator less a productivity factor (X-factor) of 0.72% and Barrie's utility specific stretch factor of 0.2. Based on the final 2008 data published by Statistics Canada, the Board has established the price escalator to be 2.3%. The resulting price cap index adjustment is therefore 1.38%. The rate model was adjusted to reflect the newly calculated price cap adjustment. This price cap index adjustment applies to distribution rates (fixed and variable charges) uniformly across all customer classes. An adjustment for the transition to a common deemed capital structure of 60% debt and 40% equity was also effected. A change in the federal income tax rate effective January 1, 2009 was incorporated into the rate model and reflected in distribution rates.

The Federal Budget enacted on February 3, 2009 included an increase in the small business income limit from \$400,000 to \$500,000 effective January 1, 2009, and a change in the capital cost allowance (CCA) applicable to certain computer equipment and related system software (CCA class 50) acquired between January 27, 2009 and February 2011. The Board has considered these fiscal changes and determined that the rate model will be adjusted to reflect the increase in the federal small business income limit for affected distributors. With regard to the change in the CCA, the Board notes that this change would be captured in the revenue requirement calculation as it relates to smart meters when a distributor applies for cost recovery for the applicable investment period. For other computer equipment and related system software in class 50, the Board concludes that this adjustment is not required since it does not appear to be material.

The price cap index adjustment does not apply to the following components of distribution rates:

- Rate Riders;
- Retail Transmission Service Rates;
- Wholesale Market Service Rate;
- Rural Rate Protection Charge;
- Standard Supply service – Administrative Charge;
- Transformation and Primary Metering Allowances;
- Retail Service Charges;
- Loss Factors; and
- Smart Meter Funding Adder.

Bill 44 – Payments in Lieu of Taxes (PILs)

On December 13, 2007, the Ontario government introduced its 2007 Ontario Economic Outlook and Fiscal Review. Bill 44, the enabling legislation, received Royal Assent on May 14, 2008, and was promulgated in The Ontario Gazette on May 24, 2008. The resulting tax provision changes resulted in a decrease in PILs for Barrie.

The Board's Decision in EB-2007-0746, Barrie's 2008 cost of service application ("2008 CoS"), was issued on March 25, 2008, prior to Bill 44 being enacted. Accordingly, Barrie's revenue requirement was calculated on the tax rates that existed prior to the enactment of Bill 44.

Board staff noted that some 2008 CoS proceedings required more time to process than others. As a result, some applications that were filed with the Board at around the same time as Barrie had filed its 2008 CoS application had their Decisions issued after May 24, 2008, with their resulting electricity distribution rates reflecting the lower tax rates. Board staff submitted that for consistency and fairness across electricity distributors, the difference in PILs Barrie is collecting in its distribution rates as a result of its 2008 CoS Decision having been issued before May 24, 2008, should be removed as of May 1, 2009. Board staff also submitted that the additional amounts Barrie collected in the 2008 rate year should remain with Barrie, as it appropriately reflected the Board Decision (EB-2007-0746) for that rate year. Board staff further submitted that Barrie's distribution rates should be adjusted to reduce the revenues collected by \$80,912.

Barrie agreed with Board staff's submission and the calculated amount.

The Board finds Board staff's proposed adjustment appropriate and has reflected these changes in the attached draft Tariff of Rates and Charges (Appendix A).

Rural or Remote Electricity Rate Protection Adjustment

In accordance with Ontario Regulation 442/01, Rural or Remote Electricity Rate Protection ("RRRP") (made under the *Ontario Energy Board Act, 1998*) the Board issued a Decision on December 17, 2008 setting out the amount to be charged by the Independent Electricity System Operator ("IESO") with respect to the RRRP for each kilowatt-hour of electricity that is withdrawn from the IESO-controlled grid.

In a letter dated December 17, 2008 the Board directed distributors that had a rate application before the Board to file a request with the Board that the RRRP charge in their tariff sheet be revised to 0.13 cent per kilowatt-hour effective May 1, 2009.

Barrie complied with this directive. The rate model was adjusted to reflect the new RRRP charge.

Smart Meter Funding Adder

On October 22, 2008 the Board issued a Guideline for Smart Meter Funding and Cost Recovery ("Smart Meter Guideline") which sets out the Board's filing requirements in relation to the funding of, and the recovery of costs associated with, smart meter activities conducted by electricity distributors.

As set out in the Smart Meter Guideline, a distributor that plans to implement smart meters in the rate year must include, as part of the application, evidence that the distributor is authorized to conduct smart meter activities in accordance with applicable law.

Barrie reports that it is authorized to conduct smart meter activities because it has procured smart meters pursuant to and in compliance with the August 14, 2007 Request for Proposal issued by London Hydro Inc.

Barrie requested the standard smart meter funding adder of \$1.00 per metered customer per month, which is intended to provide funding in the case where a distributor may be in the early stages of planning and may not yet have sufficient cost information to request a utility-specific funding adder. The Board approves the funding adder as proposed by Barrie. This new funding adder is reflected in the Tariff of Rates and Charges that is appended to this Decision and Order. Barrie's variance accounts for smart meter program implementation costs, previously authorized by the Board, shall also be continued.

The Board notes that the smart meter funding adder of \$1.00 per metered customer per month is intended to provide funding for Barrie's smart metering activities in the 2009 rate year. The Board has not made any finding on the prudence of the proposed smart meter activities, including any costs for smart meters or advanced metering infrastructure whose functionality exceeds the minimum functionality adopted in O. Reg. 425/06, or costs associated with functions for which the Smart Metering Entity has the exclusive authority to carry out pursuant to O. Reg. 393/07. Such costs will be considered at the time that Barrie applies for the recovery of these costs.

Revenue-to-Cost Ratios

Revenue-to-cost ratios ("Ratios") measure the relationship between the revenues expected from a class of customers and the level of costs allocated to that class. The Board has established target Ratio ranges (the "Target Ranges") for Ontario electricity distributors in its report *Application of Cost Allocation for Electricity Distributors*, dated November 28, 2007. In its EB-2007-0746 Decision, the Board made findings with regard to Barrie's Ratios and directed that they be incrementally adjusted over time, starting in 2008 (the "2008 Ratios").

Barrie proposed to adjust its Ratios as shown in Column 2 of Table 1.

Table 1 – Barrie’s Revenue-to-Cost Ratios (%)

Rate Class	2008 Ratio	Proposed 2009 Ratio	Target Range
	Column 1	Column 2	Column 3
Residential	113.5	112.3	85 – 115
GS < 50 kW	97.5	97.4	80 – 120
GS 50 – 4,999 kW	86.3	86.1	80 – 180
Large Use	-	85.7	70 – 120
Street Lighting	25.0	40.0	70 – 120
USL	98.6	98.1	80 – 120

VECC noted in its submission that Barrie’s Large Use rate class did not exist at the time that Barrie’s Cost Allocation Informational filing was prepared. While VECC described Barrie’s approach to estimate the Ratio of the Large Use rate class for the purpose of its 2009 rate application as simplistic, VECC also noted that it was “probably acceptable.”

Board staff noted in its submission that, for the purpose of calculating the Ratio adjustments, the rate model allocates the low voltage charges and transformer allowance “costs” across rate classes in a way that may differ from how they were allocated in Barrie’s 2008 CoS. Board staff submitted that this difference is immaterial and that Barrie’s proposed Ratio adjustments are reasonable and in compliance with its 2008 CoS Decision (EB-2007-0746). Board staff also noted that the rate model will be adjusted next year to enable distributors to reflect how the low voltage charges and transformer allowance “costs” were allocated for the purpose of calculating their Ratios in their 2008 CoS. Accordingly, any differences in the calculation of the Ratios in the 2009 rate model will be reversed in the 2010 rate model next year.

In its submission, VECC concurred with Board staff’s observations regarding the allocation of the transformer allowance “costs” and low voltage charges. VECC however noted two additional concerns with the rate model.

First, VECC submitted that the Ratios shown in Column 1 of Table 1 should be used as the starting point for the 2009 Ratio adjustments. In contrast, the rate model estimates what the actual 2008 Ratios were and uses these estimates as the starting point for the 2009 Ratio adjustments. VECC submitted that the approach underlying the rate model

only works if the billing parameters (i.e., kWhs, kW and customer count) represent close to the same proportions by rate class in 2009 as they did in Barrie's Cost Allocation Informational filing. VECC submitted that the Board should direct Board staff to revisit this part of the rate model next year.

Second, VECC noted that Barrie's Cost Allocation Informational filing allocated distribution service revenues and miscellaneous revenues across rate classes, whereas the rate model only allocates distribution service revenues. VECC noted that the impact of this difference in methodology is likely small. VECC submitted that the Board should direct Board staff to revisit this part of the rate model next year.

In light of the adjustments proposed by Board staff to the rate model next year, and VECC's additional two proposed changes in methodology for next year, VECC submitted that there was no need to make any changes to Barrie's proposed Ratio adjustments at this time.

The Board sees merits in Board staff's proposed adjustments to the rate model and VECC's proposed additional adjustments. The Board expects Board staff to consider those adjustments when preparing the rate model for next year. The Board notes that VECC and Board staff recommended that Barrie's proposed 2009 Ratio adjustments be approved as submitted. The Board approves Barrie's proposed rate adjustments as they follow the direction and intent of the 2008 cost of service Decision (EB-2007-0746) and are reasonable.

Retail Transmission Service Rates

On October 22, 2008 the Board issued a Guideline for *Electricity Distribution Retail Transmission Service Rates* ("RTSR Guideline") which provides electricity distributors with instructions on the evidence needed, and the process to be used, to adjust Retail Transmission Service Rates ("RTSRs") to reflect changes in the Ontario Uniform Transmission Rates ("UTRs").

On August 28, 2008, the Board issued its Decision and Rate Order in proceeding EB-2008-0113, setting new UTRs for Ontario transmitters, effective January 1, 2009. The Board approved an increase of 11.3% to the wholesale transmission network rate, an increase of 18.6% to the wholesale transmission line connection rate, and an increase of 0.6% to the wholesale transformation connection rate. The combined change in the wholesale transmission line connection and transformation connection

rates is an increase of about 5%.

Electricity distributors are charged the UTRs at the wholesale level and subsequently pass these charges on to their distribution customers through the RTSRs. There are two RTSRs, whereas there are three UTRs. The two RTSRs are for network and connection. The wholesale line and transformation connection rates are combined into one retail connection service charge. Deferral accounts are also used to capture timing differences and differences in the rate that a distributor pays for wholesale transmission service compared to the retail rate that the distributor is authorized to charge when billing its customers (i.e., deferral accounts 1584 and 1586).

In the RTSR Guideline the Board directed all electricity distributors to propose an adjustment to their RTSRs to reflect the new UTRs for Ontario transmitters effective January 1, 2009. The objective of resetting the rates was to minimize the prospective balances in deferral accounts 1584 and 1586.

Barrie proposed to increase its RTSR – Network Service Rates by 11.0% and to increase its RTSR – Line and Transformation Connection Service Rates by 5%.

The Board is providing Barrie with a rate model (spreadsheet) and a draft Tariff of Rates and Charges (Appendix A) that reflects the elements of this Decision. The Board also reviewed the entries in the rate model to ensure that they were in accordance with the 2008 Board approved Tariff of Rates and Charges and the rate model was adjusted, where applicable, to correct any discrepancies.

The Board Orders That:

Barrie's new distribution rates will be effective May 1, 2009. The Board Orders that:

1. Barrie shall review the draft Tariff of Rates and Charges set out in Appendix A. Barrie shall file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information, within seven (7) calendar days of the date of this Decision and Order.

If the Board does not receive a submission by Barrie to the effect that inaccuracies were found or information was missing pursuant to item 1 of this Decision and Order:

2. The draft Tariff of Rates and Charges set out in Appendix A of this Order will become final, effective May 1, 2009, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2009.
3. The Tariff of Rates and Charges set out in Appendix A of this Order shall supersede all previous distribution rate schedules approved by the Board for Barrie and is final in all respects.
4. Barrie shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

If the Board receives a submission by Barrie to the effect that inaccuracies were found or information was missing pursuant to item 1 of this Decision and Order, the Board will consider the submission of Barrie and will issue a final Tariff of Rates and Charges.

DATED at Toronto, March 12, 2009

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary

Appendix A

To Decision and Order

EB-2008-0160

March 12, 2009

Barrie Hydro Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective May 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0160

APPLICATION

- The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Codes, Guidelines or Orders of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.
- No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code, Guideline or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.
- This schedule does not contain any rates and charges relating to the electricity commodity (e.g. the Regulated Price Plan).

EFFECTIVE DATES

DISTRIBUTION RATES - May 1, 2009 for all consumption or deemed consumption services used on or after that date.
SPECIFIC SERVICE CHARGES - May 1, 2009 for all charges incurred by customers on or after that date.
RETAIL SERVICE CHARGES – May 1, 2009 for all charges incurred by retailers or customers on or after that date.
LOSS FACTOR ADJUSTMENT – May 1, 2009 unless the distributor is not capable of prorating changed loss factors jointly with distribution rates. In that case, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

SERVICE CLASSIFICATIONS

Residential

This classification refers to the supply of electrical energy to residential customers residing in detached, semi detached, townhouse (freehold or condominium) dwelling units duplexes or triplexes. Supply will be limited up to a maximum of 200 amp @ 240/120 volt. Further servicing details are available in the utility's Conditions of Service.

General Service Less Than 50 kW

This classification refers to a non-residential account taking electricity at 750 volts or less whose monthly peak demand is less than or expected to be less than 50 kW. Further servicing details are available in the utility's Conditions of Service.

General Service 50 to 4,999 kW

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is expected to be equal to or greater than 50 kW but less than 5000 kW. Further servicing details are available in the utility's Conditions of Service.

General Service 50 to 4,999 kW TOU

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is expected to be equal to or greater than 50 kW but less than 5000 kW and who has an electrical service of at least 600 amps at 600/347 volts or 1600 amps at 208/120 volts. If the customer meets these criteria then an interval meter is required. Further servicing details are available in the utility's Conditions of Service.

Large Use

This classification refers to an account whose monthly average peak demand is equal to or greater than or is expected to be equal to or greater than 5000 kW. Further servicing details are available in the utility's Conditions of Service.

Unmetered Scattered Load

This classification refers to a non-residential account taking electricity at 240/120 or 120 volts whose monthly peak demand is less than or expected to be less than 50 kW. As determined by Barrie Hydro Distribution Inc. because of the type of connection or location a meter is not feasible in these situations. A detailed calculation of the load will be calculated for billing purposes. Further servicing details are available in the utility's Conditions of Service.

Standby Power

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service.

Barrie Hydro Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective May 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0160

Street Lighting

This classification refers to accounts concerning roadway lighting for a Municipality, Regional Municipality, and/or the Ministry of Transportation. This lighting will be controlled by photocells. The consumption for these customers will be based on the calculated connected load times as established in the approved OEB Street Lighting Load Shape Template. Further servicing details are available in the utility's Conditions of Service.

MONTHLY RATES AND CHARGES

Residential

Service Charge	\$	16.43
Service Charge Rate Rider for Tax Change– effective until April 30, 2010	\$	(0.01)
Distribution Volumetric Rate	\$/kWh	0.0146
Deferral Account Rate Rider – effective until April 30, 2011	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0053
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0050
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

General Service Less Than 50 kW

Service Charge	\$	16.88
Service Charge Rate Rider for Tax Change– effective until April 30, 2010	\$	(0.01)
Distribution Volumetric Rate	\$/kWh	0.0170
Deferral Account Rate Rider – effective until April 30, 2011	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0049
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0045
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

General Service 50 to 4,999 kW

Service Charge	\$	392.05
Service Charge Rate Rider for Tax Change– effective until April 30, 2010	\$	(0.34)
Distribution Volumetric Rate	\$/kW	2.1038
Deferral Account Rate Rider – effective until April 30, 2011	\$/kW	0.0752
Distribution Volumetric Rate Rider for Tax Change– effective until April 30, 2010	\$/kW	(0.0018)
Retail Transmission Rate – Network Service Rate	\$/kW	1.9136
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.7778
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Barrie Hydro Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective May 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0160

General Service 50 to 4,999 kW Time of Use

Service Charge	\$	392.05
Service Charge Rate Rider for Tax Change– effective until April 30, 2010	\$	(0.34)
Distribution Volumetric Rate	\$/kW	2.1038
Deferral Account Rate Rider – effective until April 30, 2011	\$/kW	0.0752
Distribution Volumetric Rate Rider for Tax Change– effective until April 30, 2010	\$/kW	(0.0018)
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.5403
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	2.3600
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Large Use

Service Charge	\$	9,553.71
Service Charge Rate Rider for Tax Change– effective until April 30, 2010	\$	(8.19)
Distribution Volumetric Rate	\$/kW	0.9701
Tax Change Rate Rider – effective until April 30, 2010	\$/kW	(0.0008)
Deferral Account Rate Rider – effective until April 30, 2011	\$/kW	0.0000
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.5473
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	2.3665
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Unmetered Scattered Load

Service Charge (per connection)	\$	7.84
Service Charge Rate Rider for Tax Change– effective until April 30, 2010	\$	(0.01)
Distribution Volumetric Rate	\$/kWh	0.0166
Deferral Account Rate Rider – effective until April 30, 2011	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0049
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0045
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Standby Power – APPROVED ON AN INTERIM BASIS

Standby Charge – for a month where standby power is not provided. The charge is applied to the contracted amount (e.g. nameplate rating of generation facility).	\$/kW	2.6471
--	-------	--------

Street Lighting

Service Charge (per connection)	\$	1.58
Distribution Volumetric Rate	\$/kW	6.2830
Deferral Account Rate Rider – effective until April 30, 2011	\$/kW	0.0666
Distribution Volumetric Rate Rider for Tax Change– effective until April 30, 2010	\$/kW	(0.0054)
Retail Transmission Rate – Network Service Rate	\$/kW	1.5117
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4043
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Barrie Hydro Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective May 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0160

Specific Service Charges

Customer Administration		
Arrears Certificate	\$	15.00
Easement Letter	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	15.00
Returned Cheque (plus bank charges)	\$	15.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of Account Charge – no disconnection	\$	15.00
Disconnect/Reconnect at Meter - during Regular Hours	\$	30.00
Disconnect/Reconnect at Meter - after Regular Hours	\$	185.00
Disconnect/Reconnect at Pole - during Regular Hours	\$	185.00
Disconnect/Reconnect at Pole - after Regular Hours	\$	415.00
Service Call – customer owned equipment – charge based on time and materials		
Service Call – after regular hours – charge based on time and materials		
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35
Allowances		
Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)
Retail Service Charges (if applicable)		
Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity		
One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0565
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0145
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0462
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0045