

EB-2008-0180

**IN THE MATTER OF** the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15 (Schedule B);

**AND IN THE MATTER OF** an application by Guelph Hydro Electric Systems Inc. for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective May 1, 2009.

**BEFORE:** Paul Vlahos

**Presiding Member** 

Ken Quesnelle Member

#### **DECISION AND ORDER**

#### Introduction

Guelph Hydro Electric Systems Inc. ("Guelph") is a licensed distributor of electricity providing service to consumers within its licensed service area. Guelph filed an application with the Ontario Energy Board (the "Board") for an order or orders approving or fixing just and reasonable rates for the distribution of electricity and other charges, to be effective May 1, 2009.

Guelph is one of about 80 electricity distributors in Ontario that are regulated by the Board. In 2008, the Board announced the establishment of a new multi-year electricity distribution rate-setting plan, the 3<sup>rd</sup> Generation Incentive Rate Mechanism ("IRM") process, that will be used to adjust electricity distribution rates starting in 2009 for those distributors whose 2008 rates were rebased through a cost of service review. As part of the plan, Guelph is one of the electricity distributors to have its rates adjusted for 2009 on the basis of the IRM process, which provides for a mechanistic and formulaic adjustment to distribution rates and charges between cost of service applications.

To streamline the process for the approval of distribution rates and charges for distributors, the Board issued its *Report of the Board on 3<sup>rd</sup> Generation Incentive Regulation for Ontario's Electricity Distributors* on July 14, 2008, its *Supplemental Report of the Board on 3<sup>rd</sup> Generation Incentive Regulation for Ontario's Electricity Distributors* on September 17, 2008, and its *Addendum to the Supplemental Report of the Board on 3<sup>rd</sup> Generation Incentive Regulation for Ontario's Electricity Distributors* on January 28, 2009 (together the "Reports"). Among other things, the Reports contained the relevant guidelines for 2009 rate adjustments (the "Guidelines") for distributors applying for distribution rate adjustments pursuant to the IRM process.

Notice of Guelph's rate application was given through newspaper publication in Guelph's service area advising of the availability of the rate application and advising how interested parties may intervene in the proceeding or comment on the application. The Vulnerable Energy Consumers Coalition ("VECC") posed interrogatories on Guelph's proposed revenue-to-cost ratio adjustments. Board staff also posed interrogatories and made a submission. The Board proceeded by way of a written hearing.

While the Board has considered the entire record in this rate application, it has made reference only to such evidence as is necessary to provide context to its findings.

#### **Price Cap Index Adjustment**

Guelph's rate application was filed on the basis of the Guidelines. In fixing new distribution rates and charges for Guelph, the Board has applied the policies described in the Reports.

As outlined in the Reports, distribution rates under the 3<sup>rd</sup> Generation IRM are to be adjusted by a price escalator less a productivity factor (X-factor) of 0.72% and Guelph's utility specific stretch factor of 0.4%. Based on the final 2008 data published by Statistics Canada, the Board has established the price escalator to be 2.3%. The resulting price cap index adjustment is therefore 1.18%. The rate model was adjusted to reflect the newly calculated price cap adjustment. This price cap index adjustment applies to distribution rates (fixed and variable charges) uniformly across all customer classes. An adjustment for the transition to a common deemed capital structure of 60% debt and 40% equity was also effected. A change in the federal income tax rate effective January 1, 2009 was incorporated into the rate model and reflected in distribution rates.

The Federal Budget enacted on February 3, 2009 included an increase in the small business income limit from \$400,000 to \$500,000 effective January 1, 2009, and a change in the capital cost allowance (CCA) applicable to certain computer equipment and related system software (CCA class 50) acquired between January 27, 2009 and February 2011. The Board has considered these fiscal changes and determined that the rate model will be adjusted to reflect the increase in the federal small business income limit for affected distributors. With regard to the change in the CCA, the Board notes that this change would be captured in the revenue requirement calculation as it relates to smart meters when a distributor applies for cost recovery for the applicable investment period. For other computer equipment and related system software in class 50, the Board concludes that this adjustment is not required since it does not appear to be material.

The price cap index adjustment does not apply to the following components of distribution rates:

- Rate Riders;
- Retail Transmission Service Rates;
- Wholesale Market Service Rate;
- Rural Rate Protection Charge;
- Standard Supply service Administrative Charge;
- Transformation and Primary Metering Allowances;
- Retail Service Charges;
- Loss Factors; and
- Smart Meter Funding Adder.

#### **Rural or Remote Electricity Rate Protection Adjustment**

In accordance with Ontario Regulation 442/01, Rural or Remote Electricity Rate Protection ("RRRP") (made under the *Ontario Energy Board Act, 1998*) the Board issued a Decision on December 17, 2008 setting out the amount to be charged by the Independent Electricity System Operator ("IESO") with respect to the RRRP for each kilowatt-hour of electricity that is withdrawn from the IESO-controlled grid.

In a letter dated December 17, 2008 the Board directed distributors that had a rate application before the Board to file a request with the Board that the RRRP charge in their tariff sheet be revised to 0.13 cent per kilowatt-hour effective May 1, 2009.

Guelph complied with this directive. The rate model was adjusted to reflect the new RRRP charge.

#### **Smart Meter Funding Adder**

On October 22, 2008 the Board issued a Guideline for Smart Meter Funding and Cost Recovery ("Smart Meter Guideline") which sets out the Board's filing requirements in relation to the funding of, and the recovery of costs associated with, smart meter activities conducted by electricity distributors.

Guelph requested the continuation of the standard smart meter funding adder of \$1.00 per metered customer per month previously approved by the Board, which is intended to provide funding in the case where a distributor may be in the early stages of planning and may not yet have sufficient cost information to request a utility-specific funding adder. The Board-approved \$1.00 per metered customer per month funding adder shall continue. Guelph's variance accounts for smart meter program implementation costs, previously authorized by the Board, shall also be continued.

The Board notes that the smart meter funding adder of \$1.00 per metered customer per month is intended to provide funding for Guelph's smart metering activities in the 2009 rate year. The Board has not made any finding on the prudence of the proposed smart meter activities, including any costs for smart meters or advanced metering infrastructure whose functionality exceeds the minimum functionality adopted in O. Reg. 425/06, or costs associated with functions for which the Smart Metering Entity has the exclusive authority to carry out pursuant to O. Reg. 393/07. Such costs will be considered at the time that Guelph applies for the recovery of these costs.

#### **Revenue-to-Cost Ratios**

Revenue-to-cost ratios ("Ratios") measure the relationship between the revenues expected from a class of customers and the level of costs allocated to that class. The Board has established target Ratio ranges (the "Target Ranges") for Ontario electricity distributors in its report *Application of Cost Allocation for Electricity Distributors*, dated November 28, 2007. In its EB-2007-0742 Decision, the Board made findings with regard to Guelph's Ratios and directed that they be incrementally adjusted over time, starting in 2008 (the "2008 Ratios").

Guelph proposed to adjust its Ratios as shown in Column 2 of Table 1.

Table 1 – Guelph's Revenue-to-Cost Ratios (%)

| Rate Class        | 2008 Ratio | Proposed 2009<br>Ratio | Target Range |  |
|-------------------|------------|------------------------|--------------|--|
|                   | Column 1   | Column 2               | Column 3     |  |
| Residential       | 93.4       | 93.0                   | 85 – 115     |  |
| GS < 50 kW        | 120.1      | 119.0                  | 80 – 120     |  |
| GS 50 – 999 kW    | 127.9      | 126.8                  | 80 – 180     |  |
| GS 1000 – 4999 kW | 97.1       | 96.8                   | 80 – 180     |  |
| Large Use > 5 MW  | 85.5       | 85.1                   | 85 – 115     |  |
| Street Lighting   | 44.0       | 57.0                   | 70 – 120     |  |
| Sentinel Lighting | 70.7       | 70.5                   | 70 – 120     |  |
| USL               | 80.9       | 80.6                   | 80 – 120     |  |

Board staff noted in its submission that, for the purpose of calculating the Ratio adjustments, the rate model allocates the low voltage charges and transformer allowance "costs" across rate classes in a way that may differ from how they were allocated in Guelph's 2008 cost of service application ("2008 CoS"). Board staff submitted that this difference is immaterial and that Guelph's proposed Ratio adjustments are reasonable and in compliance with its 2008 CoS Decision (EB-2007-0742). Board staff also noted that the rate model will be adjusted next year to enable distributors to reflect how the low voltage charges and transformer allowance "costs" were allocated for the purpose of calculating their Ratios in their 2008 CoS. Accordingly, any differences in the calculation of the Ratios in the 2009 rate model will be reversed in the 2010 rate model next year.

The Board sees merits in Board staff's proposed adjustments to the rate model. The Board expects Board staff to consider those adjustments when preparing the rate model for next year. The Board notes that Board staff recommended that Guelph's proposed 2009 Ratio adjustments be approved as submitted. The Board endorses Guelph's proposed ratio adjustments as they follow the direction and intent of the 2008 CoS Decision (EB-2007-0742) and are reasonable.

#### **Retail Transmission Service Rates**

On October 22, 2008 the Board issued a Guideline for *Electricity Distribution Retail Transmission Service Rates* ("RTSR Guideline") which provides electricity distributors with instructions on the evidence needed, and the process to be used, to adjust Retail Transmission Service Rates ("RTSRs") to reflect changes in the Ontario Uniform Transmission Rates ("UTRs").

On August 28, 2008, the Board issued its Decision and Rate Order in proceeding EB-2008-0113, setting new UTRs for Ontario transmitters, effective January 1, 2009. The Board approved an increase of 11.3% to the wholesale transmission network rate, an increase of 18.6% to the wholesale transmission line connection rate, and an increase of 0.6% to the wholesale transformation connection rate. The combined change in the wholesale transmission line and transformation connection rates is an increase of about 5%.

Electricity distributors are charged the UTRs at the wholesale level and subsequently pass these charges on to their distribution customers through the RTSRs. There are two RTSRs, whereas there are three UTRs. The two RTSRs are for network and connection. The wholesale line and transformation connection rates are combined into one retail connection service charge. Deferral accounts are also used to capture timing differences and differences in the rate that a distributor pays for wholesale transmission service compared to the retail rate that the distributor is authorized to charge when billing its customers (i.e., deferral accounts 1584 and 1586).

In the RTSR Guideline the Board directed all electricity distributors to propose an adjustment to their RTSRs to reflect the new UTRs for Ontario transmitters effective January 1, 2009. The objective of resetting the rates was to minimize the prospective balances in deferral accounts 1584 and 1586.

Guelph proposed to increase its RTSR – Network Service Rates by 11.0% and to increase its RTSR – Line and Transformation Connection Service Rates by 5.0%.

The Board is providing Guelph with a rate model (spreadsheet) and a draft Tariff of Rates and Charges (Appendix A) that reflects the elements of this Decision. The Board also reviewed the entries in the rate model to ensure that they were in accordance with the 2008 Board approved Tariff of Rates and Charges (the "2008 Tariff") and the rate model was adjusted, where applicable, to correct any discrepancies. The Board also corrected the sunset date for the "lost revenue adjustment mechanism and shared"

saving mechanism rate rider" for the Unmetered Scattered Load rate class that appeared as April 30, 2009 on the 2008 Tariff, but should have been set to April 30, 2010 in accordance with the Board Decision in Guelph's 2008 CoS (EB-2007-0742).

#### The Board Orders That:

Guelph's new distribution rates will be effective May 1, 2009. The Board Orders that:

Guelph shall review the draft Tariff of Rates and Charges set out in Appendix A.
Guelph shall file with the Board a written confirmation assessing the completeness
and accuracy of the draft Tariff of Rates and Charges, or provide a detailed
explanation of any inaccuracies or missing information, within seven (7) calendar
days of the date of this Decision and Order.

If the Board does not receive a submission by Guelph to the effect that inaccuracies were found or information was missing pursuant to item 1 of this Decision and Order:

- 2. The draft Tariff of Rates and Charges set out in Appendix A of this Order will become final, effective May 1, 2009, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2009.
- The Tariff of Rates and Charges set out in Appendix A of this Order shall supersede all previous distribution rate schedules approved by the Board for Guelph and is final in all respects.
- 4. Guelph shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

If the Board receives a submission by Guelph to the effect that inaccuracies were found or information was missing pursuant to item 1 of this Decision and Order, the Board will consider the submission of Guelph and will issue a final Tariff of Rates and Charges.

**DATED** at Toronto, March 16, 2009

#### **ONTARIO ENERGY BOARD**

Original signed by

Kirsten Walli Board Secretary

# Appendix A To Decision and Order EB-2008-0180 March 16, 2009

Effective May 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0180

#### **APPLICATION**

- The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Codes, Guidelines or Orders of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.
- No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code. Guideline or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.
- This schedule does not contain any rates and charges relating to the electricity commodity (e.g. the Regulated Price Plan).

#### **EFFECTIVE DATES**

DISTRIBUTION RATES – May 1, 2009 for all consumption or deemed consumption services used on or after that date. SPECIFIC SERVICE CHARGES – May 1, 2009 for all charges incurred by customers on or after that date. RETAIL SERVICE CHARGES – May 1, 2009 for all charges incurred by retailers or customers on or after that date. LOSS FACTOR ADJUSTMENT – May 1, 2009 unless the distributor is not capable of prorating changed loss factors jointly with distribution rates. In that case, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

#### SERVICE CLASSIFICATIONS

#### Residential

This classification includes accounts taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers.

#### General Service Less Than 50 kW

This classification includes non residential accounts taking electricity at 750 volts or less where monthly average peak demand is less than, or is forecast to be less than, 50 kW.

#### General Service 50 to 999 kW

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. Note that for the application of the Retail Transmission Rate – Network Service Rate and the Retail Transmission Rate – Line and Transformation Connection Service Rate the following sub-classifications apply:

General Service 50 to 999 kW non-interval metered General Service 50 to 999 kW interval metered

#### General Service 1,000 to 4,999 kW

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than 1,000 kW but less than 5,000 kW.

#### Large Use

This classification refers to an account where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW.

#### **Unmetered Scattered Load**

This classification includes accounts taking electricity at 750 volts or less where monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. These connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer provides detailed manufacturer information/documentation with regard to electrical demand/consumption of the proposed load.

Effective May 1, 2009

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0.25

#### **Sentinel Lighting**

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light.

#### Street Lighting

This classification is for roadway lighting with the Municipality. The consumption for this customer is based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template.

#### **MONTHLY RATES AND CHARGES**

Standard Supply Service – Administrative Charge (if applicable)

#### Residential

| Service Charge Distribution Volumetric Rate Distribution Volumetric Deferral Account Rate Rider – effective until April 30, 2010 Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) Recovery Rate Rider – effective until April 30, 2010 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)   | \$<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh | 14.38<br>0.0165<br>0.0007<br>0.0001<br>0.0051<br>0.0049<br>0.0052<br>0.0013<br>0.25                |
|--|--|--|
| General Service Less Than 50 kW  |  |  |
| Service Charge Distribution Volumetric Rate Distribution Volumetric Deferral Account Rate Rider – effective until April 30, 2010 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)   | \$<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh                     | 13.40<br>0.0158<br>0.0005<br>0.0047<br>0.0044<br>0.0052<br>0.0013<br>0.25                          |
| General Service 50 to 999 kW   |  |  |
| Service Charge Distribution Volumetric Rate Distribution Volumetric Deferral Account Rate Rider – effective until April 30, 2010 Distribution Volumetric Tax Change Rate Rider – effective until April 30, 2010 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Network Service Rate – Interval Metered Retail Transmission Rate – Line and Transformation Connection Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered Wholesale Market Service Rate Rural Rate Protection Charge | \$<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/k          | 232.13<br>2.8088<br>0.0710<br>(0.0039)<br>1.9324<br>2.0045<br>1.8132<br>1.8811<br>0.0052<br>0.0013 |

Effective May 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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| General Service 1,000 to 4,999 kW   |  |  |
| Service Charge Distribution Volumetric Rate Distribution Volumetric Deferral Account Rate Rider – effective until April 30, 2010 Distribution Volumetric Tax Change Rate Rider – effective until April 30, 2010 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)   | \$<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kWh<br>\$/kWh<br>\$         | 619.17<br>1.9751<br>0.0407<br>(0.0021)<br>2.0045<br>1.8811<br>0.0052<br>0.0013<br>0.25 |
| Large Use   |  |  |
| Service Charge Distribution Volumetric Rate Distribution Volumetric Deferral Account Rate Rider – effective until April 30, 2010 Distribution Volumetric Tax Change Rate Rider – effective until April 30, 2010 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)   | \$<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kWh<br>\$/kWh<br>\$         | 905.83<br>2.1697<br>0.0322<br>(0.0021)<br>2.4207<br>2.2715<br>0.0052<br>0.0013<br>0.25 |
| Unmetered Scattered Load  |  |  |
| Service Charge (per connection) Distribution Volumetric Rate Distribution Volumetric Deferral Account Rate Rider – effective until April 30, 2010 Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) Recovery Rate Rider – effective until April 30, 2010 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable) | \$<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh<br>\$/kWh | 5.46<br>0.0251<br>0.0004<br>0.0068<br>0.0047<br>0.0044<br>0.0052<br>0.0013<br>0.25     |
| Sentinel Lighting   |  |  |
| Service Charge (per connection) Distribution Volumetric Rate Distribution Volumetric Deferral Account Rate Rider – effective until April 30, 2010 Distribution Volumetric Tax Change Rate Rider – effective until April 30, 2010 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)  | \$<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kWh<br>\$/kWh<br>\$/kWh     | 6.51<br>7.2256<br>2.2949<br>(0.0130)<br>1.4796<br>1.3883<br>0.0052<br>0.0013<br>0.25   |

Effective May 1, 2009

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| approved schedules of Rates, Charges and Loss Factors  |  | EB-2008-0180   |
|--|--|--|
| Street Lighting  |  |  |
| Service Charge (per connection) Distribution Volumetric Rate Distribution Volumetric Deferral Account Rate Rider – effective until April 30, 2010 Distribution Volumetric Tax Change Rate Rider – effective until April 30, 2010 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Regulated Price Plan – Administration Charge (if applicable)                | \$<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kW<br>\$/kWh<br>\$/kWh<br>\$ | 0.18<br>4.4011<br>0.0711<br>(0.0052)<br>1.7802<br>1.6704<br>0.0052<br>0.0013<br>0.25 |
| Specific Service Charges   |  |  |
| Customer Administration Arrears Certificate Returned Cheque (plus bank charges) Account setup charge/change of occupancy charge (plus credit agency costs if applicable) Meter dispute charge plus Measurement Canada fees (if meter found correct)  | \$<br>\$<br>\$   | 15.00<br>8.55<br>8.75<br>10.00   |
| Non-Payment of Account  Late Payment - per month  Late Payment - per annum  Collection of account charge – no disconnection  Disconnect/Reconnect at Meter – during regular hours  Disconnect/Reconnect at Meter - after regular hours  Disconnect/Reconnect at Pole – during regular hours  Disconnect/Reconnect at Pole – after regular hours  | %<br>\$<br>\$<br>\$<br>\$  | 1.50<br>19.56<br>9.00<br>20.00<br>50.00<br>50.00<br>95.00                            |
| Service Call – customer-owned equipment Service Call – after regular hours Specific Charge for Access to the Power Poles – per pole/year   | \$<br>\$<br>\$   | 17.50<br>95.00<br>22.35  |
| Allowances Transformer Allowance for Ownership by General Service 50 to 999 kW customers - per kW of billing demand/month Primary Metering Allowance for transformer losses – applied to measured demand and energy  | \$/kW<br>%   | (0.72)<br>(1.00)   |
| Retail Service Charges (if applicable)  Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity  |  |  |
| One-time charge, per retailer, to establish the service agreement between the distributor and the retailer Monthly Fixed Charge, per retailer Monthly Variable Charge, per customer, per retailer Distributor-consolidated billing charge, per customer, per retailer Retailer-consolidated billing credit, per customer, per retailer Service Transaction Requests (STR)  Request fee, per request, applied to the requesting party  Processing fee, per request, applied to the requesting party | \$<br>\$/cust.<br>\$/cust.<br>\$/cust.                           | 100.00<br>20.00<br>0.50<br>0.30<br>(0.30)<br>0.25<br>0.50                            |
| Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party  Up to twice a year  More than twice a year, per request (plus incremental delivery costs)  | \$   | no charge<br>2.00  |
| mere man times a year, per request (plac more man actively ecolo)  | Ψ  | 2.00   |

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## Guelph Hydro Electric Systems Inc. TARIFF OF RATES AND CHARGES

Effective May 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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#### **LOSS FACTORS**

| Total Loss Factor – Secondary Metered Customer < 5,000 kW | 1.0404 |
|---|--------|
| Total Loss Factor – Secondary Metered Customer > 5,000 kW | 1.0160 |
| Total Loss Factor – Primary Metered Customer < 5,000 kW   | 1.0300 |
| Total Loss Factor – Primary Metered Customer > 5,000 kW   | 1.0060 |