



EB-2008-0222
EB-2008-0223

IN THE MATTER OF the *Ontario Energy Board Act, 1998*,
S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF applications by Canadian
Niagara Power Inc. – Eastern Ontario Power, Canadian
Niagara Power Inc. – Fort Erie for an order approving just
and reasonable rates and other charges for electricity
distribution to be effective May 1, 2009.

BEFORE: Paul Vlahos
Presiding Member

Ken Quesnelle
Member

RATE ORDER

Canadian Niagara Power Inc. ("CNPI") is a wholly-owned subsidiary of FortisOntario Inc. CNPI owns and operates distribution businesses in the following three territories; Fort Erie, Port Colborne and Gananoque (or Eastern Ontario Power). Currently the three service areas have separate rates.

CNPI submitted a separate rate application for each of these service territories and the Board assigned them file numbers as follows:

- CNPI – Eastern Ontario Power EB-2008-0222,
- CNPI – Fort Erie EB-2008-0223, and
- CNPI – Port Colborne EB-2008-0224.

The intervenors of record for all three applications are: the Association of Major Power Consumers in Ontario (“AMPCO”), Energy Probe Research Foundation (“Energy Probe”), the School Energy Coalition (“SEC”) and the Vulnerable Energy Consumers Coalition (“VECC”). AMPCO was not active in these proceedings.

While the applications are separate, because they have been prepared by CNPI and contain some common elements and the intervenors are the same, the Board decided to deal with all three applications at the same time. However, the evidentiary phase for the Port Colborne EB-2008-0224 application was protracted. As a result, the Board issued its decision (the “Decision”) on the other two applications on July 15, 2009.

In the Decision, the Board directed that rates be developed reflecting its findings assuming an effective date of May 1, 2009, but the Board would not implement new rates until September 1, 2009. The Board allowed CNPI to recover the foregone distribution revenue for the period from May 1, 2009 to the implementation date for the new rates by means of a rate rider or rate riders. The Board directed CNPI to file a Draft Rate Order reflecting the Board’s findings including detailed supporting material, all relevant calculations showing the impact of the Decision on the proposed revenue requirements for each service area, the allocation of the approved revenue requirement to the classes and the determination of the final rates for each service area.

CNPI filed the required material on August 6, 2009, based on an implementation date of September 1, 2009. The intervenors in this proceeding had the opportunity to file comments within 7 days from the date of the filing of the Draft Rate Order. No comments were made by the intervenors.

Board staff sought clarification on the determination of the resulting weighted average long term debt rate. As a result, CNPI reduced the level and submitted a revised set of material on August 18, 2009.

The Board notes that CNPI has developed its foregone distribution revenue rate riders to be in effect until April 30, 2010. The Board has reviewed the information provided and the proposed Tariffs of Rates and Charges for the Eastern Ontario Power and Fort Erie service areas and is satisfied that the documents accurately reflect the Board’s Decision.

THE BOARD ORDERS THAT:

1. The Tariff of Rates and Charges for the CNPI – Eastern Ontario Power service area set out in Appendix “A” of this Rate Order is approved, effective May 1, 2009, but implemented September 1, 2009 for electricity consumed or estimated to have been consumed on and after September 1, 2009.
2. The Tariff of Rates and Charges set out in Appendix “A” of this Order supersedes all previous distribution rate schedules approved by the Board for CNPI – Eastern Ontario Power and is final in all respects.
3. The Tariff of Rates and Charges for the CNPI – Fort Erie service area set out in Appendix “B” of this Rate Order is approved, effective May 1, 2009, but implemented September 1, 2009 for electricity consumed or estimated to have been consumed on and after September 1, 2009.
4. The Tariff of Rates and Charges set out in Appendix “B” of this Order supersedes all previous distribution rate schedules approved by the Board for CNPI – Fort Erie and is final in all respects.
5. CNPI shall notify its customers in the two service areas of the rate changes no later than with the first bill reflecting the new rates.

DATED at Toronto, August, 26 2009

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary

Appendix "A"

To The Rate Order Arising from Decision

EB-2008-0222

EB-2008-0223

Canadian Niagara Power Inc. - Eastern Ontario Power

August 26, 2009

Canadian Niagara Power Inc. – Eastern Ontario Power

TARIFF OF RATES AND CHARGES

Effective May 1, 2009

Implementation September 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0222

APPLICATION

- The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Codes, Guidelines or Orders of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.
- No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code, Guideline or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.
- This schedule does not contain any rates and charges relating to the electricity commodity (e.g. the Regulated Price Plan).

IMPLEMENTATION DATES

- DISTRIBUTION RATES – Sept. 1, 2009 for all consumption or deemed consumption services used on or after that date.
- SPECIFIC SERVICE CHARGES – Sept. 1, 2009 for all charges incurred by customers on or after that date.
- RETAIL SERVICE CHARGES – Sept. 1, 2009 for all charges incurred by retailers or customers on or after that date.
- LOSS FACTOR ADJUSTMENT – Sept. 1, 2009 unless the distributor is not capable of prorating changed loss factors jointly with distribution rates. In that case, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

SERVICE CLASSIFICATIONS

Residential

The Residential Class (Regular) refers to a service taking electricity normally at 750 volts or less where the electricity is used for domestic and household purposes in a single family unit. A single family unit being a permanent structure located on a single parcel of land and approved by a civic authority as a dwelling and occupied for that purpose by a single customer.

Residential rates are also applied to apartment buildings with 6 units or less that are bulk metered. Apartment buildings with more than 6 units that are bulk metered are deemed to be General Service.

General Service Less Than 50 kW

This classification refers to the supply of electrical energy to single commercial or industrial customer and whose average peak demand is (or is forecasted to be) less than 50 kW. Single commercial or industrial customers are interpreted as a structure or structures on a single parcel of land occupied by one customer. An apartment building with more than 6 units that is bulk metered and has an average peak demand less than 50 kW is deemed to be General Service less than 50 kW. The common area of a separately metered apartment building having a demand less than 50 kW is also deemed to be General Service less than 50 kW.

General Service 50 to 4,999 kW

This classification refers to the supply of electrical energy to single commercial or industrial customer and whose average peak demand is (or is forecasted to be) equal to or greater than 50 kW but less than 5000 kW. Single commercial or industrial customers are interpreted as a structure or structures on a single parcel of land occupied by one customer.

Unmetered Scattered Load

This classification refers to the supply of electrical service to a Customer that is deemed to have a constant load over a billing period, normally with minimum electrical consumption. Energy consumption is based on connected wattage and calculated hours of use. Examples of unmetered scattered load are cable television amplifiers billboards, area lighting.

Sentinel Lighting

This classification refers to dusk to dawn lighting to residential and general service customers.

Street Lighting

This classification refers to the supply of electrical service for roadway lighting. Energy consumption is based on connected wattage and calculated hours of use. Customers are usually a Municipality, Region or the Ministry of Transportation.

Canadian Niagara Power Inc. – Eastern Ontario Power

TARIFF OF RATES AND CHARGES

Effective May 1, 2009

Implementation September 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0222

MONTHLY RATES AND CHARGES

Residential

Service Charge	\$	17.90
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	1.21
Distribution Volumetric Rate	\$/kWh	0.0164
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kWh	0.0010
Deferral Account Rate Rider – effective until April 30, 2010	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0041
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0037
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

General Service Less Than 50 kW

Service Charge	\$	22.34
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	1.29
Distribution Volumetric Rate	\$/kWh	0.0252
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kWh	0.0014
Deferral Account Rate Rider – effective until April 30, 2010	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0038
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0034
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

General Service 50 to 4,999 kW

Service Charge	\$	137.70
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	1.77
Distribution Volumetric Rate	\$/kW	8.0276
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kW	0.0962
Deferral Account Rate Rider – effective until April 30, 2010	\$/kW	0.0656
Retail Transmission Rate – Network Service Rate	\$/kW	1.5653
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4286
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Unmetered Scattered Load

Service Charge (per customer)	\$	55.34
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	7.27
Distribution Volumetric Rate	\$/kWh	0.0339
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kWh	0.0043
Deferral Account Rate Rider – effective until April 30, 2010	\$/kWh	0.0003
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0038
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0034
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Canadian Niagara Power Inc. – Eastern Ontario Power

TARIFF OF RATES AND CHARGES

Effective May 1, 2009

Implementation September 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0222

Sentinel Lighting

Service Charge	\$	2.87
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	0.47
Distribution Volumetric Rate	\$/kW	3.6618
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kW	0.5358
Deferral Account Rate Rider – effective until April 30, 2010	\$/kW	0.0727
Retail Transmission Rate – Network Service Rate	\$/kW	1.1546
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.0570
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Street Lighting

Service Charge (per connection)	\$	3.16
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	0.95
Distribution Volumetric Rate	\$/kW	6.5726
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kW	1.8601
Deferral Account Rate Rider – effective until April 30, 2010	\$/kW	0.0687
Retail Transmission Rate – Network Service Rate	\$/kW	1.1487
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.0353
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Specific Service Charges

Customer Administration		
Arrears Certificate	\$	15.00
Statement of Account	\$	15.00
Pulling Post Dated Cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Notification Charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Returned cheque (plus bank charges)	\$	15.00
Charge to certify cheques	\$	15.00
Legal letter charge	\$	15.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection – during regular hours	\$	30.00
Collection of account charge – no disconnect – after regular hours	\$	165.00
Disconnect/Reconnect Charges - At Meter During Regular Hours	\$	65.00
Disconnect/Reconnect Charges - At Meter After Hours	\$	185.00
Disconnect/reconnect at pole – during regular hours	\$	185.00
Disconnect/reconnect at pole –after regular hours	\$	415.00

Canadian Niagara Power Inc. – Eastern Ontario Power

TARIFF OF RATES AND CHARGES

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EB-2008-0222

Install/remove load control device – during regular hours	\$	65.00
Install/remove load control device – after regular hours	\$	185.00
Service call – customer-owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary service install & remove – overhead – no transformer	\$	500.00
Temporary service install & remove – underground – no transformer	\$	300.00
Temporary service install & remove – overhead – with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

Allowances

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

Retail Service Charges (if applicable)

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0719
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0612

Appendix “B”

To The Rate Order Arising from Decision

EB-2008-0222

EB-2008-0223

Canadian Niagara Power Inc. - Fort Erie

August 26, 2009

Canadian Niagara Power Inc. – Fort Erie

TARIFF OF RATES AND CHARGES

Effective May 1, 2009

Implementation September 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0223

APPLICATION

- The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Codes, Guidelines or Orders of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.
- No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code, Guideline or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.
- This schedule does not contain any rates and charges relating to the electricity commodity (e.g. the Regulated Price Plan).

IMPLEMENTATION DATES

DISTRIBUTION RATES – Sept. 1, 2009 for all consumption or deemed consumption services used on or after that date.
SPECIFIC SERVICE CHARGES – Sept. 1, 2009 for all charges incurred by customers on or after that date.
RETAIL SERVICE CHARGES – Sept. 1, 2009 for all charges incurred by retailers or customers on or after that date.
LOSS FACTOR ADJUSTMENT – Sept. 1, 2009 unless the distributor is not capable of prorating changed loss factors jointly with distribution rates. In that case, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

SERVICE CLASSIFICATIONS

Residential

The Residential Class (Regular) refers to a service taking electricity normally at 750 volts or less where the electricity is used for domestic and household purposes in a single family unit. A single family unit being a permanent structure located on a single parcel of land and approved by a civic authority as a dwelling and occupied for that purpose by a single customer.

Residential rates are also applied to apartment buildings with 6 units or less that are bulk metered. Apartment buildings with more than 6 units that are bulk metered are deemed to be General Service.

General Service Less Than 50 kW

This classification refers to the supply of electrical energy to single commercial or industrial customer and whose average peak demand is (or is forecasted to be) less than 50 kW. Single commercial or industrial customers are interpreted as a structure or structures on a single parcel of land occupied by one customer. An apartment building with more than 6 units that is bulk metered and has an average peak demand less than 50 kW is deemed to be General Service less than 50 kW. The common area of a separately metered apartment building having a demand less than 50 kW is also deemed to be General Service less than 50 kW.

General Service 50 to 4,999 kW

This classification refers to the supply of electrical energy to single commercial or industrial customer and whose average peak demand is (or is forecasted to be) equal to or greater than 50 kW but less than 5000 kW. Single commercial or industrial customers are interpreted as a structure or structures on a single parcel of land occupied by one customer.

Unmetered Scattered Load

This classification refers to the supply of electrical service to a customer that is deemed to have a constant load over a billing period, normally with minimum electrical consumption and the consumption is unmetered. Energy consumption is based on connected wattage and calculated hours of use. Examples of unmetered scattered load are cable television amplifiers, billboards, area lighting.

Sentinel Lighting

This classification refers to all services required to supply sentinel lighting equipment.

Street Lighting

This classification refers to the supply of electrical service for roadway lighting. Energy consumption is based on connected wattage and calculated hours of use. Customers are usually a Municipality, Region or the Ministry of Transportation.

Canadian Niagara Power Inc. – Fort Erie
TARIFF OF RATES AND CHARGES
Effective May 1, 2009
Implementation September 1, 2009

**This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors**

EB-2008-0223

MONTHLY RATES AND CHARGES**Residential**

Service Charge	\$	17.90
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	1.21
Distribution Volumetric Rate	\$/kWh	0.0149
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kWh	0.0010
Deferral Account Rate Rider – effective until April 30, 2010	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0050
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0050
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

General Service Less Than 50 kW

Service Charge	\$	22.34
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	1.29
Distribution Volumetric Rate	\$/kWh	0.0238
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kWh	0.0014
Deferral Account Rate Rider – effective until April 30, 2010	\$/kWh	0.0001
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0046
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0044
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

General Service 50 to 4,999 kW

Service Charge	\$	137.70
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	1.77
Distribution Volumetric Rate	\$/kW	7.4638
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kW	0.0962
Deferral Account Rate Rider – effective until April 30, 2010	\$/kW	0.0391
Retail Transmission Rate – Network Service Rate	\$/kW	1.8786
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.7643
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Unmetered Scattered Load

Service Charge (per customer)	\$	55.34
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	7.27
Distribution Volumetric Rate	\$/kWh	0.0326
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kWh	0.0043
Deferral Account Rate Rider – effective until April 30, 2010	\$/kWh	0.0003
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0046
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0044
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Canadian Niagara Power Inc. – Fort Erie

TARIFF OF RATES AND CHARGES

Effective May 1, 2009

Implementation September 1, 2009

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2008-0223

Sentinel Lighting

Service Charge	\$	2.87
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	0.47
Distribution Volumetric Rate	\$/kW	3.2447
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kW	0.5358
Deferral Account Rate Rider – effective until April 30, 2010	\$/kW	0.0574
Retail Transmission Rate – Network Service Rate	\$/kW	1.4995
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3925
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Street Lighting

Service Charge (per connection)	\$	3.16
Foregone Distribution Revenue Rate Rider – Service Charge – effective until April 30, 2010	\$	0.95
Distribution Volumetric Rate	\$/kW	6.1640
Foregone Distribution Revenue Rate Rider – Volumetric Rate – effective until April 30, 2010	\$/kW	1.8601
Deferral Account Rate Rider – effective until April 30, 2010	\$/kW	0.0445
Retail Transmission Rate – Network Service Rate	\$/kW	1.4168
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3639
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Specific Service Charges

Customer Administration		
Arrears Certificate	\$	15.00
Statement of Account	\$	15.00
Pulling Post Dated Cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Notification Charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Returned cheque (plus bank charges)	\$	15.00
Charge to certify cheques	\$	15.00
Legal letter charge	\$	15.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection – during regular hours	\$	30.00
Collection of account charge – no disconnect – after regular hours	\$	165.00
Disconnect/Reconnect Charges at meter - during regular hours	\$	65.00
Disconnect/Reconnect Charges at meter - after regular hours	\$	185.00
Disconnect/reconnect at pole – during regular hours	\$	185.00
Disconnect/reconnect at pole – after regular hours	\$	415.00

Canadian Niagara Power Inc. – Fort Erie
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Install/remove load control device – during regular hours	\$	65.00
Install/remove load control device – after regular hours	\$	185.00
Service call – customer-owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary service install & remove – overhead – no transformer	\$	500.00
Temporary service install & remove – underground – no transformer	\$	300.00
Temporary service install & remove – overhead – with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

Allowances

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

Retail Service Charges (if applicable)

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0391
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0287