

EB-2010-0070 EB-2010-0071

IN THE MATTER OF the *Ontario Energy Board Act,* 1998, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by Canadian Niagara Power Inc. for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective May 1, 2011.

By delegation before: Allan Fogwill

RATE ORDER

Introduction

Canadian Niagara Power Inc. ("CNPI") is a licensed distributor of electricity providing service to consumers within three service territories – Fort Erie ("CNPI-FE"), Eastern Ontario Power ("CNPI-EOP"), and Port Colborne ("CNPI-PC"). CNPI filed an application with the Ontario Energy Board (the "Board"), received on November 8, 2010, under section 78 of the *Ontario Energy Board Act*, *1998*, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that CNPI-FE and CNPI-EOP charges for electricity distribution, to be effective May 1, 2011. CNPI filed a separate application for the territory served by CNPI-PC.

In its Decision and Order on the Application issued on March 28, 2011, the Board ordered CNPI to file with the Board an updated 2011 IRM Deferral and Variance Account Workform ("workform") to reflect the Board's findings within seven calendar days of the date of the Decision and Order.

On March 31, 2011, CNPI filed a submission and updated workform to address the

correction of the 2010 Rate Rider for the General Service 50 to 4,999 kW rate class.

I have reviewed CNPI's submission and updated workform and I am satisfied that these documents accurately reflect the Board's Decision and Order.

Rate Model

With this Rate Order, CNPI is being provided with a rate model (spreadsheet) and applicable supporting models and a draft Tariff of Rates and Charges (Appendix A) that reflects the elements of the Decision and Order. The entries in the rate model were also reviewed to ensure that they were in accordance with the 2010 Board approved Tariff of Rates and Charges and the rate model was adjusted, where applicable, to correct any discrepancies.

THE BOARD ORDERS THAT:

- CNPI's new distribution rates for the service areas CNPI-FE and CNPI-EOP shall be effective May 1, 2011.
- 2. CNPI shall review the draft Tariff of Rates and Charges set out in Appendix A. CNPI shall file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information, within seven (7) calendar days of the date of this Rate Order.
- 3. If the Board receives a submission from CNPI confirming the completeness and accuracy pursuant to item 2 of this Rate Order, the draft Tariff of Rates and Charges set out in Appendix A of this order will become final, effective May 1, 2011, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2011. CNPI shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.
- 4. If the Board receives a submission from CNPI to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Rate Order, the Board will consider the submission of CNPI and may issue a final Tariff of Rates and Charges.

5. CNPI shall pay the Board's costs incidental to this proceeding upon receipt of the Board's invoice.

All filings to the Board must quote file number **EB-2010-0070/0071**, be made through the Board's web portal at, www.errr.ontarioenergyboard.ca and consist of two paper copies and one electronic copy in searchable / unrestricted PDF format. Filings must clearly state the sender's name, postal address and telephone number, fax number and e-mail address. Parties must use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at www.ontarioenergyboard.ca. If the web portal is not available parties may email their document to the address below. Those who do not have internet access are required to submit all filings on a CD in PDF format, along with two paper copies. Those who do not have computer access are required to file 7 paper copies.

DATED at Toronto, April 14, 2011 **ONTARIO ENERGY BOARD**

Original signed by

Allan Fogwill
Managing Director
Planning & Business Services

Appendix A

To Revised Rate Order

Draft Tariff of Rates and Charges

Board File No: EB-2010-0070/EB-2010-0071

DATED: April 14, 2011

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

EB-2010-0070 EB-2010-0071

Fort Erie Service Area

RESIDENTIAL SERVICE CLASSIFICATION

The Residential Class (Regular) refers to a service taking electricity normally at 750 volts or less where the electricity is used for domestic and household purposes in a single family unit. A single family unit being a permanent structure located on a single parcel of land and approved by a civic authority as a dwelling and occupied for that purpose by a single customer. Residential rates are also applied to apartment buildings with 6 units or less that are bulk metered. Apartment buildings with more than 6 units that are bulk metered are deemed to be General Service. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	18.01
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.19
Distribution Volumetric Rate	\$/kWh	0.0151
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012	\$/kWh	0.0020
Rate Rider for Tax Change – effective until April 30, 2012	\$/kWh	(0.0004)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0053

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2011

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Fort Erie Service Area

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge Smart Meter Funding Adder – effective until April 30, 2012 Distribution Volumetric Rate Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012 Rate Rider for Tax Change – effective until April 30, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$ \$/kWh \$/kWh \$/kWh \$/kWh	20.80 2.19 0.0224 0.0019 (0.0003) 0.0057 0.0046
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Fort Erie Service Area

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge Smart Meter Funding Adder – effective until April 30, 2012 Distribution Volumetric Rate Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012 Rate Rider for Tax Change – effective until April 30, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kW \$/kW \$/kW \$/kW \$/kW	132.51 2.19 7.1928 1.4391 (0.0685) 2.3323 1.8603
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Fort Erie Service Area

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to the supply of electrical service to a customer that is deemed to have a constant load over a billing period, normally with minimum electrical consumption and the consumption is unmetered. Energy consumption is based on connected wattage and calculated hours of use. Examples of unmetered scattered load are cable television amplifiers, billboards, area lighting. Further servicing details are available in the distributor's Conditions of Service.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per customer) Distribution Volumetric Rate Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012 Rate Rider for Tax Change – effective until April 30, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kWh \$/kWh \$/kWh \$/kWh	69.46 0.0409 0.0014 (0.0008) 0.0057 0.0046
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Fort Erie Service Area

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to all services required to supply sentinel lighting equipment. Further servicing details are available in the distributor's Conditions of Service.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	3.76
Distribution Volumetric Rate	\$/kW	4.2349
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012	\$/kW	0.4261
Rate Rider for Tax Change – effective until April 30, 2012	\$/kW	(0.1929)
Retail Transmission Rate – Network Service Rate	\$/kW	1.8616
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4683

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Fort Erie Service Area

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to the supply of electrical service for roadway lighting. Energy consumption is based on connected wattage and calculated hours of use. Customers are usually a Municipality, Region or the Ministry of Transportation. Further servicing details are available in the distributor's Conditions of Service.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection) Distribution Volumetric Rate Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012 Rate Rider for Tax Change – effective until April 30, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kW \$/kW \$/kW \$/kW	4.91 9.5751 1.2930 (0.3108) 1.7589 1.4381
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Fort Erie Service Area

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge \$ 5.25

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

Effective and Implementation Date May 1, 2011

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Fort Erie Service Area SPECIFIC SERVICE CHARGES

APPLICATION

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Customer Administration		
Arrears Certificate	\$	15.00
Statement of Account	\$ \$	15.00
Pulling Post Dated Cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Notification Charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$ \$ \$ \$ \$ \$ \$ \$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Returned cheque (plus bank charges)	\$	15.00
Charge to certify cheques	\$ \$ \$ \$ \$ \$	15.00
Legal letter charge	\$	15.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection – during regular hours	\$	30.00
Collection of account charge – no disconnect – after regular hours	\$	165.00
Disconnect/Reconnect Charges at meter - during regular hours	\$	65.00
Disconnect/Reconnect Charges at meter - after regular hours	\$ \$ \$	185.00
Disconnect/reconnect at pole – during regular hours	\$	185.00
Disconnect/reconnect at pole – after regular hours	\$	415.00
Install/remove load control device – during regular hours	\$	65.00
Install/remove load control device – after regular hours	\$	185.00
Service call – customer-owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary service install & remove – overhead – no transformer	\$	500.00
Temporary service install & remove – underground – no transformer	\$	300.00
Temporary service install & remove – overhead – with transformer	\$ \$ \$ \$ \$ \$	1,000.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

Effective and Implementation Date May 1, 2011

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EB-2010-0070 EB-2010-0071

Fort Erie Service Area

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0391
Total Loss Factor – Primary Metered Customer < 5.000 kW	1.0287

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Canadian Niagara Power Inc. TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2011

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EB-2010-0070 EB-2010-0071

Eastern Ontario Power Service Area

RESIDENTIAL SERVICE CLASSIFICATION

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	18.01
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.19
Distribution Volumetric Rate	\$/kWh	0.0151
Low Voltage Service Rate	\$/kWh	0.0016
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012	\$/kWh	(0.0033)
Rate Rider for Tax Change – effective until April 30, 2012	\$/kWh	(0.0004)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0044
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0035

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Canadian Niagara Power Inc. TARIFF OF RATES AND CHARGES

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Low Voltage Service Rate	\$/kWh	0.0013
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012	\$/kWh	(0.0039)
Rate Rider for Tax Change – effective until April 30, 2012	\$/kWh	(0.0003)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0041
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0033

Wholesale Market Service Rate	\$/kWh	0.0052
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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	132.51
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.19
Distribution Volumetric Rate	\$/kW	7.1928
Low Voltage Service Rate	\$/kW	0.5826
Rate Rider for Recalculated Deferral/Variance Account Disposition (2010) – effective until April 30, 2013	\$/kW	1.3007
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012	\$/kW	0.7388
Rate Rider for Tax Change – effective until April 30, 2012	\$/kW	(0.0685)
Retail Transmission Rate – Network Service Rate	\$/kW	1.6885
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3573
MONTHLY RATES AND CHARGES - Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Canadian Niagara Power Inc. TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

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\$/kWh

0.0013

0.25

Eastern Ontario Power Service Area

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to the supply of electrical service to a Customer that is deemed to have a constant load over a billing period, normally with minimum electrical consumption. Energy consumption is based on connected wattage and calculated hours of use. Examples of unmetered scattered load are cable television amplifiers billboards, area lighting. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Rural Rate Protection Charge

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MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service - Administrative Charge (if applicable)

Service Charge (per customer) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012 Rate Rider for Tax Change – effective until April 30, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh	69.46 0.0409 0.0013 (0.0045) (0.0008) 0.0041 0.0033
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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Eastern Ontario Power Service Area

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to dusk to dawn lighting to residential and general service customers. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	3.76
Distribution Volumetric Rate	\$/kW	4.2349
Low Voltage Service Rate	\$/kW	0.4311
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012	\$/kW	(1.3693)
Rate Rider for Tax Change – effective until April 30, 2012	\$/kW	(0.1929)
Retail Transmission Rate – Network Service Rate	\$/kW	1.2455
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.0043

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Canadian Niagara Power Inc. TARIFF OF RATES AND CHARGES

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0.25

Eastern Ontario Power Service Area

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to the supply of electrical service for roadway lighting. Energy consumption is based on connected wattage and calculated hours of use. Customers are usually a Municipality, Region or the Ministry of Transportation. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Service Charge (per connection) Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012 Rate Rider for Tax Change – effective until April 30, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kW \$/kW \$/kW \$/kW \$/kW	4.91 9.5751 0.4222 1.1342 (0.3108) 1.2391 0.9836
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate Rural Rate Protection Charge	\$/kWh \$/kWh	0.0052 0.0013

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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Eastern Ontario Power Service Area

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$ 5.25

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

Effective and Implementation Date May 1, 2011

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Eastern Ontario Power Service Area

SPECIFIC SERVICE CHARGES

APPLICATION

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Customer Administration		
Arrears Certificate	\$	15.00
Statement of Account	\$	15.00
Pulling Post Dated Cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Notification Charge	\$	15.00
Account history	\$ \$ \$ \$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Returned cheque (plus bank charges)	\$ \$	15.00
Charge to certify cheques	\$	15.00
Legal letter charge	\$ \$ \$	15.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection – during regular hours	\$	30.00
Collection of account charge – no disconnect – after regular hours	\$ \$	165.00
Disconnect/Reconnect Charges - At Meter During Regular Hours	\$	65.00
Disconnect/Reconnect Charges - At Meter After Hours	\$ \$	185.00
Disconnect/reconnect at pole – during regular hours		185.00
Disconnect/reconnect at pole –after regular hours	\$	415.00
Install/remove load control device – during regular hours	\$	65.00
Install/remove load control device – after regular hours	\$ \$ \$ \$	185.00
Service call – customer-owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary service install & remove – overhead – no transformer	\$ \$	500.00
Temporary service install & remove – underground – no transformer	\$	300.00
Temporary service install & remove – overhead – with transformer	\$ \$	1,000.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

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EB-2010-0070 EB-2010-0071

Eastern Ontario Power Service Area

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0719
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0612