

EB-2010-0144

IN THE MATTER OF the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF an application by Waterloo North Hydro Inc. for an order approving just and reasonable rates and other charges for electricity distribution to be effective May 1, 2011.

BEFORE: Paula Conboy

Presiding Member

RATE ORDER

Waterloo North Hydro Inc. ("WN Hydro") filed an application (the "Application") with the Ontario Energy Board (the "Board") on August 27, 2010, under section 78 of the *Ontario Energy Board Act, 1998*, S.O 1998, c. 15 (Schedule B) (the "Act"), seeking approval for changes to the rates that WN Hydro charges for electricity distribution to be effective May 1, 2011.

The Board issued its Decision and Order on the Application on April 27, 2011. In the Decision and Order, the Board ordered WN Hydro to file a draft Rate Order reflecting the Board's findings within 7 days of the date of the issuance of the Decision and Order. The Board approved an effective date of May 1, 2011 and an implementation date of June 1, 2011, noting that the timing of the Decision and Order precluded rates being implemented by May 1, 2011. WN Hydro was directed to propose rate riders to recover one month of incremental revenue for the period May 1 to May 31, 2011.

WN Hydro filed a draft Rate Order and supporting material on May 3, 2011 and an amended draft Rate Order on May 4, 2011. The amended draft Rate Order included an amended Tariff of Rates and Charges. The Vulnerable Energy Consumers Coalition ("VECC") filed a submission on May 6, 2011 noting that the GS > 50 kW class load used

in Table 16 of the amended Draft Rate Order did not equate with the class load per the approved Settlement Agreement. Board staff filed a submission on May 10, 2011. WN Hydro filed a reply submission on May 10, 2011, addressing VECC's concern and noting that the embedded distributor customer was previously included in the GS > 50 kW class for the purpose, and thus that its load was included for the purpose of determining the rate riders for the Deferral and Variance Account balances approved for disposition. In a response filed on May 13, 2011, WN Hydro concurred with Board staff's submission.

The Board has reviewed all of the information provided in support of the amended draft Rate Order and the amended Tariff of Rates and Charges, and in the submissions filed subsequently. The Board is satisfied that, with the correction to the Standard Supply Service charge noted in Board staff's submission, the proposed Tariff of Rates and Charges as filed with the May 4, 2011 draft Rate Order accurately reflects the Board's Decision and Order and the Settlement Agreement agreed to by WN Hydro and registered intervenors and approved in the Board's Decision and Order in this proceeding.

THE BOARD ORDERS THAT:

- 1. The Tariff of Rates and Charges set out in Appendix "A" of this Rate Order is approved effective May 1, 2011 and implemented June 1, 2011 for electricity consumed or estimated to have been consumed on and after such date.
- 2. The Tariff of Rates and Charges set out in Appendix "A" of this Order supersedes all previous Tariff of Rates and Charges approved by the Ontario Energy Board for the Waterloo North Hydro Inc. service area, and is final in all respects.
- 3. Waterloo North Hydro Inc. shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

DATED at Toronto, May 18, 2011

ONTARIO ENERGY BOARD

Original Signed By

Kirsten Walli Board Secretary

APPENDIX A

TO RATE ORDER

WATERLOO NORTH HYDRO INC.

EB-2010-0144

DATED: May 18, 2011

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	14.56
Smart Meter Funding Adder	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.19
Distribution Volumetric Rate	\$/kWh	0.0184
Low Voltage Service Rate	\$/kWh	0.0001
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0003
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.00072
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	(0.0027)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kWh	(0.00003)
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kWh	Ò.0005
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) Recovery		
- effective until April 30, 2015	\$/kWh	0.0002
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kWh	(0.0007)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0067
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0022

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Waterloo North Hydro Inc. TARIFF OF RATES AND CHARGES

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

\$/kWh

0.0013

0.25

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Rural Rate Protection Charge

Standard Supply Service – Administrative Charge (if applicable)

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Service Charge	\$	30.63
Smart Meter Funding Adder	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.45
Distribution Volumetric Rate	\$/kWh	0.0137
Low Voltage Service Rate	\$/kWh	0.0001
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0003
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0072
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	(0.0027)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kWh	(0.00003)
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kWh	0.0003
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) Recovery		
– effective until April 30, 2015	\$/kWh	0.0001
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kWh	(0.0004)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0061
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0020
MONTHLY RATES AND CHARGES – Regulatory Component		
· · ·		
Wholesale Market Service Rate	\$/kWh	0.0052

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service. Note that for the application of the Retail Transmission Rate – Network Service Rate and the Retail Transmission Rate – Line and Transformation Connection Service Rate the following sub-classifications apply:

General Service 50 to 999 kW non-interval metered General Service 50 to 999 kW interval metered General Service 1,000 to 4,999 kW interval metered.

APPLICATION

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Service Charge	\$	162.82
Smart Meter Funding Adder	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	6.67
Distribution Volumetric Rate	\$/kW	4.3073
Low Voltage Service Rate	\$/kW	0.0551
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.1297
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.27956
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kW	(1.1063)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kW	(0.06474)
Rate Rider for Foregone Incremental Revenue for Low Voltage Service – effective until April 30, 2012	\$/kW	0.0023
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kW	0.0584
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) Recover	'n	
- effective until April 30, 2015	\$/kW	0.1495
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kW	(0.0866)
Retail Transmission Rate – Network Service Rate – (less than 1,000 kW)	\$/kW	2.4945
Retail Transmission Rate – Network Service Rate – Interval Metered (less than 1,000 kW)	\$/kW	2.6495
Retail Transmission Rate – Network Service Rate – Interval Metered (1,000 to 4,999 kW)	\$/kW	2.6461

Effective Date May 1, 2011 and Implementation Date June 1, 2011

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Retail Transmission Rate – Line and Transformation Connection Service Rate – (less than 1,000 kW)	\$/kW	EB-2010-0144 0.7822	
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered (less than 1,000 kW)	\$/kW	0.9771	
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered (1,000 to 4,999 kW)	\$/kW	0.9759	
MONTHLY RATES AND CHARGES – Regulatory Component			
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0013	
Standard Supply Service – Administrative Charge (if applicable)	ъ.	0.25	

Effective Date May 1, 2011 and Implementation Date June 1, 2011

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LARGE USE SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	6,686.47
Smart Meter Funding Adder	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	251.30
Distribution Volumetric Rate	\$/kW	3.1991
Low Voltage Service Rate	\$/kW	0.0553
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.1620
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.35873
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kW	(1.3863)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kW	(0.09798)
Rate Rider for Foregone Incremental Revenue for Low Voltage Service – effective until April 30, 2012	\$/kW	0.0016
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kW	0.0457
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kW	(0.0678)
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.9335
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	0.9804

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Waterloo North Hydro Inc. TARIFF OF RATES AND CHARGES

Effective Date May 1, 2011 and Implementation Date June 1, 2011

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EB-2010-0144

\$/kWh

\$/kWh

0.0052 0.0013

0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Wholesale Market Service Rate

Standard Supply Service – Administrative Charge (if applicable)

Rural Rate Protection Charge

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Service Charge (per connection)	\$	15.31
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.14
Distribution Volumetric Rate	\$/kWh	0.0190
Low Voltage Service Rate	\$/kWh	0.0001
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0003
Rate Rider for Global Adjustment Sub-Account Disposition (2011) - effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.00072
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	(0.0027)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kWh	0.00067
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kWh	0.0008
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) Recovery		
- effective until April 30, 2015	\$/kWh	0.0048
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kWh	(0.0015)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0061
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0020
MONTHLY RATES AND CHARGES – Regulatory Component		

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Waterloo North Hydro Inc. TARIFF OF RATES AND CHARGES

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Service Charge (per connection)	\$	0.33
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.01
Distribution Volumetric Rate	\$/kW	8.3232
	\$/kW	0.0341
Low Voltage Service Rate	Φ/KVV	0.0341
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014	*****	
Applicable only for Non-RPP Customers	\$/kW	0.10098
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kW	(0.9707)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kW	0.02857
Rate Rider for Foregone Incremental Revenue for Low Voltage Service - effective until April 30, 20	012 \$/kW	0.0010
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kW	0.1435
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM)	**	
- effective until April 30, 2015	\$/kW	0.2475
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kW	(0.1959)
· · · · · · · · · · · · · · · · · · ·	**	,
Retail Transmission Rate – Network Service Rate	\$/kW	1.8815
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.6046
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25
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Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge \$ 5.25

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Waterloo North Hydro Inc. TARIFF OF RATES AND CHARGES

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\$/kWh

0.0013

EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION

This classification applies to an electricity distributor licensed by the Board that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Rural Rate Protection Charge

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MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Distribution Volumetric Rate Rate Rider for Clobal Adjustment Sub Account Disposition (2010) - effective until April 20, 2014	\$/kW	0.0120
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014 Applicable only for Non-RPP Customers Rate Rider for Clobal Adjustment Sub-Account Disposition (2011) — effective until April 30, 2014	\$/kW	(1.1063)
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014 Applicable only for Non-RPP Customers	\$/kW	0.27956
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014 Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kW \$/kW	0.1297 (0.06474)
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012 Rate Rider for Capital Gain – effective until April 30, 2014	\$/kW \$/kW	0.0011 (0.00020)
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052

Effective Date May 1, 2011 and Implementation Date June 1, 2011

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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Customer Administration		
Easement Letter	\$	15.00
Notification Charge	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned Cheque charge (plus bank charges)	\$	15.00
Duplicate Invoices for Previous Billing	\$	15.00
Income Tax Letter	\$	15.00
Account set up charge / change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Disconnect/Reconnect at meter – during regular hours	\$	65.00
Disconnect/Reconnect at meter – after regular hours	\$	185.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0404
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0150
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0300
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0050

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	14.56
Smart Meter Funding Adder	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.19
Distribution Volumetric Rate	\$/kWh	0.0184
Low Voltage Service Rate	\$/kWh	0.0001
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0003
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.00072
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	(0.0027)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kWh	(0.00003)
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kWh	Ò.0005
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) Recovery		
- effective until April 30, 2015	\$/kWh	0.0002
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kWh	(0.0007)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0067
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0022

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Waterloo North Hydro Inc. TARIFF OF RATES AND CHARGES

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

\$/kWh

\$/kWh

0.0052

0.0013

0.25

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Wholesale Market Service Rate

Standard Supply Service – Administrative Charge (if applicable)

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	30.63
Smart Meter Funding Adder	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.45
Distribution Volumetric Rate	\$/kWh	0.0137
Low Voltage Service Rate	\$/kWh	0.0001
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0003
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0072
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	(0.0027)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kWh	(0.00003)
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kWh	0.0003
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) Recovery		
- effective until April 30, 2015	\$/kWh	0.0001
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kWh	(0.0004)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0061
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0020
MONTHLY RATES AND CHARGES – Regulatory Component		
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Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service. Note that for the application of the Retail Transmission Rate – Network Service Rate and the Retail Transmission Rate – Line and Transformation Connection Service Rate the following sub-classifications apply:

General Service 50 to 999 kW non-interval metered General Service 50 to 999 kW interval metered General Service 1,000 to 4,999 kW interval metered.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	162.82
Smart Meter Funding Adder	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	6.67
Distribution Volumetric Rate	\$/kW	4.3073
Low Voltage Service Rate	\$/kW	0.0551
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.1297
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.27956
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kW	(1.1063)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kW	(0.06474)
Rate Rider for Foregone Incremental Revenue for Low Voltage Service – effective until April 30, 2012	\$/kW	0.0023
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kW	0.0584
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) Recover	'n	
- effective until April 30, 2015	\$/kW	0.1495
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kW	(0.0866)
Retail Transmission Rate – Network Service Rate – (less than 1,000 kW)	\$/kW	2.4945
Retail Transmission Rate – Network Service Rate – Interval Metered (less than 1,000 kW)	\$/kW	2.6495
Retail Transmission Rate – Network Service Rate – Interval Metered (1,000 to 4,999 kW)	\$/kW	2.6461

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

Retail Transmission Rate – Line and Transformation Connection Service Rate – (less than 1,000 kW)	\$/kW	EB-2010-0144 0.7822	
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered (less than 1,000 kW)	\$/kW	0.9771	
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered (1,000 to 4,999 kW)	\$/kW	0.9759	
MONTHLY RATES AND CHARGES – Regulatory Component			
Wholesale Market Service Rate	\$/kWh	0.0052	
Rural Rate Protection Charge	\$/kWh	0.0013	
Standard Supply Service – Administrative Charge (if applicable)	ъ.	0.25	

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

LARGE USE SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	6,686.47
Smart Meter Funding Adder	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	251.30
Distribution Volumetric Rate	\$/kW	3.1991
Low Voltage Service Rate	\$/kW	0.0553
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.1620
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kW	0.35873
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kW	(1.3863)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kW	(0.09798)
Rate Rider for Foregone Incremental Revenue for Low Voltage Service – effective until April 30, 2012	\$/kW	0.0016
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kW	0.0457
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kW	(0.0678)
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.9335
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	0.9804

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Waterloo North Hydro Inc. TARIFF OF RATES AND CHARGES

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

\$/kWh

\$/kWh

0.0052 0.0013

0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Wholesale Market Service Rate

Standard Supply Service – Administrative Charge (if applicable)

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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•		
Service Charge (per connection)	\$	15.31
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.14
Distribution Volumetric Rate	\$/kWh	0.0190
Low Voltage Service Rate	\$/kWh	0.0001
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.0003
Rate Rider for Global Adjustment Sub-Account Disposition (2011) - effective until April 30, 2014		
Applicable only for Non-RPP Customers	\$/kWh	0.00072
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	(0.0027)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kWh	0.00067
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kWh	0.0008
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM) Recovery		
- effective until April 30, 2015	\$/kWh	0.0048
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kWh	(0.0015)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0061
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0020
MONTHLY RATES AND CHARGES – Regulatory Component		

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Waterloo North Hydro Inc. TARIFF OF RATES AND CHARGES

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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Service Charge (per connection)	\$	0.33
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.01
Distribution Volumetric Rate	\$/kW	8.3232
	\$/kW	0.0341
Low Voltage Service Rate	Φ/KVV	0.0341
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014	*****	
Applicable only for Non-RPP Customers	\$/kW	0.10098
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kW	(0.9707)
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kW	0.02857
Rate Rider for Foregone Incremental Revenue for Low Voltage Service - effective until April 30, 20	012 \$/kW	0.0010
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012	\$/kW	0.1435
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM)/Shared Savings Mechanism (SSM)	**	
- effective until April 30, 2015	\$/kW	0.2475
Rate Rider for Capital Gain – effective until April 30, 2014	\$/kW	(0.1959)
· · · · · · · · · · · · · · · · · · ·	**	,
Retail Transmission Rate – Network Service Rate	\$/kW	1.8815
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.6046
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25
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Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge \$ 5.25

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Waterloo North Hydro Inc. TARIFF OF RATES AND CHARGES

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

\$/kWh

0.0013

EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION

This classification applies to an electricity distributor licensed by the Board that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Distribution Volumetric Rate Rate Rider for Clobal Adjustment Sub Account Disposition (2010) - effective until April 20, 2014	\$/kW	0.0120
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2014 Applicable only for Non-RPP Customers Rate Rider for Clobal Adjustment Sub-Account Disposition (2011) — effective until April 30, 2014	\$/kW	(1.1063)
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2014 Applicable only for Non-RPP Customers	\$/kW	0.27956
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014 Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2014	\$/kW \$/kW	0.1297 (0.06474)
Rate Rider for Foregone Incremental Revenue – effective until April 30, 2012 Rate Rider for Capital Gain – effective until April 30, 2014	\$/kW \$/kW	0.0011 (0.00020)
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Customer Administration		
Easement Letter	\$	15.00
Notification Charge	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned Cheque charge (plus bank charges)	\$	15.00
Duplicate Invoices for Previous Billing	\$	15.00
Income Tax Letter	\$	15.00
Account set up charge / change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Disconnect/Reconnect at meter – during regular hours	\$	65.00
Disconnect/Reconnect at meter – after regular hours	\$	185.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

Effective Date May 1, 2011 and Implementation Date June 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0144

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0404
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0150
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0300
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0050