

EB-2010-0131

IN THE MATTER OF the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF an application by Horizon Utilities Corporation for an order approving just and reasonable rates and other charges for electricity distribution to be effective January 1, 2011.

BEFORE: Marika Hare

Presiding Member

Cathy Spoel Member

Karen Taylor Member

RATE ORDER

Horizon Utilities Corporation ("Horizon") filed an application, dated August 27, 2010, with the Ontario Energy Board (the "Board") under section 78 of the *Ontario Energy Board Act, S.O. 1998*, c.15, Schedule B, for an order or orders approving just and reasonable rates and charges for the rate year commencing January 1, 2011.

The Board issued its Decision on the application on July 7, 2011. In the Decision, the Board ordered Horizon to file a draft Rate Order ("DRO") reflecting the Board's findings in the Decision. The Board approved an implementation date of August 1, 2011 and an effective date of May 1, 2011.

Horizon filed its DRO and supporting material on July 18, 2011. Intervenor and Board staff comments on the DRO were filed by July 25, 2011. The Vulnerable Energy Consumers Coalition ("VECC"), Energy Probe Research Foundation ("Energy Probe"),

the Association of Major Power Consumers in Ontario ("AMPCO"), the School Energy Coalition ("SEC") and Board staff filed submissions on the DRO. On July 28, 2011, Horizon filed a response to the parties' submissions as well as a revised DRO.

On August 3, 2011, the Board issued a Decision and Order on Draft Rate Order, in which the Board noted that Horizon had provided documentation to the Board's satisfaction that the revised DRO accurately reflected the Board's Decision, with one exception relating to the foregone revenue. In the Decision and Order on the DRO, the Board directed Horizon to file a revised DRO and Tariff of Rates and Charges to reflect a revised calculation of the foregone revenue rate riders for each class. Horizon filed a second revised DRO on August 5, 2011.

As part of the second revised DRO, Horizon made one additional correction. Horizon revised the RSVA Global Adjustment Sub-Account Rate Riders (applicable only to non-Regulated Price Plan ("RPP") Customers). Horizon noted that the portion of the balance in the RSVA 1588 - Global Adjustment Sub-Account allocated to each customer class was divided by the overall forecasted number of kW/kWh (as applicable) for each customer class to obtain the applicable rider. Since the rider is payable only by non-RPP customers, the correct approach is to divide the amount allocated to each customer class by only the forecasted kW/kWh (as applicable) for non-RPP customers in each customer class. Horizon noted that the correction affects the RSVA - Global Adjustment Account Recovery Rate Riders for all classes with the exception of the Large Use class.

The Board has reviewed the information provided in support of the second revised DRO and the proposed Tariff of Rates and Charges filed on August 5, 2011. The Board is satisfied that the Tariff of Rates and Charges accurately reflects the Board's findings.

THE BOARD ORDERS THAT:

- 1. The Tariff of Rates and Charges set out in Appendix "A" of this Rate Order is approved effective May 1, 2011 for electricity consumed or estimated to have been consumed on and after such date.
- 2. The Tariff of Rates and Charges set out in Appendix "A" of this Order supersedes all previous Tariff of Rates and Charges approved by the Ontario

Energy Board for Horizon Utilities Corporation's service area, and is final in all respects, except for the Stand-by rates which remain interim.

3. Horizon Utilities Corporation shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

DATED at Toronto, August 9, 2011

ONTARIO ENERGY BOARD

Original Signed By

Kirsten Walli Board Secretary

Appendix A

TO RATE ORDER

HORIZON UTILITIES CORPORATION

Board File No: EB-2010-0131

DATED: August 9, 2011

Effective Date May 1, 2011 Implementation Date August 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

FB-2010-0131

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	14.45
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.14
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	0.27
Rate Rider for Foregone Revenue Recovery – Service Charge - effective until December 31, 2011	\$	1.06
Distribution Volumetric Rate	\$/kWh	0.0142
Rate Rider for Foregone Revenue Recovery – Volumetric Rate - effective until December 31, 2011	\$/kWh	0.0010
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0020)
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		, ,
Applicable only for Non-RPP Customers	\$/kWh	0.0016
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kWh	(0.0003)
Low Voltage Service Rate	\$/kWh	0.00006
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0071
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0057

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective Date May 1, 2011 Implementation Date August 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0131

0.25

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non-residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Service Charge	\$	32.16
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.14
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	0.63
Rate Rider for Foregone Revenue Recovery – Service Charge - effective until December 31, 2011	\$	2.83
Distribution Volumetric Rate	\$/kWh	0.0084
Rate Rider for Foregone Revenue Recovery – Volumetric Rate - effective until December 31, 2011 Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012	\$/kWh	0.0007
Applicable only for Non-RPP Customers	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0020)
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kWh	0.0017
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kWh	(0.0004)
Low Voltage Service Rate	\$/kWh	0.00006
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0052
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013

Effective Date May 1, 2011 Implementation Date August 1, 2011

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EB-2010-0131

0.25

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to a non-residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Service Charge	\$	293.26
Smart Meter Funding Adder– effective until April 30, 2012	\$	2.14
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$	7.11
Rate Rider for Foregone Revenue Recovery – Service Charge - effective until December 31, 2011	\$	25.76
Distribution Volumetric Rate	\$/kW	2.0341
Rate Rider for Foregone Revenue Recovery – Volumetric Rate - effective until December 31, 2011	\$/kW	0.1480
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.0767
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(0.7500)
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.6033
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kW	(0.1636)
Low Voltage Service Rate	\$/kW	0.02169
Retail Transmission Rate – Network Service Rate	\$/kW	2.4643
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.0584
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013

Effective Date May 1, 2011 Implementation Date August 1, 2011

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LARGE USE SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge Smart Meter Funding Adder– effective until April 30, 2012	\$	22,642.10 2.14
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012	\$ \$	414.57
Rate Rider for Foregone Revenue Recovery – Service Charge - effective until December 31, 2011	\$	6,894.47
Distribution Volumetric Rate	\$/kW	1.3359
Rate Rider for Foregone Revenue Recovery – Volumetric Rate - effective until December 31, 2011	\$/kW	0.1942
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.0543
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(0.4855)
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.3387
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kW	(0.0967)
Low Voltage Service Rate	\$/kW	0.02492
Retail Transmission Rate – Network Service Rate	\$/kW	2.8151
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.3654
MONTHLY PATES AND CHAPGES Pagulatory Component		

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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Horizon Utilities Corporation TARIFF OF RATES AND CHARGES

Effective Date May 1, 2011 Implementation Date August 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

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\$

0.25

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

Service Charge (per connection)	\$	9.11
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012		
(per connection)	\$	0.45
Rate Rider for Foregone Revenue Recovery – Service Charge - effective until December 31, 2011	¢.	(0.20)
(per connection)	\$	(0.29)
Distribution Volumetric Rate	\$/kWh	0.0141
Rate Rider for Foregone Revenue Recovery – Volumetric Rate - effective until December 31, 2011	\$/kWh	(0.0004)
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kWh	0.0002
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0025)
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kWh	0.0016
Rate Rider for Deferral/Variance Account Disposition (2011) - effective until December 31, 2012	\$/kWh	(0.0003)
Low Voltage Service Rate	\$/kWh	0.00006
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0063
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0053
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
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Horizon Utilities Corporation TARIFF OF RATES AND CHARGES

Effective Date May 1, 2011 Implementation Date August 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

FB-2010-0131

STANDBY POWER SERVICE CLASSIFICATION

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - APPROVED ON AN INTERIM BASIS

Standby Charge – for a month where standby power is not provided. The charge is applied to the amount of reserved load transfer capacity contracted or the amount of monthly peak load displaced by a generating facility.

Rate Rider for Foregone Revenue Recovery – Volumetric Rate - effective until December 31, 2011

Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012

Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012

\$\frac{kW}{kW}\$ (0.0002)

Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012

Effective Date May 1, 2011 Implementation Date August 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0131

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential, General Service or Large Use customer. This is typically exterior lighting, and often unmetered. Consumption is estimated based on the equipment rating and estimated hours of use. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	4.42
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012 (per connection)	\$	0.06
Rate Rider for Foregone Revenue Recovery – Service Charge - effective until December 31, 2011	•	
(per connection)	\$	0.92
Distribution Volumetric Rate	\$/kW	12.1399
Rate Rider for Foregone Revenue Recovery – Volumetric Rate - effective until December 31, 2011	\$/kW	2.5261
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.0724
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(1.2647)
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012	******	(,
Applicable only for Non-RPP Customers	\$/kW	0.5959
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kW	0.0158
Low Voltage Service Rate	\$/kW	0.01745
Retail Transmission Rate – Network Service Rate	\$/kW	2.0478
	**	
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6564

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective Date May 1, 2011 Implementation Date August 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2010-0131

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

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Service Charge (per connection)	\$	2.31
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until July 31, 2012		
(per connection)	\$	0.03
Rate Rider for Foregone Revenue Recovery – Service Charge – effective until December 31, 2011		
(per connection)	\$	0.20
Distribution Volumetric Rate	\$/kW	6.1604
Rate Rider for Foregone Revenue Recovery – Volumetric Rate - effective until December 31, 2011	\$/kW	0.5411
Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.0740
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(0.6378)
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until December 31, 2012		
Applicable only for Non-RPP Customers	\$/kW	0.5621
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until December 31, 2012	\$/kW	(0.1694)
Low Voltage Service Rate	\$/kW	0.01702
Retail Transmission Rate – Network Service Rate	\$/kW	1.9400
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6150
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective Date May 1, 2011 Implementation Date August 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

FB-2010-0131

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge \$ 5.25

ALLOWANCES

Transformer Allowance for Ownership - General Service 50 to 4,999 kW customers		
- per kW of billing demand/month	\$/kW	(0.73)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

Effective Date May 1, 2011 Implementation Date August 1, 2011

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EB-2010-0131

SPECIFIC SERVICE CHARGES

APPLICATION

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No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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Arrears Certificate \$ 15.00 Statement of Account \$ 15.00 Pulling post-dated cheques \$ 15.00 Duplicate invoices for previous billing \$ 15.00 Request for other billing information \$ 15.00 Easement Letter \$ 15.00 Income tax letter \$ 15.00 Notification Charge \$ 15.00 Account history \$ 15.00 Credit reference/credit check (plus credit agency costs) \$ 15.00 Credit reference (plus bank charges) \$ 15.00 Charge to certify cheque \$ 15.00 Legal letter charge \$ 15.00 Account set up charge / change of occupancy charge (plus credit agency costs if applicable) \$ 30.00 Special Meter reads \$ 30.00 Meter dispute charge plus Measurement Canada fees (if meter found correct) \$ 30.00
Statement of Account Pulling post-dated cheques Statement of Account Pulling post-dated cheques Statement Duplicate invoices for previous billing Request for other billing information Statement Letter Statement
Pulling post-dated cheques \$ 15.00 Duplicate invoices for previous billing \$ 15.00 Request for other billing information \$ 15.00 Easement Letter \$ 15.00 Income tax letter \$ 15.00 Notification Charge \$ 15.00 Account history \$ 15.00 Credit reference/credit check (plus credit agency costs) \$ 15.00 Returned Cheque charge (plus bank charges) \$ 15.00
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Returned Cheque charge (plus bank charges) \$ 15.00
Charge to certify cheque \$ 15.00
Legal letter charge \$ 15.00
Account set up charge / change of occupancy charge (plus credit agency costs if applicable) \$ 30.00
Special Meter reads \$ 30.00
Credit Card Convenience Charge \$ 15.00
Non-Payment of Account
Late Payment - per month % 1.50
Late Payment - per annum % 19.56
Collection of account charge – no disconnection \$ 30.00
Collection of account charge – no disconnection – after regular hours \$ 165.00
Disconnect/Reconnect at meter – during regular hours \$ 65.00
Collection of account charge – no disconnection – after regular hours \$ 165.00 Disconnect/Reconnect at meter – during regular hours \$ 65.00 Disconnect/Reconnect at meter – after regular hours \$ 185.00 Disconnect/Reconnect at pole – during regular hours \$ 185.00 Disconnect/Reconnect at pole – after regular hours \$ 415.00
Disconnect/Reconnect at pole – during regular hours \$ 185.00
Disconnect/Reconnect at pole – after regular hours \$ 415.00
Install / remove load control device – during regular hours \$ 65.00
Install / remove load control device – after regular hours \$ 185.00
Service call – customer-owned equipment \$ 30.00
Service call – after regular hours \$ 165.00
Temporary service install and remove – overhead – no transformer \$ 500.00
Install / remove load control device – after regular hours Service call – customer-owned equipment Service call – after regular hours Temporary service install and remove – overhead – no transformer Temporary service install and remove – underground – no transformer Temporary service install and remove – underground – no transformer Specific Charge for Access to the Power Poles – per pole/year Administrative Billing Charge \$ 185.00 \$ 30.00 \$ 300.00 \$ 300.00 \$ 22.35 Administrative Billing Charge
Temporary service install and remove – overhead – with transformer \$ 1,000.00
Specific Charge for Access to the Power Poles – per pole/year \$ 22.35
Administrative Billing Charge \$ 150.00

Effective Date May 1, 2011 Implementation Date August 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

FB-2010-0131

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for the Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/customer	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/customer	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/customer	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0407
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0179
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0303
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0078