



**EB-2010-0117**

**IN THE MATTER OF** the *Ontario Energy Board Act*,  
1998, S.O. 1998, c.15 (Schedule B);

**AND IN THE MATTER OF** an application by Veridian  
Connections Inc. for an order or orders approving or  
fixing just and reasonable distribution rates and other  
charges, to be effective May 1, 2011.

**BEFORE:** Karen Taylor  
Presiding Member

Paul Sommerville  
Member

## **DECISION AND ORDER**

### **Introduction**

Veridian Connections Inc. (“Veridian”) is a licensed distributor of electricity providing service to consumers within its two licensed service areas: Veridian – Main and Veridian – Gravenhurst. Veridian filed an application with the Ontario Energy Board (the “Board”) on October 15, 2010 under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that Veridian charges for electricity distribution, to be effective May 1, 2011.

The application for both Veridian – Main and Veridian – Gravenhurst service areas was given Board File No. EB-2010-0117. The Board has combined its findings in this Decision and Order where applicable. In situations where differentiations need to be made between Veridian – Main and Veridian – Gravenhurst, they are separately addressed in this Decision and Order.

Veridian is one of 80 electricity distributors in Ontario regulated by the Board. In 2008, the Board announced the establishment of a new multi-year electricity distribution rate-setting plan, the 3<sup>rd</sup> Generation Incentive Rate Mechanism (“IRM”) process, which would be used to adjust electricity distribution rates starting in 2009 for those distributors whose 2008 rates were rebased through a cost of service review. As part of the plan, Veridian is one of the electricity distributors that will have its rates adjusted for 2011 on the basis of the IRM process, which provides for a mechanistic and formulaic adjustment to distribution rates and charges between cost of service applications.

To streamline the process for the approval of distribution rates and charges for distributors, the Board issued its *Report of the Board on 3<sup>rd</sup> Generation Incentive Regulation for Ontario’s Electricity Distributors* on July 14, 2008, its *Supplemental Report of the Board on 3<sup>rd</sup> Generation Incentive Regulation for Ontario’s Electricity Distributors* on September 17, 2008, and its *Addendum to the Supplemental Report of the Board on 3<sup>rd</sup> Generation Incentive Regulation for Ontario’s Electricity Distributors* on January 28, 2009 (together the “Reports”). Among other things, the Reports contained the relevant guidelines for 2011 rate adjustments for distributors applying for distribution rate adjustments pursuant to the IRM process. On July 9, 2010 the Board issued an update to Chapter 3 of the Board’s *Filing Requirements for Transmission and Distribution Applications* (the “Filing Requirements”), which outlines the Filing Requirements for IRM applications based on the policies in the Reports.

Notice of Veridian’s rate application was given through newspaper publication in Veridian’s service areas advising interested parties where the rate application could be viewed and advising how they could intervene in the proceeding or comment on the application. No letters of comment were received. The Vulnerable Energy Consumers Coalition (“VECC”) applied and was granted intervenor status in this proceeding. The Board granted VECC eligibility for cost awards in regards to Veridian’s request for recovery of costs related to testing of non pole-top transformers and revenue-to-cost ratio adjustments. Board staff also participated in the proceeding. The Board proceeded by way of a written hearing.

While the Board has considered the entire record in this proceeding, it has made reference only to such evidence as is necessary to provide context to its findings. The following issues are addressed in this Decision and Order:

- Price Cap Index Adjustment;
- Changes in the Federal and Provincial Income Tax Rates;
- Smart Meter Funding Adder;
- Revenue-to-Cost Ratio Adjustments;
- Retail Transmission Service Rates;
- Review and Disposition of Group 1 Deferral and Variance Accounts;
- Z-Factor Recovery of PCB Testing Costs; and
- Late Payment Penalty Litigation Costs.

### **Price Cap Index Adjustment**

Veridian's rate application was filed on the basis of the Filing Requirements. In fixing new distribution rates and charges for Veridian, the Board has applied the policies described in the Filing Requirements and the Reports.

As outlined in the Reports, distribution rates under the 3<sup>rd</sup> Generation IRM are to be adjusted by a price escalator less a productivity factor (X-factor) of 0.72% and Veridian's utility specific stretch factor of 0.4%. Based on the final 2010 data published by Statistics Canada, the Board has established the price escalator to be 1.3%. The resulting price cap index adjustment is therefore 0.18%. The rate models reflect this price cap index adjustment. The price cap index adjustment applies to distribution rates (fixed and variable charges) uniformly across all customer classes.

The price cap index adjustment will not apply to the following components of delivery rates:

- Rate Riders;
- Rate Adders;
- Low Voltage Service Charges;
- Retail Transmission Service Rates;
- Wholesale Market Service Rate;
- Rural Rate Protection Charge;
- Standard Supply service – Administrative Charge;
- Transformation and Primary Metering Allowances;
- Loss Factors;
- Specific Service Charges;

- MicroFIT Service Charges; and
- Retail Service Charges.

### **Changes in the Federal and Provincial Income Tax Rates**

In its *Supplemental Report of the Board on 3<sup>rd</sup> Generation Incentive Regulation for Ontario's Electricity Distributors* dated September 17, 2008, the Board determined that a 50/50 sharing of the impact of currently known legislated changes, as applied to the tax level reflected in the Board-approved base rates for a distributor, is appropriate for the 3<sup>rd</sup> Generation IRM applications. This was based on a decision of the Board in a proceeding in relation to natural gas distributors' (EB-2007-0606/615) incentive regulation applications in which tax as a Z-factor was being considered. In that decision, the Board found that a 50/50 sharing is appropriate because it recognizes that tax changes already flow to some extent through the inflation factor, though the precise timing and quantum of the tax reduction during a current IRM period is not known.

The calculated annual tax reduction over the plan term will be allocated to customer rate classes on the basis of the Board-approved base-year distribution revenue. These amounts will be refunded to customers each year of the plan term, over a 12-month period, through a volumetric rate rider derived using annualized consumption by customer class underlying the Board-approved base rates.

In 2011, the maximum income tax rate is 28.25%, the minimum rate for those distributors eligible for both the federal and Ontario small business deduction is 15.50%, and the blended tax rate varies for certain distributors that are only eligible for the Ontario small business deduction. The model provided to distributors calculates the amount of change caused by the tax rate reductions and adjusts distribution rates by 50% of the total change from those taxes included in the most recent cost of service base distribution rates.

The Board finds that a 50/50 sharing of the impact of changes from the tax level reflected in the Board-approved base rates to the currently known legislated tax level for 2011 for Veridian is appropriate and shall be effected by means of a rate rider over a one-year period.

### **Smart Meter Funding Adder**

On October 22, 2008 the Board issued the *Guideline for Smart Meter Funding and Cost Recovery* which sets out the Board's filing requirements in relation to the funding and recovery of costs associated with smart meter activities conducted by electricity distributors.

Veridian requested the continuation of its existing smart meter funding adder ("SMFA") of \$1.00 per metered customer per month. Since the deployment of smart meters on a province-wide basis is now nearing completion, the Board expects distributors to file for a final prudence review at the earliest possible opportunity following the availability of audited costs. For those distributors that are scheduled to file a cost-of-service application for 2012 distribution rates, the Board expects that they will apply for the disposition of smart meter costs and subsequent inclusion in rate base. For those distributors that are scheduled to remain on IRM, the Board expects these distributors to file an application with the Board seeking final approval for smart meter related costs. In the interim, the Board will approve the continuation of Veridian's SMFA of \$1.00 per metered customer per month from May 1, 2011 to April 30, 2012. This SMFA adder will be reflected in the Tariff of Rates and Charges for the Veridian – Main and Veridian – Gravenhurst service areas, and will cease on April 30, 2012. Veridian's variance accounts for smart meter program implementation costs, previously authorized by the Board, shall be continued.

The Board has not made any finding on the prudence of the proposed smart meter activities, including any costs for smart meters or advanced metering infrastructure whose functionality exceeds the minimum functionality adopted in O. Reg. 425/06, or costs associated with functions for which the Smart Metering Entity has the exclusive authority to carry out pursuant to O. Reg. 393/07. Such costs will be considered at the time that Veridian applies for the recovery of these costs on a final basis, if applicable.

### **Revenue-to-Cost Ratios**

Revenue-to-cost ratios measure the relationship between the revenues expected from a class of customers and the level of costs allocated to that class. The Board has established target ratio ranges (the "Target Ranges") for Ontario electricity distributors in its report *Application of Cost Allocation for Electricity Distributors*, dated November 28, 2007.

The Board's Decision (EB-2009-0140) for Veridian's 2010 cost of service rate application prescribed a phase-in period to adjust the revenue-to-cost ratios in both the Veridian – Main and Veridian – Gravenhurst service areas.

In response to interrogatories from VECC, Veridian revised its proposed revenue-to-cost ratios. The revised revenue-to-cost ratios for Veridian - Main are shown in Column 2 of Table 1 and the revised revenue-to-cost ratios for Veridian - Gravenhurst are shown in Column 2 of Table 2.

**Table 1 – Veridian - Main - Revenue-to-Cost Ratios (%)**

<b>Rate Class</b>	<b>2010 Ratio</b>	<b>Proposed 2011 Ratio</b>	<b>Target Range</b>
	Column 1	Column 2	Column 3
Residential	98.6	98.6	85 – 115
GS < 50 kW	114.8	114.6	80 – 120
GS 50 – 2,999 kW	99.2	99.2	80 – 180
GS 3000 – 4,999 kW	81.4	81.4	80 – 180
Large Use	87.7	87.7	80 – 180
USL	97.4	97.4	80 – 120
Sentinel Lighting	56.5	70.0	70 – 120
Street Lighting	75.0	75.0	70 – 120

**Table 2 – Veridian - Gravenhurst - Revenue-to-Cost Ratios (%)**

<b>Rate Class</b>	<b>2010 Ratio</b>	<b>Proposed 2011 Ratio</b>	<b>Target Range</b>
	Column 1	Column 2	Column 3
Residential Urban Year-Round	108.7	108.7	85 – 115
Residential Suburban Year-Round	61.7	69.4	85 – 115
Residential Suburban Seasonal	87.1	87.1	85 – 115

GS < 50 kW	141.4	133.5	80 – 120
GS 50 – 4,999 kW	172.5	163.2	80 – 180
Sentinel Lighting	30.0	43.3	70 – 120
Street Lighting	83.3	83.3	70 – 120

Board staff and VECC submitted that the revised proposed revenue-to-cost ratios are in accordance with the Board's findings in its EB-2009-0140 Decision.

The Board agrees that the revised proposed revenue-to-cost ratios are in accordance with the Board's findings referenced above. The Board therefore approves the proposed revenue-to-cost ratios for the Main and Gravenhurst service areas.

### **Retail Transmission Service Rates**

Electricity distributors are charged the Ontario Uniform Transmission Rates ("UTRs") at the wholesale level and subsequently pass these charges on to their distribution customers through the Retail Transmission Service Rates ("RTSRs"). Variance accounts are used to capture timing differences and differences in the rate that a distributor pays for wholesale transmission service compared to the retail rate that the distributor is authorized to charge when billing its customers (i.e., variance accounts 1584 and 1586).

On July 8, 2010 the Board issued revision 2.0 of the *Guideline G-2008-0001 - Electricity Distribution Retail Transmission Service Rates* (the "RTSR Guideline"). The RTSR Guideline outlines the information that the Board requires electricity distributors to file to adjust their RTSRs for 2011. The RTSR Guideline requires electricity distributors to adjust their RTSRs based on a comparison of historical transmission costs adjusted for the new UTR levels and the revenues generated under existing RTSRs. The objective of resetting the rates is to minimize the prospective balances in accounts 1584 and 1586. In order to assist electricity distributors in the calculation of the distributors' specific RTSRs, Board staff provided a filing module. On January 18, 2011 the Board issued its Rate Order for Hydro One Transmission (EB-2010-0002) which adjusted the UTRs effective January 1, 2011. The new UTRs are shown in the following table:

Table 3 - Uniform Transmission Rates	kW Monthly Rates		Change
	Jan 1, 2010	Jan 1, 2011	
Network Service Rate	\$2.97	\$3.22	+8.4%
<u>Connection Service Rates</u>			
Line Connection Service Rate	\$0.73	\$0.79	
Transformation Connection Service Rate	\$1.71	\$1.77	
			+4.9%

The Board has adjusted each distributor's rate application model to incorporate these changes.

Based on the filing module provided by Board staff and the new UTRs effective January 1, 2011 noted in the table above, the Board approves the changes to the RTSRs calculated in the filing module for each of the Main and Gravenhurst service areas.

### **Review and Disposition of Group 1 Deferral and Variance Accounts**

The *Report of the Board on Electricity Distributors' Deferral and Variance Account Review Report* (the "EDDVAR Report") provides that, during the IRM plan term, the distributor's Group 1 account balances will be reviewed and disposed if the preset disposition threshold of \$0.001 per kWh (debit or credit) is exceeded. The onus is on the distributor to justify why any account balance in excess of the threshold should not be disposed.

Veridian noted that the Board approved, in its 2010 cost of service application, the calculation and establishment of two separate rate riders for Group 1 account balances. The Board approved the establishment of a rate rider to be included in the delivery component of the bill for the disposition of Group 1 account balances excluding the global adjustment sub-account balance. The Board also approved a rate rider included in the electricity component of the bill to dispose of the global adjustment sub-account balance prospectively from non-RPP customers.

On the basis that the Board has accepted that the recovery of the global adjustment sub-account is independent of the other Group 1 account balances, Veridian proposed to utilize a separate disposition threshold test for each of:



- a) Group 1 accounts (excluding the global adjustment sub-account);
- b) The global adjustment sub-account only.

Veridian's proposed methodology results in threshold test values for the Main and Gravenhurst service areas that exceed the preset disposition threshold of \$0.001 per kWh. As a result, Veridian requested that the Board review and approve the disposition of the December 31, 2009 balances of Group 1 account balances, including interest as of April 30, 2011 for both its Main and Gravenhurst service areas. Veridian proposed to dispose of all its Group 1 account balances over a two-year period.

Board staff submitted that the threshold testing methodology proposed by Veridian is not consistent with the EDDVAR Report. In the EDDVAR Report, the Board established a preset disposition threshold of \$0.001 per kWh during the IRM plan term for all Group 1 account balances combined. On that basis, Board staff submitted that the preset disposition threshold was not exceeded for either the Main or Gravenhurst service areas. Board staff also noted that the Board also stated in the EDDVAR Report that during the IRM plan term: "this disposition threshold level should enhance the distributor's ability to manage its cash flow." Board staff further noted that even when the Group 1 account balances for both the Main and Gravenhurst service areas are combined, the disposition threshold is not exceeded which suggests that no material cash flow considerations exist for the corporation.

Board staff also submitted that the fact that the Board approved a separate rate rider applicable to non-RPP customers to dispose of the global adjustment sub-account balance is not relevant to the establishment of a disposition threshold. In Board staff's view, the approval of a separate rate rider is a cost allocation and rate design issue, and is not germane to the establishment of a disposition threshold methodology.

Board staff also submitted that an IRM application is not an appropriate forum to address deviations from existing Board Policy. Board staff concluded that disposition is not warranted at this time.

In its reply submission, Veridian withdrew its request to dispose of its Group 1 account balances as Veridian will be having a RPP Electricity Refunds Claims Audit (conducted by the Ministry of Finance) in March 2011. Veridian noted that some adjustments may be required to various Group 1 account balances for the period up to December 31, 2009.

The Board will grant Veridian's request to withdraw its request to dispose of its Group 1 account balances from this rate application. The Board however directs Veridian to make an application for the review and disposition of its Group 1 account balances no later than its 2012 rate application.

## **Z-Factor Recovery – PCB Testing Costs**

### **Background**

Veridian requested the recovery of \$314,927 previously recorded in Account 1572 – Extraordinary Event Costs. This amount is for costs incurred by Veridian in 2009 related to the testing of non-pole top transformers required for compliance with Environment Canada's PCB Regulation which became effective September 5, 2008.

Veridian applied for the recovery of the above amount as a Z-factor claim in accordance with the Filing Requirements. Veridian indicated that it provided notice to the Board in its 2010 cost of service application (EB-2009-0140) of its intention to record its 2009 PCB testing costs in account 1572 and noted that it would seek approval for the recovery of these amounts in a future rate application.

The Filing Requirements set out the following Z-Factor Amount Eligibility Criteria:

- a) **Causation** – Amounts must be directly related to the Z-factor event. The amount must be clearly outside of the base upon which rates were derived.
- b) **Materiality** – The amounts must exceed the Board-defined materiality threshold and have a significant influence on the operation of the distributor.
- c) **Prudence** – The amount must have been prudently incurred. This means that the distributor's decision to incur the amount must represent the most cost-effective option (not necessarily least initial cost) for ratepayers.

With regard to causation, Veridian noted that its 2009 distribution rates were established on cost of service levels which did not include the legislated, non-discretionary costs of PCB testing required for compliance with the Environment Canada PCB legislation.

With respect to materiality, Veridian noted that the Board's Z-factor materiality threshold is set at 0.5% of the Distribution Revenue Requirement for a distributor with a revenue requirement greater than \$10 million and less than or equal to \$200 million. Veridian noted that its approved 2010 Distribution Revenue Requirement is \$46,284,010 and the resulting Z-factor threshold amount is \$231,420. Therefore, Veridian stated that its PCB testing costs are clearly in excess of the Board's materiality threshold.

With respect to prudence, Veridian noted that in order to meet the deadlines of the relevant legislation, it was necessary to contract outside services to complete the PCB testing work. Veridian stated that the costs it incurred were prudent as it initiated a competitive Request for Proposals process to identify the least-cost bidder and awarded the contract on that basis (with a maximum award contract in place). Veridian also stated that it prudently managed its service contract and as a result, the total contracted costs were below the maximum contract price.

Veridian proposed to recover its Z-factor claim by means of a one-year volumetric rate rider that would expire on April 30, 2012. Veridian also proposed to allocate the PCB testing costs to the customer rate classes within each service area on the basis of the 2009 reported metered kWh.

In interrogatory #15, Board staff requested that Veridian provide the rationale for using metered kWh to allocate the Z-factor costs to Veridian's customer rate classes. Veridian stated that it has proposed to use metered kWh as the allocator because the July 31, 2009 "Report of the Board on Electricity Distributors' Deferral and Variance Account Review Initiative" (the "EDDVAR Report") states that the default allocator for Account 1572 – Extraordinary Event Costs includes metered kWh. Board staff also asked whether Veridian considered it appropriate to allocate the Z-factor costs on the same basis as transformer costs. Veridian stated that it viewed this as an acceptable approach for allocating the recovery of Z-factor costs. Veridian also provided the amounts that would be allocated by rate class using transformer costs as the allocator and the resulting rate rider calculations.

Board staff submitted that Veridian's claim for Z-factor recovery of its PCB testing costs is in accordance with the Z-factor eligibility criteria. Board staff submitted that Veridian has demonstrated that its PCB testing costs were material, prudently incurred, were clearly not discretionary since mandated by the federal government, and outside the

base upon which rates were derived. Therefore, Board staff supported Veridian's request for Z-factor recovery of \$314,927.

Board staff further submitted that in order to better reflect cost causality principles, the allocation of the Z-factor recovery should be based on the rate classes' responsibility for transformer costs.

VECC submitted that Veridian's claim for Z-factor recovery of its PCB testing costs is in accordance with the Z-factor eligibility criteria. VECC supported Veridian's proposals regarding the amounts to be recovered from each of its two service areas, the one-year recovery period, and the allocation of the costs on the basis of metered kWh.

In its reply submission, Veridian supported Board staff's proposal to allocate the PCB testing costs on the basis of rate class responsibility for transformer costs.

### **Board Findings**

The Board approves Veridian's request for Z-factor recovery of its PCB testing costs of \$314,927.

The Board finds that Veridian's claim for Z-factor recovery of its PCB testing costs is in accordance with the Z-factor eligibility criteria as set out in the Filing Requirements. The Board finds that Veridian has demonstrated that its PCB testing costs were non-discretionary, material, prudently incurred and outside the base upon which rates were derived.

As suggested by Board staff and agreed to by Veridian, the Board directs that the PCB testing costs be allocated on the basis of the rate classes' responsibility for transformer costs as set out in Veridian's response to Board staff interrogatory #15c.

The Board will also approve the recovery of the PCB testing costs by means of a variable rate rider over a one-year period.

### **Late Payment Penalty Litigation Costs**

In this application, Veridian requested the recovery of a one time expense of \$345,325 related to the late payment penalty ("LPP") costs and damages resulting from a court

settlement that addressed litigation against many of the former municipal electricity utilities in Ontario.

On October 29, 2010 the Board commenced a generic proceeding on its own motion to determine whether Affected Electricity Distributors<sup>1</sup>, including Veridian, should be allowed to recover from their ratepayers the costs and damages incurred as a result of the Minutes of Settlement approved on April 21, 2010 by the Honourable Mr. Justice Cumming of the Ontario Superior Court of Justice (Court File No. 94-CQ-r0878) and as amended by addenda dated July 7, 2010 and July 8, 2010 in the late payment penalty class action and if so, the form and timing of such recovery. This proceeding was assigned file No. EB-2010-0295.

On February 22, 2011, the Board issued its Decision and Order and determined that it is appropriate for the Affected Electricity Distributors to be eligible to recover the costs and damages associated with the LPP class action in rates. The decision set out a listing of each Affected Electricity Distributor and their share of the class action costs that is approved for recovery. The Board also directed Affected Electricity Distributors such as Veridian to file with the Board detailed calculations including supporting documentation, outlining the derivation of the rate riders based on the methodology outlined in the EB-2010-0295 Decision and Order. The Board noted that the rate riders submitted would be verified in each Affected Electricity Distributor's IRM or cost of service application, as applicable. Veridian elected to recover the amount approved in the EB-2010-0295 proceeding and accordingly filed the associated rate riders.

The Board has reviewed Veridian's proposed rate riders for each of its service areas and approves them as filed.

### **Rate Model**

With this Decision, the Board is providing Veridian with rate models (spreadsheet) and applicable supporting models for Veridian – Main and Veridian – Gravenhurst and a draft Tariff of Rates and Charges (Appendix A) for each service areas that reflect the elements of this Decision. The Board also reviewed the entries in the rate model for each of Veridian – Main and Veridian – Gravenhurst to ensure that they were in accordance with the 2010 Board approved Tariff of Rates and Charges and the rate model was adjusted, where applicable, to correct any discrepancies.

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<sup>1</sup> As defined in the Board's Decision and Order EB-2010-0295

**THE BOARD ORDERS THAT:**

1. Veridian's new distribution rates for each service territory served by Veridian – Main and Veridian – Gravenhurst shall be effective May 1, 2011.
2. Veridian shall review the draft Tariffs of Rates and Charges set out in Appendix A. for Veridian – Main and Veridian – Gravenhurst. Veridian shall file with the Board a written confirmation assessing the completeness and accuracy of the draft Tariff of Rates and Charges, or provide a detailed explanation of any inaccuracies or missing information, within seven (7) calendar days of the date of this Decision and Order.
3. If the Board does not receive a submission from Veridian to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Order, the draft Tariff of Rates and Charges set out in Appendix A of this order will become final effective May 1, 2011, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2011. Veridian shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.
4. If the Board receives a submission from Veridian to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Order, the Board will consider the submission of Veridian and will issue a final Tariff of Rates and Charges.
5. Veridian shall pay the Board's costs incidental to this proceeding upon receipt of the Board's invoice.

**Cost Awards**

The Board will issue a separate decision on cost awards once the following steps are completed:

1. Intervenors eligible for cost awards shall submit their cost claims by no later than 14 days from the date of this Decision and Order.
2. Veridian shall file its response, if any, by no later than 28 days from the date of this Decision and Order.

3. Intervenors shall file their reply to Veridian's response by no later than 35 days from the date of this Decision and Order.

All filings to the Board must quote file number **EB-2010-0117**, be made through the Board's web portal at, [www.errr.ontarioenergyboard.ca](http://www.errr.ontarioenergyboard.ca) and consist of two paper copies and one electronic copy in searchable / unrestricted PDF format. Filings must clearly state the sender's name, postal address and telephone number, fax number and e-mail address. Parties must use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at [www.ontarioenergyboard.ca](http://www.ontarioenergyboard.ca). If the web portal is not available parties may email their document to the address below. Those who do not have internet access are required to submit all filings on a CD in PDF format, along with two paper copies. Those who do not have computer access are required to file 7 paper copies.

**DATED** at Toronto, April 7, 2011

**ONTARIO ENERGY BOARD**

*Original Signed By*

Kirsten Walli  
Board Secretary

**Appendix A**

**To Decision and Order**

**Draft Tariff of Rates and Charges**

**Board File No: EB-2010-0117**

**DATED: April 7, 2011**



**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2010-0117

**For All Service Areas Except Gravenhurst**  
**RESIDENTIAL SERVICE CLASSIFICATION**

All residential customers with kilowatt-hour meters shall be deemed to have a demand of 50kW or less. This customer classification includes Single Family Homes, Street Townhouses, Multiplexes, and Block Townhouses. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Electricity Component**

Rate Rider for Global Adjustment Sub-Account Disposition (2010) – effective until April 30, 2012 Applicable only for Non-RPP Customers <sup>1</sup>	\$/kWh	0.0019
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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	11.08
Smart Meter Funding Adder - effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.18
Distribution Volumetric Rate	\$/kWh	0.0156
Low Voltage Service Rate	\$/kWh	0.0006
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0045)
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kWh	(0.0002)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0059
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0029

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

<sup>1</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2010-0117

**For All Service Areas Except Gravenhurst**  
**GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Electricity Component**

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers <sup>2</sup>	\$/kWh	0.0019
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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	13.69
Smart Meter Funding Adder – effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.52
Distribution Volumetric Rate	\$/kWh	0.0169
Low Voltage Service Rate	\$/kWh	0.0005
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0046)
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kWh	(0.0001)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0054
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0034

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

<sup>2</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2010-0117

**For All Service Areas Except Gravenhurst**  
**GENERAL SERVICE 50 to 2,999 kW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 3,000 kW. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Electricity Component**

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers <sup>3</sup>	\$/kWh	0.0019
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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	134.96
Smart Meter Funding Adder – effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	5.11
Distribution Volumetric Rate	\$/kW	3.0226
Low Voltage Service Rate	\$/kW	0.2462
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(1.8069)
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kW	(0.0208)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kW	0.0180
Retail Transmission Rate – Network Service Rate	\$/kW	2.6256
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.2568

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

<sup>3</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

# Veridian Connections Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date May 1, 2011

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2010-0117

### For All Service Areas Except Gravenhurst

## GENERAL SERVICE 3,000 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average peak demand used for billing purposes over the past twelve months is equal to or greater than, or forecast to be equal to or greater than, 3,000 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

### MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers <sup>4</sup>	\$/kWh	0.0019
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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	5,342.67
Smart Meter Funding Adder – effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	55.75
Distribution Volumetric Rate	\$/kW	1.4136
Low Voltage Service Rate	\$/kW	0.2710
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(1.7658)
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kW	(0.0162)
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.8812
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	1.3832

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

<sup>4</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For All Service Areas Except Gravenhurst**  
**LARGE USE SERVICE CLASSIFICATION**

This classification applies to an account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Electricity Component**

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers <sup>5</sup>	\$/kWh	0.0019
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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	8,025.79
Smart Meter Funding Adder – effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	101.76
Distribution Volumetric Rate	\$/kW	1.6837
Low Voltage Service Rate	\$/kW	0.2710
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(2.5329)
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kW	(0.0181)
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.8812
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	1.3832

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

<sup>5</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
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EB-2010-0117

**For All Service Areas Except Gravenhurst**  
**UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION**

In general, all services will be metered. However, certain types of electrical loads are not practical to meter, or the cost of metering represents an inordinate expense to both the Customer and Veridian. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. These situations can be managed through a controlled connection and a pre-defined basis for estimating consumption. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection)	\$	7.48
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.14
Distribution Volumetric Rate	\$/kWh	0.0185
Low Voltage Service Rate	\$/kWh	0.0005
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0045)
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kWh	(0.0002)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0054
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0026

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For All Service Areas Except Gravenhurst**  
**SENTINEL LIGHTING SERVICE CLASSIFICATION**

Sentinel lights (dusk-to-dawn) connected to unmetered wires will have a flat rate monthly energy charge added to the regular customer bill. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	3.53
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.01
Distribution Volumetric Rate	\$/kW	10.9728
Low Voltage Service Rate	\$/kW	0.1527
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(1.6712)
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kW	(0.1348)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kW	0.3441
Retail Transmission Rate – Network Service Rate	\$/kW	1.6264
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.7795

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
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EB-2010-0117

**For All Service Areas Except Gravenhurst**  
**STREET LIGHTING SERVICE CLASSIFICATION**

All services supplied to street or roadway lighting equipment owned by or operated for a municipality or the Province of Ontario shall be classified as Street Lighting Service. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection)	\$	0.65
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.01
Distribution Volumetric Rate	\$/kW	3.6337
Low Voltage Service Rate	\$/kW	0.1609
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(1.6256)
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kW	(0.0420)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kW	0.1107
Retail Transmission Rate – Network Service Rate	\$/kW	1.7173
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.8213

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25



**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
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EB-2010-0117

**For All Service Areas Except Gravenhurst**

**microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	5.25
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**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For All Service Areas Except Gravenhurst**

## ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

## SPECIFIC SERVICE CHARGES

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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<b>Customer Administration</b>		
Arrears certificate	\$	15.00
Statement of account	\$	15.00
Request for other billing information	\$	15.00
Easement letter	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
<b>Non-Payment of Account</b>		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge - no disconnection	\$	30.00
Disconnect/Reconnect at meter - during regular hours	\$	65.00
Disconnect/Reconnect at meter - after regular hours	\$	185.00
Install/Remove load control device - during regular hours	\$	65.00
Install/Remove load control device - after regular hours	\$	185.00
Temporary service install & remove - overhead - no transformer	\$	500.00
Temporary service install & remove - overhead - with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles \$/pole/year	\$	22.35
Customer Substation Isolation - After Hours	\$	905.00

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For All Service Areas Except Gravenhurst**

## **RETAIL SERVICE CHARGES (if applicable)**

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

### **LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0442
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0146
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0338
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0045

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For Gravenhurst Service Area**

## **RESIDENTIAL SERVICE CLASSIFICATION**

### **Urban Density:**

An urban density area is defined as containing 100 or more customers with a line density of at least 15 customers per kilometer of distribution line and includes both Year-Round and Seasonal sub groups.

### **Suburban Density:**

A suburban density area is defined as any area that is not designated as an urban density area.

### **Residential Year-Round**

This classification applies to a customer's main place of abode and may include additional buildings served through the same meter, provided they are not rental income units. To be classified as year-round residential, all of the following criteria must be met:

1. The occupant must state that this is designated as the principal residence for purposes of the Income Tax Act.
2. The occupant must live in this residence for at least 8 months of the year.
3. The address of this residence must appear on the occupant's electric bill, driver's license, credit card invoice, property tax bill, etc
4. Occupants who are eligible to vote in Provincial or Federal elections must be enumerated for this purpose at the address of this residence.

### **Residential Suburban Seasonal**

This classification is comprised of cottages, chalets, and camps, all Farms supplied from single-phase facilities and any residential service not meeting the Residential Year-Round criteria.

Further servicing details are available in the distributor's Conditions of Service.

## **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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# Veridian Connections Inc.

## TARIFF OF RATES AND CHARGES

### Effective and Implementation Date May 1, 2011

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2010-0117

## For Gravenhurst Service Area

### RESIDENTIAL URBAN YEAR-ROUND

#### MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers <sup>6</sup>	\$/kWh	0.0003
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#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	9.97
Smart Meter Funding Adder - effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.13
Distribution Volumetric Rate	\$/kWh	0.0192
Low Voltage Service Rate	\$/kWh	0.0029
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	0.0030
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kWh	(0.0001)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0070
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0016

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

### RESIDENTIAL SUBURBAN YEAR-ROUND

#### MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers <sup>7</sup>	\$/kWh	0.0003
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#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	16.42
Smart Meter Funding Adder - effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.18
Distribution Volumetric Rate	\$/kWh	0.0226
Low Voltage Service Rate	\$/kWh	0.0029
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	0.0030
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kWh	(0.0001)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kWh	0.0005
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0070
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0016

<sup>6</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

<sup>7</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
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**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**RESIDENTIAL SUBURBAN SEASONAL****MONTHLY RATES AND CHARGES – Electricity Component**

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers <sup>8</sup>	\$/kWh	0.0003
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**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	26.49
Smart Meter Funding Adder - effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.21
Distribution Volumetric Rate	\$/kWh	0.0327
Low Voltage Service Rate	\$/kWh	0.0029
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	0.0033
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kWh	(0.0002)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kWh	0.0009
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0070
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0016

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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<sup>8</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

**This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors**

EB-2010-0117

**For Gravenhurst Service Area**  
**GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION**

The General Service classification is applicable to any service that does not fit the description of the Residential classes. Generally, it is comprised of commercial, industrial, educational, administrative, auxiliary and government services. It also includes combination services where a variety of uses are made of the service by the owner of one property, and all multiple services except residential.

This classification refers to a non-residential account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than 50 kW. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Electricity Component**

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012		
Applicable only for Non-RPP Customers <sup>9</sup>	\$/kWh	0.0003

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	10.86
Smart Meter Funding Adder –effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.23
Distribution Volumetric Rate	\$/kWh	0.0184
Low Voltage Service Rate	\$/kWh	0.0026
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kWh	0.0030
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kWh	0.0001
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0064
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0014

<sup>9</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2010-0117

**For Gravenhurst Service Area**

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25



**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For Gravenhurst Service Area**  
**GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION**

The General Service classification is applicable to any service that does not fit the description of the Residential classes. Generally, it is comprised of commercial, industrial, educational, administrative, auxiliary and government services. It also includes combination services where a variety of uses are made of the service by the owner of one property, and all multiple services except residential.

This classification refers to a non residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

#### **MONTHLY RATES AND CHARGES – Electricity Component**

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers <sup>10</sup>	\$/kWh	0.0003
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#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	105.03
Smart Meter Funding Adder – effective until April 30, 2012	\$	1.00
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	4.04
Distribution Volumetric Rate	\$/kW	3.8717
Low Voltage Service Rate	\$/kW	0.9486
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kW	1.2281
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kW	(0.0092)
Retail Transmission Rate – Network Service Rate	\$/kW	2.5953
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.5660

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<sup>10</sup> Excluding Non-RPP customers that ceased to be eligible for and were removed from the RPP on November 1, 2009 as mandated by Ontario Regulation 95/05

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For Gravenhurst Service Area**

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For Gravenhurst Service Area**

## **SENTINEL LIGHTING SERVICE CLASSIFICATION**

This classification refers to an account that is an unmetered lighting load supplied to a sentinel light, which is assumed to have the same hourly consumption load profile as street lighting. Metered sentinel lighting is captured under the consumption of the principal service. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	2.27
Distribution Volumetric Rate	\$/kW	4.3143
Low Voltage Service Rate	\$/kW	0.7486
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kW	0.9363
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kW	(0.0301)
Rate Rider for Z-Factor Recovery – Effective until April 30, 2012	\$/kW	0.0013
Retail Transmission Rate – Network Service Rate	\$/kW	1.9672
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.4667

### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For Gravenhurst Service Area**

## **STREET LIGHTING SERVICE CLASSIFICATION**

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection)	\$	0.43
Distribution Volumetric Rate	\$/kW	0.4062
Low Voltage Service Rate	\$/kW	0.7333
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2014	\$/kW	1.0537
Rate Rider for Tax Changes – effective until April 30, 2012	\$/kW	(0.0064)
Retail Transmission Rate – Network Service Rate	\$/kW	1.9574
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.4375

### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For Gravenhurst Service Area**

**microFIT GENERATOR SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

**MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	5.25
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**Veridian Connections Inc.**  
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**For Gravenhurst Service Area**

## ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

## SPECIFIC SERVICE CHARGES

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

<b>Customer Administration</b>		
Arrears certificate	\$	15.00
Statement of account	\$	15.00
Request for other billing information	\$	15.00
Easement letter	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
<b>Non-Payment of Account</b>		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge - no disconnection	\$	30.00
Disconnect/Reconnect at meter - during regular hours	\$	65.00
Disconnect/Reconnect at meter - after regular hours	\$	185.00
Install/Remove load control device - during regular hours	\$	65.00
Install/Remove load control device - after regular hours	\$	185.00
Temporary service install & remove - overhead - no transformer	\$	500.00
Temporary service install & remove - overhead - with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles \$/pole/year	\$	22.35

**Veridian Connections Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date May 1, 2011**

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EB-2010-0117

**For Gravenhurst Service Area**

**RETAIL SERVICE CHARGES (if applicable)**

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

**LOSS FACTORS**

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.1013
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0903