

EB-2011-0109

**IN THE MATTER OF** the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF applications by Middlesex Power Distribution Corporation, Middlesex Power Distribution Corporation – Dutton and Middlesex Power Distribution Corporation - Newbury for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective May 1, 2011;

**AND IN THE MATTER OF** a motion to review and vary the Ontario Energy Board rate orders in EB-2010-0098, EB-2010-0274 and EB-2010-0275 dated March 17, 2011, for rates effective May 1, 2011;

**AND IN THE MATTER OF** Rules 42, 44.01 and 45.01 of the Board's *Rules of Practice and Procedure.* 

**BEFORE:** Paula Conboy

**Presiding Member** 

### **DECISION AND ORDER ON MOTIONS AND REVISED RATE ORDERS**

### **Background**

Middlesex Power Distribution Corporation ("MPDC"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on October 1, 2010, under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that MPDC charges for electricity

distribution in its main service area ("Middlesex-Main"), to be effective May 1, 2011. The Board assigned File Number EB-2010-0098 to this application.

Middlesex Power Distribution Corporation - Dutton ("Middlesex - Dutton"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on October 1, 2010 under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that Middlesex – Dutton charges for electricity distribution in the Dutton service area, to be effective May 1, 2011. The Board assigned File Number EB-2010-0274 to this application.

Middlesex Power Distribution Corporation - Newbury ("Middlesex - Newbury"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on October 1, 2010, under section 78 of the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to the rates that Middlesex - Newbury charges for electricity distribution in the Newbury service area, to be effective May 1, 2011. The Board assigned File Number EB-2010-0275 to this application.

The Board issued its Decision and Order on the three applications on March 17, 2011.

In its Decisions, the Board approved MPDC's, Middlesex – Dutton's and Middlesex - Newbury's IRM adjustment for the 2011 rate year and certain other requests. One of the requests for which MPDC, Middlesex – Dutton and Middlesex - Newbury received approval was for the recovery of a one time expense of \$27,591.62 (Middlesex - Main - \$25,780.68, Middlesex – Dutton - \$1,254.13 and Middlesex – Newbury \$556.81), which related to the late payment penalty ("LPP") costs and damages resulting from a court settlement arising out of litigation involving the Affected Electricity Distributors (as that term is defined in the LPP case (EB-2010-0295), including MPDC, Middlesex – Dutton and Middlesex - Newbury.

On March 24, 2011, MPDC, Middlesex – Dutton and Middlesex – Newbury each filed letters confirming the accuracy and completeness of the Tariff of Rates and Charges issued by the Board with its Decision on March 17, 2011.

On April 13, 2011, MPDC filed a second letter with the Board noting that an error was made in the calculation of the Streetlight rate class LPP rate rider for all three service areas as submitted in EB-2010-0098, EB-2010-0274 and EB-2010-0275.

The Board will treat the relief sought by MPDC for the three service areas as motions for review and variance of the March 17, 2011 Decisions and Orders because the April 13, 2011 letter was filed after the Tariff sheet confirmation period established by the March 17, 2011 Decision.

Pursuant to its power under section 21(5) of the Act, the Board has determined that it will hear the three Motions together in a joint proceeding. The Board has assigned file number EB-2011-0109 to this proceeding.

In accordance with section 21(4)(b)of the OEB Act, the Board has determined that no person, other than the applicants will be adversely affected in a material way by the outcome of this proceeding and that it will therefore dispose of this proceeding without a hearing.

### THE MOTION

MPDC stated in its April 13, 2011 letter that it had made an error in the calculation of the Streetlight rate class LPP rate riders as submitted in the three subject applications due to incorrect allocations of its Streetlight connections. MPDC stated that the correct allocation is:

- Middlesex Main 1,970 connections,
- Middlesex Dutton 208 connections, and
- Middlesex Newbury 74 connections.

The original allocations were:

- Middlesex Main 2,250 connections,
- Middlesex Dutton 1 connection, and
- Middlesex Newbury 1 connection.

MPDC requested that the approved LPP rate riders be revised to reflect these corrected values for the three service areas.

Rule 45.01 of the Board's Rules of Practice and Procedure states:

In respect of a motion brought under Rule 42.01, the Board may determine, with or without a hearing, a threshold question of whether the matter should be reviewed before conducting any review on the merits.

Rule 44.01(a) provides the grounds upon which a motion may be raised with the Board:

Every notice of a motion made under Rule 42.01, in addition to the requirements under Rule 8.02, shall:

- (a) set out the grounds for the motion that raise a question as to the correctness of the order or decision, which grounds may include:
  - i) error in fact;
  - ii) change in circumstances;
  - iii) new facts that have arisen;
  - iv) facts that were not previously placed in evidence in the proceeding and could not have been discovered by reasonable diligence at the time.

The three applications originally requested recovery of the LPP costs for the 2011 rate year. The Board reviewed each of MPDC's, Middlesex – Dutton's and Middlesex - Newbury's evidence and approved each of their requests. In its letter dated April 13, 2011, MPDC requested the Board revise the LPP rate riders to reflect the correct allocation of its Streetlight connections between the three service areas and issue corrected Tariffs of Rates and Charges.

The Board has determined that an error in fact has occurred in this case which is a satisfactory ground for the Motions. Therefore, the Board has determined that no threshold determinations are required and has considered the merits of the Motions.

### **BOARD FINDINGS**

The Board finds that each of the Motions have merit and grants the relief requested.

The Board will vary each of the Rate Orders for MPDC, Middlesex – Dutton and Middlesex - Newbury issued on March 17, 2011 to reflect the requested changes to the LPP rate riders for the Streetlight classes of the three service areas.

### THE BOARD THERFORE ORDERS THAT:

The revised Tariffs of Rates and Charges set out in Appendices A, B and C of this order will become final effective May 1, 2011, and will apply to electricity consumed or estimated to have been consumed on and after May 1, 2011. MPDC, Middlesex - Dutton and Middlesex – Newbury shall notify each their customers of the relevant rate change no later than with the first bill reflecting the new rates.

ISSUED at Toronto, May 4, 2011

### **ONTARIO ENERGY BOARD**

Original Signed By

Kirsten Walli Board Secretary

### **APPENDIX "A"**

### TO DECISION AND RATE ORDER

**BOARD FILE NO: EB-2011-0109** 

**Middlesex Power Distribution Corporation** 

**DATED:** May 04, 2011

Page 1 of 10

## Middlesex Power Distribution Corp. TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

EB-2011-0109

### RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less and includes:

All services supplied to single-family dwelling units for domestic or household purposes,

All multi-unit residential establishments such as apartments of 6 or less units.

If a service supplies a combination of residential and commercial load and wiring does not permit separate metering, the classification of this customer will be determined individually by the distributor. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	13.76
Smart Meter Funding Adder – effective until April 30, 2012	Ψ Φ	1.18
Smart Meter Disposition Rider 2 – effective until next cost of service application	¢ ·	1.23
· · · · · · · · · · · · · · · · · · ·	φ	
Smart Meter Disposition Rider 3 – effective until next cost of service application	Э	0.77
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.26
Distribution Volumetric Rate	\$/kWh	0.0139
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings		
Mechanism (SSM) Recovery – effective until April 30, 2012	\$/kWh	0.0013
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0064
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0051
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

EB-2011-0109

\$/kWh

\$/kWh

0.0052

0.0013

0.25

### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and includes multi-unit residential establishments such as apartment buildings supplied through one service (bulk-metered). Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

Wholesale Market Service Rate

Rural Rate Protection Charge

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### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge Smart Meter Funding Adder – effective until April 30, 2012 Smart Meter Disposition Rider 2 – effective until next cost of service application Smart Meter Disposition Rider 3 – effective until next cost of service application Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$ \$ \$ \$ \$ \$ \$ \$ \$	18.18 1.18 1.23 0.77 0.31
Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) Recovery – effective until April 30, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh \$/kWh \$/kWh \$/kWh \$/kWh	0.0048 0.0002 0.0002 0.0059 0.0045
MONTHLY RATES AND CHARGES – Regulatory Component	ψ/	3.3010

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

EB-2011-0109

### **GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service. Note that for the application of the Retail Transmission Rate – Network Service Rate and the Retail Transmission Rate – Line and Transformation Connection Service Rate the following sub-classifications apply:

General Service 50 to 5,000 kW non-interval metered General Service 50 to 5,000 kW interval metered

### **APPLICATION**

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	43.44
Smart Meter Funding Adder – effective until April 30, 2012	\$	1.18
Smart Meter Disposition Rider 2 – effective until next cost of service application	\$	1.23
Smart Meter Disposition Rider 3 – effective until next cost of service application	\$	0.77
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	3.03
Distribution Volumetric Rate	\$/kW	1.4397
Low Voltage Service Rate	\$/kW	0.1010
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings		
Mechanism (SSM) Recovery – effective until April 30, 2012	\$/kW	0.0001
Retail Transmission Rate – Network Service Rate	\$/kW	2.3471
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.8235
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.6057
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	2.0529
MONTHLY DATES AND SHAPOES. Described and Secretary		

### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates. Charges and Loss Factors

EB-2011-0109

0.0013

0.25

\$/kWh

### LARGE USE SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand used for billing purposes over the most recent 12 consecutive months is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

Rural Rate Protection Charge

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#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	3,667.79
Smart Meter Funding Adder – effective until April 30, 2012	\$	1.18
Smart Meter Disposition Rider 2 – effective until next cost of service application	\$	1.23
Smart Meter Disposition Rider 3 – effective until next cost of service application	\$	0.77
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	22.55
Distribution Volumetric Rate	\$/kW	0.0540
Low Voltage Service Rate	\$/kW	0.1297
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.7603
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	2.2860
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052

Page 5 of 10

## Middlesex Power Distribution Corp. TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2011

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EB-2011-0109

\$/kWh

\$/kWh

0.0052

0.0013

0.25

### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

Wholesale Market Service Rate

Rural Rate Protection Charge

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection)	\$	9.10
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.11
Distribution Volumetric Rate	\$/kWh	0.0052
Low Voltage Service Rate	\$/kWh	0.0003
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0059
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0045
MONTHLY RATES AND CHARGES – Regulatory Component		

Effective and Implementation Date May 1, 2011

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EB-2011-0109

### SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection)	\$	0.18
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.01
Distribution Volumetric Rate	\$/kW	0.9878
Low Voltage Service Rate	\$/kW	0.0815
Retail Transmission Rate – Network Service Rate	\$/kW	1.7790
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4392

### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2011

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EB-2011-0109

### STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

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### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection) Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$ \$	0.14 0.00
Distribution Volumetric Rate	\$/kW	0.5788
Low Voltage Service Rate	\$/kW	0.0788
Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW \$/kW	1.7698 1.4097
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate Rural Rate Protection Charge	\$/kWh \$/kWh	0.0052 0.0013

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

### microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge \$ 5.25

**Effective and Implementation Date May 1, 2011** 

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EB-2011-0109

### **ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

### SPECIFIC SERVICE CHARGES

### **APPLICATION**

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Customer Administration		
Arrears certificate	\$	15.00
Easement letter	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Disconnect/Reconnect Charge - At Meter During Regular Hours	\$	65.00
Temporary service install & remove – overhead – no transformer	\$	500.00
Specific charge for access to the power poles – per pole/year	\$	22.35
Switching for company maintenance – Charge based on Time and Materials	\$	

Page 10 of 10

### Middlesex Power Distribution Corp. TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2011

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EB-2011-0109

### **RETAIL SERVICE CHARGES (if applicable)**

### **APPLICATION**

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0608
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0145
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0501
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0045

### **APPENDIX "B"**

### TO DECISION AND RATE ORDER

**BOARD FILE NO: EB-2011-0109** 

**Middlesex Power Distribution Corporation - Dutton** 

DATED: May 04, 2011

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

\$/kWh

\$/kWh

0.0052

0.0013

0.25

### RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to customers residing in residential dwelling units. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

Wholesale Market Service Rate

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	12.82
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.50
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.15
Distribution Volumetric Rate	\$/kWh	0.0121
Low Voltage Service Rate	\$/kWh	0.0014
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2015		
Applicable only for Non-RPP Customers	\$/kWh	0.0062
Rate Rider for Regulatory Asset Recovery – effective until April 30, 2012	\$/kWh	0.0039
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2015	\$/kWh	0.0065
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0060
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0048
MONTHLY RATES AND CHARGES – Regulatory Component		

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

0.25

### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account taking whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	26.19
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.50
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.31
Distribution Volumetric Rate	\$/kWh	0.0058
Low Voltage Service Rate	\$/kWh	0.0013
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2015		
Applicable only for Non-RPP Customers	\$/kWh	0.0062
Rate Rider for Regulatory Asset Recovery – effective until April 30, 2012	\$/kWh	0.0089
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2015	\$/kWh	0.0065
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0055
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0043
MONTHLY DATEC AND CHARGES. Descriptions Common and		
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

### SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

#### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	0.94
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.01
Distribution Volumetric Rate	\$/kW	4.9826
Low Voltage Service Rate	\$/kW	0.4520
Rate Rider for Regulatory Asset Recovery – effective until April 30, 2012	\$/kW	6.2199
Retail Transmission Rate – Network Service Rate	\$/kW	1.7018
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3481

### **MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Page 4 of 7

# Middlesex Power Distribution Corp. Village of Dutton Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

0.25

### STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Street lighting plant, facilities or equipment owned by the customer are subject to the ESA requirements. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge (per connection)	\$	0.63
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.01
Distribution Volumetric Rate	\$/kW	2.9535
Low Voltage Service Rate	\$/kW	0.4344
Rate Rider for Regulatory Asset Recovery – effective until April 30, 2012	\$/kW	2.4491
Rate Rider for Deferral/Variance Account Disposition (2011) - effective until April 30, 2015	\$/kW	2.2139
Retail Transmission Rate – Network Service Rate	\$/kW	1.6933
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.3205
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

### microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge \$ 5.25

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

### **ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

### SPECIFIC SERVICE CHARGES

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration		
Arrears certificate	\$	15.00
Easement letter	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

### **RETAIL SERVICE CHARGES (if applicable)**

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

### **APPENDIX "C"**

### TO DECISION AND RATE ORDER

**BOARD FILE NO: EB-2011-0109** 

**Middlesex Power Distribution Corporation – Newbury** 

DATED: May 04, 2011

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

### RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less and includes:

All services supplied to single-family dwelling units for domestic or household purposes,

All multi-unit residential establishments such as apartments of 6 or less units.

If a service supplies a combination of residential and commercial load and wiring does not permit separate metering, the classification of this customer will be determined individually by the distributor. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	11.94
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.50
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.15
Distribution Volumetric Rate	\$/kWh	0.0120
Low Voltage Service Rate	\$/kWh	0.0043
Rate Rider for Regulatory Asset Recovery – effective until April 30, 2013	\$/kWh	0.0064
Rate Rider for Global Adjustment Sub-Account Disposition (2011) – effective until April 30, 2012	\$/kWh	0.0203
Applicable only for Non-RPP Customers		
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012	\$/kWh	0.0070
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0057
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0033
MONTHLY RATES AND CHARGES – Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

0.25

### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and includes multi-unit residential establishments such as apartment buildings supplied through one service (bulk-metered). Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge	\$	21.85
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.50
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	0.27
Distribution Volumetric Rate	\$/kWh	0.0108
Low Voltage Service Rate	\$/kWh	0.0056
Rate Rider for Regulatory Asset Recovery – effective until April 30, 2013	\$/kWh	0.0054
Rate Rider for Global Adjustment Sub-Account Disposition (2011) - effective until April 30, 2012 Applicable only for Non-RPP Customers	\$/kWh	0.0203
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012	\$/kWh	0.0070
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0052
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0029
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

\$/kWh

0.0013

0.25

### **GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service. Note that for the application of the Retail Transmission Rate – Network Service Rate and the Retail Transmission Rate – Line and Transformation Connection Service Rate the following sub-classifications apply:

General Service 50 to 5,000 kW non-interval metered General Service 50 to 5,000 kW interval metered

#### **APPLICATION**

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	266.13
Smart Meter Funding Adder – effective until April 30, 2012	\$	2.50
Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012	\$	2.85
Distribution Volumetric Rate	\$/kW	1.3379
Low Voltage Service Rate	\$/kW	1.7261
Rate Rider for Regulatory Asset Recovery – effective until April 30, 2013	\$/kW	1.1996
Rate Rider for Global Adjustment Sub-Account Disposition (2011) - effective until April 30, 2012	\$/kW	8.3947
Applicable only for Non-RPP Customers		
Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012	\$/kW	2.8846
Retail Transmission Rate – Network Service Rate	\$/kW	2.1310
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.1475
MONTHLY RATES AND CHARGES – Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0052

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

0.0052 0.0013

0.25

\$/kWh

### STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

Wholesale Market Service Rate

Rural Rate Protection Charge

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge (per connection) Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until April 30, 2012 Distribution Volumetric Rate Low Voltage Service Rate Rate Rider for Regulatory Asset Recovery – effective until April 30, 2013 Rate Rider for Deferral/Variance Account Disposition (2011) – effective until April 30, 2012 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate	\$ \$/kW \$/kW \$/kW \$/kW \$/kW \$/kW	0.81 0.01 3.3854 1.3353 1.3610 2.6285 1.6078 0.8877
MONTHLY RATES AND CHARGES – Regulatory Component		

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

### microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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### **MONTHLY RATES AND CHARGES – Delivery Component**

Service Charge \$ 5.25

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

### **ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month	\$	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

### SPECIFIC SERVICE CHARGES

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration		
Arrears Certificate	\$	15.00
Statement of Account	\$ \$	15.00
Duplicate invoices for previous billing	\$	15.00
Notification charge	\$	15.00
Account history	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$ \$ \$ \$ \$ \$ \$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
One in the second contract of the second contract of	•	00.00
Service call – customer-owned equipment	\$ \$	30.00
Service call – after regular hours	\$	165.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35
Non-Poyment of Account		
Non-Payment of Account	0/	1 50
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Service call – customer-owned equipment	\$	30.00
Service call – after regular hours	\$ \$	165.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35
opening offarige for Access to the Fower Foles per poleryear	Ψ	22.00

Effective and Implementation Date May 1, 2011

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0109

### **RETAIL SERVICE CHARGES (if applicable)**

### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy Conservation and Renewable Energy Program, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0580
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0475