

EB-2011-0193

IN THE MATTER OF the *Ontario Energy Board Act,* 1998, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by Parry Sound Power Corporation for an order or orders approving or fixing just and reasonable distribution rates and other charges, to be effective January 1, 2012.

BEFORE: Karen Taylor

Presiding Member

Paula Conboy Member

RATE ORDER

Introduction

Parry Sound Power Corporation ("Parry Sound Power"), a licensed distributor of electricity, filed an application with the Ontario Energy Board (the "Board") on September 29, 2011 for permission to change its delivery charges beginning January 1, 2012. The application was filed under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B), under the Board's guidelines for 3rd Generation Incentive Regulation Mechanism which provides for a mechanistic and formulaic adjustment to distribution rates between cost of service applications.

On December 13, 2011, the Board declared Parry Sound Power's currently approved distribution rates interim as of January 1, 2012.

The Board issued its Decision and Order (the "Decision") on February 6, 2012. In that Decision, the Board ordered Parry Sound Power to file revised models and supporting

documentation in Microsoft Excel format and a draft Tariff of Rates and Charges reflecting the Board's findings.

Parry Sound Power filed its Draft Rate Order, revised models, supporting documentation and a draft Tariff of Rates and Charges on February 14, 2012.

On February 23, 2012, Board staff filed comments on the material filed by Parry Sound Power. Board staff commented that the correct rate riders associated with the \$23,410 approved lost revenue adjustment mechanism ("LRAM") claim should be for a one-year disposition period with a sunset date of February 28, 2013. Board staff also commented that the calculation of the fixed and variable rate riders for the foregone revenue for January and February 2012 should exclude the rate riders for the disposition of the Group 1 account balances and the disposition of its 2012 LRAM claim, since these will be implemented on March 1, 2012 and therefore, no revenue has been foregone.

Board staff also commented that the 2012 IRM Rate Generator filed by Parry Sound Power does not include the fixed and variable rate riders for the two months of foregone revenue and the rate riders associated with the \$23,410 LRAM claim.

Board staff further commented that the draft Tariff of Rates and Charges should include the updated Rural or Remote Electricity Rate Protection charge, the fixed and variable rate riders for the two months of foregone revenue, the updated 2012 LRAM rate riders, and sunset dates for all current and proposed fixed and variable rate riders.

The Vulnerable Energy Consumers Coalition did not submit comments on the material filed.

On February 23, 2012, Parry Sound Power submitted its response to comments on its Draft Rate Order and agreed with the comments made by Board staff.

The Board has reviewed the information provided by Parry Sound Power and the comments submitted by Board staff. The Board agrees with Board staff's comments and is satisfied that the revised rate models and the revised Tariff of Rates and Charges accurately reflect the Board's Decision.

With this Rate Order, the Board is providing Parry Sound Power with revised rate models and a revised final Tariff of Rates and Charges (Appendix "A") that reflects the

elements of the Decision. The Board also reviewed the entries in the rate model to ensure that they were in accordance with the 2011 Board approved Tariff of Rates and Charges and the rate model was adjusted, where applicable, to correct any discrepancies.

THE BOARD ORDERS THAT:

- The Tariff of Rates and Charges set out in Appendix "A" of this Rate Order is approved effective January 1, 2012 with an implementation date of March 1, 2012, for electricity consumed or estimated to have been consumed on and after such date.
- 2. The Tariff of Rates and Charges set out in Appendix "A" of this Rate Order supersedes all previous Tariff of Rates and Charges approved by the Ontario Energy Board for the Parry Sound Power service area and is final.
- 3. Parry Sound Power shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.

All filings to the Board must quote file number **EB-2011-0193**, be made through the Board's web portal at, www.errr.ontarioenergyboard.ca and consist of two paper copies and one electronic copy in searchable / unrestricted PDF format. Filings must clearly state the sender's name, postal address and telephone number, fax number and e-mail address. Parties must use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at www.ontarioenergyboard.ca. If the web portal is not available parties may email their document to the address below. Those who do not have internet access are required to submit all filings on a CD in PDF format, along with two paper copies. Those who do not have computer access are required to file two paper copies.

DATED at Toronto, February 29, 2012

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli Board Secretary

Appendix A

To Rate Order

Final Tariff of Rates and Charges

Board File No: EB-2011-0193

DATED February 29, 2012

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0193

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

| Service Charge | \$ | 21.67 |
|--|--------|----------|
| Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until December 31, 2012 | \$ | 0.15 |
| Rate Rider for Foregone Distribution Revenue – effective until December 31, 2012 | \$ | 0.56 |
| Rate Rider for Foregone Distribution Revenue (2012) – effective until December 31, 2012 | \$ | 0.02 |
| Distribution Volumetric Rate | \$/kWh | 0.0173 |
| Low Voltage Service Rate | \$/kWh | 0.0011 |
| Rate Rider for Foregone Incremental Revenue – effective until December 31, 2012 | \$/kWh | 0.0005 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) | | |
| Recovery (2011) – effective until December 31, 2012 | \$/kWh | 0.0007 |
| Rate Rider for Rate Mitigation (2011) | \$/kWh | (0.0026) |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery (2012) – effective | | |
| until February 28, 2013 | \$/kWh | 0.0003 |
| Rate Rider for Deferral/ Variance Account Disposition (2012) – effective until February 28, 2013 | \$/kWh | (0.0036) |
| Rate Rider for Global Adjustment Sub-Account (2012) – applicable only to Non-RPP Customers – effective | | |
| until February 28, 2013 | \$/kWh | 0.0109 |
| Retail Transmission Rate – Network Service Rate | \$/kWh | 0.0051 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kWh | 0.0040 |

MONTHLY RATES AND CHARGES – Regulatory Component

| Wholesale Market Service Rate | \$/kWh | 0.0052 |
|---|--------|--------|
| Rural Rate Protection Charge – effective until April 30, 2012 | \$/kWh | 0.0013 |

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Parry Sound Power Corporation TARIFF OF RATES AND CHARGES

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

Rural Rate Protection Charge – effective on and after May 1, 2012 Standard Supply Service – Administrative Charge (if applicable) \$\text{kWh} & 0.0011 \\ \$ & 0.25

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0193

0.25

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Standard Supply Service – Administrative Charge (if applicable)

| Service Charge | \$ \$ | 32.38 |
|--|----------|----------|
| Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until December 31, 2012 | Ф Ф | 0.25 |
| Rate Rider for Foregone Distribution Revenue – effective until December 31, 2012 | \$ | 0.81 |
| Rate Rider for Foregone Distribution Revenue (2012) – effective until December 31, 2012 | D | 0.04 |
| Distribution Volumetric Rate | \$/kWh | 0.0133 |
| Low Voltage Service Rate | \$/kWh | 0.0008 |
| Rate Rider for Foregone Incremental Revenue – effective until December 31, 2012 | \$/kWh | 0.0003 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) | | |
| Recovery (2011) – effective until December 31, 2012 | \$/kWh | 0.0004 |
| Rate Rider for Rate Mitigation (2011) | \$/kWh | (0.0004) |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery (2012) – effective | | |
| until February 28, 2013 | \$/kWh | 0.0004 |
| Rate Rider for Deferral/ Variance Account Disposition (2012) – effective until February 28, 2013 | \$/kWh | (0.0036) |
| Rate Rider for Global Adjustment Sub-Account (2012) – applicable only to Non-RPP Customers – effective | | , , |
| until February 28, 2013 | \$/kWh | 0.0109 |
| Retail Transmission Rate – Network Service Rate | \$/kWh | 0.0046 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kWh | 0.0037 |
| | · | |
| MONTHLY RATES AND CHARGES – Regulatory Component | | |
| morrie Rate and Grandes Regulatory Component | | |
| Wholesale Market Service Rate | \$/kWh | 0.0052 |
| Rural Rate Protection Charge – effective until April 30, 2012 | \$/kWh | 0.0032 |
| | \$/kWh | 0.0013 |
| Rural Rate Protection Charge – effective on and after May 1, 2012 | φ/κννιι | 0.0011 |

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0193

\$/kWh

0.0011

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES – Delivery Component

Rural Rate Protection Charge - effective on and after May 1, 2012

| Service Charge | \$ | 195.69 |
|--|--------|----------|
| Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until December 31, 2012 | \$ | 2.68 |
| Rate Rider for Foregone Distribution Revenue – effective until December 31, 2012 | \$ | 3.76 |
| Rate Rider for Foregone Distribution Revenue (2012) – effective until December 31, 2012 | \$ | (1.47) |
| Distribution Volumetric Rate | \$/kW | 3.9297 |
| Low Voltage Service Rate | \$/kW | 0.4071 |
| Rate Rider for Foregone Incremental Revenue – effective until December 31, 2012 | \$/kW | 0.0728 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) | | |
| Recovery (2011) – effective until December 31, 2012 | \$/kW | 0.3686 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery (2012) – effective | | |
| until February 28, 2013 | \$/kW | 0.0272 |
| Rate Rider for Foregone Distribution Revenue (2012) – effective until December 31, 2012 | \$/kW | (0.0296) |
| Rate Rider for Deferral/ Variance Account Disposition (2012) – effective until February 28, 2013 | \$/kW | (1.4045) |
| Rate Rider for Global Adjustment Sub-Account (2012) – applicable only to Non-RPP Customers – effective | | |
| until February 28, 2013 | \$/kW | 4.2167 |
| Retail Transmission Rate – Network Service Rate | \$/kW | 1.8789 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kW | 1.4467 |
| Retail Transmission Rate – Network Service Rate – Interval Metered | \$/kW | 2.2358 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered | \$/kW | 1.7547 |
| MONTHLY DATES AND SHADOES DOLLAR S | | |
| MONTHLY RATES AND CHARGES – Regulatory Component | | |
| Wholesale Market Service Rate | \$/kWh | 0.0052 |
| Rural Rate Protection Charge – effective until April 30, 2012 | \$/kWh | 0.0013 |
| | A | |

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Parry Sound Power Corporation TARIFF OF RATES AND CHARGES

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

Standard Supply Service – Administrative Charge (if applicable)

EB-2011-0193

\$ 0.25

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0193

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

| Service Charge (per customer) | ¢ | 22.42 |
|--|---------------|----------|
| Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until December 31, 2012 | Ψ ¢ | 0.10 |
| Rate Rider for Foregone Distribution Revenue – effective until December 31, 2012 | \$ | 1.57 |
| Rate Rider for Foregone Distribution Revenue (2012) – effective until December 31, 2012 | Š | 0.03 |
| Distribution Volumetric Rate | \$/kWh | 0.1309 |
| Low Voltage Service Rate | \$/kWh | 0.0010 |
| Rate Rider for Foregone Incremental Revenue – effective until December 31, 2012 | \$/kWh | 0.0092 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery/Shared Savings Mechanism (SSM) | • | |
| Recovery (2011) – effective until December 31, 2012 | \$/kWh | 0.0546 |
| Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) Recovery (2012) – effective | | |
| until February 28, 2013 | \$/kWh | 0.0613 |
| Rate Rider for Foregone Distribution Revenue (2012) – effective until December 31, 2012 | \$/kWh | 0.0002 |
| Rate Rider for Deferral/ Variance Account Disposition (2012) – effective until February 28, 2013 | \$/kWh | (0.0036) |
| Rate Rider for Global Adjustment Sub-Account (2012) – applicable only to Non-RPP Customers – effective | | |
| until February 28, 2013 | \$/kWh | 0.0109 |
| Retail Transmission Rate – Network Service Rate | \$/kWh | 0.0046 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kWh | 0.0037 |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |

MONTHLY RATES AND CHARGES – Regulatory Component

| Wholesale Market Service Rate | \$/kVVh | 0.0052 |
|---|---------|--------|
| Rural Rate Protection Charge – effective until April 30, 2012 | \$/kWh | 0.0013 |

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Parry Sound Power Corporation TARIFF OF RATES AND CHARGES

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

Rural Rate Protection Charge – effective on and after May 1, 2012 Standard Supply Service – Administrative Charge (if applicable) \$\text{kWh} & 0.0011 \\ \$ & 0.25

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0193

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

| Service Charge | \$ | 4.18 |
|--|-------|----------|
| Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until December 31, 2012 | \$ | 0.02 |
| Rate Rider for Foregone Distribution Revenue – effective until December 31, 2012 | \$ | 0.28 |
| Distribution Volumetric Rate | \$/kW | 16.2266 |
| Low Voltage Service Rate | \$/kW | 0.3916 |
| Rate Rider for Foregone Incremental Revenue – effective until December 31, 2012 | \$/kW | 1.1039 |
| Rate Rider for Foregone Distribution Revenue (2012) – effective until December 31, 2012 | \$/kW | 0.0187 |
| Rate Rider for Deferral/ Variance Account Disposition (2012) – effective until February 28, 2013 | \$/kW | (1.2855) |
| Retail Transmission Rate – Network Service Rate | \$/kW | 1.4242 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kW | 1.1417 |

MONTHLY RATES AND CHARGES – Regulatory Component

| Wholesale Market Service Rate | \$/kvvn | 0.0052 |
|---|---------|--------|
| Rural Rate Protection Charge – effective until April 30, 2012 | \$/kWh | 0.0013 |
| Rural Rate Protection Charge – effective on and after May 1, 2012 | \$/kWh | 0.0011 |
| Standard Supply Service – Administrative Charge (if applicable) | \$ | 0.25 |

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0193

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - Delivery Component

| Service Charge (per connection) Rate Rider for Recovery of Late Payment Penalty Litigation Costs – effective until December 31, 2012 Rate Rider for Foregone Distribution Revenue – effective until December 31, 2012 Rate Rider for Foregone Distribution Revenue (2012) – effective until December 31, 2012 Distribution Volumetric Rate | \$ \$ \$ \$ \$/kW | 1.97 0.01 0.11 0.13 19.7731 |
|--|-------------------------------|---|
| Low Voltage Service Rate | \$/kW | 0.3635 |
| Rate Rider for Foregone Incremental Revenue – effective until December 31, 2012 Rate Rider for Foregone Distribution Revenue (2012) – effective until December 31, 2012 | \$/kW \$/kW | 1.0618 1.3263 |
| Rate Rider for Deferral/ Variance Account Disposition (2012) – effective until February 28, 2013 | \$/kW | (1.3015) |
| Rate Rider for Global Adjustment Sub-Account (2012) – applicable only to Non-RPP Customers – effective until February 28, 2013 | \$/kW | 3.9076 |
| Retail Transmission Rate – Network Service Rate | \$/kW | 1.4169 |
| Retail Transmission Rate – Line and Transformation Connection Service Rate | \$/kW | 1.1183 |
| MONTHLY RATES AND CHARGES – Regulatory Component | | |

| Wholesale Market Service Rate | \$/kWh | 0.0052 |
|---|--------|--------|
| Rural Rate Protection Charge – effective until April 30, 2012 | \$/kWh | 0.0013 |
| Rural Rate Protection Charge – effective on and after May 1, 2012 | \$/kWh | 0.0011 |
| Standard Supply Service – Administrative Charge (if applicable) | \$ | 0.25 |

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0193

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge \$ 5.25

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0193

ALLOWANCES

| Transformer Allowance for Ownership - per kW of billing demand/month | \$/kW | (0.60) |
|---|-------|--------|
| Primary Metering Allowance for transformer losses – applied to measured demand and energy | % | (1.00) |

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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| Customer Administration | | |
|---|----|---------|
| Arrears certificate | \$ | 15.00 |
| Account history | \$ | 15.00 |
| Credit reference/credit check (plus credit agency costs | \$ | 15.00 |
| Account set up charge/change of occupancy charge (plus credit agency costs if applicable) | \$ | 30.00 |
| Returned cheque (plus bank charges) | \$ | 15.00 |
| Charge to certify cheques | \$ | 15.00 |
| Legal letter charge | \$ | 15.00 |
| Special meter reads | \$ | 30.00 |
| Meter dispute charge plus Measurement Canada fees (if meter found correct) | \$ | 30.00 |
| Non-Payment of Account | | |
| Late Payment - per month | % | 1.50 |
| Late Payment - per annum | % | 19.56 |
| Collection of account charge – no disconnect | \$ | 30.00 |
| Disconnect/Reconnect Charge - At Meter During Regular Hours | \$ | 65.00 |
| Disconnect/Reconnect Charge - At pole During Regular Hours | \$ | 185.00 |
| Install/Remove load control device – during regular hours | \$ | 65.00 |
| Service call – customer owned equipment | \$ | 30.00 |
| Temporary Service install & remove – overhead – no transformer | \$ | 500.00 |
| Temporary Service install & remove – underground – no transformer | \$ | 300.00 |
| Temporary Service install & remove – overhead –with transformer | \$ | 1000.00 |
| Specific Charge for Access to the Power Poles – per pole/year | \$ | 22.35 |

Effective Date January 1, 2012 Implementation Date March 1, 2012

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2011-0193

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

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Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

| One-time charge, per retailer, to establish the service agreement between the distributor and the retailer | \$ | 100.00 |
|--|----------|-----------|
| Monthly Fixed Charge, per retailer | \$ | 20.00 |
| Monthly Variable Charge, per customer, per retailer | \$/cust. | 0.50 |
| Distributor-consolidated billing monthly charge, per customer, per retailer | \$/cust. | 0.30 |
| Retailer-consolidated billing monthly credit, per customer, per retailer | \$/cust. | (0.30) |
| Service Transaction Requests (STR) | | |
| Request fee, per request, applied to the requesting party | \$ | 0.25 |
| Processing fee, per request, applied to the requesting party | \$ | 0.50 |
| Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail | | |
| Settlement Code directly to retailers and customers, if not delivered electronically through the | | |
| Electronic Business Transaction (EBT) system, applied to the requesting party | | |
| Up to twice a year | | no charge |
| More than twice a year, per request (plus incremental delivery costs) | \$ | 2.00 |
| | | |

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

| Total Loss Factor – Secondary Metered Customer < 5,000 kW | 1.0809 |
|---|--------|
| Total Loss Factor – Secondary Metered Customer > 5,000 kW | N/A |
| Total Loss Factor – Primary Metered Customer < 5,000 kW | 1.0700 |
| Total Loss Factor – Primary Metered Customer > 5,000 kW | N/A |