



EB-2013-0122

IN THE MATTER OF the *Ontario Energy Board Act*,
1998, S.O. 1998, c.15 (Schedule B);

AND IN THE MATTER OF an application by
Cooperative Hydro Embrun Inc. for an order or
orders approving or fixing just and reasonable
distribution rates and other charges, to be effective
January 1, 2014.

BEFORE: Paula Conboy
Presiding Member

Allison Duff
Member

RATE ORDER
January 31, 2014

Introduction

Cooperative Hydro Embrun Inc. ("CHEI") filed an application with the Ontario Energy Board (the "Board") on June 14, 2013 under section 78 of the Act, seeking approval for changes to the rates that CHEI charges for electricity distribution, effective January 1, 2014.

In its Decision and Order on the application, issued on December 23, 2013, the Board ordered CHEI to file with the Board a draft Rate Order ("DRO") that includes detailed supporting material, including all relevant calculations showing the impact of the implementation of the Decision on its proposed revenue requirements, the allocation of the approved revenue requirements to the classes and the determination of final rates and all approved rate riders, including bill impacts. The Board ordered supporting

documentation to include, among other things, the filing of a completed version of the Revenue Requirement Work Form spreadsheet and a proposed Tariff of Rates and Charges. Provision was also made for the filing of comments on the DRO by the Vulnerable Energy Consumers Coalition (“VECC”) and Board staff.

On January 9, 2014, CHEI filed its DRO with supporting documentation.

On January 14, 2014, VECC filed its comments on the DRO. VECC noted that, contrary to CHEI’s statement on page 8 of the DRO, the Board did not accept CHEI’s proposed load forecast of 31,609,564 kWh. VECC noted that the Board accepted CHEI’s regression model and load forecast methodology and directed CHEI to update its load forecast based on a year-end customer forecast of 2,248 and to adjust it by 58,322 kWh for Conservation and Demand Management (“CDM”) activities. VECC submitted that the 2014 load forecast to be used by CHEI in its Rate Order should be revised to reflect the approved residential customer count (i.e. 250 residential customers) and be increased by 547,950 kWh.

On January 16, 2014, Board staff filed its comments on the DRO. With respect to the 2014 load forecast for CHEI, Board staff agreed with VECC’s submission. Board staff also had no concerns with the revised Lost Revenue Adjustment Mechanism Variance Account balance of \$3,855. However, Board staff noted that CHEI did not include its proposed Tariff of Rates and Charges as part of the DRO. Board staff further noted discrepancies with CHEI’s rate rider calculations, which employed disposition periods inconsistent to those prescribed in the Decision and Order. Board staff submitted that CHEI should file an updated Electricity Distributors’ Deferral and Variance Account Review model and updated Tariff of Rates and Charges reflecting the correct disposition periods for its rate riders.

On January 20, 2014, CHEI filed a revised DRO including its proposed Tariff of Rates and Charges. To address the concerns of VECC and as agreed by Board staff, CHEI revised its 2014 CDM-adjusted load forecast to 32,098,871 kWh. As a result of the updated load forecast, CHEI calculated an update to its cost of power and working capital allowance, which increased the total rate base to \$2,907,927.

On January 27, 2014, CHEI filed a further revised DRO, updating the proposed Tariff of Rates and Charges. CHEI noted that its class-specific low-voltage rates changed as a result of the updated load forecast, but that it did not carry through to the Tariff of Rates

and Charges. CHEI also updated the approved stranded meter rate rider calculation using the approved one-year disposition period, rather than the two-year disposition period originally used. CHEI also updated its bill impacts using the correct loss factor of 1.0663.

The Board accepts CHEI's updated 2014 load forecast and rate base as reflected in the revised DRO. The Board also accepts the revised Tariff of Rates and Charges filed on January 27, 2014.

Rural or Remote Electricity Rate Protection Charge

The Board issued a Decision and Rate Order (EB-2013-0396) establishing the Rural or Remote Electricity Rate Protection ("RRRP") benefit and charge for 2014 on December 19, 2013. The Board determined that the RRRP charge paid by all rate-regulated distributors and collected by the Independent Electricity System Operator shall be increased to \$0.0013 per kWh effective May 1, 2014, from the current \$0.0012 per kWh. The attached Tariff of Rates and Charges flowing from this Rate Order reflects both the RRRP charge effective until April 30, 2014 and the RRRP charge effective May 1, 2014.

THE BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Appendix A of this Order is final effective January 1, 2014, and will apply to electricity consumed or estimated to have been consumed on and after January 1, 2014. CHEI shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

DATED at Toronto, January 31, 2014

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary

Appendix A

To Revised Rate Order

Tariff of Rates and Charges

Board File No: EB-2013-0122

DATED January 31, 2014

Cooperative Hydro Embrun Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0122

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	14.56
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2014	\$	1.62
Distribution Volumetric Rate	\$/kWh	0.0136
Low Voltage Service Rate	\$/kWh	0.0018
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until April 30, 2014 Applicable only for Non-RPP Customers	\$/kWh	0.0014
Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014 Applicable only for Non-RPP Customers	\$/kWh	(0.0014)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014	\$/kWh	(0.0021)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014	\$/kWh	(0.0046)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014	\$/kWh	(0.0008)
Rate Rider for Disposition of Account 1576 – effective until December 31, 2015	\$/kWh	(0.0007)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM) – effective until April 30, 2014	\$/kWh	0.0004
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0073
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0052

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective until April 30, 2014	\$/kWh	0.0012
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective on and after May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Cooperative Hydro Embrun Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0122

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification applies to a non-residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	16.98
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Rate Rider for Recovery of Stranded Meter Assets – effective until December 31, 2014	\$	1.49
Distribution Volumetric Rate	\$/kWh	0.0140
Low Voltage Service Rate	\$/kWh	0.0016
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until April 30, 2014 Applicable only for Non-RPP Customers	\$/kWh	0.0014
Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014 Applicable only for Non-RPP Customers	\$/kWh	(0.0014)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014	\$/kWh	(0.0021)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014	\$/kWh	(0.0044)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014	\$/kWh	(0.0008)
Rate Rider for Disposition of Account 1576 – effective until December 31, 2015	\$/kWh	(0.0007)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0046

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective until April 30, 2014	\$/kWh	0.0012
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective on and after May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Cooperative Hydro Embrun Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0122

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to a non-residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	189.25
Distribution Volumetric Rate	\$/kW	3.5066
Low Voltage Service Rate	\$/kW	0.5928
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until April 30, 2014 Applicable only for Non-RPP Customers	\$/kW	0.4834
Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014 Applicable only for Non-RPP Customers	\$/kW	(0.4751)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014	\$/kW	(0.7109)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014	\$/kW	(1.5033)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014	\$/kW	(0.2605)
Rate Rider for Disposition of Account 1576 – effective until December 31, 2015	\$/kW	(0.2319)
Rate Rider for Recovery of Lost Revenue Adjustment Mechanism (LRAM) – effective until April 30, 2014	\$/kW	0.0284
Retail Transmission Rate – Network Service Rate	\$/kW	2.7179
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.8369

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective until April 30, 2014	\$/kWh	0.0012
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective on and after May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Cooperative Hydro Embrun Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0122

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per customer)	\$	20.08
Distribution Volumetric Rate	\$/kWh	0.0052
Low Voltage Service Rate	\$/kWh	0.0016
Rate Rider for Disposition of Global Adjustment Sub-Account (2012) – effective until April 30, 2014 Applicable only for Non-RPP Customers	\$/kWh	0.0014
Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014 Applicable only for Non-RPP Customers	\$/kWh	(0.0014)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014	\$/kWh	(0.0021)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014	\$/kWh	(0.0046)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014	\$/kWh	(0.0051)
Rate Rider for Disposition of Account 1576 – effective until December 31, 2015	\$/kWh	(0.0007)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0046

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective until April 30, 2014	\$/kWh	0.0012
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective on and after May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Cooperative Hydro Embrun Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0122

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	1.88
Distribution Volumetric Rate	\$/kW	7.6728
Low Voltage Service Rate	\$/kW	0.4583
Rate Rider for Disposition of Global Adjustment Sub-Account (2014) – effective until December 31, 2014		
Applicable only for Non-RPP Customers	\$/kW	(0.4898)
Rate Rider for Disposition of Deferral/Variance Accounts (2012) – effective until April 30, 2014	\$/kW	(0.7349)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until December 31, 2014	\$/kW	(1.6130)
Rate Rider for Disposition of Deferred PILs Variance Account 1562 – effective until April 30, 2014	\$/kW	(0.5708)
Rate Rider for Disposition of Account 1576 – effective until December 31, 2015	\$/kW	(0.2391)
Retail Transmission Rate – Network Service Rate	\$/kW	2.0499
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.4200

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective until April 30, 2014	\$/kWh	0.0012
Rural or Remote Electricity Rate Protection Charge (RRRP) – effective on and after May 1, 2014	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Cooperative Hydro Embrun Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date January 1, 2014

**This schedule supersedes and replaces all previously
 approved schedules of Rates, Charges and Loss Factors**

EB-2013-0122

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	5.40
----------------	----	------

Cooperative Hydro Embrun Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0122

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Customer Administration

Arrears Certificate	\$	15.00
Statement of Account	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Income tax letter	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	25.00
Returned cheques charge (plus bank charges)	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	15.00
Special meter reads	\$	20.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	20.00
Collection of account charge – no disconnection – after regular hours	\$	50.00
Disconnect/Reconnect Charge - At Meter during Regular Hours	\$	25.00
Disconnect/Reconnect Charge - At Meter after Regular Hours	\$	50.00
Disconnect/Reconnect at pole – during regular hours	\$	185.00
Disconnect/Reconnect at pole – after regular hours	\$	415.00

Install/Remove load control device – during regular hours	\$	25.00
Install/Remove load control device – after regular hours	\$	50.00
Service call – customer owned equipment	\$	30.00
Service call – after regular hours	\$	165.00
Temporary service installation and removal – overhead – no transformer	\$	500.00
Temporary service installation and removal – underground – no transformer	\$	300.00
Temporary service installation and removal – overhead – with transformer	\$	1,000.00
Specific charge for access to power poles \$/pole/year	\$	22.35

Cooperative Hydro Embrun Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2014

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2013-0122

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0663
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0555