



**EB-2013-0392**

**IN THE MATTER OF** the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B) (the "Act");

**AND IN THE MATTER OF** a Notice of Intention to Make an Order for Compliance and to Impose an Administrative Penalty against Just Energy Ontario L.P., Licence Number ER-2010-0153.

### **NOTICE OF WITHDRAWAL**

On November 14, 2013 the Ontario Energy Board (the "Board"), on its own motion under section 112.2 of the *Ontario Energy Board Act*, 1998 (the "Act") issued a Notice of Intention to Make an Order under section 112.3 and 112.5 of the Act ("Notice of Intention"), requiring Just Energy Ontario L.P. ("Just Energy") to comply with a number of enforceable provisions as defined in section 3 of the Act, and to pay an administrative penalty for breaches of enforceable provisions.

The Notice of Intention alleges that Just Energy contravened section 10 of the *Energy Consumer Protection Act, 2010* (the "ECPA"), section 5 of Ontario Regulation 389/10 made under the ECPA, and sections 1.1(a), (h), and 2.1 of the Electricity Retailer Code of Conduct.

By way of letter dated November 28, 2013 Just Energy requested that the Board hold a hearing. A Notice of Hearing was issued on February 13, 2014.

On April 3, 2014, Just Energy filed with the Board a letter and an Assurance of Voluntary Compliance setting out the terms agreed to between Board staff and Just Energy with respect to this matter, EB-2013-0392, as well as another unrelated matter (EB-2013-0393).

The Board finds that the terms related to EB-2013-0392 as set out in the Assurance of Voluntary Compliance, are in the public interest.

The Board therefore hereby withdraws the Notice of Intention.

**ISSUED** at Toronto, April 4, 2014

**ONTARIO ENERGY BOARD**

*Original Signed By*

Rosemarie T. Leclair  
Chair and CEO