

**Ontario Energy  
Board**  
P.O. Box 2319  
27th. Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416- 481-1967  
Facsimile: 416- 440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27e étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416- 481-1967  
Télécopieur: 416- 440-7656  
Numéro sans frais: 1-888-632-6273



**BY EMAIL AND WEB POSTING**

September 20, 2011

Ms. Adèle Malo  
Executive Vice President and General Counsel  
Direct Energy Marketing Limited  
25 Sheppard Avenue West  
Suite 1500  
Toronto, ON M2N 6S6

Dear Ms. Malo:

**Re: Assurance of Voluntary Compliance  
Board File No. EB-2011-0347**

The Board has accepted the Assurance of Voluntary Compliance filed with the Board today, September 20, 2011, and assigned the matter file number EB-2011-0347.

Yours truly,

*Original Signed By*

Kirsten Walli  
Board Secretary