



**EB-2011-0051**

**IN THE MATTER OF** the *Ontario Energy Board Act*, 1998, S.O. 1998, c.15 (Schedule B);

**AND IN THE MATTER OF** an application by Enbridge Gas Distribution Inc., pursuant to section 36(1) of the *Ontario Energy Board Act*, 1998, for an order or orders approving or fixing just and reasonable rates and other charges for the sale, distribution, transmission, and storage of gas as of April 1, 2011;

**AND IN THE MATTER OF** the Quarterly Rate Adjustment Mechanism approved by the Ontario Energy Board in proceedings: RP-2000-0040, RP-2002-0133, RP-2003-0203 and EB-2008-0106.

By Delegation, before: Adrian Pye

## **DECISION AND ORDER**

Enbridge Gas Distribution Inc. (“Enbridge”) filed an application with the Ontario Energy Board (the “Board”) dated March 11, 2011 for an order approving or fixing rates for the sale, distribution, transmission, and storage of gas effective April 1, 2011 (the “Application”). The Application was made pursuant to Enbridge’s approved Quarterly Rate Adjustment Mechanism (“QRAM”) and was given Board File No. EB-2011-0051.

The Application and supporting written evidence was provided to interested parties including the intervenors of record in Enbridge’s 2011 Rates Case. The Application also set out the procedural schedule for interested parties to file comments and for Enbridge to reply to those comments.

The Board received comments from the Industrial Gas Users Association (“IGUA”) and Canadian Manufacturers & Exporters. Each party indicated that they had no objection to the rates proposed effective April 1, 2011. IGUA was concerned about the recent

increase in the TransCanada mainline tolls. IGUA indicated that it expected Enbridge to defend the interests of its ratepayers at the upcoming National Energy Board proceedings.

Enbridge's forecast of the utility price for the second quarter of 2011 is \$199.353/10<sup>3</sup>m<sup>3</sup>. This represents an increase from the 2011 first quarter utility price of \$192.600/10<sup>3</sup>m<sup>3</sup> approved by the Board in proceeding EB-2010-0347.

Effective July 1, 2010 Enbridge implemented the new Purchased Gas Variance Account ("PGVA") disposition methodology ordered by the Board in its Amended Decision in the EB-2008-0106 QRAM generic proceeding. Under this methodology, Enbridge is to identify, with supporting documentation, the elements of the PGVA that are attributable to commodity, transportation and load balancing. Based on this breakdown, individual riders are determined and applied (where applicable) to sales service, western bundled T-service and Ontario T-service customers based on the Board approved cost allocation methodology. Enbridge proposed to prospectively dispose of these amounts using the unit rates set out in Rider C - Gas Cost Adjustment Rider.

I have considered the evidence and find that it is appropriate to adjust Enbridge's rates effective April 1, 2011 to reflect the new utility price of \$199.353/10<sup>3</sup>m<sup>3</sup>. I also approve the unit rates contained in Rider C to prospectively dispose of the PGVA balance as of March 31, 2011.

**IT IS ORDERED THAT:**

1. The rates approved for Enbridge as part of the Board's Decision and Order EB-2010-0347 dated December 21, 2010 shall be superseded by the rates provided in Enbridge's Rate Handbook for EB-2011-0051 as contained in Appendix "A" attached to this Decision and Order.
2. The rates shall be effective April 1, 2011 and shall be implemented in Enbridge's first billing cycle commencing in April 2011.
3. The utility price used in determining amounts to be recorded in the second quarter of Test Year 2011 Purchased Gas Variance Account shall be \$199.353/10<sup>3</sup>m<sup>3</sup>.

4. The appropriate form of customer notice as updated and set out in Appendix “B” attached to this Decision and Order shall accompany each customer’s first bill or invoice following the implementation of this Decision and Order.
5. The parties for service shall be those on the list of interested parties attached as Appendix “C” to this Decision and Order.
6. A decision regarding cost awards will be issued at a later date. Parties eligible for a cost award shall submit their cost claims by April 8, 2011. A copy of the cost claim must be filed with the Board and a copy is to be served on Enbridge. Cost claims must be prepared in accordance with the Board's *Practice Direction on Cost Awards*.
7. Enbridge will have until April 15, 2011 to object to any aspect of the costs claimed. A copy of the objection must be filed with the Board and one copy must be served on the party against whose claim the objection is being made.
8. Any party whose cost claim was objected to will have until April 21, 2011 to make a reply submission as to why their cost claim should be allowed. One copy of the submission must be filed with the Board and one copy is to be served on Enbridge.

All filings to the Board must quote file number EB-2011-0051 and consist of two paper copies and one electronic copy in searchable / unrestricted PDF format filed through the Board’s web portal at [www.errr.oeb.gov.on.ca](http://www.errr.oeb.gov.on.ca). Filings must clearly state the sender’s name, postal address and telephone number and, if available, a fax number and e-mail address. Please use the document naming conventions and document submission standards outlined in the RESS Document Guideline found on the “e-Filing Services” webpage of the Board’s website at [www.ontarioenergyboard.ca](http://www.ontarioenergyboard.ca). If the web portal is not available you may email your document to [BoardSec@ontarioenergyboard.ca](mailto:BoardSec@ontarioenergyboard.ca).

**ISSUED** at Toronto, March 22, 2011

**ONTARIO ENERGY BOARD**

*Original Signed By*

Adrian Pye  
Manager, Licence Applications

**APPENDIX "A" TO  
DECISION AND ORDER  
BOARD FILE NO. EB-2011-0051  
DATED March 22, 2011**

**APPENDIX "B" TO  
DECISION AND ORDER  
BOARD FILE NO. EB-2011-0051  
DATED March 22, 2011**

**New Rate Information**  
**April 2011**  
**Residential Customers - Rate 1 (System customers)**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's rates effective April 1, 2011.

For a typical residential customer, the changes will result in an increase of approximately \$28 annually. The increase is primarily due to an increase in transportation related costs. The total effect on your bill will depend on how much gas you use.

Our gas supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**Gas Supply Charge**

The Gas Supply Charge has decreased from 14.4229 cents per cubic metre (" $\text{¢}/\text{m}^3$ ") to 13.9780  $\text{¢}/\text{m}^3$ .

The Gas Supply component of the Cost Adjustment is currently a refund of 2.1653  $\text{¢}/\text{m}^3$ . This refund, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 11.8127  $\text{¢}/\text{m}^3$ .

Enbridge Gas Distribution does not make a profit on the price of natural gas.

**Transportation to Enbridge**

The Transportation charge has increased by approximately \$35 per year for a typical customer due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**Delivery to You**

The Delivery charge has increased by approximately \$5 per year for a typical customer. The increase is primarily due to higher storage related costs.

**Cost Adjustment**

The total Cost Adjustment refund is 1.9685  $\text{¢}/\text{m}^3$ , effective until March 31, 2012. Please see the chart on the reverse for the breakdown by component.

**Residential Rates**

Charges for gas used from April 1, 2011 on will be calculated using the new approved rates as shown below. The annualized impact is based on a typical residential heating and water heating customer who uses 3,064 cubic metres (m<sup>3</sup>) per year.

<b>MONTHLY CHARGES</b>	<b>MONTHLY RATES April 1, 2011</b>	<b>ANNUALIZED CHANGE Increase/(Decrease)</b>
Customer Charge	\$19.00 Monthly fee	No Change
Delivery to You		\$5
Amount of gas used per month in m <sup>3</sup>		
First 30 m <sup>3</sup>	8.2668 ¢/m <sup>3</sup>	
Next 55 m <sup>3</sup>	7.7944 ¢/m <sup>3</sup>	
Next 85 m <sup>3</sup>	7.4242 ¢/m <sup>3</sup>	
Over 170 m <sup>3</sup>	7.1485 ¢/m <sup>3</sup>	
Transportation to Enbridge	5.7273 ¢/m <sup>3</sup>	\$35
Gas Supply Charge	13.9780 ¢/m <sup>3</sup>	(\$14)
Cost Adjustment	(1.9685 ¢/m <sup>3</sup> )	\$2
Components		
Gas Supply	(2.1653¢/m <sup>3</sup> )	
Transportation	0.1075¢/m <sup>3</sup>	
Delivery	0.0893 ¢/m <sup>3</sup>	
<b>Total Annual Change</b>		<b>\$28</b>

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution prices, call 1-800-263-2212 or visit [www.enbridgegas.com](http://www.enbridgegas.com).

**\*Note: Late Payment Charge**

Enbridge Gas Distribution charges are due when the bill is received, which is considered to be three days after the bill is rendered, or within such other time period as set out in the Service Contract. A late payment charge of 1.5% per month (19.56% effectively per annum) of all of the unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to the account on the seventeenth (17<sup>th</sup>) day following the date the bill is due.

CG.030.619A (REV.APR/11)

**New Rate Information**  
**April 2011**  
**Residential Customers - Rate 1 (ABC-T customers)**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas Distribution’s rates effective April 1, 2011. The total effect on your bill will depend on how much gas you use and the terms of your gas marketer agreement.

**Gas Supply Charge**

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your gas marketer agreement.

**Transportation to Enbridge**

Transportation of natural gas to Enbridge is provided either by Enbridge Gas Distribution or your gas marketer, depending on the terms of your gas marketer agreement.

**If your transportation service is provided by Enbridge**

Your ‘Transportation to Enbridge’ charge will appear in the top Enbridge portion of your Enbridge Gas Distribution charges.

This Transportation charge has increased by approximately \$35 per year for a typical customer due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**If your transportation service is provided by your marketer**

Your ‘Transportation to Enbridge’ charge will appear with your Marketer charges on your bill. The rate you pay for transportation is based on the terms of your gas marketer agreement.

**Delivery to You**

The Delivery charge has increased by approximately \$5 per year for a typical customer. The increase is due primarily to higher storage related costs.

**Cost Adjustment**

The current cost adjustment includes charges of 0.0893 ¢/m<sup>3</sup> for Delivery and 0.1075 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until March 31, 2012.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.



### Residential Rates

Charges for gas used from April 1, 2011 on will be calculated using the new approved rates as shown below. The annualized impact is based on a typical residential heating and water heating customer who uses 3,064 cubic metres (m<sup>3</sup>) per year.

Depending on the terms of your marketer agreement, transportation charges may appear in either the marketer section or in the Enbridge portion of the bill. If they appear in the marketer section then the transportation-related portion of the adjustments will not apply to you. See the chart below for the applicable annualized increase or decrease.

MONTHLY CHARGES	MONTHLY RATES April 1, 2011	ANNUALIZED Increase/(Decrease)
Customer Charge	\$19.00 Monthly fee	No Change
Delivery to You		\$5
Amount of gas used per month in cubic metres (m <sup>3</sup> )		
First 30 cubic metres	8.2668 ¢/m <sup>3</sup>	
Next 55 m <sup>3</sup>	7.7944 ¢/m <sup>3</sup>	
Next 85 m <sup>3</sup>	7.4242 ¢/m <sup>3</sup>	
Over 170 m <sup>3</sup>	7.1485 ¢/m <sup>3</sup>	
<b>Enbridge Provides Transportation</b>		
Transportation to Enbridge	5.7273 ¢/m <sup>3</sup>	\$35
Cost Adjustment	0.1968 ¢/m <sup>3</sup>	\$1
Components		
Transportation	0.1075 ¢/m <sup>3</sup>	
Delivery	0.0893 ¢/m <sup>3</sup>	
<b>Total Annual Change</b>		<b>\$41</b>
<b>Marketer Provides Transportation</b>		
Transportation to Enbridge	Your price is based on your contract with your marketer.	
Cost Adjustment (Delivery Component Only)	0.0893 ¢/m <sup>3</sup>	\$1
<b>Total Annual Change</b>		<b>\$6</b>
Gas Supply Charge	Your price is based on your contract with your marketer.	

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution prices, call 1-800-263-2212 or visit [www.enbridgegas.com](http://www.enbridgegas.com).

#### \*Note: Late Payment Charge

Enbridge Gas Distribution charges are due when the bill is received, which is considered to be three days after the bill is rendered, or within such other time period as set out in the Service Contract. A late payment charge of 1.5% per month (19.56% effectively per annum) of all of the unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to the account on the seventeenth (17<sup>th</sup>) day following the date the bill is due.

CG.030.619B (REV.APR/11)

## **New Rate Information**

**April 2011**

### **Commercial and Industrial Customers - Rate 6 (System customers)**

#### **Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's rates effective April 1, 2011.

For a typical commercial and industrial heating customer, the changes will result in an increase of approximately \$201 annually. The increase is primarily due to an increase in transportation related costs. The total effect on your bill will depend on how much gas you use.

Our gas supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

#### **Gas Supply Charge**

The Gas Supply Charge has decreased from 14.4874 cents per cubic metre (" $\text{¢}/\text{m}^3$ ") to 14.0425  $\text{¢}/\text{m}^3$ .

The Gas Supply component of the Cost Adjustment is currently a refund of 2.1622  $\text{¢}/\text{m}^3$ . This refund combined with the Gas Supply Charge results in a new total effective Gas Supply rate of 11.8803  $\text{¢}/\text{m}^3$ .

Enbridge Gas Distribution does not make a profit on the price of natural gas.

#### **Transportation to Enbridge**

The Transportation charge has increased by approximately \$261 per year for a typical customer due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

#### **Delivery to You**

The Delivery charge has increased by approximately \$31 per year for a typical customer. The increase is due primarily to higher storage related costs.

#### **Cost Adjustment**

The total Cost Adjustment refund is 1.9718  $\text{¢}/\text{m}^3$ , effective until March 31, 2012. Please see the chart on the reverse for the breakdown by component.

### Commercial and Industrial Rates

Charges for gas used from April 1, 2011 on will be calculated using the new approved rates as shown below. The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres (m<sup>3</sup>) per year.

MONTHLY CHARGES	MONTHLY RATES April 1, 2011	ANNUALIZED CHANGE Increase/(Decrease)
Customer Charge	\$65 Monthly fee	No Change
Delivery to You		\$31
Amount of gas used per month in cubic metres (m <sup>3</sup> )		
First 500 m <sup>3</sup>	7.8451 ¢/m <sup>3</sup>	
Next 1050 m <sup>3</sup>	6.1940 ¢/m <sup>3</sup>	
Next 4500 m <sup>3</sup>	5.0381 ¢/m <sup>3</sup>	
Next 7000 m <sup>3</sup>	4.2952 ¢/m <sup>3</sup>	
Next 15250 m <sup>3</sup>	3.9651 ¢/m <sup>3</sup>	
Over 28300 m <sup>3</sup>	3.8825 ¢/m <sup>3</sup>	
Transportation to Enbridge	5.7273 ¢/m <sup>3</sup>	\$261
Gas Supply Charge	14.0425 ¢/m <sup>3</sup>	(\$100)
Cost Adjustments	(1.9718 ¢/m <sup>3</sup> )	\$9
Components		
Gas Supply	(2.1622 ¢/m <sup>3</sup> )	
Transportation	0.1075 ¢/m <sup>3</sup>	
Delivery	0.0829 ¢/m <sup>3</sup>	
<b>Total Annual Change</b>		<b>\$201</b>

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution prices, call 1-800-263-2212 or visit [www.enbridgegas.com](http://www.enbridgegas.com).

#### \*Note: Late Payment Charge

Enbridge Gas Distribution charges are due when the bill is received, which is considered to be three days after the bill is rendered, or within such other time period as set out in the Service Contract. A late payment charge of 1.5% per month (19.56% effectively per annum) of all of the unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to the account on the seventeenth (17<sup>th</sup>) day following the date the bill is due.

CG.030.640A (REV.APR/11)

## **New Rate Information**

**April 2011**

### **Commercial and Industrial Customers - Rate 6 (ABC-T customers)**

#### **Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's rates effective April 1, 2011. The total effect on your bill will depend on how much gas you use and the terms of your gas marketer agreement.

#### **Gas Supply Charge**

The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your gas marketer agreement.

#### **Transportation to Enbridge**

Transportation of natural gas to Enbridge is provided either by Enbridge Gas Distribution or your gas marketer, depending on the terms of your gas marketer agreement.

#### **If your transportation service is provided by Enbridge**

Your 'Transportation to Enbridge' charge will appear in the top Enbridge portion of your Enbridge Gas Distribution charges.

This Transportation charge has increased by approximately \$261 per year for a typical customer due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

#### **If your transportation service is provided by your marketer**

Your 'Transportation to Enbridge' charge will appear with your Marketer charges on your bill. The rate you pay for transportation is based on the terms of your gas marketer agreement.

#### **Delivery to You**

The Delivery charge has increased by approximately \$31 per year for a typical customer. The increase is primarily due to higher storage related costs.

#### **Cost Adjustment**

The current cost adjustment includes charges of 0.0829 ¢/m<sup>3</sup> for Delivery and 0.1075 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until March 31, 2012.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

### Commercial and Industrial Rates

Charges for gas used from April 1, 2011 on will be calculated using the new approved rates as shown below. The annualized impact is based on a typical commercial and industrial heating and water heating customer who uses 22,606 cubic metres (m<sup>3</sup>) per year.

Depending on the terms of your marketer agreement, transportation charges may appear in either the marketer section or in the Enbridge portion of the bill. If they appear in the marketer section then the transportation-related portion of the adjustments will not apply to you. See the chart below for the applicable annualized increase or decrease.

MONTHLY CHARGES	MONTHLY RATES April 1, 2011	ANNUALIZED Increase/(Decrease)
Customer Charge	\$65.00 Monthly fee	No Change
Delivery to You Amount of gas used per month in cubic metres (m <sup>3</sup> )		\$31
First 500 cubic m <sup>3</sup>	7.8451 ¢/m <sup>3</sup>	
Next 1,050 m <sup>3</sup>	6.1940 ¢/m <sup>3</sup>	
Next 4,500 m <sup>3</sup>	5.0381 ¢/m <sup>3</sup>	
Next 7,000 m <sup>3</sup>	4.2952 ¢/m <sup>3</sup>	
Next 15,250 m <sup>3</sup>	3.9651 ¢/m <sup>3</sup>	
Over 28,300 m <sup>3</sup>	3.8825 ¢/m <sup>3</sup>	
<b>Enbridge Provides Transportation</b>		
Transportation to Enbridge	5.7273 ¢/m <sup>3</sup>	\$261
Cost Adjustment	0.1904 ¢/m <sup>3</sup>	\$9
Components		
Transportation	0.1075 ¢/m <sup>3</sup>	
Delivery	0.0829 ¢/m <sup>3</sup>	
<b>Total Annual Change</b>		<b>\$301</b>
<b>Marketer Provides Transportation</b>		
Transportation to Enbridge	Your price is based on your contract with your marketer.	
Cost Adjustment (Delivery Component Only)	0.0829 ¢/m <sup>3</sup>	\$4
<b>Total Annual Change</b>		<b>\$35</b>
Gas Supply Charge	Your price is based on your contract with your marketer.	

Enbridge Gas Distribution provides safe, reliable delivery of natural gas. For more information about Enbridge Gas Distribution prices, call 1-800-263-2212 or visit [www.enbridgegas.com](http://www.enbridgegas.com).

#### \*Note: Late Payment Charge

Enbridge Gas Distribution charges are due when the bill is received, which is considered to be three days after the bill is rendered, or within such other time period as set out in the Service Contract. A late payment charge of 1.5% per month (19.56% effectively per annum) of all of the unpaid Enbridge Gas Distribution charges, including all applicable federal and provincial taxes, is applied to the account on the seventeenth (17<sup>th</sup>) day following the date the bill is due.

CG.030.640B (REV.APR/11)

**New Rate Information**  
**April 2011**  
**Container Service Customer Notice - Rate 9**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 2 per cent annually. The changes reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**Gas Supply Charge**

The Gas Supply charge has decreased from 14.3123 cents per cubic metre (" $\text{¢}/\text{m}^3$ ") to 13.8674  $\text{¢}/\text{m}^3$ .

The Gas Supply component of the Cost Adjustment is currently a refund of 3.4112  $\text{¢}/\text{m}^3$ . This refund, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 10.4562  $\text{¢}/\text{m}^3$ .

Enbridge Gas Distribution does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to higher costs to deliver natural gas through the gas distribution network.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**Cost Adjustment**

The total Cost Adjustment refund is 3.3032  $\text{¢}/\text{m}^3$ , effective until March 31, 2012. Please see the chart on the reverse for the breakdown by component.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January through December:

Monthly Customer Charge    \$235.89

Delivery to You

For the first 20,000 m <sup>3</sup> per month	10.7750 ¢/m <sup>3</sup>
For all over 20,000 m <sup>3</sup> per month	10.0859 ¢/m <sup>3</sup>

Transportation to Enbridge per cubic metre 5.7273 ¢/m<sup>3</sup>

System Sales Gas Supply Charge per cubic metre (if applicable\*) 13.8674 ¢/m<sup>3</sup>

Cost Adjustment

Gas Supply	(3.4112) ¢/m <sup>3</sup>
Transportation	0.1075 ¢/m <sup>3</sup>
<u>Delivery</u>	<u>0.0005 ¢/m<sup>3</sup></u>
Total	(3.3032) ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Transportation Service Customer Notice - Rate 9**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 6 per cent annually. The changes primarily reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

**Delivery to You**

The 'Delivery to You' charge has increased due to higher costs to deliver natural gas through the gas distribution network.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the 'Transportation to Enbridge' charge does not apply.**

**Cost Adjustment**

The current cost adjustment includes charges of 0.0005 ¢/m<sup>3</sup> for Delivery and 0.1075 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until March 31, 2012.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).



## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January through December:

Monthly Customer Charge    \$235.89

Delivery to You

For the first 20,000 m <sup>3</sup> per month	10.7750 ¢/m <sup>3</sup>
For all over 20,000 m <sup>3</sup> per month	10.0859 ¢/m <sup>3</sup>

Transportation to Enbridge per cubic metre    5.7273 ¢/m<sup>3</sup>

System Sales Gas Supply Charge per cubic metre (if applicable\*) 13.8674 ¢/m<sup>3</sup>

Cost Adjustment    (For customers with Transportation and Delivery service)

Transportation	0.1075 ¢/m <sup>3</sup>
<u>Delivery</u>	<u>0.0005 ¢/m<sup>3</sup></u>
Total	0.1080 ¢/m <sup>3</sup>

Cost Adjustment    (For customers with Delivery service only)

<u>Delivery</u>	<u>0.0005 ¢/m<sup>3</sup></u>
Total	0.0005 ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Large Volume Customer Notice - Rate 100**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 3 per cent annually. The changes reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**Gas Supply Charge**

The Gas Supply charge has decreased from 14.3370 cents per cubic metre (" $\phi/m^3$ ") to 13.8967  $\phi/m^3$ .

The Gas Supply component of the Cost Adjustment is currently a refund of 2.1622  $\phi/m^3$ . This refund, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 11.7345  $\phi/m^3$ .

Enbridge Gas Distribution does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing Charge has increased due to higher seasonal load balancing-related costs.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**Cost Adjustment**

The total Cost Adjustment refund is 1.9718  $\phi/m^3$ , effective until March 31, 2012. Please see the chart on the reverse for the breakdown by component.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January through December:

Monthly Customer Charge \$122.01

Delivery to You

Per cubic metre of Contract Demand	8.1900 ¢/m <sup>3</sup>
For the first 14,000 m <sup>3</sup> per month	5.1247 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	3.7657 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	3.2067 ¢/m <sup>3</sup>

Gas Supply Load Balancing Charge 0.5738 ¢/m<sup>3</sup>

Transportation to Enbridge per cubic metre 5.7273 ¢/m<sup>3</sup>

System Sales Gas Supply Charge per cubic metre (if applicable\*) 13.8967 ¢/m<sup>3</sup>

Cost Adjustment

Gas Supply	(2.1622) ¢/m <sup>3</sup>
Transportation	0.10750871 ¢/m <sup>3</sup>
<u>Load Balancing</u>	<u>0.0829 ¢/m<sup>3</sup></u>
Total	(1.9718) ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Transportation Service Customer Notice - Rate 100**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas Distribution’s charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 12 per cent annually. The changes primarily reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

**Delivery to You**

The ‘Delivery to You’ charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing Charge has increased due to higher seasonal load balancing-related costs.

**Transportation to Enbridge**

The ‘Transportation to Enbridge’ charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the ‘Transportation to Enbridge’ charge does not apply.**

**Cost Adjustment**

The current cost adjustment includes charges of 0.0829 ¢/m<sup>3</sup> for Load Balancing and 0.1075 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until March 31, 2012.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January through December:

Monthly Customer Charge \$122.01

Delivery to You

Per cubic metre of Contract Demand	8.1900 ¢/m <sup>3</sup>
For the first 14,000 m <sup>3</sup> per month	5.1247 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	3.7657 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	3.2067 ¢/m <sup>3</sup>

Gas Supply Load Balancing Charge 0.5738 ¢/m<sup>3</sup>

Transportation to Enbridge per cubic metre 5.7273 ¢/m<sup>3</sup>

System Sales Gas Supply Charge per cubic metre (if applicable\*) 13.8967 ¢/m<sup>3</sup>

Cost Adjustment (Western T-Service Customers)

Transportation	0.1075 ¢/m <sup>3</sup>
<u>Load Balancing</u>	<u>0.0829 ¢/m<sup>3</sup></u>
Total	0.1904 ¢/m <sup>3</sup>

Cost Adjustment (Ontario T-Service Customers)

<u>Load Balancing</u>	<u>0.0829 ¢/m<sup>3</sup></u>
Total	0.0829 ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Large Volume Customer Notice - Rate 110**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 3 per cent annually. The changes reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**Gas Supply Charge**

The Gas Supply charge has decreased from 14.3123 cents per cubic metre (" $\phi/m^3$ ") to 13.8674  $\phi/m^3$ .

The Gas Supply component of the Cost Adjustment is currently a refund of 3.2680  $\phi/m^3$ . This refund, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 10.5994  $\phi/m^3$ .

Enbridge Gas Distribution does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing Charge has increased due to higher seasonal load balancing-related costs.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**Cost Adjustment**

The total Cost Adjustment refund is 3.1448  $\phi/m^3$ , effective until March 31, 2012. Please see the chart on the reverse for the breakdown by component.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January through December:

Monthly Customer Charge	\$587.37
Delivery to You	
Per cubic metre of Contract Demand	22.9100 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.5963 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.4463 ¢/m <sup>3</sup>

Gas Supply Load Balancing Charge 0.1590 ¢/m<sup>3</sup>

Transportation to Enbridge per cubic metre 5.7273 ¢/m<sup>3</sup>

System Sales Gas Supply Charge per cubic metre (if applicable\*) 13.8674 ¢/m<sup>3</sup>

### Cost Adjustment

Gas Supply	(3.2680) ¢/m <sup>3</sup>
Transportation	0.1075 ¢/m <sup>3</sup>
<u>Load Balancing</u>	<u>0.0157 ¢/m<sup>3</sup></u>
Total	(3.1448) ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Transportation Service Customer Notice - Rate 110**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas Distribution’s charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 17 per cent annually. The changes primarily reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

**Delivery to You**

The ‘Delivery to You’ charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing Charge has increased due to higher seasonal load balancing-related costs.

**Transportation to Enbridge**

The ‘Transportation to Enbridge’ charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the ‘Transportation to Enbridge’ charge does not apply.**

**Cost Adjustment**

The current cost adjustment includes charges of 0.0157 ¢/m<sup>3</sup> for Load Balancing and 0.1075 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until March 31, 2012.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).



## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January through December:

Monthly Customer Charge	\$587.37
Delivery to You	
Per cubic metre of Contract Demand	22.9100 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.5963 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.4463 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.1590 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>

System Sales Gas Supply Charge per cubic metre (if applicable\*) 13.8674 ¢/m<sup>3</sup>

Cost Adjustment	(Western T-Service Customers)	
Transportation		0.1075 ¢/m <sup>3</sup>
<u>Load Balancing</u>		<u>0.0157 ¢/m<sup>3</sup></u>
Total		0.1232 ¢/m <sup>3</sup>

Cost Adjustment	(Ontario T-Service Customers)	
<u>Load Balancing</u>		<u>0.0157 ¢/m<sup>3</sup></u>
Total		0.0157 ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Large Volume Customer Notice - Rate 115**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 4 per cent annually. The changes reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**Gas Supply Charge**

The Gas Supply charge has decreased from 14.3123 cents per cubic metre (" $\text{¢}/\text{m}^3$ ") to 13.8674 $\text{¢}/\text{m}^3$ .

The Gas Supply component of the Cost Adjustment is currently a refund of 3.3002  $\text{¢}/\text{m}^3$ . This refund, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 10.5672  $\text{¢}/\text{m}^3$ .

Enbridge Gas Distribution does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing Charge has increased due to higher seasonal load balancing-related costs.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**Cost Adjustment**

The total Cost Adjustment refund is 3.1875  $\text{¢}/\text{m}^3$ , effective until March 31, 2012. Please see the chart on the reverse for the breakdown by component.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January through December:

Monthly Customer Charge	\$622.62
Delivery to You	
Per cubic metre of Contract Demand	24.3600 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.3247 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.2247 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0530 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	13.8674 ¢/m <sup>3</sup>
Cost Adjustment	
Gas Supply	(3.3002) ¢/m <sup>3</sup>
Transportation	0.1075 ¢/m <sup>3</sup>
Load Balancing	0.0052 ¢/m <sup>3</sup>
Total	(3.1875) ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Transportation Service Customer Notice - Rate 115**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas Distribution’s charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 20 per cent annually. The changes primarily reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included on this notice.

**Delivery to You**

The ‘Delivery to You’ charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing Charge has increased due to higher seasonal load balancing-related costs.

**Transportation to Enbridge**

The ‘Transportation to Enbridge’ charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the ‘Transportation to Enbridge’ charge does not apply.**

**Cost Adjustment**

The current cost adjustment includes charges of 0.0052 ¢/m<sup>3</sup> for Load Balancing and 0.1075 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until March 31, 2012.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January through December:

Monthly Customer Charge	\$622.62
Delivery to You	
Per cubic metre of Contract Demand	24.3600 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.3247 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.2247 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0530 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (if applicable*)	13.8674 ¢/m <sup>3</sup>
Cost Adjustment (Western T-Service Customers)	
Transportation	0.1075 ¢/m <sup>3</sup>
Load Balancing	0.0052 ¢/m <sup>3</sup>
Total	0.1127 ¢/m <sup>3</sup>
Cost Adjustment (Ontario T-Service Customers)	
Load Balancing	0.0052 ¢/m <sup>3</sup>
Total	0.0052 ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Large Volume Customer Notice - Rate 135**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 4 per cent annually. The changes reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**Gas Supply Charge**

The Gas Supply charge has decreased from 14.3931 cents per cubic metre (" $\text{¢}/\text{m}^3$ ") to 13.9482  $\text{¢}/\text{m}^3$ .

The Gas Supply component of the Cost Adjustment is currently a refund of 3.5173  $\text{¢}/\text{m}^3$ . This refund, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 10.4309  $\text{¢}/\text{m}^3$ .

Enbridge Gas Distribution does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to higher costs to deliver natural gas through the gas distribution network.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**Cost Adjustment**

The total Cost Adjustment refund is 3.4098  $\text{¢}/\text{m}^3$ , effective until March 31, 2012. Please see the chart on the reverse for the breakdown by component.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of December to March:

Monthly Customer Charge	\$115.08
Delivery to You	
For the first 14,000 m <sup>3</sup> per month	6.7620 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	5.5620 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	5.1620 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0000 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (*if applicable)	13.9482 ¢/m <sup>3</sup>

For the billing months of April to November:

Monthly Customer Charge	\$115.08
Delivery to You	
For the first 14,000 m <sup>3</sup> per month	2.0620 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per	1.3620 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	1.1620 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0000 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (*if applicable)	13.9482 ¢/m <sup>3</sup>

### Cost Adjustment

Gas Supply	(3.5173) ¢/m <sup>3</sup>
Transportation	0.1075 ¢/m <sup>3</sup>
Load Balancing	0.0000 ¢/m <sup>3</sup>
<u>Total</u>	<u>(3.4098) ¢/m<sup>3</sup></u>

**New Rate Information**  
**April 2011**  
**Transportation Service Customer Notice - Rate 135**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas Distribution’s charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 22 per cent annually. The changes primarily reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

**Delivery to You**

The ‘Delivery to You’ charge has increased due to higher costs to deliver natural gas through the gas distribution network.

**Transportation to Enbridge**

The ‘Transportation to Enbridge’ charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the ‘Transportation to Enbridge’ charge does not apply.**

**Cost Adjustment**

The current cost adjustment includes a charge of 0.1075 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until March 31, 2012.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).



## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of December to March:

Monthly Customer Charge	\$115.08
Delivery to You	
For the first 14,000 m <sup>3</sup> per month	6.7620 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	5.5620 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	5.1620 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0000 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre(*if applicable)	13.9482 ¢/m <sup>3</sup>

For the billing months of April to November:

Monthly Customer Charge	\$115.08
Delivery to You	
For the first 14,000 m <sup>3</sup> per month	2.0620 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per	1.3620 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	1.1620 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.0000 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre(*if applicable)	13.9482 ¢/m <sup>3</sup>

Cost Adjustment (Western T-Service Customers)	
Transportation	0.1075 ¢/m <sup>3</sup>
<u>Load Balancing</u>	<u>0.0000 ¢/m<sup>3</sup></u>
Total	0.1075 ¢/m <sup>3</sup>

Cost Adjustment (Ontario T-Service Customers)	
<u>Load Balancing</u>	<u>0.0000 ¢/m<sup>3</sup></u>
Total	0.0000 ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Large Volume Customer Notice - Rate 145**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 3 per cent annually. The changes reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**Gas Supply Charge**

The Gas Supply charge has decreased from 14.4776 cents per cubic metre (" $\phi/m^3$ ") to 14.0327  $\phi/m^3$ .

The Gas Supply component of the Cost Adjustment is currently a refund of 2.5591  $\phi/m^3$ . This refund, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 11.4736  $\phi/m^3$ .

Enbridge Gas Distribution does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing Charge has decreased slightly.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**Cost Adjustment**

The total Cost Adjustment refund is 2.4173  $\phi/m^3$ , effective until March 31, 2012. Please see the chart on the reverse for the breakdown by component.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January to December:

Monthly Customer Charge	\$123.34
Delivery to You	
Per cubic metre of Firm Contract Demand	8.2300 ¢/m <sup>3</sup>
For the first 14,000 m <sup>3</sup> per month	2.8070 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	1.4480 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	0.8890 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.3427 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (*if applicable)	14.0327 ¢/m <sup>3</sup>
Cost Adjustment	
Gas Supply	(2.5591) ¢/m <sup>3</sup>
Transportation	0.1075 ¢/m <sup>3</sup>
<u>Load Balancing</u>	<u>0.0343 ¢/m<sup>3</sup></u>
Total	(2.4173) ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Transportation Service Customer Notice - Rate 145**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas Distribution’s charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 16 per cent annually. The changes primarily reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

**Delivery to You**

The ‘Delivery to You’ charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing Charge has decreased slightly.

**Transportation to Enbridge**

The ‘Transportation to Enbridge’ charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the ‘Transportation to Enbridge’ charge does not apply.**

**Cost Adjustment**

The current cost adjustment includes charges of 0.0343 ¢/m<sup>3</sup> for Load Balancing and 0.1075 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until March 31, 2012.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January to December:

Monthly Customer Charge	\$123.34
Delivery to You	
Per cubic metre of Firm Contract Demand	8.2300 ¢/m <sup>3</sup>
For the first 14,000 m <sup>3</sup> per month	2.8070 ¢/m <sup>3</sup>
For the next 28,000 m <sup>3</sup> per month	1.4480 ¢/m <sup>3</sup>
For all over 42,000 m <sup>3</sup> per month	0.8890 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.3427 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (*if applicable)	14.0327 ¢/m <sup>3</sup>
Cost Adjustment (Western T-Service Customers)	
Transportation	0.1075 ¢/m <sup>3</sup>
<u>Load Balancing</u>	<u>0.0343 ¢/m<sup>3</sup></u>
Total	0.1418 ¢/m <sup>3</sup>
Cost Adjustment (Ontario T-Service Customers)	
<u>Load Balancing</u>	<u>0.0343 ¢/m<sup>3</sup></u>
Total	0.0343 ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Large Volume Customer Notice - Rate 170**

**Natural gas prices have changed**

The Ontario Energy Board ("OEB") has approved changes to Enbridge Gas Distribution's charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 4 per cent annually. The changes reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses.

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecasted prices are reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**Gas Supply Charge**

The Gas Supply Charge has decreased from 14.3123 cents per cubic metre (" $\phi/m^3$ ") to 13.8674  $\phi/m^3$ .

The Gas Supply component of the Cost Adjustment is currently a refund of 3.0657  $\phi/m^3$ . This refund, combined with the Gas Supply Charge, results in a new total effective Gas Supply rate of 10.8017  $\phi/m^3$ .

Enbridge Gas Distribution does not make a profit on the price of natural gas.

**Delivery to You**

The 'Delivery to You' charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing charge has decreased slightly.

**Transportation to Enbridge**

The 'Transportation to Enbridge' charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**Cost Adjustment**

The total Cost Adjustment refund is 2.9388  $\phi/m^3$ , effective until March 31, 2012. Please see the chart on the reverse for the breakdown by component.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).

## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January to December:

Monthly Customer Charge	\$279.31
Delivery to You	
Per cubic metre of Contract Demand	4.0900 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.5187 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.3187 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.1906 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (*if applicable)	13.8674 ¢/m <sup>3</sup>
Cost Adjustment	
Gas supply	(3.0657) ¢/m <sup>3</sup>
Transportation	0.1075 ¢/m <sup>3</sup>
<u>Load Balancing</u>	<u>0.0194 ¢/m<sup>3</sup></u>
Total	(2.9388) ¢/m <sup>3</sup>

**New Rate Information**  
**April 2011**  
**Transportation Service Customer Notice - Rate 170**

**Natural gas prices have changed**

The Ontario Energy Board (“OEB”) has approved changes to Enbridge Gas Distribution’s charges effective April 1, 2011. On average, these changes will amount to an increase of approximately 27 per cent annually. The changes primarily reflect higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario. The effect on your bill will depend on how much natural gas your organization uses and the terms of your gas marketer agreement.

**The price you pay for the natural gas you use, shown as the Gas Supply Charge on your bill, depends on the terms of your agreement with your gas marketer.**

Your current bill has been calculated using the new approved rates for gas consumed from April 1, 2011. The rate chart is included in this notice.

**Delivery to You**

The ‘Delivery to You’ charge has increased due to higher storage related costs.

**Load Balancing Charge**

The Load Balancing Charge has decreased slightly.

**Transportation to Enbridge**

The ‘Transportation to Enbridge’ charge has increased due to higher costs for transporting natural gas through pipelines from Western Canada and the United States to Ontario.

**If you have an agreement with a gas marketer that includes transportation, the related charges may appear under the marketer portion of the Enbridge bill. In this case, the change to the ‘Transportation to Enbridge’ charge does not apply.**

**Cost Adjustment**

The current cost adjustment includes charges of 0.0194 ¢/m<sup>3</sup> for Load Balancing and 0.1075 ¢/m<sup>3</sup> for Transportation. This cost adjustment is in effect until March 31, 2012.

Our supply prices are based on a forecast of market prices for the next 12 months. The forecast price is reviewed every three months and adjusted accordingly. If our forecasts are over or under our actual costs, we refund or collect the difference from customers through cost adjustments.

**For further information**

Enbridge Gas Distribution appreciates the opportunity to serve you and looks forward to the continuation of our business relationship. If you require further information with respect to this rate change, please call your Enbridge office. The telephone number is located on the front of your bill. Also, visit our website at: [www.enbridgegas.com](http://www.enbridgegas.com).



## Schedule of Gas Rates

Effective April 1, 2011 and replaces the rates that were implemented January 1, 2011.

For the billing months of January to December:

Monthly Customer Charge	\$279.31
Delivery to You	
Per cubic metre of Contract Demand	4.0900 ¢/m <sup>3</sup>
Per cubic metre of gas delivered	
For the first 1,000,000 m <sup>3</sup> per month	0.5187 ¢/m <sup>3</sup>
For all over 1,000,000 m <sup>3</sup> per month	0.3187 ¢/m <sup>3</sup>
Gas Supply Load Balancing Charge	0.1906 ¢/m <sup>3</sup>
Transportation to Enbridge per cubic metre	5.7273 ¢/m <sup>3</sup>
System Sales Gas Supply Charge per cubic metre (*if applicable)	13.8674 ¢/m <sup>3</sup>
Cost Adjustment (Western T-Service Customers)	
Transportation	0.1075 ¢/m <sup>3</sup>
Load Balancing	0.0194 ¢/m <sup>3</sup>
Total	0.1269 ¢/m <sup>3</sup>
Cost Adjustment (Ontario T-Service Customers)	
Load Balancing	0.0194 ¢/m <sup>3</sup>
Total	0.0194 ¢/m <sup>3</sup>

**APPENDIX "C" TO  
DECISION AND ORDER  
BOARD FILE NO. EB-2011-0051  
DATED March 22, 2011**