



**EB-2009-0101**

**IN THE MATTER OF** the *Ontario Energy Board Act 1998*,  
S.O.1998, c.15, (Schedule B);

**AND IN THE MATTER OF** an Application by Union Gas Limited for an Order or Orders amending or varying the rate or rates charged to customers as of July 1, 2009 in connection with the sharing of 2008 earnings under the incentive rate mechanism approved by the Ontario Energy Board on January 17, 2008.

**BEFORE:** Gordon Kaiser  
Presiding Member and Chair

Paul Sommerville  
Member

Paul Vlahos  
Member

### **DECISION AND RATE ORDER**

Union Gas Distribution Inc. (“Union” or “Applicant”) filed an Application on April 2, 2009 with the Ontario Energy Board (the “Board”) under section 36 of the *Ontario Energy Board Act, 1998*, S.O. c.15, Sched. B, as amended, for an order of the Board amending or varying the rate or rates charged to customers as of July 1, 2009, in connection with the sharing of 2008 earnings under the incentive rate mechanism approved by the Board on January 17, 2008 (the “Application”). The Board has assigned file number EB-2009-0101 to the Application.

On April 28, 2009, the Board issued Procedural Order No.1 which directed a technical conference take place on May 25, 2009 followed by a Settlement Conference on May 27 and May 28, 2009.

Union filed a Settlement Agreement with the Board on June 4, 2009 (the "Settlement Agreement"), on which the Board heard submissions from all parties on June 8, 2009. The Board rendered its Decision approving the Settlement Agreement orally on June 8, 2009.

The Board directed Union to file a Draft Rate Order and allowed intervenors three days to review the Draft Rate Order and file any comments. Union filed the Draft Rate Order on June 9, 2009 (the "Draft Rate Order"). The Board received letters of comment from Canadian Manufacturers and Exporters, the London Property Management Association and the Federation of Rental-housing Providers of Ontario; no concerns were expressed concerning the Draft Rate Order.

The Settlement Agreement, among other things, identified \$34.170 million as the customers' portion of the earnings shared under the incentive regulation plan. The Draft Rate Order represents the implementation in rates of those amounts.

Interest on the earnings sharing amount accrues from January 1, 2009 to June 30, 2009. The earnings sharing disposition shall be timed to occur with the July 1, 2009 QRAM for General Service M1, M2, Rate 01 and Rate 10 customers, and as a one-time adjustment for in-franchise distribution contract and ex-franchise rate classes.

The Board accepts the rates as filed based on the supporting working papers and schedules. The rates in this Decision and Rate Order, where applicable, will immediately supersede the rates approved in EB-2009-0147 (July 1, 2009 Quarterly Rate Adjustment Mechanism).

## **COSTS**

A decision regarding cost awards will be issued at a latter date. Eligible intervenors claiming costs should do so as directed below.

**THE BOARD THEREFORE ORDERS THAT:**

1. The rate changes set out in Appendix "A" and the rate schedules set out in Appendix "B" are approved effective July 1, 2009. Union shall implement these rates on the first billing cycle on or after July 1, 2009.
2. The 2008 earnings sharing amount available for distribution to ratepayers is \$34.461 million (credit), including interest up to June 30, 2009, as set out in Rate Order Working Papers Schedule 1.
3. For General Service rate classes M1, M2, Rate 01 and Rate 10, Union shall dispose of the total balance prospectively for each of these rate classes through a temporary rate adjustment between July 1, 2009 and December 31, 2009 as set out on page 1 of Appendix "C". For all other in-franchise rate classes, Union shall apply the unit rates as a one-time adjustment as set out on page 2 of Appendix "C". For ex-franchise rate classes, Union shall apply a refund as a one-time adjustment as set out on page 3 of Appendix "C".
4. The customer notices in Appendix "D" shall be given to all customers with the first bill or invoice reflecting the balances for disposition.
5. Intervenors eligible for cost awards shall file with the Board and forward to Union their respective cost claims within 21 calendar days from the date of this Decision and Order.
6. Union may file with the Board and forward these intervenors any objections to the claimed costs within 28 calendar days from the date of this Decision and Order.
7. Intervenors, whose cost claims have been objected to, may file with the Board and forward to Union any responses to any objections for cost claims within 35 calendar days of the date of this Decision and Order.
8. Union shall pay the Board's costs of, and incidental to, this proceeding immediately upon receipt of the Board's invoice.

All filings to the Board must quote file number EB-2009-0101, and consist of two paper copies and one electronic copy in searchable / unrestricted PDF format filed through the Board's web portal at [www.errr.oeb.gov.on.ca](http://www.errr.oeb.gov.on.ca). Filings must clearly state the sender's name, postal address and telephone number and, if available, a fax number and e-mail address. Please use the document naming conventions and document submission standards outlined in the RESS Document Guideline found on the "e-Filing Services" webpage of the Board's website at [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca). If the web portal is not available you may email your document to [BoardSec@oeb.gov.on.ca](mailto:BoardSec@oeb.gov.on.ca).

**DATED** at Toronto, June 18, 2009.

ONTARIO ENERGY BOARD

*Original signed by*

Kirsten Walli  
Board Secretary

**Rate Order  
Union Gas Limited  
EB-2009-0101  
Appendix A  
June 18, 2009**

UNION GAS LIMITED  
 Northern & Eastern Operations Area  
 Summary of Changes to Sales Rates  
Rate 01A - Small Volume General Firm Service

Line No.	Particulars (cents/m <sup>3</sup> )	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
1	Monthly Charge - All Zones	\$18.00		\$18.00
	Monthly Delivery Charge - All Zones			
2	First 100 m <sup>3</sup>	8.7142		8.7142
3	Next 200 m <sup>3</sup>	8.1473		8.1473
4	Next 200 m <sup>3</sup>	7.7445		7.7445
5	Next 500 m <sup>3</sup>	7.3748		7.3748
6	Over 1,000 m <sup>3</sup>	7.0695		7.0695
7	Delivery - Price Adjustment (All Volumes)	0.0431 (1)	(1.8198)	(1.7767) (2)
	Gas Transportation Service			
8	Fort Frances	3.3308		3.3308
9	Western Zone	3.4254		3.4254
10	Northern Zone	4.1325		4.1325
11	Eastern Zone	4.7466		4.7466
12	Transportation - Price Adjustment (All Zones)	(0.4199) (3)		(0.4199) (3)
	Storage Service			
13	Fort Frances	1.8950		1.8950
14	Western Zone	1.8926		1.8926
15	Northern Zone	2.2788		2.2788
16	Eastern Zone	2.5905		2.5905
17	Storage - Price Adjustment (All Zones)	0.0025 (4)		0.0025 (4)
	Commodity Cost of Gas and Fuel			
18	Fort Frances	20.0550		20.0550
19	Western Zone	20.2127		20.2127
20	Northern Zone	20.4121		20.4121
21	Eastern Zone	20.5848		20.5848
22	Commodity and Fuel - Price Adjustment (All Zones)	(8.0676) (5)		(8.0676) (5)

Notes:

- (1) Includes a temporary charge of 0.0431 cents/m<sup>3</sup> for the period April 1-December 31, 2009.  
 (2) Includes a temporary charge of 0.0431 cents/m<sup>3</sup> for the period Apr 1-Dec 31, 2009, and a temporary credit of (1.8198) cents/m<sup>3</sup> for the period Jul 1-Dec 31, 2009.  
 (3) Includes Prospective Recovery of 0.1621, 0.0076, (0.5758), (0.0151) cents/m<sup>3</sup>, and a temporary charge of 0.0013 cents/m<sup>3</sup> for the period Apr 1-Dec 31, 2009.  
 (4) Includes a temporary charge of 0.0025 cents/m<sup>3</sup> for the period April 1 - December 31, 2009.  
 (5) Includes Prospective Recovery of 1.2170, (1.9159), (3.7043), and (3.6644) cents/m<sup>3</sup>.

UNION GAS LIMITED  
 Northern & Eastern Operations Area  
 Summary of Changes to Sales Rates  
Rate 10 - Large Volume General Firm Service

Line No.	Particulars (cents/m <sup>3</sup> )	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
1	Monthly Charge - All Zones	\$70.00		\$70.00
	Monthly Delivery Charge - All Zones			
2	First 1,000 m <sup>3</sup>	7.5341		7.5341
3	Next 9,000 m <sup>3</sup>	5.9959		5.9959
4	Next 20,000 m <sup>3</sup>	5.1188		5.1188
5	Next 70,000 m <sup>3</sup>	4.5572		4.5572
6	Over 100,000 m <sup>3</sup>	2.4299		2.4299
7	Delivery - Price Adjustment (All Volumes)	0.0559 (1)	(0.6735)	(0.6175) (2)
	Gas Transportation Service			
8	Fort Frances	3.0598		3.0598
9	Western Zone	3.1544		3.1544
10	Northern Zone	3.8615		3.8615
11	Eastern Zone	4.4756		4.4756
12	Transportation - Price Adjustment (All Zones)	(0.4214) (3)		(0.4214) (3)
	Storage Service			
13	Fort Frances	1.2139		1.2139
14	Western Zone	1.2116		1.2116
15	Northern Zone	1.5986		1.5986
16	Eastern Zone	1.9106		1.9106
17	Storage - Price Adjustment (All Zones)	0.0016 (4)		0.0016 (4)
	Commodity Cost of Gas and Fuel			
18	Fort Frances	20.0550		20.0550
19	Western Zone	20.2127		20.2127
20	Northern Zone	20.4121		20.4121
21	Eastern Zone	20.5848		20.5848
22	Commodity and Fuel - Price Adjustment (All Zones)	(8.0678) (5)		(8.0678) (5)

Notes:

- (1) Includes a temporary charge of 0.0559 cents/m<sup>3</sup> for the period April 1-December 31, 2009.  
 (2) Includes a temporary charge of 0.0559 cents/m<sup>3</sup> for the period Apr 1-Dec 31, 2009, and a temporary credit of (0.6735) cents/m<sup>3</sup> for the period Jul 1-Dec 31, 2009  
 (3) Includes Prospective Recovery of 0.1621, 0.0076, (0.5764), (0.0148) cents/m<sup>3</sup>, and a temporary charge of 0.0001 cents/m<sup>3</sup> for the period Apr 1-Dec 31, 2009.  
 (4) Includes a temporary charge of 0.0016 cents/m<sup>3</sup> for the period April 1 - December 31, 2009.  
 (5) Includes Prospective Recovery of 1.2170, (1.9159), (3.7043), and (3.6644) cents/m<sup>3</sup>.

UNION GAS LIMITED  
 Northern & Eastern Operations Area  
 Summary of Changes to Sales Rates  
 Rate 20 - Medium Volume Firm Service

Line No.	Particulars (cents/m <sup>3</sup> )	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
		1		Monthly Charge
	Delivery Demand Charge			
2	First 70,000 m <sup>3</sup>	20.1719		20.1719
3	All over 70,000 m <sup>3</sup>	11.8621		11.8621
	Delivery Commodity Charge			
4	First 852,000 m <sup>3</sup>	0.3280		0.3280
5	All over 852,000 m <sup>3</sup>	0.2429		0.2429
	Monthly Gas Supply Demand Charge			
6	Fort Frances	28.3704		28.3704
7	Western Zone	29.9524		29.9524
8	Northern Zone	48.4085		48.4085
9	Eastern Zone	63.9966		63.9966
10	Gas Supply Demand - Price Adjustment (All Zones)	-		-
	Commodity Transportation 1			
11	Fort Frances	2.4266		2.4266
12	Western Zone	2.4635		2.4635
13	Northern Zone	2.9014		2.9014
14	Eastern Zone	3.2721		3.2721
15	Transportation 1 - Price Adjustment (All Zones)	(0.4205) (1)		(0.4205) (1)
	Commodity Transportation 2			
16	Fort Frances	0.1551		0.1551
17	Western Zone	0.1687		0.1687
18	Northern Zone	0.2635		0.2635
19	Eastern Zone	0.3471		0.3471
	Commodity Cost of Gas and Fuel			
20	Fort Frances	20.1072		20.1072
21	Western Zone	20.2653		20.2653
22	Northern Zone	20.4652		20.4652
23	Eastern Zone	20.6384		20.6384
24	Commodity and Fuel - Price Adjustment (All Zones)	(8.0676) (2)		(8.0676) (2)
	Bundled Storage Service (\$/GJ)			
25	Monthly Demand Charge	11.217		11.217
26	Commodity Charge	0.240		0.240
27	Storage Demand - Price Adjustment	-		-

Notes:

(1) Includes Prospective Recovery of 0.1621, 0.0076, (0.5752), and (0.0150) cents/m<sup>3</sup>.  
 (2) Includes Prospective Recovery of 1.2170, (1.9159), (3.7043), and (3.6644) cents/m<sup>3</sup>.

UNION GAS LIMITED  
 Northern & Eastern Operations Area  
 Summary of Changes to Sales Rates  
Rate 100 - Large Volume High Load Factor Firm Service

Line No.	Particulars (cents/m <sup>3</sup> )	EB-2009-0147	Rate Change	EB-2009-0101
		Approved July 1, 2009 Rate (a)		Approved July 1, 2009 Rate (c)
1	Monthly Charge	\$779.53		\$779.53
2	Delivery Demand Charge All Zones	11.8941		11.8941
3	Delivery Commodity Charge All Zones	0.2255		0.2255
4	Monthly Gas Supply Demand Charge			
5	Fort Frances	45.9252		45.9252
6	Western Zone	47.7711		47.7711
7	Northern Zone	69.3032		69.3032
8	Eastern Zone	87.4891		87.4891
8	Commodity Transportation 1			
9	Fort Frances	4.3790		4.3790
10	Western Zone	4.4067		4.4067
11	Northern Zone	4.7351		4.7351
12	Eastern Zone	5.0132		5.0132
12	Commodity Transportation 2			
13	Fort Frances	0.1551		0.1551
14	Western Zone	0.1687		0.1687
15	Northern Zone	0.2635		0.2635
16	Eastern Zone	0.3471		0.3471
16	Commodity Cost of Gas and Fuel			
17	Fort Frances	20.1072		20.1072
18	Western Zone	20.2653		20.2653
19	Northern Zone	20.4652		20.4652
20	Eastern Zone	20.6384		20.6384
20	Commodity and Fuel - Price Adjustment (All Zones)	(8.0676) (1)		(8.0676) (1)
21	Bundled Storage Service (\$/GJ)			
22	Monthly Demand Charge	11.217		11.217
23	Commodity Charge	0.240		0.240
23	Storage Demand - Price Adjustment	-		-

Notes:

(1) Includes Prospective Recovery of 1.2170, (1.9159), (3.7043), and (3.6644) cents/m<sup>3</sup>.

UNION GAS LIMITED  
 Northern & Eastern Operations Area  
 Summary of Changes to Sales Rates

Line No	Particulars (cents/m <sup>3</sup> )	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
	<u>Rate 25 - Large Volume Interruptible Service</u>			
1	Monthly Charge	\$189.88		\$189.88
2	Delivery Charge - All Zones Maximum	4.6875		4.6875
3	Gas Supply Charges - All Zones Minimum	14.3135		14.3135
4	Maximum	140.5622		140.5622
	<u>Rate 77 - Wholesale Transportation Service</u>			
5	Monthly Charge	\$144.91		\$144.91
6	Delivery Demand Charge - All Zones	28.3493		28.3493

UNION GAS LIMITED  
 Southern Operations Area  
Summary of Changes to Sales Rates

Line No.	Particulars (cents/m <sup>3</sup> )	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
	<u>Utility Sales</u>			
1	Commodity and Fuel	20.5848		20.5848
2	Commodity and Fuel - Price Adjustment	(5.2484) (1)		(5.2484) (1)
3	Transportation	3.7337		3.7337
4	Total Gas Supply Commodity Charge	19.0701		19.0701
	<u>M4 Firm Commercial/Industrial</u>			
5	Minimum annual gas supply commodity charge	4.8037		4.8037
	<u>MSA Interruptible Commercial/Industrial</u>			
6	Minimum annual gas supply commodity charge	4.8037		4.8037
	<u>Storage and Transportation Supplemental Services - Rate T1 &amp; T3</u>	<u>\$/GJ</u>		<u>\$/GJ</u>
	Monthly demand charges: (\$/GJ)			
7	Firm gas supply service	33.067		33.067
8	Firm backstop gas	2.561		2.561
	Commodity charges:			
9	Gas supply	5.456		5.456
10	Backstop gas	6.863		6.863
11	Reasonable Efforts Backstop Gas	7.932		7.932
12	Supplemental Inventory	Note (2)		Note (2)
13	Supplemental Gas Sales Service (cents/m <sup>3</sup> )	27.9041		27.9041
14	Failure to Deliver	2.866		2.866
15	Discretionary Gas Supply Service (DGSS)	Note (3)		Note (3)

Notes:

(1) Includes Prospective Recovery of 1.3139, (1.4467), (2.9121), and (2.2035) cents/m<sup>3</sup>.

(2) The charge for banked gas purchases shall be the higher of the daily spot gas cost at Dawn in the month of or the month following the month in which gas is sold under this rate and shall not be less than Union's approved weighted avg. cost of gas.

(3) Reflects the "back to back" price plus gas supply administration charge.

UNION GAS LIMITED  
 Southern Operations Area  
Summary of Changes to Sales Rates

Line No.	Particulars (cents/m <sup>3</sup> )	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
<u>M1 Small Volume General Service Rate</u>				
1	Monthly Charge	\$18.00		\$18.00
2	First 100 m <sup>3</sup>	4.6685		4.6685
3	Next 150 m <sup>3</sup>	4.4284		4.4284
4	All over 250 m <sup>3</sup>	3.8601		3.8601
5	Delivery - Price Adjustment (All Volumes)	(0.0275) (1)	(1.2901)	(1.3176) (2)
6	Storage Service	0.9899		0.9899
7	Storage - Price Adjustment	0.0023 (3)		0.0023 (3)
<u>M2 Large Volume General Service Rate</u>				
8	Monthly Charge	\$70.00		\$70.00
9	First 1 000 m <sup>3</sup>	3.7565		3.7565
10	Next 6 000 m <sup>3</sup>	3.6845		3.6845
11	Next 13 000 m <sup>3</sup>	3.4700		3.4700
12	All over 20 000 m <sup>3</sup>	3.2126		3.2126
13	Delivery - Price Adjustment (All Volumes)	0.0613 (4)	(0.5018)	(0.4405) (5)
14	Storage Service	0.7289		0.7289
15	Storage - Price Adjustment	0.0013 (6)		0.0013 (6)
<u>M4 Firm comm/ind contract rate</u>				
Monthly demand charge:				
16	First 8 450 m <sup>3</sup>	45.3025		45.3025
17	Next 19 700 m <sup>3</sup>	19.6552		19.6552
18	All over 28 150 m <sup>3</sup>	16.3226		16.3226
Monthly delivery commodity charge:				
19	First block	0.9602		0.9602
20	All remaining use	0.5259		0.5259
21	Delivery - Price Adjustment (All Volumes)	0.0022 (7)		0.0022 (7)
22	Minimum annual delivery commodity charge	1.2740		1.2740

Notes:

- (1) Includes Prospective Recovery of 0.0026, 0.0001, (0.0004), (0.0001) cents/m<sup>3</sup>, and a temporary credit of (0.0297) cents/m<sup>3</sup> for the period Apr 1-Dec 31, 2009.
- (2) Incl's Prosp Rec of 0.0026, 0.0001, (0.0004), (0.0001), a temp credit of (0.0297) for Apr 1-Dec 31, 2009, and a temp credit of (1.2901) for Jul 1-Dec 31, 2009
- (3) Includes a temporary charge of 0.0023 cents/m<sup>3</sup> for the period April 1 to December 31, 2009.
- (4) Includes Prospective Recovery of 0.0026, 0.0001, (0.0004), (0.0001) cents/m<sup>3</sup>, and a temporary charge of 0.0591 cents/m<sup>3</sup> for the period Apr 1-Dec 31, 2009.
- (5) Incl's Prosp Rec of 0.0026, 0.0001, (0.0004), (0.0001), a temp charge of 0.0591 for Apr 1-Dec 31, 2009, and a temp credit of (0.5018) for Jul 1-Dec 31, 2009.
- (6) Includes a temporary charge of 0.0013 cents/m<sup>3</sup> for the period April 1 to December 31, 2009.
- (7) Includes Prospective Recovery of 0.0026, 0.0001, (0.0004), and (0.0001) cents/m<sup>3</sup>.

UNION GAS LIMITED  
 Southern Operations Area  
Summary of Changes to Sales Rates

Line No.	Particulars (cents/m <sup>3</sup> )	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
<u>M5A interruptible comm/ind contract</u>				
<u>Firm contracts</u>				
1	Monthly demand charge	27.4441		27.4441
2	Monthly delivery commodity charge	1.8828		1.8828
3	Delivery - Price Adjustment (All Volumes)	0.0022 (1)		0.0022 (1)
<u>Interruptible contracts</u>				
4	Monthly Charge	\$499.70		\$499.70
Daily delivery commodity charge:				
5	4 800 m <sup>3</sup> to 17 000 m <sup>3</sup>	1.9571		1.9571
6	17 000 m <sup>3</sup> to 30 000 m <sup>3</sup>	1.8272		1.8272
7	30 000 m <sup>3</sup> to 50 000 m <sup>3</sup>	1.7589		1.7589
8	50 000 m <sup>3</sup> to 70 000 m <sup>3</sup>	1.7110		1.7110
9	70 000 m <sup>3</sup> to 100 000 m <sup>3</sup>	1.6767		1.6767
10	100 000 m <sup>3</sup> to 140 870 m <sup>3</sup>	1.6430		1.6430
11	Delivery - Price Adjustment (All Volumes)	0.0022 (1)		0.0022 (1)
12	Annual minimum delivery commodity charge	2.2709		2.2709
<u>M7 Special large volume contract</u>				
<u>Firm</u>				
13	Monthly demand charge	25.3025		25.3025
14	Monthly delivery commodity charge	0.3812		0.3812
15	Delivery - Price Adjustment	0.0022 (1)		0.0022 (1)
<u>Interruptible</u>				
16	Monthly delivery commodity charge: Maximum	2.7579		2.7579
17	Delivery - Price Adjustment	0.0022 (1)		0.0022 (1)
<u>Seasonal</u>				
18	Monthly delivery commodity charge: Maximum	2.5138		2.5138
19	Delivery - Price Adjustment	0.0022 (1)		0.0022 (1)
<u>M9 Large wholesale service</u>				
20	Monthly demand charge	16.9216		16.9216
21	Monthly delivery commodity charge	0.5377		0.5377
22	Delivery - Price Adjustment	0.0022 (1)		0.0022 (1)
<u>M10 Small wholesale service</u>				
23	Monthly delivery commodity charge	2.6751		2.6751

Notes:

(1) Includes Prospective Recovery of 0.0026, 0.0001, (0.0004), and (0.0001) cents/m<sup>3</sup>.

UNION GAS LIMITED  
 Southern Operations Area  
Summary of Changes to Contract Carriage Rates

Line No	Particulars	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
<u>Contract Carriage Service</u>				
<u>T1 Storage and Transportation</u>				
<u>Storage (\$ / GJ)</u>				
Monthly demand charges:				
1	Firm space	0.010		0.010
	Firm Injection/Withdrawal Right			
2	Union provides deliverability inventory	1.947		1.947
3	Customer provides deliverability inventory	1.035		1.035
4	Firm incremental injection	1.035		1.035
5	Interruptible withdrawal	1.035		1.035
Commodity charges:				
6	Withdrawal	0.063		0.063
7	Customer provides compressor fuel	0.006		0.006
8	Injection	0.063		0.063
9	Customer provides compressor fuel	0.006		0.006
10	Storage fuel ratio - customer provides fuel	0.599%		0.599%
<u>Transportation (cents / m<sup>3</sup>)</u>				
11	Monthly demand charge first 140,870 m <sup>3</sup>	18.8968		18.8968
12	Monthly demand charge all over 140,870 m <sup>3</sup>	12.9127		12.9127
Commodity charges:				
13	Firm- Union provides compressor fuel first 2,360,653 m <sup>3</sup>	0.3669		0.3669
14	Union provides compressor fuel all over 2,360,653 m <sup>3</sup>	0.2815		0.2815
15	Customer provides compressor fuel first 2,360,653 m <sup>3</sup>	0.1700		0.1700
16	Customer provides compressor fuel all over 2,360,653 m <sup>3</sup>	0.0846		0.0846
Interruptible:				
17	Maximum - Union provides compressor fuel	2.7579		2.7579
18	Maximum - customer provides compressor fuel	2.5610		2.5610
19	Transportation fuel ratio - customer provides fuel	0.554%		0.554%
<u>Authorized overrun services</u>				
<u>Storage (\$ / GJ)</u>				
Commodity charges				
20	Injection May 1 to Oct 31	0.167		0.167
21	Customer provides compressor fuel	0.070		0.070
22	Withdrawals Nov 1 to Apr 30	0.167		0.167
23	Customer provides compressor fuel	0.070		0.070
24	Transportation commodity charge (cents/m <sup>3</sup> )	0.9882		0.9882
25	Customer provides compressor fuel	0.7913		0.7913
26	<u>Monthly Charge</u>	<u>\$1,798.91</u>		<u>\$1,798.91</u>

UNION GAS LIMITED  
 Southern Operations Area  
Summary of Changes to Contract Carriage Rates

Line No.	Particulars	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
<u>T3 Storage and Transportation</u>				
<u>Storage (\$ / GJ)</u>				
Monthly demand charges:				
1	Firm space	0.010		0.010
Firm Injection/Withdrawal Right				
2	Union provides deliverability inventory	1.947		1.947
3	Customer provides deliverability inventory	1.035		1.035
4	Firm incremental injection	1.035		1.035
5	Interruptible withdrawal	1.035		1.035
Commodity charges:				
6	Withdrawal	0.063		0.063
7	Customer provides compressor fuel	0.006		0.006
8	Injection	0.063		0.063
9	Customer provides compressor fuel	0.006		0.006
10	Storage fuel ratio- Cust. provides fuel	0.599%		0.599%
<u>Transportation (cents / m<sup>3</sup>)</u>				
11	Monthly demand charge	8.9561		8.9561
Commodity charges				
12	Firm- Union supplies compressor fuel	0.3245		0.3245
13	Customer provides compressor fuel	0.0671		0.0671
14	Transportation fuel ratio- Cust. provides fuel	0.724%		0.724%
<u>Authorized overrun services</u>				
<u>Storage (\$ / GJ)</u>				
Commodity charges:				
15	Injection	0.167		0.167
16	Customer provides compressor fuel	0.070		0.070
17	Withdrawals	0.167		0.167
18	Customer provides compressor fuel	0.070		0.070
19	Transportation commodity charge (cents/m <sup>3</sup> )	0.6189		0.6189
20	Customer provides compressor fuel (cents/m <sup>3</sup> )	0.3615		0.3615
<u>Monthly Charge</u>				
21	City of Kitchener	\$17,285.43		\$17,285.43
22	Natural Resource Gas	\$2,653.49		\$2,653.49
23	Six Nations	\$884.50		\$884.50

UNION GAS LIMITED  
 Southern Operations Area  
Summary of Changes to Unbundled Rates

Line No.	Particulars	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
<u>U2 Unbundled Service</u>				
<u>Storage (\$ / GJ)</u>				
Monthly demand charges:				
	Standard Storage Service (SSS)			
1	Combined Firm Space & Deliverability	0.021		0.021
2	Standard Peaking Service (SPS) Combined Firm Space & Deliverability	0.104		0.104
3	Incremental firm injection right	0.940		0.940
4	Incremental firm withdrawal right	0.940		0.940
Commodity charges:				
5	Injection customer provides compressor fuel	0.014		0.014
6	Withdrawal customer provides compressor fuel	0.014		0.014
7	Storage fuel ratio - Customer provides fuel	0.599%		0.599%
<u>Authorized overrun services</u>				
<u>Storage (\$ / GJ)</u>				
Commodity charges:				
8	Injection customer provides compressor fuel	0.045		0.045
9	Withdrawal customer provides compressor fuel	0.045		0.045
<u>U5 Unbundled Service</u>				
<u>Storage (\$ / GJ)</u>				
Monthly demand charges:				
10	Combined Firm Space & Deliverability	0.021		0.021
11	Incremental firm injection right	0.940		0.940
12	Incremental firm withdrawal right	0.940		0.940
Commodity charges:				
13	Injection customer provides compressor fuel	0.014		0.014
14	Withdrawal customer provides compressor fuel	0.014		0.014
15	Storage fuel ratio - Customer provides fuel	0.599%		0.599%
<u>Delivery (cents / m<sup>3</sup>)</u>				
<u>Firm contracts</u>				
16	Monthly demand charge	21.7116		21.7116
17	Monthly delivery commodity charge	1.8067		1.8067
18	Transportation fuel ratio - Customer provides fuel	0.554%		0.554%
<u>Interruptible contracts</u>				
19	Monthly Charge	\$499.70		\$499.70
Monthly delivery commodity charge:				
20	4 800 m <sup>3</sup> to 17 000 m <sup>3</sup>	1.5400		1.5400
21	17 000 m <sup>3</sup> to 30 000 m <sup>3</sup>	1.4101		1.4101
22	30 000 m <sup>3</sup> to 50 000 m <sup>3</sup>	1.3418		1.3418
23	50 000 m <sup>3</sup> to 70 000 m <sup>3</sup>	1.2939		1.2939
24	70 000 m <sup>3</sup> to 100 000 m <sup>3</sup>	1.2596		1.2596
25	100 000 m <sup>3</sup> to 140 870 m <sup>3</sup>	1.2259		1.2259
<u>Authorized overrun services</u>				
<u>Storage (\$ / GJ)</u>				
Commodity charges:				
26	Injection customer provides compressor fuel	0.045		0.045
27	Withdrawal customer provides compressor fuel	0.045		0.045

UNION GAS LIMITED  
 Southern Operations Area  
Summary of Changes to Unbundled Rates

Line No.	Particulars	EB-2009-0147 Approved July 1, 2009 Rate (a)	Rate Change (b)	EB-2009-0101 Approved July 1, 2009 Rate (c)
<u>U7 Unbundled Service</u>				
<u>Storage (\$ / GJ)</u>				
Monthly demand charges:				
1	Combined Firm Space & Deliverability	0.021		0.021
2	Incremental firm injection right	0.940		0.940
3	Incremental firm withdrawal right	0.940		0.940
Commodity charges:				
4	Injection customer provides compressor fuel	0.014		0.014
5	Withdrawal customer provides compressor fuel	0.014		0.014
6	Storage fuel ratio - Customer provides fuel	0.599%		0.599%
<u>Delivery (cents / m<sup>3</sup>)</u>				
7	Monthly demand charge first 140,870 m <sup>3</sup>	18.8968		18.8968
8	Monthly demand charge all over 140,870 m <sup>3</sup>	12.9127		12.9127
Commodity charges				
9	Firm Customer provides compressor fuel first 2,360,653 m <sup>3</sup>	0.1700		0.1700
10	Firm Customer provides compressor fuel all over 2,360,653 m <sup>3</sup>	0.0846		0.0846
Interruptible:				
11	Maximum customer provides compressor fuel	2.5610		2.5610
12	Transportation fuel ratio - Customer provides fuel	0.554%		0.554%
<u>Authorized overrun services</u>				
<u>Storage (\$ / GJ)</u>				
Commodity charges:				
13	Injection customer provides compressor fuel	0.045		0.045
14	Withdrawal customer provides compressor fuel	0.045		0.045
15	Transportation commodity charge (cents/m <sup>3</sup> )	0.7913		0.7913
<u>Other Services &amp; Charges</u>				
16	Monthly Charge	\$1,798.91		\$1,798.91
<u>U9 Unbundled Service</u>				
<u>Storage (\$ / GJ)</u>				
Monthly demand charges:				
17	Firm space	0.021		0.021
18	Incremental firm injection right	0.940		0.940
19	Incremental firm withdrawal right	0.940		0.940
Commodity charges:				
20	Injection customer provides compressor fuel	0.014		0.014
21	Withdrawal customer provides compressor fuel	0.014		0.014
22	Storage fuel ratio - Customer provides fuel	0.599%		0.599%
<u>Delivery (cents / m<sup>3</sup>)</u>				
23	Monthly demand charge	8.9561		8.9561
Commodity charges				
24	Firm customer provides compressor fuel	0.0671		0.0671
25	Transportation fuel ratio - Customer provides fuel	0.724%		0.724%
<u>Authorized overrun services</u>				
<u>Storage (\$ / GJ)</u>				
Commodity charges:				
26	Injection customer provides compressor fuel	0.045		0.045
27	Withdrawal customer provides compressor fuel	0.045		0.045
28	Transportation commodity charge (cents/m <sup>3</sup> )	0.3615		0.3615
<u>Other Services &amp; Charges</u>				
Monthly Charge				
29	City of Kitchener	\$17,285.43		\$17,285.43
30	NRG	\$2,653.49		\$2,653.49
31	Six Nations	\$884.50		\$884.50

**Rate Order  
Union Gas Limited  
EB-2009-0101  
Appendix B  
June 18, 2009**



RATE 01A – SMALL VOLUME GENERAL FIRM SERVICE

**ELIGIBILITY**

Any customer in Union's Fort Frances, Western, Northern or Eastern Zones who is an end user whose total gas requirements at that location are equal to or less than 50,000 m<sup>3</sup> per year.

**SERVICES AVAILABLE**

The following services are available under this rate schedule:

(a) **Sales Service**

For continuous supply of natural gas by Union and associated transportation and storage services necessary to ensure deliverability in accordance with the customer's needs. For this service, the Monthly, Delivery and Gas Supply Charges shall apply.

(b) **Transportation Service**

For continuous delivery on Union's distribution system from the Point of Receipt on TCPL's system to the Point of Consumption on the customer's premises of natural gas owned by the customer and transported by TCPL under a firm transportation service tariff or equivalent National Energy Board Order. For this service, the Monthly and Delivery Charges shall apply. Unless otherwise authorized by Union, customers who initiate a movement to Transportation Service from a Sales Service or Bundled Transportation Service must accept an assignment from Union of transportation capacity on upstream pipeline systems.

(c) **Bundled Transportation Service**

For continuous delivery by Union of gas owned by the customer and for the associated transportation and storage services necessary to ensure deliverability in accordance with the customer's needs. For this service the Monthly, and Delivery Charges, as well as the Storage and Transportation Charges of the Gas Supply Charge shall apply.

**MONTHLY RATES AND CHARGES**

Zone	<u>Fort Frances</u>	<u>Western</u>	<u>Northern</u>	<u>Eastern</u>
Rate Schedule No.	201	101	301	601
<u>APPLICABLE TO ALL SERVICES</u>				
<u>MONTHLY CHARGE</u>	\$18.00	\$18.00	\$18.00	\$18.00
<u>DELIVERY CHARGE</u>	<u>¢ per m<sup>3</sup></u>	<u>¢ per m<sup>3</sup></u>	<u>¢ per m<sup>3</sup></u>	<u>¢ per m<sup>3</sup></u>
First 100 m <sup>3</sup> per month @	8.7142	8.7142	8.7142	8.7142
Next 200 m <sup>3</sup> per month @	8.1473	8.1473	8.1473	8.1473
Next 200 m <sup>3</sup> per month @	7.7445	7.7445	7.7445	7.7445
Next 500 m <sup>3</sup> per month @	7.3748	7.3748	7.3748	7.3748
Over 1,000 m <sup>3</sup> per month @	7.0695	7.0695	7.0695	7.0695
Delivery- Price Adjustment (All Volumes)	(1.7767) (1)	(1.7767) (1)	(1.7767) (1)	(1.7767) (1)

Note (1) The Delivery – Price Adjustment is composed of a temporary charge of 0.0431 cents/m<sup>3</sup> for the period April 1 to December 31, 2009, and a temporary credit of (1.8198) cents/m<sup>3</sup> for the period July 1 to December 31, 2009.



ADDITIONAL CHARGES FOR SALES SERVICE

**GAS SUPPLY CHARGES**

Gas Supply Charge (if applicable)

The gas supply charge is comprised of charges for transportation and for commodity and fuel.  
The applicable rates are provided in Schedule "A".

**MONTHLY BILL**

The monthly bill will equal the sum of the monthly charges plus the rates multiplied by the applicable gas quantities delivered plus all applicable taxes. If the customer transports its own gas, the Gas Supply Charge under Sales Service will not apply.

**MINIMUM MONTHLY BILL**

The Minimum Monthly Bill shall be the Monthly Charge.

**DELAYED PAYMENT**

When payment of the monthly bill has not been made in full 16 days after the bill has been issued, the unpaid balance including previous arrears shall be increased by 1.5% (annual effective rate of 19.56%).

**SERVICE AGREEMENT**

Customers providing their own gas supply in whole or in part, for transportation by Union, must enter into a Service Agreement with Union.

**TERMS AND CONDITIONS OF SERVICE**

1. If multiple end-users are receiving service from a customer under this rate, for billing purposes, the Monthly Charge, the Delivery Charge and any other charge that is specific to the location of each end-user shall be used to develop a monthly bill for each end-user at each location. Upon request, possibly for a fee, Union will combine the individual bills on a single invoice or statement for administrative convenience. However, Union will not combine the quantities or demands of several end-use locations so that eligibility to a different rate class will result. Further, Union will not combine the monthly billing data of individual end-users to generate a single bill which is less than the sum of the monthly bills of the individual end-users involved at each location.
2. Customers must enter into a Service Agreement with Union prior to the commencement of service.
3. The identified rates (excluding gas supply charges, if applicable) represent maximum prices for service. These rates may change periodically. Multi-year prices may also be negotiated, which may be higher than the identified rates.

Effective July 1, 2009  
O.E.B. ORDER # EB-2009-0101

Chatham, Ontario

Supersedes EB-2009-0147 Rate Schedule effective July 1, 2009.



RATE 10 – LARGE VOLUME GENERAL FIRM SERVICE

**ELIGIBILITY**

Any customer in Union's Fort Frances, Western, Northern or Eastern Zones who is an end-user whose total firm gas requirements at one or more Company-owned meters at one location exceed 50,000 m<sup>3</sup> per year.

**SERVICES AVAILABLE**

The following services are available under this rate schedule:

(a) **Sales Service**

For continuous supply of natural gas by Union and associated transportation and storage services necessary to ensure deliverability in accordance with the customer's needs. For this service, the Monthly, Delivery and Gas Supply Charges shall apply.

(b) **Transportation Service**

For continuous delivery on Union's distribution system from the Point of Receipt on TCPL's system to the Point of Consumption on the customer's premises of natural gas owned by the customer and transported by TCPL under a firm transportation service tariff or equivalent National Energy Board Order. For this service, the Monthly, and Delivery Charges shall apply. Unless otherwise authorized by Union, customers who initiate a movement to Transportation Service from a Sales Service or Bundled Transportation Service must accept an assignment from Union of transportation capacity on upstream pipeline systems. Customers may reduce their assignment of transportation capacity in compliance with Union's Turnback Policy.

(c) **Bundled Transportation Service**

For continuous delivery by Union of gas owned by the customer and for the associated transportation and storage services necessary to ensure deliverability in accordance with the customer's needs. For this service the Monthly, and Delivery Charges, as well as the Storage and Transportation Charges of the Gas Supply Charge shall apply.

**MONTHLY RATES AND CHARGES**

Zone Rate Schedule No.	<u>Fort Frances</u> 210	<u>Western</u> 110	<u>Northern</u> 310	<u>Eastern</u> 610
<u>APPLICABLE TO ALL SERVICES</u>				
<u>MONTHLY CHARGE</u>	\$70.00	\$70.00	\$70.00	\$70.00
<u>DELIVERY CHARGE</u>	¢ per m <sup>3</sup>	¢ per m <sup>3</sup>	¢ per m <sup>3</sup>	¢ per m <sup>3</sup>
First 1,000 m <sup>3</sup> per month @	7.5341	7.5341	7.5341	7.5341
Next 9,000 m <sup>3</sup> per month @	5.9959	5.9959	5.9959	5.9959
Next 20,000 m <sup>3</sup> per month @	5.1188	5.1188	5.1188	5.1188
Next 70,000 m <sup>3</sup> per month @	4.5572	4.5572	4.5572	4.5572
Over 100,000 m <sup>3</sup> per month @	2.4299	2.4299	2.4299	2.4299
Delivery-Price Adjustment (All Volumes)	(0.6175) (1)	(0.6175) (1)	(0.6175) (1)	(0.6175) (1)

Note (1) The Delivery – Price Adjustment is composed of a temporary charge of 0.0559 cents/m<sup>3</sup> for the period April 1 to December 31, 2009, and a temporary credit of (0.6735) cents/m<sup>3</sup> for the period July 1 to December 31, 2009.



ADDITIONAL CHARGES FOR SALES SERVICE

**GAS SUPPLY CHARGES**

Gas Supply Charge (if applicable)

The gas supply charge is comprised of charges for transportation and for commodity and fuel. The applicable rates are provided in Schedule "A".

**MONTHLY BILL**

The monthly bill will equal the sum of the monthly charges plus the rates multiplied by the applicable gas quantities delivered plus all applicable taxes. If the customer transports its own gas, the Gas Supply Charge under Sales Service will not apply.

**MINIMUM MONTHLY BILL**

The minimum monthly bill shall be the Monthly Charge.

**DELAYED PAYMENT**

When payment of the monthly bill has not been made in full 16 days after the bill has been issued, the unpaid balance including previous arrears shall be increased by 1.5% (annual effective rate of 19.56%).

**SERVICE AGREEMENT**

Customers providing their own gas supply in whole or in part, for transportation by Union and customers purchasing gas from Union with maximum daily requirements in excess of 3,000 m<sup>3</sup> per day must enter into a Service Agreement with Union.

**TERMS AND CONDITIONS OF SERVICE**

1. Service shall be for a minimum term of one year.
2. If multiple end-users are receiving service from a customer under this rate, for billing purposes, the Monthly Charge, the Delivery Charge and any other charge that is specific to the location of each end-user shall be used to develop a monthly bill for each end-user at each location. Upon request, possibly for a fee, Union will combine the individual bills on a single invoice or statement for administrative convenience. However, Union will not combine the quantities or demands of several end-use locations so that eligibility to a different rate class will result. Further, Union will not combine the monthly billing data of individual end-users to generate a single bill which is less than the sum of the monthly bills of the individual end-users involved at each location.
3. Customers must enter into a Service Agreement with Union prior to the commencement of service.
4. For the purposes of qualifying for a rate class, the total quantities of gas consumed or expected to be consumed on the customer's contiguous property will be used, irrespective of the number of meters installed.
5. The identified rates (excluding gas supply charges, if applicable) represent maximum prices for service. These rates may change periodically. Multi-year prices may also be negotiated, which may be higher than the identified rates.



SMALL VOLUME GENERAL SERVICE RATE

(A) Availability

Available to customers in Union's Southern Delivery Zone.

(B) Applicability

To general service customers whose total consumption is equal to or less than 50,000 m<sup>3</sup> per year.

(C) Rates

The identified rates (excluding gas supply charges, if applicable) represent maximum prices for service. These rates may change periodically. Multi-year prices may also be negotiated which may be higher than the identified rates.

a)	Monthly Charge		\$ 18.00
b)	Delivery Charge		
	First	100 m <sup>3</sup>	4.6685 ¢ per m <sup>3</sup>
	Next	150 m <sup>3</sup>	4.4284 ¢ per m <sup>3</sup>
	All Over	250 m <sup>3</sup>	3.8601 ¢ per m <sup>3</sup>
	Delivery – Price Adjustment (All Volumes) (1)		(1.3176) ¢ per m <sup>3</sup>
c)	Storage Charge (if applicable)		0.9899 ¢ per m <sup>3</sup>
	Storage – Price Adjustment (2)		0.0023 ¢ per m <sup>3</sup>
	Applicable to all bundled customers (sales and bundled transportation service).		
d)	Gas Supply Charge (if applicable)		
	The gas supply charge is comprised of charges for transportation and for commodity and fuel. The applicable rates are provided in Schedule "A".		

During any month in which a customer terminates service or begins service, the fixed charge for the month will be prorated to such customer.

Notes:

- (1) The Delivery – Price Adjustment includes a temporary credit of (0.0297) cents/m<sup>3</sup> for the period April 1 to December 31, 2009, and a temporary credit of (1.2901) cents/m<sup>3</sup> for the period July 1 to December 31, 2009.
- (2) The Storage – Price Adjustment is composed of a temporary charge of 0.0023 cents/m<sup>3</sup> for the period April 1 to December 31, 2009.

(D) Supplemental Service to Commercial and Industrial Customers Under Group Meters

Combination of readings from several meters may be authorized by the Company and the Company will not reasonably withhold authorization in cases where meters are located on contiguous pieces of property of the same owner not divided by a public right-of-way. In such cases, an additional service charge shall be rendered each month in the amount of \$15.00 per month for each additional meter so combined.

(E) Delayed Payment

When payment of the monthly bill has not been made in full 16 days after the bill has been issued, the unpaid balance including previous arrears shall be increased by 1.5% (annual effective rate of 19.56%).



(F) Direct Purchase

Unless otherwise authorized by Union, customers who are delivering gas to Union under direct purchase arrangements must obligate to deliver at a point(s) specified by Union, and must acquire and maintain firm transportation on all upstream pipeline systems. Customers initiating direct purchase arrangements, who previously received Gas Supply service, must also accept, unless otherwise authorized by Union, an assignment from Union of transportation capacity on upstream pipeline systems.

(G) Overrun Charge

In the event that a direct purchase customer fails to deliver its contracted volumes to Union, and Union has the capability to continue to supply the customer, Union will do so. The customer may pay 5.6584 ¢ per m<sup>3</sup> for the delivery and the total gas supply charge for utility sales provided in Schedule "A" per m<sup>3</sup>, plus 7¢ per m<sup>3</sup>.

(H) Bundled Direct Purchase Delivery

Where a customer elects transportation service under this rate schedule, the customer must enter into a Bundled T Gas Contract with Union for delivery of gas to Union. Bundled T Gas Contract Rates and Gas Purchase Contract Rates are described in rate schedule R1.

(I) Company Policy Relating to Terms of Service

- a. Customers who temporarily discontinue service during any twelve consecutive months without payment of the monthly fixed charge for the months in which the gas is temporarily disconnected shall pay for disconnection and reconnection.
- b. When gas is delivered at an absolute pressure in excess of 101.325 kilopascals, then for purposes of measurement, hereunder, such volume of gas shall be corrected to an absolute pressure of 101.325 kilopascals. Atmospheric pressure is assumed to be the levels shown below in kilopascals (absolute) regardless of the actual atmospheric pressure at which the gas is measured and delivered.

<u>Zone</u>	<u>Assumed Atmospheric Pressure kPa</u>
1	100.148
2	99.494
3	98.874
4	98.564
5	98.185
6	97.754
7	97.582
8	97.065
9	96.721
10	100.561
11	99.321
12	98.883

Effective

July 1, 2009  
O.E.B. ORDER # EB-2009-0101

Chatham, Ontario

Supersedes EB-2009-0147 Rate Schedule effective July 1, 2009.



LARGE VOLUME GENERAL SERVICE RATE

(A) Availability

Available to customers in Union's Southern Delivery Zone.

(B) Applicability

To general service customers whose total consumption is greater than 50,000 m<sup>3</sup> per year.

(C) Rates

The identified rates (excluding gas supply charges, if applicable) represent maximum prices for service. These rates may change periodically. Multi-year prices may also be negotiated which may be higher than the identified rates.

a)	Monthly Charge		\$ 70.00
b)	Delivery Charge		
	First	1 000 m <sup>3</sup>	3.7565 ¢ per m <sup>3</sup>
	Next	6 000 m <sup>3</sup>	3.6845 ¢ per m <sup>3</sup>
	Next	13 000 m <sup>3</sup>	3.4700 ¢ per m <sup>3</sup>
	All Over	20 000 m <sup>3</sup>	3.2126 ¢ per m <sup>3</sup>
	Delivery – Price Adjustment (All Volumes) (1)		(0.4405) ¢ per m <sup>3</sup>
c)	Storage Charge (if applicable)		0.7289 ¢ per m <sup>3</sup>
	Storage – Price Adjustment (2)		0.0013 ¢ per m <sup>3</sup>
	Applicable to all bundled customers (sales and bundled transportation service).		
d)	Gas Supply Charge (if applicable)		
	The gas supply charge is comprised of charges for transportation and for commodity and fuel. The applicable rates are provided in Schedule "A".		

During any month in which a customer terminates service or begins service, the fixed charge for the month will be prorated to such customer.

Notes:

- (1) The Delivery – Price Adjustment includes a temporary charge of 0.0591 cents/m<sup>3</sup> for the period April 1 to December 31, 2009, and a temporary credit of (0.5018) cents/m<sup>3</sup> for the period July 1 to December 31, 2009.
- (2) The Storage – Price Adjustment is composed of a temporary charge of 0.0013 cents/m<sup>3</sup> for the period April 1 to December 31, 2009.

(D) Supplemental Service to Commercial and Industrial Customers Under Group Meters

Combination of readings from several meters may be authorized by the Company and the Company will not reasonably withhold authorization in cases where meters are located on contiguous pieces of property of the same owner not divided by a public right-of-way. In such cases, an additional service charge shall be rendered each month in the amount of \$15.00 per month for each additional meter so combined.

(E) Delayed Payment

When payment of the monthly bill has not been made in full 16 days after the bill has been issued, the unpaid balance including previous arrears shall be increased by 1.5% (annual effective rate of 19.56%).



(F) Direct Purchase

Unless otherwise authorized by Union, customers who are delivering gas to Union under direct purchase arrangements must obligate to deliver at a point(s) specified by Union, and must acquire and maintain firm transportation on all upstream pipeline systems. Customers initiating direct purchase arrangements, who previously received Gas Supply service, must also accept, unless otherwise authorized by Union, an assignment from Union of transportation capacity on upstream pipeline systems.

(G) Overrun Charge

In the event that a direct purchase customer fails to deliver its contracted volumes to Union, and Union has the capability to continue to supply the customer, Union will do so. The customer may pay 4.4854¢ per m<sup>3</sup> for the delivery and the total gas supply charge for utility sales provided in Schedule "A" per m<sup>3</sup>, plus 7¢ per m<sup>3</sup>.

(H) Bundled Direct Purchase Delivery

Where a customer elects transportation service under this rate schedule, the customer must enter into a Bundled T Gas Contract with Union for delivery of gas to Union. Bundled T Gas Contract Rates and Gas Purchase Contract Rates are described in rate schedule R1.

(I) Company Policy Relating to Terms of Service

- a. Customers who temporarily discontinue service during any twelve consecutive months without payment of the monthly fixed charge for the months in which the gas is temporarily disconnected shall pay for disconnection and reconnection.
- b. When gas is delivered at an absolute pressure in excess of 101.325 kilopascals, then for purposes of measurement, hereunder, such volume of gas shall be corrected to an absolute pressure of 101.325 kilopascals. Atmospheric pressure is assumed to be the levels shown below in kilopascals (absolute) regardless of the actual atmospheric pressure at which the gas is measured and delivered.

<u>Zone</u>	<u>Assumed Atmospheric Pressure kPa</u>
1	100.148
2	99.494
3	98.874
4	98.564
5	98.185
6	97.754
7	97.582
8	97.065
9	96.721
10	100.561
11	99.321
12	98.883

Effective

July 1, 2009  
O.E.B. ORDER # EB-2009-0101

Chatham, Ontario

Supersedes EB-2009-0147 Rate Schedule effective July 1, 2009.

**Rate Order  
Union Gas Limited  
EB-2009-0101  
Appendix C  
June 18, 2009**

UNION GAS LIMITED  
 General Service Rates  
Unit Rates for Prospective Refund: Delivery - 2008 Earnings Sharing

Line No.	Particulars	Rate Class	2008 Earnings Sharing Balances		2009 Forecast Volume (10 <sup>3</sup> m <sup>3</sup> ) (2)	Unit Rate for Prospective Refund (cents/m <sup>3</sup> ) (c) = (a/b)*100
			(\$000's) (1)	(a)		
1	Small Volume General Service	01	(5,917)		325,165	(1.8198)
2	Large Volume General Service	10	(1,094)		162,395	(0.6735)
3	Small Volume General Service	M1	(13,831)		1,072,157	(1.2901)
4	Large Volume General Service	M2	(2,102)		418,954	(0.5018)

Notes:

- (1) EB-2009-0101, Rate Order, Working Papers, Schedule 2
- (2) Forecast volume for the period July 1, 2009 to December 31, 2009

UNION GAS LIMITED  
Unit Rates for One-Time Adjustments - 2008 Earnings Sharing

Line No.	Particulars	Rate Class	2008 Earnings Sharing Balances		2008 Actual Volume (10 <sup>3</sup> m <sup>3</sup> ) (2)	Unit Rate (cents/m <sup>3</sup> ) (c) = (a/b)*100
			(\$000's) (1)	(a)		
	<u>Northern and Eastern Operations Area:</u>					
1	Medium Volume Firm Service	20	(566)		481,077	(0.1177)
3	Large Volume High Load Factor	100	(749)		1,964,681	(0.0381)
4	Wholesale Service	77	(1)		77	(1.3180)
5	Large Volume Interruptible	25	(254)		306,957	(0.0828)
	<u>Southern Operations Area:</u>					
6	Firm Com/Ind Contract	M4	(560)		519,542	(0.1079)
7	Interruptible Com/Ind Contract	M5A	(344)		498,505	(0.0689)
8	Special Large Volume Contract	M7	(348)		553,253	(0.0628)
9	Large Wholesale	M9	(29)		30,748	(0.0947)
10	Small Wholesale	M10	(1)		222	(0.6232)
11	Contract Carriage Service	T1	(1,705)		3,756,946	(0.0454)
12	Contract Carriage- Wholesale	T3	(205)		273,898	(0.0750)

Notes:

- (1) EB-2009-0101, Rate Order, Working Papers, Schedule 2
- (2) Actual volume for the period January 1, 2008 to December 31, 2008

UNION GAS LIMITED  
 Summary of 2008 Earnings Sharing  
Storage and Transportation Services

Line No.	Particulars (\$000's)	Rate Class	2008 Earnings Sharing Balance (\$000's) (1) (2)
1	Storage and Transportation	M12	(6,715)
2	Local Production	M13	(5)
3	Short-Term Cross Franchise	C1	(25)
4	Storage Transportation Service	M16	(7)

Notes:

- (1) EB-2009-0101, Rate Order, Working Papers, Schedule 2
- (2) Exfranchise M12, M13, M16 and C1 customers based on specific amounts determined using approved Earnings Sharing allocation methodologies.

**Rate Order  
Union Gas Limited  
EB-2009-0101  
Appendix D  
June 18, 2009**

## **Important Information About Your Rates July 2009 - Rate 201**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$230.68 for a typical Rate 201 customer using 2,600 m<sup>3</sup> of natural gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.8603 ¢/m<sup>3</sup> to 20.0550 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 5.5264 ¢/m<sup>3</sup> to -8.0676 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4839 ¢/m<sup>3</sup> to -0.4199 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.8198 ¢/m<sup>3</sup> to -1.7767 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 201 customer using 2,600 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.0550 ¢/m <sup>3</sup>	-\$74.39
Gas Commodity Price Adjustment	-8.0676 ¢/m <sup>3</sup>	-\$143.69
Transportation	3.3308 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4199 ¢/m <sup>3</sup>	-\$12.60
Storage	1.8950 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0025 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	8.7142 ¢/m <sup>3</sup> 8.1473 ¢/m <sup>3</sup> 7.7445 ¢/m <sup>3</sup> 7.3748 ¢/m <sup>3</sup> 7.0695 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.7767 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$230.68</b>

## **Important Information About Your Rates July 2009 - Rate 201 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$12.60 for a typical Rate 201 Direct Purchase customer using 2,600 m<sup>3</sup> of natural gas a year.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4839 ¢/m<sup>3</sup> to -0.4199 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.8198 ¢/m<sup>3</sup> to -1.7767 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 201 Direct Purchase customer using 2,600 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Transportation *	3.3308 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4199 ¢/m <sup>3</sup>	-\$12.60
Storage	1.8950 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0025 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	8.7142 ¢/m <sup>3</sup> 8.1473 ¢/m <sup>3</sup> 7.7445 ¢/m <sup>3</sup> 7.3748 ¢/m <sup>3</sup> 7.0695 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.7767 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$12.60</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

## **Important Information About Your Rates July 2009 - Rate 101**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$231.38 for a typical Rate 101 customer using 2,600 m<sup>3</sup> of natural gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.8877 ¢/m<sup>3</sup> to 20.2127 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 5.5264 ¢/m<sup>3</sup> to -8.0676 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4839 ¢/m<sup>3</sup> to -0.4199 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.8198 ¢/m<sup>3</sup> to -1.7767 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 101 customer using 2,600 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.2127 ¢/m <sup>3</sup>	-\$75.09
Gas Commodity Price Adjustment	-8.0676 ¢/m <sup>3</sup>	-\$143.69
Transportation	3.4254 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4199 ¢/m <sup>3</sup>	-\$12.60
Storage	1.8926 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0025 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	8.7142 ¢/m <sup>3</sup> 8.1473 ¢/m <sup>3</sup> 7.7445 ¢/m <sup>3</sup> 7.3748 ¢/m <sup>3</sup> 7.0695 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.7767 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$231.38</b>

## **Important Information About Your Rates July 2009 - Rate 101 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$12.60 for a typical Rate 101 Direct Purchase customer using 2,600 m<sup>3</sup> of natural gas a year.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4839 ¢/m<sup>3</sup> to -0.4199 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.8198 ¢/m<sup>3</sup> to -1.7767 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 101 Direct Purchase customer using 2,600 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Transportation *	3.4254 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4199 ¢/m <sup>3</sup>	-\$12.60
Storage	1.8926 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0025 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	8.7142 ¢/m <sup>3</sup> 8.1473 ¢/m <sup>3</sup> 7.7445 ¢/m <sup>3</sup> 7.3748 ¢/m <sup>3</sup> 7.0695 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.7767 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$12.60</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

## **Important Information About Your Rates July 2009 - Rate 301**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$232.10 for a typical Rate 301 customer using 2,600 m<sup>3</sup> of natural gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.9171 ¢/m<sup>3</sup> to 20.4121 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 5.5264 ¢/m<sup>3</sup> to -8.0676 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4839 ¢/m<sup>3</sup> to -0.4199 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.8198 ¢/m<sup>3</sup> to -1.7767 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 301 customer using 2,600 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.4121 ¢/m <sup>3</sup>	-\$75.84
Gas Commodity Price Adjustment	-8.0676 ¢/m <sup>3</sup>	-\$143.69
Transportation	4.1325 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4199 ¢/m <sup>3</sup>	-\$12.57
Storage	2.2788 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0025 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	8.7142 ¢/m <sup>3</sup> 8.1473 ¢/m <sup>3</sup> 7.7445 ¢/m <sup>3</sup> 7.3748 ¢/m <sup>3</sup> 7.0695 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.7767 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$232.10</b>

## **Important Information About Your Rates July 2009 - Rate 301 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$12.57 for a typical Rate 301 Direct Purchase customer using 2,600 m<sup>3</sup> of natural gas a year.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4839 ¢/m<sup>3</sup> to -0.4199 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.8198 ¢/m<sup>3</sup> to -1.7767 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 301 Direct Purchase customer using 2,600 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Transportation *	4.1325 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4199 ¢/m <sup>3</sup>	-\$12.57
Storage	2.2788 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0025 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	8.7142 ¢/m <sup>3</sup> 8.1473 ¢/m <sup>3</sup> 7.7445 ¢/m <sup>3</sup> 7.3748 ¢/m <sup>3</sup> 7.0695 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.7767 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$12.57</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

## **Important Information About Your Rates July 2009 - Rate 601**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$232.80 for a typical Rate 601 customer using 2,600 m<sup>3</sup> of natural gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.9438 ¢/m<sup>3</sup> to 20.5848 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 5.5264 ¢/m<sup>3</sup> to -8.0676 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4839 ¢/m<sup>3</sup> to -0.4199 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.8198 ¢/m<sup>3</sup> to -1.7767 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 601 customer using 2,600 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.5848 ¢/m <sup>3</sup>	-\$76.53
Gas Commodity Price Adjustment	-8.0676 ¢/m <sup>3</sup>	-\$143.68
Transportation	4.7466 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4199 ¢/m <sup>3</sup>	-\$12.59
Storage	2.5905 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0025 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	8.7142 ¢/m <sup>3</sup> 8.1473 ¢/m <sup>3</sup> 7.7445 ¢/m <sup>3</sup> 7.3748 ¢/m <sup>3</sup> 7.0695 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.7767 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$232.80</b>

## **Important Information About Your Rates July 2009 - Rate 601 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$12.59 for a typical Rate 601 Direct Purchase customer using 2,600 m<sup>3</sup> of natural gas a year.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4839 ¢/m<sup>3</sup> to -0.4199 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.8198 ¢/m<sup>3</sup> to -1.7767 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 601 Direct Purchase customer using 2,600 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Transportation *	4.7466 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4199 ¢/m <sup>3</sup>	-\$12.59
Storage	2.5905 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0025 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 200 m <sup>3</sup> Next 200 m <sup>3</sup> Next 500 m <sup>3</sup> All Over 1,000 m <sup>3</sup>	8.7142 ¢/m <sup>3</sup> 8.1473 ¢/m <sup>3</sup> 7.7445 ¢/m <sup>3</sup> 7.3748 ¢/m <sup>3</sup> 7.0695 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.7767 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$12.59</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

## **Important Information About Your Rates July 2009 - Rate 210**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$8,249.39 for a typical Rate 210 customer using 93,000 m<sup>3</sup> of gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.8603 ¢/m<sup>3</sup> to 20.0550 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 5.5264 ¢/m<sup>3</sup> to -8.0676 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4836 ¢/m<sup>3</sup> to -0.4214 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.6735 ¢/m<sup>3</sup> to -0.6175 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 210 customer using 93,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.0550 ¢/m <sup>3</sup>	-\$2,660.10
Gas Commodity Price Adjustment	-8.0676 ¢/m <sup>3</sup>	-\$5,139.54
Transportation	3.0598 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4214 ¢/m <sup>3</sup>	-\$449.75
Storage	1.2139 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0016 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	7.5341 ¢/m <sup>3</sup> 5.9959 ¢/m <sup>3</sup> 5.1188 ¢/m <sup>3</sup> 4.5572 ¢/m <sup>3</sup> 2.4299 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6175 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$8,249.39</b>

## **Important Information About Your Rates July 2009 - Rate 210 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$449.75 for a typical Rate 210 Direct Purchase customer using 93,000 m<sup>3</sup> of natural gas a year.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4836 ¢/m<sup>3</sup> to -0.4214 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.6735 ¢/m<sup>3</sup> to -0.6175 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 210 Direct Purchase customer using 93,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Transportation *	3.0598 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4214 ¢/m <sup>3</sup>	-\$449.75
Storage	1.2139 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0016 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	7.5341 ¢/m <sup>3</sup> 5.9959 ¢/m <sup>3</sup> 5.1188 ¢/m <sup>3</sup> 4.5572 ¢/m <sup>3</sup> 2.4299 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6175 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$449.75</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

## **Important Information About Your Rates July 2009 - Rate 110**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$8,274.85 for a typical Rate 110 customer using 93,000 m<sup>3</sup> of gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.8877 ¢/m<sup>3</sup> to 20.2127 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 5.5264 ¢/m<sup>3</sup> to -8.0676 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4836 ¢/m<sup>3</sup> to -0.4214 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.6735 ¢/m<sup>3</sup> to -0.6175 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 110 customer using 93,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.2127 ¢/m <sup>3</sup>	-\$2,685.56
Gas Commodity Price Adjustment	-8.0676 ¢/m <sup>3</sup>	-\$5,139.54
Transportation	3.1544 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4214 ¢/m <sup>3</sup>	-\$449.75
Storage	1.2116 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0016 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	7.5341 ¢/m <sup>3</sup> 5.9959 ¢/m <sup>3</sup> 5.1188 ¢/m <sup>3</sup> 4.5572 ¢/m <sup>3</sup> 2.4299 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6175 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$8,274.85</b>

## **Important Information About Your Rates July 2009 - Rate 110 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$449.75 for a typical Rate 110 Direct Purchase customer using 93,000 m<sup>3</sup> of natural gas a year.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4836 ¢/m<sup>3</sup> to -0.4214 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.6735 ¢/m<sup>3</sup> to -0.6175 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 110 Direct Purchase customer using 93,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Transportation *	3.1544 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4214 ¢/m <sup>3</sup>	-\$449.75
Storage	1.2116 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0016 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	7.5341 ¢/m <sup>3</sup> 5.9959 ¢/m <sup>3</sup> 5.1188 ¢/m <sup>3</sup> 4.5572 ¢/m <sup>3</sup> 2.4299 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6175 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$449.75</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

## **Important Information About Your Rates July 2009 - Rate 310**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$8,302.21 for a typical Rate 310 customer using 93,000 m<sup>3</sup> of gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.9171 ¢/m<sup>3</sup> to 20.4121 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 5.5264 ¢/m<sup>3</sup> to -8.0676 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4836 ¢/m<sup>3</sup> to -0.4214 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.6735 ¢/m<sup>3</sup> to -0.6175 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 310 customer using 93,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.4121 ¢/m <sup>3</sup>	-\$2,712.92
Gas Commodity Price Adjustment	-8.0676 ¢/m <sup>3</sup>	-\$5,139.54
Transportation	3.8615 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4214 ¢/m <sup>3</sup>	-\$449.75
Storage	1.5986 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0016 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	7.5341 ¢/m <sup>3</sup> 5.9959 ¢/m <sup>3</sup> 5.1188 ¢/m <sup>3</sup> 4.5572 ¢/m <sup>3</sup> 2.4299 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6175 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$8,302.21</b>

## **Important Information About Your Rates July 2009 - Rate 310 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$449.75 for a typical Rate 310 Direct Purchase customer using 93,000 m<sup>3</sup> of natural gas a year.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4836 ¢/m<sup>3</sup> to -0.4214 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.6735 ¢/m<sup>3</sup> to -0.6175 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 310 Direct Purchase customer using 93,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Transportation *	3.8615 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4214 ¢/m <sup>3</sup>	-\$449.75
Storage	1.5986 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0016 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	7.5341 ¢/m <sup>3</sup> 5.9959 ¢/m <sup>3</sup> 5.1188 ¢/m <sup>3</sup> 4.5572 ¢/m <sup>3</sup> 2.4299 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6175 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$449.75</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

## **Important Information About Your Rates July 2009 - Rate 610**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$8,327.01 for a typical Rate 610 customer using 93,000 m<sup>3</sup> of gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.9438 ¢/m<sup>3</sup> to 20.5848 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 5.5264 ¢/m<sup>3</sup> to -8.0676 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4836 ¢/m<sup>3</sup> to -0.4214 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.6735 ¢/m<sup>3</sup> to -0.6175 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 610 customer using 93,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.5848 ¢/m <sup>3</sup>	-\$2,737.74
Gas Commodity Price Adjustment	-8.0676 ¢/m <sup>3</sup>	-\$5,139.55
Transportation	4.4756 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4214 ¢/m <sup>3</sup>	-\$449.72
Storage	1.9106 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0016 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	7.5341 ¢/m <sup>3</sup> 5.9959 ¢/m <sup>3</sup> 5.1188 ¢/m <sup>3</sup> 4.5572 ¢/m <sup>3</sup> 2.4299 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6175 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$8,327.01</b>

## **Important Information About Your Rates July 2009 - Rate 610 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' transportation price adjustment, and delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$449.72 for a typical Rate 610 Direct Purchase customer using 93,000 m<sup>3</sup> of natural gas a year.

### **Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.4836 ¢/m<sup>3</sup> to -0.4214 ¢/m<sup>3</sup> to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

### **Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.6735 ¢/m<sup>3</sup> to -0.6175 ¢/m<sup>3</sup> reflecting your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate 610 Direct Purchase customer using 93,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Transportation *	4.4756 ¢/m <sup>3</sup>	\$0.00
Transportation Price Adjustment	-0.4214 ¢/m <sup>3</sup>	-\$449.72
Storage	1.9106 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0016 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 9,000 m <sup>3</sup> Next 20,000 m <sup>3</sup> Next 70,000 m <sup>3</sup> All Over 100,000 m <sup>3</sup>	7.5341 ¢/m <sup>3</sup> 5.9959 ¢/m <sup>3</sup> 5.1188 ¢/m <sup>3</sup> 4.5572 ¢/m <sup>3</sup> 2.4299 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.6175 ¢/m <sup>3</sup>	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$449.72</b>

\* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

## **Important Information About Your Rates July 2009 - Rate M1**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, and delivery price adjustment rates, and an increase to transportation rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$152.45 for a typical Rate M1 customer using 2,600 m<sup>3</sup> of natural gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.9438 ¢/m<sup>3</sup> to 20.5848 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 3.4201 ¢/m<sup>3</sup> to -5.2484 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation**

The transportation rate increased by 0.5027 ¢/m<sup>3</sup> to 3.7337 ¢/m<sup>3</sup> to reflect the increased cost of transporting natural gas to Ontario.

### **Delivery Price Adjustment**

The delivery price adjustment rate decrease of 1.2921 ¢/m<sup>3</sup> to -1.3176 ¢/m<sup>3</sup> includes the difference between our forecast costs of delivering natural gas and actual costs from prior periods, and your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate M1 customer using 2,600 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.5848 ¢/m <sup>3</sup>	-\$76.56
Gas Commodity Price Adjustment	-5.2484 ¢/m <sup>3</sup>	-\$88.93
Transportation	3.7337 ¢/m <sup>3</sup>	\$13.09
Storage	0.9899 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0023 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 150 m <sup>3</sup> All Over 250 m <sup>3</sup>	4.6685 ¢/m <sup>3</sup> 4.4284 ¢/m <sup>3</sup> 3.8601 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.3176 ¢/m <sup>3</sup>	-\$0.05
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$152.45</b>

**Important Information About Your Rates  
July 2009 - Rate M1 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$0.05 for a typical Rate M1 Direct Purchase customer using 2,600 m<sup>3</sup> of natural gas a year.

**Delivery Price Adjustment**

The delivery price adjustment rate decrease of 1.2921 ¢/m<sup>3</sup> to -1.3176 ¢/m<sup>3</sup> includes the difference between our forecast costs of delivering natural gas and actual costs from prior periods, and your portion of the difference between our expected earnings and actual earnings from 2008.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate M1 Direct Purchase customer using 2,600 m<sup>3</sup> of gas a year.

CHARGES	RATES at Jul. 1, 2009	ANNUAL increase or decrease
Storage	0.9899 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0023 ¢/m <sup>3</sup>	\$0.00
Delivery First 100 m <sup>3</sup> Next 150 m <sup>3</sup> All Over 250 m <sup>3</sup>	4.6685 ¢/m <sup>3</sup> 4.4284 ¢/m <sup>3</sup> 3.8601 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-1.3176 ¢/m <sup>3</sup>	-\$0.05
Monthly Charge	\$18.00	\$0.00
Total Annual Impact		<b>-\$0.05</b>

## **Important Information About Your Rates July 2009 - Rate M2**

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas commodity price adjustment, and delivery price adjustment rates, and an increase to transportation rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$4,280.15 for a typical Rate M2 customer using 73,000 m<sup>3</sup> of natural gas a year.

### **Gas Commodity**

The gas commodity rate decreased by 2.9438 ¢/m<sup>3</sup> to 20.5848 ¢/m<sup>3</sup> based on our forecast of natural gas market prices for the next 12 months.

### **Gas Commodity Price Adjustment**

The gas commodity price adjustment rate decreased by 3.4201 ¢/m<sup>3</sup> to -5.2484 ¢/m<sup>3</sup> to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

### **Transportation**

The transportation rate increased by 0.5027 ¢/m<sup>3</sup> to 3.7337 ¢/m<sup>3</sup> to reflect the increased cost of transporting natural gas to Ontario.

### **Delivery Price Adjustment**

The delivery price adjustment rate decrease of 0.5038 ¢/m<sup>3</sup> to -0.4405 ¢/m<sup>3</sup> includes the difference between our forecast costs of delivering natural gas and actual costs from prior periods, and your portion of the difference between our expected earnings and actual earnings from 2008.

### **New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate M2 customer using 73,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Gas Commodity	20.5848 ¢/m <sup>3</sup>	-\$2,148.99
Gas Commodity Price Adjustment	-5.2484 ¢/m <sup>3</sup>	-\$2,496.69
Transportation	3.7337 ¢/m <sup>3</sup>	\$366.98
Storage	0.7289 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0013 ¢/m <sup>3</sup>	\$0.00
Delivery First 1,000 m <sup>3</sup> Next 6,000 m <sup>3</sup> Next 13,000 m <sup>3</sup> All Over 20,000 m <sup>3</sup>	3.7565 ¢/m <sup>3</sup> 3.6845 ¢/m <sup>3</sup> 3.4700 ¢/m <sup>3</sup> 3.2126 ¢/m <sup>3</sup>	\$0.00
Delivery Price Adjustment	-0.4405 ¢/m <sup>3</sup>	-\$1.45
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$4,280.15</b>

**Important Information About Your Rates  
July 2009 - Rate M2 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas' delivery price adjustment rates as of July 1, 2009. The enclosed bill uses the new rates.

The total annual bill decrease will be \$1.45 for a typical Rate M2 Direct Purchase customer using 73,000 m<sup>3</sup> of natural gas a year.

**Delivery Price Adjustment**

The delivery price adjustment rate decrease of 0.5038 ¢/m<sup>3</sup> to -0.4405 ¢/m<sup>3</sup> includes the difference between our forecast costs of delivering natural gas and actual costs from prior periods, and your portion of the difference between our expected earnings and actual earnings from 2008.

**New Rates**

The table below shows the new, approved rates used to calculate your natural gas bill as of July 1, 2009. The annual impacts are based on a typical Rate M2 Direct Purchase customer using 73,000 m<sup>3</sup> of gas a year.

<b>CHARGES</b>	<b>RATES at Jul. 1, 2009</b>	<b>ANNUAL increase or decrease</b>
Storage	0.7289 ¢/m <sup>3</sup>	\$0.00
Storage Price Adjustment	0.0013 ¢/m <sup>3</sup>	\$0.00
Delivery		
First 1,000 m <sup>3</sup>	3.7565 ¢/m <sup>3</sup>	
Next 6,000 m <sup>3</sup>	3.6845 ¢/m <sup>3</sup>	\$0.00
Next 13,000 m <sup>3</sup>	3.4700 ¢/m <sup>3</sup>	
All Over 20,000 m <sup>3</sup>	3.2126 ¢/m <sup>3</sup>	
Delivery Price Adjustment	-0.4405 ¢/m <sup>3</sup>	-\$1.45
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		<b>-\$1.45</b>

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers starting July 1, 2009. Your new rates are shown on the accompanying **Rate 20** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## One-Time Adjustment

The Ontario Energy Board has approved a one-time adjustment to your Rate 20 bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.1177 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

## Transportation

Changes in the gas transportation rate, **if applicable to your service**, reflect the changes in the costs to provide transportation service effective July 1, 2009.

## Gas Supply Charges

New rates, **if applicable to your service**, reflect a decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months. In addition, there is a decrease due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by zone are detailed on the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate 20 + Appendix A (Rate 20)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board has approved a one-time adjustment to your **Rate 25** bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.0828 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board has approved a one-time adjustment to your **Rate 77** bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 1.3180 cents per cubic meter applied to delivery demand for the period January 1, 2008 to December 31, 2008.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers starting July 1, 2009. Your new rates are shown on the accompanying **Rate 100** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## One-Time Adjustment

The Ontario Energy Board has approved a one-time adjustment to your Rate 100 bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.0381 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

## Gas Supply Charges

New rates, **if applicable to your service**, reflect a decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months. In addition, there is a decrease due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by zone are detailed on the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate 100 + Appendix A (Rate 100)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers starting July 1, 2009. Your new rates are shown on the accompanying **Rate M4** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## One-Time Adjustment

The Ontario Energy Board has approved a one-time adjustment to your Rate M4 bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.1079 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

## Delivery

A review of the gas costs to ensure reliable natural gas service to your business during the year results in a decrease in the delivery commodity rate by 0.0020  $\text{¢}/\text{m}^3$ . You will see this change on the “**Delivery-Price Adjustment**” line on your bill.

## Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.5027  $\text{¢}/\text{m}^3$  to 3.7337  $\text{¢}/\text{m}^3$ .

## Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.9438  $\text{¢}/\text{m}^3$  to 20.5848  $\text{¢}/\text{m}^3$ . This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 3.4201  $\text{¢}/\text{m}^3$  related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the “**Gas Price Adjustment**” line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate M4 + Appendix A (Rate M4)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers starting July 1, 2009. Your new rates are shown on the accompanying **Rate M5A** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## One-Time Adjustment

The Ontario Energy Board has approved a one-time adjustment to your Rate M5A bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.0689 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

## Delivery

A review of the gas costs to ensure reliable natural gas service to your business during the year results in a decrease in the delivery commodity rate by 0.0020  $\text{¢}/\text{m}^3$ . You will see this change on the “**Delivery-Price Adjustment**” line on your bill.

## Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.5027  $\text{¢}/\text{m}^3$  to 3.7337  $\text{¢}/\text{m}^3$ .

## Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.9438  $\text{¢}/\text{m}^3$  to 20.5848  $\text{¢}/\text{m}^3$ . This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 3.4201  $\text{¢}/\text{m}^3$  related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the “**Gas Price Adjustment**” line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate M5A + Appendix A (Rate M5A)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers starting July 1, 2009. Your new rates are shown on the accompanying **Rate M7** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## One-Time Adjustment

The Ontario Energy Board has approved a one-time adjustment to your Rate M7 bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.0628 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

## Delivery

A review of the gas costs to ensure reliable natural gas service to your business during the year results in a decrease in the delivery commodity rate by 0.0020  $\text{¢}/\text{m}^3$ . You will see this change on the “**Delivery-Price Adjustment**” line on your bill.

## Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.5027  $\text{¢}/\text{m}^3$  to 3.7337  $\text{¢}/\text{m}^3$ .

## Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.9438  $\text{¢}/\text{m}^3$  to 20.5848  $\text{¢}/\text{m}^3$ . This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 3.4201  $\text{¢}/\text{m}^3$  related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the “**Gas Price Adjustment**” line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers starting July 1, 2009. Your new rates are shown on the accompanying **Rate M9** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## One-Time Adjustment

The Ontario Energy Board has approved a one-time adjustment to your Rate M9 bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.0947 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

## Delivery

A review of the gas costs to ensure reliable natural gas service to your business during the year results in a decrease in the delivery commodity rate by 0.0020  $\text{¢}/\text{m}^3$ . You will see this change on the "**Delivery-Price Adjustment**" line on your bill.

## Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.5027  $\text{¢}/\text{m}^3$  to 3.7337  $\text{¢}/\text{m}^3$ .

## Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.9438  $\text{¢}/\text{m}^3$  to 20.5848  $\text{¢}/\text{m}^3$ . This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 3.4201  $\text{¢}/\text{m}^3$  related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate M9 + Appendix A (Rate M9)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers starting July 1, 2009. Your new rates are shown on the accompanying **Rate M10** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## One-Time Adjustment

The Ontario Energy Board has approved a one-time adjustment to your Rate M10 bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.6232 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

## Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.5027  $\text{¢}/\text{m}^3$  to 3.7337  $\text{¢}/\text{m}^3$ .

## Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.9438  $\text{¢}/\text{m}^3$  to 20.5848  $\text{¢}/\text{m}^3$ . This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 3.4201  $\text{¢}/\text{m}^3$  related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate M10 + Appendix A (Rate M10)  
[Rate schedule attached]

## AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) has approved changes to the rates Union Gas charges its customers. New rates for **Rate R1** will be applied to bills starting July 1, 2009. Your new rates are shown on the accompanying rate schedule. Changes to supplemental service rates reflect changes in gas supply costs effective July 1, 2009.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate R1  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers starting July 1, 2009. Your new rates are shown on the accompanying **Rate T1** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective July 1, 2009. The enclosed bill uses the new approved rates.

## One-Time Adjustment

The Ontario Energy Board has approved a one-time adjustment to your Rate T1 bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.0454 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate T1 + Appendix A (Rate T1)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

July 2009

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers starting July 1, 2009. Your new rates are shown on the accompanying **Rate T3** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective July 1, 2009. The enclosed bill uses the new approved rates.

## One-Time Adjustment

The Ontario Energy Board has approved a one-time adjustment to your Rate T3 bill reflecting your portion of the difference between our expected earnings and actual earnings from 2008. The result is a one-time credit of 0.0750 cents per cubic meter applied to volumes consumed for the period January 1, 2008 to December 31, 2008. Individual customer impacts will vary based on volumes consumed.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate T3 + Appendix A (Rate T3)  
[Rate schedule attached]

## **AN IMPORTANT NOTICE ABOUT YOUR GAS RATES**

July 2009

The Ontario Energy Board has approved a one-time adjustment to July 2009 bills for **M12 storage and transportation** customers. This adjustment will reflect your portion of the difference between our expected earnings and actual earnings from 2008.

We appreciate and thank you for your business. If you have any questions about the one time adjustment, please call your account representative. Our staff will be pleased to answer your questions.

## **AN IMPORTANT NOTICE ABOUT YOUR GAS RATES**

July 2009

The Ontario Energy Board has approved a one-time adjustment to July 2009 bills for **C1 long term firm transportation** customers. This adjustment will reflect your portion of the difference between our expected earnings and actual earnings from 2008.

We appreciate and thank you for your business. If you have any questions about the one time adjustment, please call your account representative. Our staff will be pleased to answer your questions.

## **AN IMPORTANT NOTICE ABOUT YOUR GAS RATES**

July 2009

The Ontario Energy Board has approved a one-time adjustment to July 2009 bills for **M13 transportation of locally produced gas** customers. This adjustment will reflect your portion of the difference between our expected earnings and actual earnings from 2008.

We appreciate and thank you for your business. If you have any questions about the one time adjustment, please call your account representative. Our staff will be pleased to answer your questions.

## **AN IMPORTANT NOTICE ABOUT YOUR GAS RATES**

July 2009

The Ontario Energy Board has approved a one-time adjustment to July 2009 bills for **M16 storage transportation service** customers. This adjustment will reflect your portion of the difference between our expected earnings and actual earnings from 2008.

We appreciate and thank you for your business. If you have any questions about the one time adjustment, please call your account representative. Our staff will be pleased to answer your questions.