

Ministry of Energy

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DEC 30 2013

CHAIR
ONTARIO ENERGY BOARD



MC-2013-3296

DEC 18 2013

Ms Rosemarie Leclair
Chair and Chief Executive Officer
Ontario Energy Board
PO Box 2319
2300 Yonge Street, 27th Floor
Toronto ON M4P 1E4

Dear Ms Leclair:

In 2010, this Government introduced the *Energy Consumer Protection Act, 2010* (ECPA) to protect Ontario energy consumers from the misleading and unfair practices that were being undertaken by some energy retailers. This coming January 1, 2014 will be the third anniversary of the enactment of this important piece of legislation.

Since the ECPA was implemented in January 2011, there has been a significant decrease in the number of consumer complaints related to energy retailers. I would like to thank the Ontario Energy Board for its work in ensuring that energy retailers comply with the ECPA and for its work in improving consumer awareness and understanding of the energy sector.

This Government is committed to ensuring that we are doing all that we can do to protect Ontario energy consumers in light of an evolving energy sector. Accordingly, pursuant to ss. 30(1) of the ECPA, I require the Board to commence a review of Part II of the ECPA and the regulations made under Part II, as of January 1, 2014, and to report back to me as expeditiously as possible on the Board's review.

Thank you in advance for your work on this important undertaking. I look forward to receiving your report, and any recommendations about possible changes to Part II or the regulations made under Part II, in the near future.

Sincerely,


Bob Chiarelli
Minister

c: Hon. Tracy MacCharles, Minister of Consumer Services
Giles Gherson, Deputy Minister, Ministry of Consumer Services
Serge Imbrogno, Deputy Minister, Ministry of Energy
Michael Reid, Assistant Deputy Minister, Ministry of Energy