



AGENDA

LEAP Financial Assistance Working Group

Meeting 4: September 30, 2010

9:30 am – 4:15 pm

2300 Yonge Street, 25th Floor

Room – ADR Room

9:30 – 9:45	Welcome, Review of meeting agenda Approval of Meeting Minutes	Board Staff
9:45 – 10:30	Status of Board review of FAWG recommendations	Board Staff
10:30 – 11:00	Status update on utility-agency mapping	Steve Lavery
11:00 – 11:15	BREAK	
11:15 – 12:15	Coordinating intake for emergency financial assistance, conservation & customer service measures	All
12:15 – 1:15	LUNCH (Provided)	All
1:15 – 2:30	Review of draft Program Manual	
2:30 – 2:45	BREAK	All
2:45 – 4:00	Review of draft Program Manual continued	All
**	<i>**Time Permitting – Content & Approach for November webcasts</i>	All
4:00 – 4:15	Review of day and overview of next meeting	Board Staff