

October 2<sup>nd</sup>, 2008

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge Street, Suite 2700  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: EB-2008-0150 Consultation on Energy Issues Relating to Low Income Consumers – Information Request Winter Warmth Program**

As requested, PowerStream offers the following information relating to the Winter Warmth Program.

Financial Commitment

In 2008, PowerStream donated \$30,000 to the Winter Warmth Program. This was PowerStream's first year participating in the program. PowerStream has budgeted \$30,000 for the 2009 fiscal year.

Number of Applicants

During the past heating season, 90 households received Winter Warmth Assistance for their electricity account.

Season	Adults	Children	Total Individuals
2007/2008	120	187	307

Average Payment Per Household

The average disbursement this past heating season was \$283.33.

Demand for Winter Warmth Funds

During the past year \$25,500 was distributed to PowerStream customers. The United Way retained 15% of the initial donation, or \$4,500, to cover their program administrative costs. As of April 30<sup>th</sup>, there were no funds remaining.

Should you require any further details, please feel free to contact the undersigned.

Yours truly,

[original signed by]

Sarah Griffiths  
Manager – Regulatory Affairs