



**Ontario Energy Board**

Commission de l'énergie de l'Ontario

# **Mandate of Financial Assistance Working Group**

**LEAP Conservation Working Group  
June 25, 2009**

# Financial Assistance Working Group - Mandate

- To propose for approval by the Board a framework for the delivery of financial assistance to low income energy consumers.
  - The framework will include rules, guidelines, policies and procedures to be followed by distributors and social agencies.
- Consider the need for, and structure of, a permanent coordination function to administer LEAP.



# Financial Assistance Working Group – Components of the Framework

- Eligibility criteria
- Distributor partnerships with social agencies:
  - appropriate type(s) of social agency?
  - standard agreement/contract between social agencies and distributors?
  - appropriate level of financial compensation for social agency program and administration costs?
  - How and when are funds dispersed to social agency partners?
- Customer application & referral process
- Reporting requirements
- Promotion of LEAP
- Information management systems
- Training requirements
- Ongoing coordination & administration of LEAP