



Ontario Energy Board

Commission de l'énergie de l'Ontario

Draft Principles to Guide Low- Income DSM Framework

LEAP Conservation Working Group
June 25, 2009

Proposed Principles for Low-Income DSM Framework

Low-Income DSM Programs should:

1. be available at **low(?)** or **no cost**;
2. be available **across the province**;
3. include **direct installation and technical support** for all required equipment and/or measures in order to support accessibility and full participation;
4. include an **information/education** component to raise awareness and general understanding of the benefits of participation, and technology requirements;
5. recognize the **different low-income market segments**: social housing, rental & homeowners;
6. employ a **comprehensive approach** & offer a full range of **deep** measures that include, but are not limited to, appliance upgrades, insulation, heating/cooling, building envelope improvements, and fuel switching;
7. maximize **integration** with federal, provincial and municipal conservation programs;
8. maximize **integration** with **electricity providers**;
9. maximize **consistency of programs** both between and across gas and electricity utilities;
10. maximize **consolidation** of programs offered by utilities; and
11. maximize **partnerships with social service agencies**, in order to support identification of eligible low-income energy consumers.

