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VIA EMAIL AND RESS

October 7, 2008

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street, 27th Floor
Toronto, Ontario
M4P 1E4

Dear Ms. Walli:

**Re: Consultation on Issues Relating to Low Income Consumers
Enbridge Gas Distribution Inc.
Board File No.: EB-2008-0150**

Further to Enbridge Gas Distribution Inc.'s ("Enbridge") letter of October 3, 2008 and October 6, 2008, attached is Enbridge's revised response to the Ontario Energy Board's information request regarding the Winter Warmth Program.

Sincerely,

A handwritten signature in black ink that reads 'Lesley Austin'.

Lesley Austin
Regulatory Coordinator

cc: Fred Cass, Aird & Berlis (via email)
David Stevens, Aird & Berlis (via email)

ENBRIDGE'S RESPONSE TO
BOARD STAFF INFORMATION REQUEST – WINTER WARTH PROGRAM

INFORMATION REQUEST

Winter Warmth Program:

- 1) How much each utility is spending on the Winter Warmth Program
- 2) Number of applicants per year
- 3) The average Grant per applicant
- 4) The amount of money needed to meet the demand
- 5) Is the information different in different geographic areas of your service area? If so, how?

RESPONSE

- 1) Enbridge is spending \$300,000 per year excluding top up from the Garland Settlement. The Garland Settlement provides an amount that can vary from year-to-year based on the annual return on the settlement amount. In the 2007-2008 heating season the Garland Settlement provided an additional amount of \$354,000. Of the Garland Settlement top up, \$166,000 was distributed to the Winter Warmth Program and the remaining \$188,000 was distributed to the United Way Community Fund.
- 2) The total number of applicants for the 2007-2008 heating season was 1,099 excluding top up from the Garland Settlement or 1,523 including the Garland top up. The number of applicants receiving assistance was 700 without the Garland Settlement top up and 1,124 with the top up.
- 3) The average grant per participant was \$353 net of the 15% fee paid to the agencies that administer the Winter Warmth program.
- 4) It is important to note that demand can and will vary from year-to-year based on many factors such as economic conditions, energy prices, prices for other household needs such as food, clothing, and shelter costs to name a few. In the 2007-2008 heating season, of the total \$654,000 available (\$300,000 plus \$354,000 as shown in item 1 above) \$466,000 was required to meet the demand. /c
- 5) The Winter Warmth Program is consistently delivered across the Enbridge franchise area. The demand and amounts of relief can vary depending on the number of customers and the specific need of the communities. Anticipated participation is typically based on historical take up of the program. /c

Witness: Debbie Boukydis