

Retailer Name \_\_\_\_\_

Salesperson Name \_\_\_\_\_

OEB Licence # \_\_\_\_\_

Salesperson ID# \_\_\_\_\_

Contract # (if applicable) \_\_\_\_\_

### Important Information About Electricity Contracts (as of January 1, 2011)

- You are being offered a **contract for electricity supply** by *[name of retailer]* (the “Retailer”) for *[insert number]* years. The contract price is *[insert details of price]*.
- The Retailer is a private company. **It does not represent your local utility**, and it is not associated with the Ontario Energy Board or the Government of Ontario.
- **You do not have to sign** a contract for electricity supply. Your electricity will continue to be provided as it is now, without interruption.
- The contract is **only for the cost of electricity shown on the *Electricity* line** of your utility bill. You will still see other charges on your bill such as charges for delivery, regulatory charges and the debt retirement charge. You must pay these other charges whether or not you sign a contract.
- You will also see a separate line on your utility bill called the **Provincial Benefit**. This is already included in the price the utility charges for the supply of electricity on the ***Electricity*** line of your bill. It is not included in the contract price and **must be paid in addition to the contract price**.
- The Provincial Benefit varies from month to month. The average Provincial Benefit in 2009 was a charge of 2.9 ¢ per kilowatt hour.
- The **Ontario Energy Board** regulates the electricity supply price charged by your utility but **does not regulate the price charged by the Retailer**.
- **More information on electricity prices and other related charges** is available on the Ontario Energy Board’s web site or by contacting its consumer relations center.
- There is **no guarantee of energy cost savings** if you sign the contract.
- You will **enter into a contract** if you sign the contract in the places required.
- If you sign a contract and change your mind, you can **cancel it within 10 days of signing**. You will not have to pay a cancellation fee and your supply of electricity will not be interrupted.
- A representative of **the Retailer will call you within 10 to 30 days** after you have signed to verify that you want to continue with the contract. **You do not have to verify the contract**. If you do not verify the contract it will become invalid. You will not have to pay a cancellation fee and your supply of electricity will not be interrupted.
- You may also **cancel the contract within 30 days of receiving your first bill** under the contract at the full contract price. You will not have to pay a cancellation fee, and you will be transferred back to your local utility for your electricity supply without an interruption in supply.
- The law gives you certain other rights to cancel this contract. However, you **may have to pay a cancellation fee**.
- Carefully read the contract and **make sure you understand** it before you sign it.
- **Keep a copy** of this disclosure statement, the contract and all correspondence with the Retailer for your records.

This disclosure statement was produced by the Ontario Energy Board. **If you have questions or would like more information about electricity contracts and electricity pricing**, please visit the Ontario Energy Board website at [www.oeb.gov.on.ca](http://www.oeb.gov.on.ca) or contact the OEB’s Consumer Relations Centre. Contact information is provided on the other side.

Copies of this disclosure statement are also available on the Ontario Energy Board's website in a large-print version and in the following languages:

**To be translated into each language...**

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 416-314-2455 (within the GTA or from outside Ontario)

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**Ce document et aussi disponible en français**