

Retailer Name _____	Salesperson Name _____
OEB Licence # _____	Salesperson ID# _____
Contract # (if applicable) _____	

**Important Information About Electricity Contracts  
(as of January 1, 2011)**

- You are being offered a **contract for electricity supply** by [name of retailer] (the “Retailer”) for [insert number] years. The contract price is [insert details of price].
- The Retailer is a private company. **It does not represent your local utility**, and it is not associated with the Ontario Energy Board or the Government of Ontario.
- **You do not have to enter into** a contract for electricity supply. Your electricity will continue to be provided as it is now, without interruption.
- The contract is **only for the cost of electricity shown on the Electricity line** of your utility bill. You will still see other charges on your bill such as charges for delivery, regulatory charges and the debt retirement charge. You must pay these other charges whether or not you enter into a contract.
- You will also see a separate line on your utility bill called the **Provincial Benefit**. This is already included in the price the utility charges for the supply of electricity on the **Electricity** line of your bill. It is not included in the contract price and **must be paid in addition to the contract price**.
- The **Provincial Benefit varies from month to month**. The average Provincial Benefit in 2009 was a charge of 2.9 ¢ per kilowatt hour.
- The **Ontario Energy Board** regulates the electricity supply price charged by your utility but **does not regulate the price charged by the Retailer**.
- **More information on electricity prices and other related charges** is available on the Ontario Energy Board's web site [<here>](#) or by contacting its Consumer Relations Centre.
- There is **no guarantee of energy cost savings** if you enter into a contract.
- You will **enter into a contract** if you complete the internet sign-up process by **checking the box** that says you accept the terms and conditions of the contract offer and then **typing in your e-mail address**.
- If you enter into a contract and change your mind, you can **cancel it within 10 days of** the day that you receive a copy of the contract from the Retailer by e-mail. You will not have to pay a cancellation fee and your supply of electricity will not be interrupted.
- You may also **cancel the contract within 30 days of receiving your first bill** under the contract at the full contract price. You will not have to pay a cancellation fee, and you will be transferred back to your local utility for your electricity supply.
- The law gives you certain other rights to cancel this contract. However, you **may have to pay a cancellation fee**.
- Carefully read the contract and **make sure you understand** it before you sign it.
- **Print and keep a copy** of this disclosure statement, the contract and all correspondence with the Retailer for your records.

This disclosure statement was produced by the Ontario Energy Board. **If you have questions or would like more information about electricity contracts and electricity pricing**, please visit the Ontario Energy Board website [here](#), or contact the OEB's Consumer Relations Centre at 1-877-632-2727.

Copies of this disclosure statement are also available on the Ontario Energy Board's website in a large-print version and in alternate languages.

**Ce document est aussi disponible en français ([cliquez ici](#))**