

Retailer Name _____	Salesperson Name _____
OEB Licence # _____	Salesperson ID# _____
Contract # (if applicable) _____	

Important Information About Renewing or Extending Your Electricity Contract (as of January 1, 2011)

- *[Name of retailer]* (the “Retailer”) is offering to renew or extend your **contract for electricity supply** for *[insert number]* years at *[insert details of price]*.
- The Retailer is a private company. **It does not represent your local utility**, and it is not associated with the Ontario Energy Board or the Government of Ontario.
- **You do not have to renew or extend** your contract for electricity supply. You will not have to pay a cancellation fee, and you will be transferred back to your local utility for your electricity supply without an interruption in supply.
- The renewal or extension is **only for the cost of electricity shown on the Electricity line** of your utility bill. You will still see other charges on your bill such as charges for delivery, regulatory charges and the debt retirement charge. You must pay these other charges whether or not you renew or extend your contract.
- You will also continue to see a separate line on your utility bill called the **Provincial Benefit**. This is already included in the price the utility charges for the supply of electricity on the **Electricity** line of your bill. It is not included in the contract price and **must be paid in addition to the contract price**.
- The Provincial Benefit varies from month to month. The average Provincial Benefit in 2009 was a charge of 2.9 ¢ per kilowatt hour.
- The **Ontario Energy Board** regulates the electricity supply price charged by your utility but **does not regulate the price charged by the Retailer**
- **More information on electricity prices and other related charges** is available on the Ontario Energy Board's web site or by contacting its Consumer Relations Center.
- There is **no guarantee of energy cost savings** if you renew or extend the contract.
- The Retailer **may change your contract** when it is being renewed or extended, **including the price of your electricity supply**. These changes must be described in the renewal or extension package that you received from the Retailer.
- **You can renew or extend your contract** by telephone or by sending a signed copy of the renewal or extension form back to the Retailer
- If you agreed to renew or extend your contract and change your mind, you can cancel **the renewal or extension**. You will not have to pay a cancellation fee and you will be transferred back to your local utility for your electricity supply without an interruption in supply.
 - o If you renewed or extended by telephone, **you can cancel within 14 days of the renewal or extension call**.
 - o If you renewed or extended by sending a signed contract back to the Retailer, **you can cancel within 14 days of the date you sent back the form**.
- If you cancel your renewed or extended contract after the 14 days, you **may have to pay a cancellation fee**.
- Carefully read the contract renewal or extension form that you received from the Retailer and **make sure you understand** it before you sign it.
- **Keep a copy** of this disclosure statement, the renewal or extension form and all correspondence with the Retailer for your records.

This disclosure statement was produced by the Ontario Energy Board. **If you have questions or would like more information about electricity contracts and electricity pricing**, please visit the Ontario Energy Board website or contact Consumer Relations Centre. Contact information is provided on the reverse side of this form.

Copies of this disclosure statement are also available on the Ontario Energy Board's website in a large-print version and in the following languages:

To be translated into each language...

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 1-877-632-2727 (toll-free within Ontario)
 416-314-2455 (within the GTA or from outside Ontario)

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