

Marketer Name _____	Salesperson Name _____
OEB Licence # _____	Salesperson ID# _____
Contract # (if applicable) _____	

### Important Information About Renewing or Extending Your Natural Gas Contract (as of January 1, 2011)

- *[Name of marketer]* (the “Marketer”) is offering to **renew or extend your contract for natural gas supply** for *[insert number]* years at *[insert details of price]*.
- The Marketer is a private company. **It does not represent your local utility**, and it is not associated with the Ontario Energy Board or the Government of Ontario.
- **You do not have to renew or extend your contract.**
  - o If **you tell the Marketer** that you do not want to renew or extend your contract, you will not have to pay a cancellation fee, and you will be transferred back to your local utility for your natural gas supply without an interruption in supply.
  - o If you do not tell the Marketer that you do not want to renew or extend your contract, **your contract may be automatically renewed or extended** on a month-by-month basis. Ask the Marketer for details.
- The renewal or extension **is for the cost of gas supply itself**. You will still see other charges on your bill, such as delivery and customer charges. You must pay these other charges whether or not you renew or extend your contract.
- Whether or not you renew or extend your contract, you **must also pay transportation charges** to cover the cost to bring your gas supply to Ontario and to store it. The amount of the charges may be different if the contract you are being offered includes transportation or storage charges. Ask the Marketer whether the renewed or extended contract includes transportation or storage charges or whether you will pay these charges to your utility.
- The **Ontario Energy Board** regulates the natural gas supply price charged by your utility but does **not regulate the price charged by the Marketer**.
- **More information on natural gas prices and other related charges** is available on the Ontario Energy Board’s web site or by contacting its Consumer Relations Center.
- There is **no guarantee of energy cost savings** if you renew or extend your contract.
- The Marketer **may change your contract** when it is being renewed or extended, **including the price of your gas supply**. These changes must be described in the renewal or extension package that you received from the Marketer.
- **You can renew or extend your contract** by telephone or by sending a signed copy of the renewal or extension form back to the Marketer.

If you agreed to renew or extend your contract and change your mind, you can cancel the renewal or extension. You will not have to pay a cancellation fee, and you will be transferred back to your local utility for your natural gas supply.

- o If you renewed or extended the contract by telephone, **you can cancel within 14 days of the renewal or extension call**.
- o If you renewed or extended the contract by sending a signed copy of the renewal or extension form back to the Marketer, **you can cancel within 14 days of sending back the form**.
- If you cancel your renewed or extended contract after the 14 days, you **may have to pay a cancellation fee**.
- Carefully read the contract renewal or extension form that you received from the Marketer and **make sure you understand** it before you sign it.
- **Keep a copy** of this disclosure statement, the renewal or extension form and all correspondence with the Marketer for your records.

This disclosure statement was produced by the Ontario Energy Board. **If you have questions or would like more information about natural gas contracts or gas pricing**, please visit the Ontario Energy Board website or contact the Consumer Relations Centre. Contact information is provided on the reverse side of this form.

Copies of this disclosure statement are also available on the Ontario Energy Board's website in a large-print version and in the following languages:

**To be translated into each language...**

	This document provides important information about natural gas contracts. For a translation of this disclosure statement and other consumer information in <b>Arabic</b> , please visit the Ontario Energy Board's website or call the OEB. OEB contact information is provided below.
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416-314-2455 (within the GTA or from outside Ontario)

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**Ce document et aussi disponible en français**