



**PUBLIC INTEREST ADVOCACY CENTRE**  
**LE CENTRE POUR LA DEFENSE DE L'INTERET PUBLIC**

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August 5, 2010

VIA MAIL AND EMAIL

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
26<sup>th</sup> Floor  
2300 Yonge Street  
Toronto, ON  
M4P 1E4

Dear Ms. Walli:

**Re: Implementation of Consumer Protection (Retailer/Marketer) Provisions  
of the *Energy Consumer Protection Act, 2010*  
Board File Number EB-2010-0245**

**Vulnerable Energy Consumers Coalition - Intention to Participate and Request an  
Award of Costs**

As Counsel to the Vulnerable Energy Consumers Coalition (VECC), I am writing, per the Board's Letter of August 4, 2010, to indicate VECC's intention to provide comments on the above issue and request an award of costs.

**Interests Represented**

VECC is a coalition of groups that represents the interests of those energy consumers who, because of their household income, or other distinguishing characteristic such as age, literacy, etc, have a set of concerns that may differ in kind, and, in magnitude, from those of more affluent residential consumers as well as commercial and industrial consumers. The Vulnerable Energy Consumers Coalition (VECC) is currently comprised of the Ontario Coalition of Senior Citizens (OCSCO), and the Federation of Metro Tenants Association.

The Ontario Coalition of Senior Citizens' Organizations (OCSCO) is a coalition of over 120 senior groups as well as individual members across Ontario. OCSCO represents the concerns of over 500,000 senior citizens through its group and individual members. OCSCO's mission is to improve the quality of life for Ontario's seniors. OCSCO's address is:

660 Briar Hill Avenue, Suite 207

Toronto, ON  
M6B 4B7

The Federation of the Metro Tenants Association is a non-profit corporation composed of over ninety-two affiliated tenants associations, individual tenants, housing organizations, and members of non-profit housing co-ops. In addition to encouraging the organization of tenants and the promotion of decent and affordable housing, the Federation provides general information, advice, and assistance to tenants. The address is:

500-27 Carlton Street  
Toronto, ON  
M5B 1L2

Although the organization is not itself a member of VECC, the Public Interest Advocacy Centre (PIAC) in Ottawa assists in the representation of the interests of vulnerable consumers by ensuring the availability of competent representation and advice.

### **VECC's Interest in the Issue**

VECC's constituency of vulnerable ratepayers represent a large proportion of the consumers for whom protection under the *Energy Consumer Protection Act* was intended. VECC has participated as a cost eligible intervenor in numerous proceedings related issues before the Board that are relevant to the proposed consultation.

VECC would request that both its counsel and its consultant be placed on the distribution list for future developments. The contact information for both is provided below:

Michael Buonaguro  
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and

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Mr. Higgin's CV can be found at [www.econalysis.ca](http://www.econalysis.ca).

### **VECC's Intention to Request an Award of Costs**

VECC will be requesting an award of costs for its participation in this proceeding and believes that it meets the eligibility criteria set out in the Ontario Energy Board's Rules of Practice and Procedure and its Practice Direction on Cost Awards.

As noted in PIAC's letter of July 14, 2004 on the matter of Stakeholder Participation in the Board's regulatory policy development processes, there are two types of customer and public interest organizations:

- Those that are member sponsored and can allocate a limited amount of staff resources paid out of membership fees to respond to the economic or political interests of their members and
- Public interest groups that are not generally member funded or do not have funds available for tribunal interventions,

VECC is in the latter category and uses the Public Interest Advocacy Centre to provide and co-ordinate the representation of its interests. VECC's constituent organizations, which consist of over one half million members, belong primarily to seniors and tenant groups. In order to provide meaningful and informed comment on the issues on which the Board is seeking input, VECC must rely on cost awards to fund the participation of its counsel, consultants and advisors.

Yours truly,

*Original signed*

Michael Buonaguro  
Counsel for VECC